

ASS. REC. BY:

REF

CS/MSG18000488/Avd3-1

Special Instructions

Surveyor  
Meinman

Adrian

ASSIGNMENT (Office)

From (Person):

Trene Tan

of

MSG

Date/Time:

12/03/2018

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLP 6435M

Insured:

SKS 1535L

at Workshop no/s

Freesion Automotive

Tel:

6702 3533

of

25kaki Bk + Rd + Synergy # 03-33

Policy No:

28912247amy

Claim No:

S44102/IT

Sum Insured:

Excess:

Make of Veh:

(Client's Record):

D.O.A. 03/01/2018

CA / REV / REP. / REV 24 HRS

'wp'

10/01/2018 @ After 2pm

H.O.D. Endorsement:

Date/Time:

11:33am @ 04/01/18

Person Contacted:

Lee Mei

Vehicle: IN (OUT)

Date/Time	Action/Instruction	Estimate	Do not Finalize
	SLP 6435M - X		
	SKS 1535L - X		
	After repair:		

26/01/18 11:24am Email to Trene Tan thru meinman.

12/3/18 Submit LS \$ 2300, 3 days  
(Recd 1100, 3>13)

RECEIVED 12 MAR 2018

DATE

REF:

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bel. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: \_\_\_\_\_

SLP6435M

Yr Regn: \_\_\_\_\_

2017 Lne

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: \_\_\_\_\_

Toyota CHR 14ybrid: 1797

Colour: \_\_\_\_\_

Silver

A/C

Insured / Std / NI / NA

Sp. Reading: \_\_\_\_\_

15169

T.Radio:

Insured / Std / NI / NA

Eng No: \_\_\_\_\_

C.No: \_\_\_\_\_

ZYX 102010098

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: \_\_\_\_\_

F:

215/60R17

R:

ES DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. \_\_\_\_\_

06

mm

R/Bal. \_\_\_\_\_

06

mm

L/Bal. \_\_\_\_\_

06

mm

L/Bal. \_\_\_\_\_

06

mm

D.O.A. \_\_\_\_\_

D.O.I. \_\_\_\_\_

10/01/18 @

2.34pm

Survey held at \_\_\_\_\_

Freecision

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP MSIG. PRS.

Repair Cost Range: 2k - 2.5k -

04 Days

Handwritten signature

URGENT

Date/Time: File Pass to?

☐

: Preli. Report

1) 26012018

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1. S + RS

Photos

Others

Add Fee:

☐

Site Insp

\$

☐

Interview

\$

☐

Tech Insp

\$

☐

Weekend

\$

Report Format: \_\_\_\_\_

PRS

Lump Sum / I.B.I: (\$)

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS3/MSG18000488/Avd3-1

16 RAFFLES QUAY  
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 12-03-2018



Code : MSG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKS 1535L	Veh. Inspected	SLP 6435M
Policy No.	28912247QMY	Coverage (\$)	0.00
Claim No.	544102/IT	Excess (\$)	0.00
Assign From	MERIMEN (IRENE TAN)	Assign Date	12/03/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	03/01/2018	Inspection Date	12/03/2018
Survey held at	FREESION AUTODRIVE 25 KAKI BUKIT ROAD 4 SYNERGY @ KB #03-33 SINGAPORE 417800		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jan 2018		09 Jan 2018 09:58 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	NG SAY POH, ID: S7015656C		
Main Claimant:	CHIA SONG CHIM, ID: S1510658A		
Vehicle Reg. No.:	SLP6435M	Date of Loss:	03/01/2018 07:00 - :59
Claim Type:	TP / 544102	Policy/Cover Note No.:	28912247QMY (Comprehensive) Coverage: 27/03/2017 - 26/03/2018
Vehicle Reg. No. (Insured):	SKS1535L	Policy No. (Claimant):	
		Excess:	S\$500.00
Repairer:	Freesion Autodrive (Kaki Bukit) 25 Kaki Bukit Rd 4, Synergy @KB #03-33, 417800 Kaki Bukit - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/03/2018]		
Driver/Custodian (Insured):	NG SAY POH ( / Male), NRIC: S7015656C		

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- MSIG\_SG (10/03/2018): Report Send Back Alerts - SLP6435M (TP)

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Monday, 12 March 2018 7:47 AM  
**To:** Irene Tan; KKLau; Bryan Ang (LKKAuto); SUR; Admin-D (LKKAuto); assignments  
**Cc:** Shiau Chan (LKKAuto)  
**Subject:** RE: Mr Adrian Ling's survey on 3rd party's vehicle no.: SLP6435M; Our claim no.: 544102/IT

Dear Irene,

Thank you for the email.

Dear Nivitha,

Please kindly assist.

CS3/MSG18000488/Ad3s2

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tan [mailto:irene\_tan@sg.msig-asia.com]  
**Sent:** Saturday, 10 March 2018 5:57 PM  
**To:** KKLau <kklau@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Subject:** Mr Adrian Ling's survey on 3rd party's vehicle no.: SLP6435M; Our claim no.: 544102/IT  
**Importance:** High

### FOR YOUR IMMEDIATE ACTION, PLEASE

Good afternoon Veron,

We refer to your email of 25.1.18 which is re-produced below for your easy reference:

On 24.1.18, we have instructed you to let us have your final survey report via the Merimen. But on 26.1.18, your Company uploaded a survey report with 0 recommendation on the total repair costs. Please see below extract of your final survey report.

Please explain and immediately upload your surveyor's final survey report without any further delay.

**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Thursday, 25 January, 2018 8:08 AM  
**To:** Irene Tan; Shiau Chan (LKKAuto); Admin-D (LKKAuto); assignments  
**Subject:** RE: Survey on 3rd party's vehicle no.: SLP6435M handled by Mr Adrian Ling; Our claim no.: 544102/IT

Dear Irene,

Thank you for the email.

Dear Nivitha,

**FYNA-CS3/MSG18000488/Ad3**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tan [mailto:irene\_tan@sg.msia-asia.com]  
**Sent:** Wednesday, 24 January 2018 6:02 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** Survey on 3rd party's vehicle no.: SLP6435M handled by Mr Adrian Ling; Our claim no.: 544102/IT  
**Importance:** High

Dear Veron,

We refer to the new assignment given on 9.1.18 via the Merimen but todate, there is no preliminary advice received.

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The 3<sup>rd</sup> party has submitted their final repair cost claim at \$3,400 and survey report with pictures. Please refer to these documents and let us have your final survey report asap.

Best Regards

Irene Tan  
Senior Executive, Claims Services (Motor)  
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene\_tan@sg.msia-asia.com

**COST OF CLAIMS**

	Repairer's	Adjuster's	Differenc
Parts	0.00	0.00	0.0
Miscellaneous Items	0.00	0.00	0.0
Labour	0.00	0.00	0.0
Paintwork Labour	0.00	0.00	0.0
Towing	0.00	0.00	0.0
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.0</b>

**INSPECTION**

Date of Assignment: 09/01/2018

Date Inspected: 10/01/2018

Inspected At:

Freemotion Autodrive (Kaki Bukit)  
 25 Kaki Bukit Rd 4, Synergy @KB #03-33  
 Singapore 417800

Estimated Period of Repair: 0.0 days

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)**MSIG**

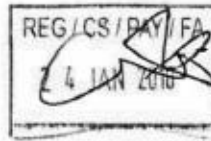
Insurer Claims  
 Team of the Year  
 2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)A Member of **MS&AD** INSURANCE GROUP**CONFIDENTIALITY NOTICE**

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Our Ref : CY.9558.18(FA)AC/hh

Your Ref : 544102

23rd January 2018

The Motor Claims Department  
**MSIG Insurance (Singapore) Pte Ltd**  
4 Shenton Way #21-01  
SGX Centre 2  
Singapore 068807

**WITHOUT PREJUDICE**

**BY HAND**

Ng Say Poh  
Block 650 Hougang Avenue 8  
#09-319  
Singapore 530650  
(Documents were enclosed to your insurers)

nicole,  
1. Upload  
2. WHI A2 memo  
24/1/18

Dear Sirs

**ACCIDENT INVOLVING SLP6435M AND SKS1535L ON 03/01/2018 @ 07:15 HRS  
ALONG BLK 616 HOUGANG AVE 8 CARPARK**

We are instructed by **Mr. Chia Song Chim** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SLP6435M** was damaged by vehicle **SKS1535L** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

1)	Repair costs	\$3,400.00
2)	Loss of use for 5 days X \$120.00	\$ 600.00
3)	Survey fee	\$ 383.00
4)	Accident report fee & search fees	\$ 29.00
5)	Costs & Incidental inclusive of GST	\$ 642.00
		<b><u>\$5,054.00</u></b>



Page 2

CY.9558.18(FA)AC/hh

A copy each of the following supporting documents is enclosed:-

- 1) Accident report of SLP6435M;
- 2) Survey report and survey invoice together with 23 coloured photographs;
- 3) Final repair bill;
- 4) Certificate of insurance
- 5) GIA tax invoices.

We had on 8th January 2018 notified your company of the above accident and pre-repair inspection was carried out by your appointed surveyor.

Please let us know within the next seven (7) days upon receipt of this letter whether you intend to re-inspect our client's vehicle failing which the said vehicle will no longer be available for the same.

Please note that you should send to us an acknowledgment of receipt of this letter within fourteen (14) days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against your insured without further notice to you.

Please note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

Yours faithfully



C. YOGARAJAH LLC

Encs

# FREESION AUTODRIVE

25 KAKI BUKIT ROAD 4 #03-33 SYNERGY@KB SINGAPORE 417800

TEL : 6702 3533 (LI MEI) FAX : 6702 3577

EMAIL : freesionautodrive@gmail.com

RCB NO. 53260330C

## INVOICE

Accident Date : 03 January 2018

Date : 16 January 2018

Vehicle Reg No. : SLP 6435 M

Model : Toyota C-HR Hybrid

Owner : Chia Song Chim  
C/o: 25 Kaki Bukit Road 4 #03-33  
Synergy@KB, Singapore 417800

### DESCRIPTION

### AMOUNT (S\$)

Lump sum repair cost as per  
surveyor report recommendation :

\$ 3,400.00

Singapore Dollars: Three Thousand And Four Hundred Only



redefining / insurance

AXA Insurance Pte Ltd  
 1800 880 4888 (Within Singapore)  
 (65) 6880 4888 (International)  
 (65) 6880 4740  
 customer.care@axa.com.sg  
 www.axa.com.sg

## Certificate of Insurance

account number  
14295

-Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 - Road Transport Act, 1987 (Malaysia)  
 -Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

### Policy details

Policyholder name	CHIA SONG CHIM	Certificate number	GA223088 / 1
Cover	Comprehensive	Chassis number	ZYX102010098
Plan name	Essential	Engine number	2ZR8027257
NCD applicable	50%		
Vehicle registration number	SLP6435M		
Period of Insurance	from 13/06/2017 to 12/06/2018 (both dates inclusive)		
Finance loan company	STANDARD CHARTERED BANK (SINGAPORE) LIMITED		

### Persons or classes of persons entitled to drive\*

- (a) The Policyholder  
 (b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS	Basic Own Damage Excess	SGD 300.00
	Windscreen Excess	SGD 100.00

An Additional Excess is applicable as follows:

1. S\$500 for unnamed *Authorised Driver*
2. S\$500 for declared *Young and Inexperienced Driver*
3. S\$5,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to S\$2,500 if You have chosen AXA Premium Workshops.

### Additional clauses & endorsements to your policy

Additional Clause 1  
PI

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

### Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189). The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-002889

Date of Request: 05/01/2018

Your Ref No: CY(FA)SLP6435M(AC/HH)

C YOGARAJAH LLC  
883 North Bridge Road #19-05  
SouthBank  
Singapore 198785

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 03/01/2018

Place of Accident: BLK 616 HOUGANG AVE 8 CARPARK

Client Vehicle No: SLP6435M

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-002902

Date of Request: 05/01/2018

Your Ref No: CY(FA)SLP6435M(AC/HH)

C YOGARAJAH LLC  
883 North Bridge Road #19-05  
SouthBank  
Singapore 198785

Dear Sir/Madam,

Date of Accident: 03/01/2018

Vehicle No: SLP6435M

Place of Accident: BLK 616 HOUGANG AVE 8 CARPARK

Involving Vehicle No: SKS1535L

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SKS1535L	BLK 616 HOUGANG AVE 8 CARPARK	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

# CL APPRAISER PTE LTD

47A Edgefield Plains #13-16 Singapore 828714  
Email: [clappraiser@yahoo.com](mailto:clappraiser@yahoo.com) Hp: 9068 8689 Fax: 6452 9783  
Reg No: 201000228E

## INVOICE

Chia Song Chim  
C/o: Freesion Autodrive  
25 Kaki Bukit Road 4 #03-33  
Synergy@KB, Singapore 417800

Invoice No: CL/18041  
Ref No: FA/01/1801/TP  
Date: 16 January 2018

DESCRIPTION	AMOUNT
<b>OUR SERVICE FEE CHARGES:</b>	
<ul style="list-style-type: none"><li>SURVEY INSPECTION FOR VEHICLE NO. <u>SLP 6435 M</u></li><li>RESURVEY INSPECTION</li><li>DIGITAL PHOTOGRAPHS SERVICES (INCLUSIVE OF STORAGE AND SUBMISSION OF DIGITAL PHOTOGRAPHS)</li><li>TRANSPORTATION</li></ul>	
<b>GRAND TOTAL</b>	<b>S\$ 383.00</b>

E & O. E

All cheque payment should be "Crossed" and made payable to "CL APPRAISER PTE LTD"

We shall be grateful if you could forward our payment at your early convenience.



CL Appraiser Pte Ltd

# LCL APPRAISER PTE LTD

47A Edgefield Plains #13-16 Singapore 828714  
Hp: 90688689 Email: clappraiser@yahoo.com  
Reg No: 201000228E

## VEHICLE INSPECTION REPORT

To: Chia Song Chim  
C/o: Freesion Autodrive  
25 Kaki Bukit Road 4 #03-33  
Synergy@KB, Singapore 417800

Date : 16 January 2018  
Our ref : FA/01/1801/TP

Accident Date : 03 January 2018  
Inspection Date : 09 January 2018  
Repairer Name : Freesion Autodrive  
25 Kaki Bukit Road 4 #03-33  
Synergy@KB, Singapore 417800

Type of Survey : Third Party

### PARTICULARS OF VEHICLE

Registration No : SLP 6435 M  
Make / Model : Toyota C-HR Hybrid  
Chassis No : ZYX102010098  
Engine No : 2ZR8027257

Year / Capacity : 2017 / 1797 cc  
Colour : Grey  
Mileage : 15169

### CONDITION OF TYRES

	Make	Size	Thread Balance	Rim
Front Nearside	: Bridgestone	215/60 R17	5 mm	Sport
Front Offside	: Bridgestone	215/60 R17	5 mm	Sport
Rear Nearside	: Bridgestone	215/60 R17	5 mm	Sport
Rear Offside	: Bridgestone	215/60 R17	5 mm	Sport

### GENERAL DESCRIPTION OF DAMAGE VEHICLE

The impact damages sustained on the vehicle at the time of inspection is on the front o/s portion.  
(Details refer to the photographs attached)

Enclosed number of photographs: 23 copies

### REMARKS

This inspection was conducted entirely on a "**WITHOUT PREJUDICE**" basis  
and we have not given authorization and instruction to the repairer to proceed with the repair

### RECOMMENDATIONS

We have thoroughly inspected each and every item on the estimate against the physical damage found on the vehicle and we have listed the breakdown of our finding and our recommendation.

The repairer has agreed to undertake the job at a **Lump Sum of \$ 3,400.00** on a contractual basis.

Under normal circumstances, the repair period would be about 5 (**Five**) working days.



# ECL APPRAISER PTE LTD

Vehicle Registration No: SLP 6435 M

Our Ref No: FA/01/1801/TP

Qty	Description	Conditions	Repairer's Estimate	Revised Amount
-----	-------------	------------	---------------------	----------------

## SPARE PARTS - LIST ITEMS

1	Front o/s headlamp - LED	Damage	\$ 2,784.00	\$ 2,784.00 ✓
1	Front bumper	Damage	\$ 1,085.40	\$ 1,085.40 ✓
1	Front bumper centre grille	Damage	\$ 167.00	\$ 167.00 ✓
1	Front bumper side grille	Damage	\$ 85.00	\$ 85.00 ✓
2	Front bumper side retainers <i>Rem</i>	Necessary	\$ 120.60	\$ 120.60 x
1	Front bumper reinforcement <i>3187.40</i>	Intact	\$ 421.40	
			<i>2390.55</i>	
			<b>\$ 4,663.40</b>	<b>\$ 4,242.00</b>
			<i>Less 25%</i>	<i>\$ 1,165.85</i>
<b>Total Cost - List Items</b>			<b>\$ 3,497.55</b>	<b>\$ 3,181.50</b>

## SPECIAL NETT ITEMS

1	Front bumper clip (1 set)	Necessary	\$ 50.00	\$ 50.00 <sup>30</sup>
<b>Total Cost - Special Nett items</b>			<b>\$ 50.00</b>	<b>\$ 50.00</b>

**Total cost of parts**

**\$ 3,547.55 \$ 3,231.50**

# ECL APPRAISER PTE LTD

Vehicle Registration No: SLP 6435 M

Our Ref No: FA/01/1801/TP

S/No	Description	Repairer's Estimate	Revised Amount
Total cost of parts c/f		\$ 3,547.55	\$ 3,231.50

## LABOUR

- |   |  |           |                          |
|---|--|-----------|--------------------------|
| 1 | To check wiring , lighting and resetting headlamps focussing.  | \$ 80.00  | \$ 50.00 <sup>30</sup>   |
| 2 | To provide labour charges, workmanship to dismantle above damaged parts, repair including cut and weld ; re-align body structure and damaged consistent to the accident. | \$ 800.00 | \$ 500.00 <sup>200</sup> |
| 3 | To respray painting include polishing and waxing on the changed body parts, repaired portions where consistent to the accident.  | \$ 750.00 | \$ 440.00 <sup>250</sup> |

480

**GRAND TOTAL**

**\$ 5,177.55 \$ 4,221.50**

total 2900.55  
r/s 2.3K  
03Days

# C L APPRAISER PTE LTD

Vehicle Registration No: SLP 6435 M

Our Ref No: FA/01/1801/TP

The repairer has agreed to undertake the repair under a Lump Sum Basis. We have further adjusted the amount to a **Lump Sum Repair Contract of : \$ 3,400.00**

By accepting to carry out the repairs on a contract lump sum basis, the repairer has the discretion to replace the damaged parts with used, reconditioned or new parts, or to repair it to a roadworthy condition.

Note: The revised estimate was made from a visual inspection. Should there be any discrepancy or unseen damage / item in this survey, kindly notified the company within seven (7) from the date hereof. Otherwise, the revised amount shall be deem to be vaild.

## Disclaimer

*The rates and assessment of damages as stated in this report is to be used solely for legal proceedings in relation to the surveyed vehicle and the accident in which the surveyed vehicle was involved in. The rates and assessment of damages must not be used in any circumstances for comparison with other vehicle and/or other accident in other legal proceedings.*

C L APPRAISER PTE LTD



Cheong K. H  
Automotive Appraiser

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jan 2018		09 Jan 2018 09:58 <a href="#">Edit Adj Rpt</a>	<b>S\$2,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	NG SAY POH, ID: S7015656C		
Main Claimant:	CHIA SONG CHIM, ID: S1510658A		
Vehicle Reg. No.:	SLP6435M	Date of Loss:	03/01/2018 07:00 - :59
Claim Type:	TP / 544102	Policy/Cover Note No.:	28912247QMY (Comprehensive) Coverage: 27/03/2017 - 26/03/2018
Vehicle Reg. No. (Insured):	SKS1535L	Policy No. (Claimant):	
		Excess:	S\$500.00
Repairer:	Freesion Autodrive (Kaki Bukit) 25 Kaki Bukit Rd 4, Synergy @KB #03-33, 417800 Kaki Bukit - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/03/2018]		
Driver/Custodian (Insured):	NG SAY POH ( / Male), NRIC: S7015656C		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- MSIG\_SG (10/03/2018): Report Send Back Alerts - SLP6435M (TP)

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SLP6435M (544102)**  
**[SKS1535L]**  
**TP**  
**CHIA SONG CHIM**  
**Jan 3 2018 7:00AM**  
**[NG SAY POH]**  
**Freesion Autodrive**

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Assessment Reports				1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	09/01/18 08:52	<b>Accident Statement</b> From:SC - Reg. No: SKS1535L, Claimant: NG SAY POH	i	Load HTM	

Photos/Images				3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
2	26/01/18 11:20	<b>Chassis Number</b>	i	Load JPG	✓
3	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
4	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
5	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
6	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
7	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
8	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
9	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
10	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
11	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
12	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
13	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
14	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
15	26/01/18 11:20	<b>General View</b>	i	Load JPG	✓
16	26/01/18 11:20	<b>Photo After Spray</b>	i	Load JPG	✓
17	26/01/18 11:20	<b>Photo After Spray</b>	i	Load JPG	✓
18	26/01/18 11:20	<b>Photo After Spray</b>	i	Load JPG	✓
19	26/01/18 11:20	<b>Photo After Spray</b>	i	Load JPG	✓
20	26/01/18 11:20	<b>Photo After Spray</b>	i	Load JPG	✓
21	26/01/18 11:20	<b>Photo After Spray</b>	i	Load JPG	✓
22	26/01/18 11:20	<b>Photo After Spray</b>	i	Load JPG	✓

Documentation				1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	09/01/18 08:55	<b>PRI</b>	i	Load PDF	
2	09/01/18 08:55	<b>TP GIA REPORT</b>	i	Load PDF	
3	09/01/18 09:58	<b>EMAIL to TP reject their list of SJE</b>	i	Load PDF	
4	24/01/18 16:39	<b>LOD-Repair Bill-COI-GIA Search.pdf</b>	i	Load PDF	
5	24/01/18 16:40	<b>Surveyor report and photos</b>	i	Load PDF	
6	24/01/18 18:03	<b>our instruction to LKK for final survey report</b>	i	Load PDF	

7	10/03/18 17:44	LKKs acknowledgement of our instruction	i	Load PDF	
8	10/03/18 17:58	our request for final survey report from LKK	i	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/03/18 14:06	PRS INVOICE	i	Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18000488/AVD3S2-1  
Date: 12/03/2018

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 28912247QMY  
Claimant Vehicle No: SLP6435M Insured Vehicle No: SKS1535L  
Date of Loss: 03/01/2018 Nature of Claim: TP Claim No: 544102

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLP6435M  
Make & Model: TOYOTA C-HR HYBRID, 1.8 S CVT (A) Engine No: 2ZR8027257  
Reg. Date: 13/06/2017 (Man. Year: 2017) Chassis No: ZYX102010098  
Colour: Silver Odometer: 15169 km  
Engine Capacity: 1797 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60R17 Rear Tyre Size: 215/60R17  
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,547.55	2,420.55	1,127.00	31.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,630.00	480.00	1,150.00	70.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,177.55	2,900.55	2,277.00	43.98
Approved Total (Overridden) (S\$)		2,300.00		
Nett Amount (S\$)	5,177.55	2,300.00	2,877.55	55.58

## INSPECTION

Date of Assignment: 09/01/2018  
Date Inspected: 10/01/2018 Inspected At: Freesion Autodrive (Kaki Bukit)  
25 Kaki Bukit Rd 4, Synergy @KB #03-33  
Singapore 417800  
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Nivitha Govindasamy

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 12 Mar 2018)

**Parts:** M1-SUV      TOYOTA C-HR HYBRID 1.8 S CVT (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SLP6435M)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT O/S HEADLAMP - LED	Damaged	2,784.00 FL	*1,850.00 FL
2	1		*FRONT BUMPER	Damaged	1,085.40 FL	*1,085.40 FL
3	1		*FRONT BUMPER CENTRE GRILLE	Damaged	167.00 FL	*167.00 FL
4	1		*FRONT BUMPER SIDE GRILLE	Damaged	85.00 FL	*85.00 FL
5	2		*FRONT BUMPER SIDE RETAINERS	Not Necessary	120.60 FL	*- FL
6	1		*FRONT BUMPER REINFORCEMENT	Intact	421.40 FL	*- FL
7	1		*SET FRONT BUMPER CLIP	Necessary	50.00 FS	*30.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>4,713.40</b>	<b>3,217.40</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	1,165.85	796.85
<b>Total Parts (\$\$)</b>	<b>3,547.55</b>	<b>2,420.55</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO CHECK WIRING, LIGHTING AND RESETTNG HEADLAMPS FOCUSING.	New	80.00	30.00
2	TO PROVIDE LABOUR CHARGES, WORKMANSHIP TO DISMANTLE ABOVE DAMAGED PARTS, REPAIR INCLUDING CUT AND WELD; RE-ALIGN BODY STRUCTURE AND DAMAGED CONSISTENT TO THE ACCIDENT.	New	800.00	200.00
3	TO RESPRAY PAINTING INCLUDE POLISHING AND WAXING ON THE CHANGE BODY PARTS, REPAIRED AND PORTIONS WHERE CONSISTENT TO THE ACCIDENT.	New	750.00	250.00
Gross Labour Cost (S\$)			1,630.00	480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >