

INS CASE OWNER:

CC 4, ERI800 4614, T/ea3

LKK:
IDAC:

Surveyor:

Zanfikh

DOI:

ASSIGNMENT

12/3/18

Date / Time:

12/03/2018

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No.:

SLV75004

Claim No.:

Name of Insured:

TAN BERN CHIA

Policy No.:

PMPPH218-001067

Insured Tel No.:

HP:

938 22358

Make / Model:

BMW 520

Excess Sec II : \$5

D.O.A.:

09/03/2018

Place of Accident:

beach Rd

Is driver the owner?

(YES / NO)

Nature of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L- YES / NO)

Insured Liability: %

Final ? Yes / No

SLV7932L

INSRS:

WSP:

Tel:

Liability:

RMKS:

Prime Auto
claims

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email 23/3/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher: (NO NEED)

Final Repair Bill:

Car Rental Invoice: \$400

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 14/3/18

Sent By: HMK

FINALIZATION

Date/Time: 15/3/18

Confirm with: AJCE

Confirm by: HMK

Repair Cost:

P/R

\$51,466.15

(2 days)

Reduction:

63 %

FINAL SETTLEMENT

Date/Time: 31/4/18

Confirm with: AJCE

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

31

If NO or B 28, Ass. Lis:

Repair Cost:

Q651

\$51,568.76

OI REAR ENDOR TP.

Loss of Rental (LOR):

\$5

(2 days)

Loss of Use (LOU):

\$5168.00

(\$258 x 2 days)

Loss of Income (LOI):

\$5

(3 x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$52.00

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$51,738.76

Global Sum \$5:

Email ☒ Call ☐

FINAL PAYMENT

Date/Time: 31/4/18

Confirm with: AJCE

Payee 1:

\$51,738.76

Name 1:

PRIME AUTO CLAIMS SERVICE PTE LTD.

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT
31/4/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$400




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ18004614/T1ea3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 12-03-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLV 7500U	Veh. Inspected	SLU 7932L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/03/2018	Inspection Date	12/03/2018	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/EQI18004614/T1ea3

Date: 14.03.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

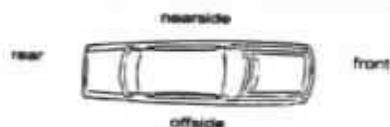
SLU 7932L

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 12.03.2018 at the premises of M/s Prime Auto Claims Service Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,977.92
Revised Estimate Amount	: S\$	1,466.13
"Check" Items Amount	: S\$	1,025.93
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
Rear Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 2.0 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 12.03.2018

EQ Insurance Company Ltd
5 Maxwell Road #17-00
Tower Block MND Complex
Singapore 069110

Attn: Motor Claims Dept

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

RE: ESTIMATE COST OF REPAIR TO VEHICLE SLU7932L TOYOTA C-HR

To supply

1) 1pc	rear bumper cover		\$ de 879.10
2) 1pc	rear bumper center guard		\$ de 472.40
3) 1pc	rear bumper clip		\$ de 30.00
4) 1pc	rear bumper reinforcement		\$ X 318.90
5) 1pc	exhaust tail pipe assy		\$ X 1,274.50
6) 2pcs	reverse sensor	@\$491.00	\$ X 982.00
7) 2pcs	reverse sensor cover	@\$ 33.50	\$ X 67.00

Sub total parts	\$ 4,023.90
Less: 25% discount	\$ (1,005.98)
	\$ 3,017.92

L/charges

1) To remove & replace reverse sensor	\$ 30 60.00
2) To remove rear bumper, center bumper guard, knock rear end panel, replace rear bumper & the above parts align & adjust rear boot lid	\$ 200 600.00
3) To putty, respray painting end panel & rear bumper	\$ 200 300.00

Tanphat 97495449
WP
12/3/18 @ 3pm
02 days
Ready before paint
sure! thank you.

Sub total L/charges	\$ 960.00
Estimated total	\$ 3,977.92



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 12.03.2018

EQ Insurance Company Ltd
5 Maxwell Road #17-00
Tower Block MND Complex
Singapore 069110

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SLU7932L TOYOTA C-HR

To supply

1) 1pc rear bumper cover	\$ del 879.10
2) 1pc rear bumper center guard	\$ del 472.40
3) 1pc rear bumper clip	\$ del 30.00
4) 1pc rear bumper reinforcement	\$ del 318.90X
5) 1pc exhaust tail pipe assy	\$ del 1,274.50X
6) 2pcs reverse sensor	\$ del 982.00X
7) 2pcs reverse sensor cover	\$ del 67.00X
	@ \$491.00
	@ \$ 33.50

Sub total parts	\$ 4,023.90	1381.50
Less: 25% discount	\$ (1,005.98)	345.38
	\$ 3,017.92	

1036.12

L/charges

1) To remove & replace reverse sensor	\$ 30 60.00
2) To remove rear bumper, center bumper guard, knock rear end panel, replace rear bumper & the above parts align & adjust rear boot lid	\$ 200 600.00
3) To putty, respray painting end panel & rear bumper	\$ 200 300.00

Sub total L/charges	\$ 960.00	430.00
Estimated total	\$ 3,977.92	1466.12

Tanfile 97415149
17/3/18 3pm
02 days
Rising before paint
sure clean

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 3 April 2018 11:50 AM
To: 'Alice Leong'
Cc: Vic (LKKAUTO)
Subject: [SETTLEMENT] ACCIDENT INVOLVING SLU 7932L AND SLV 7500U ON 09/03/2018

Without Prejudice

Hi Alice,

We refer to the above matter.

We confirmed settlement @ \$1,738.76.

Shall process to closed case and submit our payment package to our principal to prepare payment.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 15 March 2018 11:59 AM
To: Alice Leong <aliceleong@primeautoclaims.com>
Cc: SUR <sur@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Subject: RE: FINALIZED TO SLU7932L

WITHOUT PREJUDICE

Hi Alice,

We refer to the above matter.

Our surveyor have finalise COR at \$1,466.13 (exclude gst) 2 days, finalize amount subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents for us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 15 March 2018 11:48 AM

To: Alice Leong <aliceleong@primeautoclaims.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: FINALIZED TO SLU7932L

Importance: High

Dear Alice,

Thank you for the email.

This case is handle by Asher.

Dear Asher,

FYNA. [CC4/EQ118004614/T1ea3](#)

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: Thursday, 15 March 2018 9:55 AM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: FINALIZED TO SLU7932L

Importance: High

Hi Taufikh

We enclosed our before & after repair photos & our calculation sheet for your retention. Shall we finalize at part by part \$1,466.12 and 2 days

Please let us have your confirmation within three days from our e-mail.

Thank you.

Ms. Alice Leong

Prime Auto Claims Service Pte Ltd

Office: No. 5 Benoi Place Singapore 629926

Workshop: No.6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948
HP: 8781 9005

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Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 12 March 2018 10:04 AM
To: assignments
Subject: FW: PRI REQUEST TO ACCIDENT ON 09.03.2018 INVOLVING SLU7932L & SLV7500U (EQ)
Attachments: SLV7500U.PDF; img-180312113605.pdf

10.21am @ 12/3/18
vehicle In
person @ Pei yee
sur @ Taufik

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Monday, 12 March 2018 10:01 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: FW: PRI REQUEST TO ACCIDENT ON 09.03.2018 INVOLVING SLU7932L & SLV7500U (EQ)

Dear LKK

Please refer to the assignment below and arrange for PRS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

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From: Joel Goh
Sent: Monday, March 12, 2018 9:59 AM
To: 'Pei Yee'
Cc: aliceleong@primeautoclaims.com; Janet Tan
Subject: RE: PRI REQUEST TO ACCIDENT ON 09.03.2018 INVOLVING SLU7932L & SLV7500U (EQ)

Without Prejudice

Dear Pei Yee

Thank you for your email.

We will arrange for LKK to conduct PRS on your client's vehicle as SJE.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Pei Yee [mailto:peiyee@primeautoclaims.com]

Sent: Monday, March 12, 2018 9:44 AM

To: Elaine Cheong

Cc: aliceleong@primeautoclaims.com

Subject: PRI REQUEST TO ACCIDENT ON 09.03.2018 INVOLVING SLU7932L & SLV7500U

Importance: High

Hi

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1145-1245pm lunch hour.

***We select LKK Auto Consultants Pte. Ltd.**

***Please arrange PRI soonest possible due to loss of income and loss of rental per day count.**

Thank you.

Thank you & Best regards,

Pei Yee

Prime Auto Claims Service Pte. Ltd.

Office : 5 Benoi Place Singapore 629926

Workshop : 6 Benoi Place Singapore 629927

Tel: 6861 0908

Fax: 6515 2948

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Virus-free. www.avast.com

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 14 March, 2018 1:49 PM
To: 'Joel Goh'
Cc: Janet Tan; Asher Sng (LKKAUTO); Vic (LKKAUTO); Admin A
Subject: RE: PRI REQUEST TO ACCIDENT ON 09.03.2018 INVOLVING SLU7932L & SLV7500U (EQ)
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

EQI ref: TBA
LKK REF: CC4/EQI18004614/T1ea3

Dear Joel,

We refer to the above matter.

Enclosed revert of vehicle: SLU 7932L

Date of survey: 12.03.2018

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Monday, 12 March, 2018 10:01 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: FW: PRI REQUEST TO ACCIDENT ON 09.03.2018 INVOLVING SLU7932L & SLV7500U (EQ)

Dear LKK

Please refer to the assignment below and arrange for PRS.

Best Regards,

Joel Goh
Executive | Claims

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1145-1245pm lunch hour.

***We select LKK Auto Consultants Pte. Ltd.**

***Please arrange PRI soonest possible due to loss of income and loss of rental per day count.**

Thank you.

Thank you & Best regards,

Pei Yee

Prime Auto Claims Service Pte. Ltd.

Office : 5 Benoi Place Singapore 629926

Workshop : 6 Benoi Place Singapore 629927

Tel: 6861 0908

Fax: 6515 2948

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Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 15.03.2018

Our Ref: SLU7932L

EQ Insurance Company Ltd
5 Maxwell Road #17-00
Tower Block MND Complex
Singapore 069110

Without prejudice

Attn: Motor Claims Dept

Dear Sir,

ACCIDENT ON 09.03.2018 INVOLVING VEHICLE NO. SLU7932L & SLV7800U

On behalf of our client M/S Comfort Limousine Services Pte Ltd of vehicle No.SLU7932L in the above accident.

We are instructed that the negligence of your insured's driver and/or management of vehicle SLV7800U caused the accident.

Appended below our client's claim:-

Cost of repair	\$ 1,568.76
Loss of rental @\$84.00 x 2 days	\$ 168.00
GIA search fee	\$ 2.00
Estimated total	<u>\$ 1,738.76</u>

We enclosed our amended invoice 1581, GIA search receipt, Letter of authorization & Letter of certification for rental enclosed for your retention. Please acknowledge receipt. For amicable settlement, please let us have your offer.

Regards

Yours faithfully,

Alice Leong
e-mail: aliceleong@primeautoclaims.com

Encl.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 23 March 2018 11:32 AM
To: TANBC@SRC.COM.SG
Subject: ACCIDENT INVOLVING SLV 7500U AND SLU 7932L ON 09/03/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQI18004614/T1ea3

23 MAR 2018

TAN BENG CHUA

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 7500U AND SLU 7932L ON 09/03/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)


LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 09.03.2018 INVOLVING SLU7932L & SLV7500U
AT NORTH BRIDGE ROAD

I/ We, M/S Comfort Limousine Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SLU7932L in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.


.....
Signature (Company's stamp if applicable)
Name: *Comfort Limousine Services Pte Ltd*
NRIC: *201508380W*

TAX INVOICE**No: 1581****PRIME GROUP****Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

EQ Insurance Company Ltd

15/3/2018

Date: _____

1557

Works Order No: _____

SLU7932L

Vehicle No: _____

MESSRS

5 Maxwell Road

#17-00 Tower Block MND Complex

Singapore 069110

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/Model : Toyota CHR Repair Date : 9/3/2018 Terms of Payment: 7 Days		
	<u>Third Party Claims</u>		
	<u>To Supply</u>		
1.	1 pc rear bumper cover.		\$ 879.10
2.	1 pc rear bumper center guard.		\$ 472.40
3.	1 pc rear bumper clip.		\$ 30.00
	Sub Total Parts:		\$ 1,381.50
	Less: 25% discount		(\$ 345.37)
			\$ 1,036.13
	<u>Labour Charges</u>		
1.	To remove & replace reverse sensor.		\$ 30.00
2.	To remove rear bumper, center bumper guard, knock rear end panel, Replace rear bumper & the above parts align & adjust rear boot lid.		\$ 200.00
3.	To putty, respray painting end panel & rear bumper.		\$ 200.00
	Sub Total L/Charges:		\$ 430.00

* Compound interests at the rate of 1% per month
will be charged on late payment.

SUB TOTAL \$ 1,466.13**GST 7%** \$ 102.63**TOTAL** \$ 1,568.76

Prepared by

 Prime Auto Claims Service Pte Ltd
 Manager



**COMFORT LIMOUSINE SERVICES PTE LTD
PRIME TRANSPORT & LIMOUSINE SERVICES PTE LTD
BEST MOTOR LEASING & LIMOUSINE SERVICES PTE LTD**

Member of Prime Group of Companies
6 Benoi Place Singapore 629926
Tel: 6862 8878 Fax: 6863 6566
Co. Registration No: 201508380W
201544118N 201512366W

Your Ref : Please advise
Date : 09-March-2018
To : Whom it May Concern
From : Comfort Limousine Services Pte Ltd

RE : LETTER OF CERTIFICATION FOR MS. KWA LAY SAN JOANNE

This letter serves to confirm that Ms. Kwa Lay San Joanne of NRIC number S7528050E is a Chauffeur-driven hirer for Comfort Limousine Services Pte Ltd hiring Vehicle Registration Number SLU7932L at a daily rate of Singapore Dollars Eighty-Four (S\$84.00) only.

Should clarification require I can be contacted at 8121 6313.

Thank you with Best Regards.

Yours Sincerely

F.



Ms Veronica Lim
Deputy Manager



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-037303
Date of Request: 10/03/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date 10/03/2018
Enquiry By Liu Pei Yee
TP Vehicle No. SLV7500U
Accident Date 09/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLV7500U	EQ Insurance Company Ltd	12/02/2018-11/02/2019	6223 9433

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-037303
Date of Request: 10/03/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date 10/03/2018
Enquiry By Liu Pei Yee
TP Vehicle No. SLV7500U
Accident Date 09/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 04/04/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SLV 7500U (Insd Veh)	Your Ref. No. : DMPPHQ18-001067
	SLU 7932L (TP Veh)	Our Ref. No. : CC4/EQI18004614/T1ea3q2
Date of Accident	9/3/2018	

Liability	100%	
Final Repair Cost	: \$ 1,568.76	
Loss of Use	: \$ 168.00	2 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	1,738.76	
Final Settlement Sum	: \$ 1,738.76	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	PRIME AUTO CLAIMS SERVICE PTE LTD	: \$ 1,738.76
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI18004614/T1ea3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 04-04-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLV 7500U	Veh. Inspected	SLU 7932L
Policy No.	DMPPHQ18-001067	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	JOEL	Assign Date	12/03/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA C-HR HYBRID	c.c	1797
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	ZYX102064437	Colour	BLACK
Odometer	15005	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/60 R17	BRIDGESTONE	6 mm
L/H Front Tyre	215/60 R17	BRIDGESTONE	6 mm
R/H Rear Tyre	215/60 R17	BRIDGESTONE	6 mm
L/H Rear Tyre	215/60 R17	BRIDGESTONE	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	09/03/2018	Inspection Date	12/03/2018
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 7932L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER COVER	DEFORMED	879.10	879.10
1	REAR BUMPER CENTER GUARD	DEFORMED	472.40	472.40
1	REAR BUMPER CLIP	NECESSARY	30.00	30.00
1	REAR BUMPER REINFORCEMENT	NOT NECESSARY	318.90	-
1	EXHAUST TAIL PIPE ASSY	NOT NECESSARY	1,274.50	-
2	REVERSE SENSOR @\$491.00	NOT NECESSARY	982.00	-
2	REVERSE SENSOR COVER @\$33.50	NOT NECESSARY	67.00	-
	LESS 25% DISCOUNT		-1,005.98	-345.37
			3,017.92	1,036.13
	LABOUR			
	TO REMOVE & REPLACE REVERSE SENSOR .		60.00	30.00
	TO REMOVE REAR BUMPER ,CENTER BUMPER GUARD,KNOCK REAR END PANEL,REPLACE REAR BUMPER & THE ABOVE PARTS ALIGN & ADJUST REAR BOOT LID .		600.00	200.00
	TO PUTTY,RESPRAY PAINTING END PANEL & REAR BUMPER.		300.00	200.00
			960.00	430.00
	GRAND TOTAL		3,977.92	1,466.13
	RECOMMENDED COST OF REPAIRS			1,466.13

Report Ref No. CC4/EQ18004614/T1ea3q2

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

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