

## **Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 12 March 2018 3:43 PM  
**To:** 'Irene Tan'; KKLau; Bryan Ang (LKKAUTO); SUR; Admin-D (LKKAUTO); assignments  
**Cc:** Shiau Chan (LKKAUTO)  
**Subject:** RE: Mr Adrian Ling's survey on 3rd party's vehicle no.: SLP6435M; Our claim no.: 544102/IT

Dear Irene,

Report submitted in merimen.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 12 March 2018 7:47 AM  
**To:** 'Irene Tan' <irene\_tan@sg.msig-asia.com>; KKLau <kklau@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Subject:** RE: Mr Adrian Ling's survey on 3rd party's vehicle no.: SLP6435M; Our claim no.: 544102/IT

Dear Irene,

Thank you for the email.

**Dear Nivitha,**

**Please kindly assist.**

**CS3/MSG18000488/Ad3s2**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** Irene Tan [[mailto:irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)]

**Sent:** Saturday, 10 March 2018 5:57 PM

**To:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Subject:** Mr Adrian Ling's survey on 3rd party's vehicle no.: SLP6435M; Our claim no.: 544102/IT

**Importance:** High

**FOR YOUR IMMEDIATE ACTION, PLEASE**

Good afternoon Veron,

We refer to your email of 25.1.18 which is re-produced below for your easy reference:

On 24.1.18, we have instructed you to let us have your final survey report via the Merimen. But on 26.1.18, your Company uploaded a survey report with 0 recommendation on the total repair costs. Please see below extract of your final survey report.

Please explain and immediately upload your surveyor's final survey report without any further delay.

**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Thursday, 25 January, 2018 8:08 AM  
**To:** Irene Tan; Shiau Chan (LKKAuto); Admin-D (LKKAuto); assignments  
**Subject:** RE: Survey on 3rd party's vehicle no.: SLP6435M handled by Mr Adrian Ling; Our claim no.: 544102/IT

Dear Irene,

Thank you for the email.

Dear Nivitha,

**FYNA-CS3/MSG18000488/Ad3**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tan [mailto:irene\_tan@sg.msg-asia.com]

**Sent:** Wednesday, 24 January 2018 6:02 PM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

**Subject:** Survey on 3rd party's vehicle no.: SLP6435M handled by Mr Adrian Ling; Our claim no.: 544102/IT

**Importance:** High

Dear Veron,

We refer to the new assignment given on 9.1.18 via the Merimen but todate, there is no preliminary advice received.

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The 3<sup>rd</sup> party has submitted their final repair cost claim at \$3,400 and survey report with pictures. Please refer to these documents and let us have your final survey report asap.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msg-asia.com](mailto:irene_tan@sg.msg-asia.com)

COST OF CLAIMS	Repairer's	Adjuster's	Differenc
Parts	0.00	0.00	0.0
Miscellaneous Items	0.00	0.00	0.0
Labour	0.00	0.00	0.0
Paintwork Labour	0.00	0.00	0.0
Towing	0.00	0.00	0.0
<b>Nett Amount (\$\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.0</b>

INSPECTION

Date of Assignment: 09/01/2018

Date Inspected: 10/01/2018

Inspected At:

Freesion Autodrive (Kaki Bukit)  
25 Kaki Bukit Rd 4, Synergy @KB #03-33  
Singapore 417800

Estimated Period of Repair: 0.0 days

Best Regards

**Irene Tan**

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)



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