

15/5/2010

INS. CASE OWNER:

CC 6, AIG1800 4608, ka3

LKK:

IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

12/03/18

Registered in Merimen:

12/03/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLM 5419H

Claim No.:

2005 05663

Name of Insured:

m. Tech Product Pte

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Audi A3

Excess Sec II : \$S

D.O.A.:

7/3/2018

Place of Accident:

Trade Hub 21 open space
clp.

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Tan Wae Kheng Eric

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

90068658

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SLG 732K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Optima
waste

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

14/5

2018

SLG 732K, X; SLM 5419H, X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

15032018 @ 9am.

Spoke to GIO (Mr Tan) - confirmed accident details and GIO was travelling within his lane when TP vehicle changed lane and collided with OI. OI mentioned he had submitted the CCTV footage. Inform OI TP claim, aware of WLO issues and agree to settle.

21032017:

Email to TP reject / no survey due.

26032018:

File pass to Merimen to cancel file.

Reject Case

By (staff): Zuni

Approved by: [Signature]

Date: 26-03-18

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No. : NIL

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

TP changed lane and collided with OI.

Loss of Rental (LOR):

\$S

(

days)

Loss of Use (LOU):

\$S

(\$

x

days)

Loss of Income (LOI):

\$S

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$S

Medical:

\$S

1) Claim status: Normal/Reject/Private Settle

Disbursement:

\$S

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost

\$S

3) Survey fee:

Total:

\$S

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

Name 1:

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC6/AIG18004608/ka3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 12-03-2018	
			Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLM 5419H	Veh. Inspected	SLG 2132K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	07/03/2018	Inspection Date		
Survey held at	OPTIMA WERKZ PTE LTD 6, KUNG CHONG ROAD SINGAPORE 159143			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/03/2018 13:21
Date Of Accident	07/03/2018 12:00
Exact Location Of Accident	8 BOON LAY WAY TRADEHUB 21 OPEN CAR PARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLG2132K
Insured/Policyholder	
Name Of Registered Owner	LOW TIAN HIN (LIU TIANXING)
NRIC No	S1830508I
Email Address	TIANHLOW@YAHOO.COM
Mobile Phone No	(LOCAL) +65-90284387
Alternative Phone No	OFFICE-90284387

Vehicle Particulars

Manufacturer	TOYOTA
Model	HARRIER-2.0 ELEGANCE (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MT/00334953/01
Cover Note Number	

Driver

Name of Driver	LOW TIAN HIN (LIU TIANXING)
NRIC No	S1830508I
Date Of Birth	12/10/1967
Occupation	INDOOR
Date Of Driving Pass	08/07/1995
Driving Experience	22 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90284387
Fax Number	
Contact Number	OFFICE-90284387
EEmail Address	TIANHLOW@YAHOO.COM

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 7/3/18

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Tan Khar Kian

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

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5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/03/2018 09:28
Date Of Accident	07/03/2018 11:55
Exact Location Of Accident	TRADE HUB 21 OPEN SPACE CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM5419H
Insured/Policyholder	
Name Of Registered Owner	MTECH PRODUCT PTE LTD
Co Reg No	199902769E
Email Address	ERICTAN@MTECHPRO.COM
Mobile Phone No	(LOCAL) +65-90068658
Alternative Phone No	Office-90068658

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100505663-00000
Cover Note Number	

Driver

Name of Driver	TAN WEE KHEONG ERIC (CHEN WEIQIANG ERIC)
NRIC No	S8041088C
Date Of Birth	11/12/1980
Occupation	INDOOR
Date Of Driving Pass	30/10/2003
Driving Experience	14 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90068658
Fax Number	
Contact Number	
EMail Address	ERICTAN@MTECHPRO.COM

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

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I understand, acknowledge, agree and consent that:
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
 - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
 - (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 07/03/2018
4:30 pm

Reporting Centre Personnel's Signature
Name: VANDY KHANU SENG, Co-Off
NRIC/FIN No.: G20187143X



Sketch Plan #2

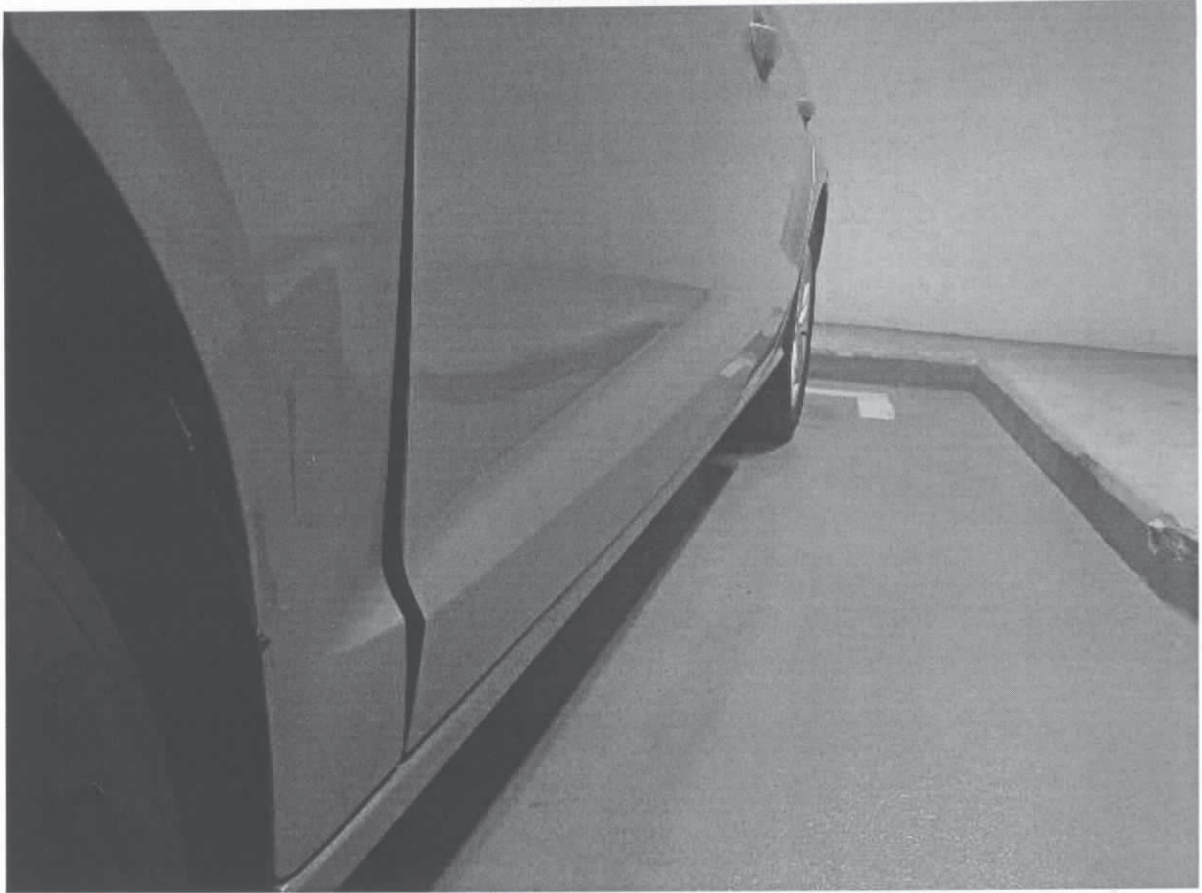
Accident Photo



Accident Photo



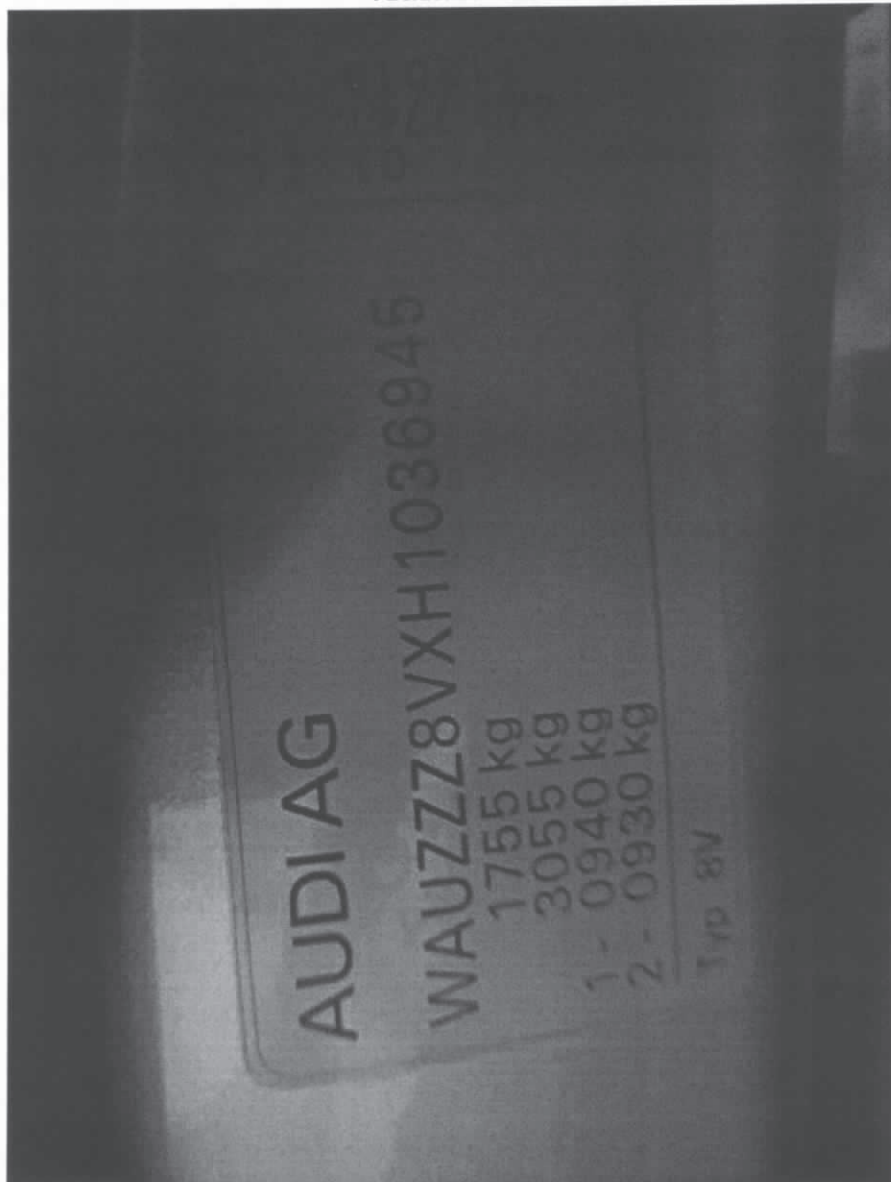
Accident Photo



Accident Photo



Accident Photo



Status of Driving Licence

QUALIFIED DRIVING LICENCE

Qualified Driving Licence No. :	S8041088C
Status of Qualified Driving Licence :	Valid
Class of Qualified Driving Licence :	3
Expiry Date :	Valid for life unless revoked, suspended or disqualified.

PROVISIONAL DRIVING LICENCE

Provisional Driving Licence No. :	S8041088C
Status of Provisional Driving Licence :	No Licence
Class of Provisional Driving Licence :	
Expiry Date :	-

The above information is accurate as at 14/03/2018 12:01 AM.

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Monday, 26 March 2018 2:59 PM
To: 'Lee, Ming-Yao'
Cc: Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto)
Subject: RE: Our Ref : 9468020987SG | SLM5419H vs SLG2132K DOA 07/03/2018 *** LKK
REF: CC6/AIG18004608/ka3

WITHOUT PREJUDICE

Dear George,

We refer to the below email.

Kindly be informed that there will be no survey bill to AIG as there is no survey done on TP vehicle for the above matter.

As such, we will proceed to close the file on our end.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao [mailto:MingYao.Lee@aig.com]
Sent: Thursday, 15 March 2018 10:08 AM
To: Zaini (LKK Auto) <Zaini@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: Our Ref : 9468020987SG | SLM5419H vs SLG2132K DOA 07/03/2018 *** LKK REF: CC6/AIG18004608/ka3

Hi,

BOLA S24 should come into effect.

Please proceed to reject.

Thanks & Best Regards,

George Lee

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

From: Zaini (LKK Auto) [mailto:Zaini@lkkauto.com]

Sent: 15 March 2018 09:22

To: Lee, Ming-Yao

Cc: Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto)

Subject: RE: Our Ref : 9468020987SG | SLM5419H vs SLG2132K DOA 07/03/2018 *** LKK REF: CC6/AIG18004608/ka3

WITHOUT PREJUDICE

Your Ref: 9468020987SG

Our Ref: CC6/AIG18004608/ka3

Dear George,

ACCIDENT INVOLVING VEHICLES SLM 5419H AND SLG 2132K ON 07/03/2018

We refer to the above matter.

TP reported that he was about to reverse his vehicle when OI vehicle suddenly collided onto his vehicle's front right portion. No photos / CCTV footage provided by TP till date.

We had spoken to the Insured where he confirmed that at the material time, he was travelling at the said location within his lane as reported when TP vehicle reversed and collided onto his vehicle. Enclosed copy of OI CCTV footage for your easy reference.

Based on OI CCTV footage, after review, we observed that OI vehicle was travelling within his own lane when TP vehicle suddenly swerved to the right and collided onto TP vehicle.

In view of the above circumstances, we intend to reject the TP claim.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 14 March 2018 11:27 AM

To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref : 9468020987SG | SLM5419H vs SLG2132K DOA 07/03/2018 *** LKK REF: CC6/AIG18004608/ka3

Dear Sir / Madam,

Thank you for your email.

By copy to Zaini,

For your information and necessary action please.

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Wednesday, 21 March 2018 3:49 PM
To: 'Sharon'
Cc: Hsiao Tong (LKKAuto)
Subject: Accident involving SLG2132K & SLM5419H on 07/03/18 - AIG *** LKK REF: CC6/AIG18004608/ka3
Attachments: SLM5419H.AVI

WITHOUT PREJUDICE

Our Ref: CC6/AIG18004608/ka3
Your Ref: SLG 2132K

Dear Sharon,

ACCIDENT INVOLVING SLM 5419H AND SLG 2132K ON 07.03.2018

We refer to the above matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of the accident.

Based on the enclosed copy of our Insured's CCTV footage, it was observed that your client's vehicle suddenly swerve lane and collided onto our insured's vehicle. Our principal is in view that your client's vehicle should keep in the proper lane and change lane only when it is safe.

Under such circumstances, we have our principal's instruction to reject your client's claim.

As such, we will close the matter at our end.

Best Regards,
Zaini Kusaini | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108 Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAuto)
Sent: Monday, 12 March 2018 11:50 AM
To: Sharon <sharon@ow.sg>
Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Check Liability - Accident involving SLG2132K & SLM5419H on 07/03/18 - AIG *** LKK REF: CC6/AIG18004608/ka3

Dear Sharon,

Thank you for your email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Zaini at 6841 2132.