







Supplementary

## SMRT Accident Vehicle Repair Estimates

28/9/2016 - 13:18

## Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1864L  
 Ref. No : TAX/09/16/2212  
 Reg. Date : 16/07/2014  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : SUMADI BIN KASWANI  
 Type of Accident : HEAD TO SIDE  
 Date / Time of Accident : 26/09/2016 06:35:00 PM  
 Accident Reported Date / Time : 27/09/2016 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : Calvin  
 Vehicle is Towed Back? : Yes - crane up & winch  
 Towed Back Date/Time : 26/09/2016  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024085003  
 Special Instruction to ARC, if any :  
 TOWED \$200/SKQ4881C / AIG - LKK p/p  
 Before Paint Photo  
 Prepared Date : 27/09/2016 01:40:19 PM



13-50 4/10/16 Reject Frt boot Fender liner Pad CSUP 14550 Pass

Recording Camera

☒ YES ☐ NO

Radio Antenna

☐ NO ☒ YES1<sup>st</sup> witness

Date 28/9/2016

2<sup>nd</sup> witness

Date

28/9/16 ✓  
 Time for 1730  
 Vehicle Job No: 12343/09  
 Vehicle sent to SMRT Data for 4/10/16  
 Time for 1050  
 Driver: [Signature]  
 Received by (SMRT) :

E 1/2 F  
 KM 327587

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36U905747069

Mileage

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,352.00	600.00
Total Spray Painting Charges	: 2,832.00	700.00
Total Material Charges	: 11,796.03	10,274.88
Other Charges	: 2,560.00	900.00
<b>TOTAL</b>	<b>: 18,540.03</b>	<b>12,474.88</b>
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 12.00	6.00
Prepared / Adjusted By	:	Kalvin Ang
Arc / Surveyor Sign Off Date	: 27/09/2016 04:04:37 AM	28/09/2016 01:18:20 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 27/09/2016 04:03:05 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1610-0372

Quotation Date : 13/10

Invoice Amount : 0.00

Invoice No :

Invoice Date :

Prepared Date : 9/27/2016 4:04:50 PM

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	1,352.00	600.00
<b>Total Labour</b>	<b>1,352.00</b>	<b>600.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200.00
TO RESPRAY FRONT BUMPER LOWER GRILLE	180.00	0.00
TO RESPRAY FRONT SUPPORT PANEL	180.00	0.00
TO RESPRAY FRONT FENDER LH	378.00	0.00
TO RESPRAY FRONT FENDER RH	378.00	200.00
TO RESPRAY FRONT DOOR RH	378.00	200.00
TO RESPRAY RIM	240.00	100.00
TO RESPRAY ROCKER PANEL MOULDING	360.00	0.00
TO RESPRAY FRT MEMBER,LH	180.00	0.00
TO RESPRAY FRT MEMBER,RH	180.00	0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>2,832.00</b>	<b>700.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	280.00	200.00
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	40.00
TO TOP UP A/C GAS	120.00	0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	80.00
TO CHECK & RESET SYSTEM FUNCTION	250.00	150.00
TO REMOVE & REFIT EXHAUST	120.00	0.00
CHASSIS ALIGNMENT	350.00	0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	240.00	0.00
TO REMOVE AND REFIX UNDERCARRIAGE	300.00	200.00
TO REMOVE AND REFIX FRT CROSS MEMBER	500.00	200.00
<b>Total Other Costs</b>	<b>2,560.00</b>	<b>900.00</b>



**Part.4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT <i>Repl</i>	1	482.00	25.00	361.50	Replace	Replace	No <input checked="" type="checkbox"/>
52611-47080		6505518	BUMPER ENERGY ABSORBER FRT <i>Repl</i>	1	78.80	25.00	59.10	Replace	Check	No <input checked="" type="checkbox"/>
52021-47023		6505539	BUMPER REINFORCEMENT FRT <i>Repl</i>	0	498.40	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
57014-47030			ARM SUB-ASSY, FR BUMPER LH <i>Repl</i>	0	250.40	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
57013-47030			ARM SUB-ASSY, FR BUMPER RH <i>Repl</i>	0	250.40	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
52116-47040		6505516	BUMPER SUPPORT F/LH <i>Repl</i>	0	76.40	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
52115-47040		6505515	BUMPER SUPPORT F/RH <i>Repl</i>	1	76.40	25.00	57.30	Replace	Replace	No <input checked="" type="checkbox"/>
52114-47140			BRACKET, FR BUMPER <i>Repl</i>	0	110.40	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
	REAR		NUMBER PLATE <i>Repl</i>	0	30.00	0.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
			NUMBER PLATE FRAME <i>Repl</i>	0	12.00	0.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
53102-47020		6505541	BUMPER GRILLE SUB-ASSY, LOWER <i>Repl</i>	0	311.10	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
81220-12230		6505438	FOG LAMP LH <i>Repl</i>	0	280.10	10.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
81210-12230		6505439	FOG LAMP RH <i>Repl</i>	0	295.20	10.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
81529-47050			BRACKET, FR TURN LOWER LH <i>Repl</i>	0	26.00	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
81529-47040			BRACKET, FR TURN UPPER LH <i>Repl</i>	0	24.40	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
81529-47060			BRACKET, FR TURN CENTER LH <i>Repl</i>	0	58.20	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
81521-47050			LENS & BODY, FR TURN LH <i>Repl</i>	0	511.80	10.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
81519-47050			BRACKET, FR TURN LOWER RH <i>Repl</i>	1	26.00	25.00	19.50	Replace	Replace	No <input checked="" type="checkbox"/>
81519-47060			BRACKET, FR TURN UPPER RH <i>Repl</i>	1	24.40	25.00	18.30	Replace	Replace	No <input checked="" type="checkbox"/>
81511-47050			LENS & BODY, FR TURN RH <i>Repl</i>	1	511.80	10.00	460.62	Replace	Replace	No <input checked="" type="checkbox"/>
82113-47180			WIRE, ENGINE ROOM, NO.3 <i>Repl</i>	0	242.00	10.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
76851-47020		6505616	BUMPER LIP FRT <i>Repl</i>	1	139.60	25.00	104.70	Replace	Replace	No <input checked="" type="checkbox"/>
52618-47050		6505540	BUMPER FRT ABSORBER LOWER <i>Repl</i>	1	127.70	25.00	95.78	Replace	Replace	No <input checked="" type="checkbox"/>
53113-47040			GRILLE RADIATOR LOWER NO.2 <i>Repl</i>	0	94.60	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
53111-47040		6505573	GRILLE, RADIATOR <i>Repl</i>	0	310.60	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/>
51410-12105			UNDER COVER CENTER <i>Repl</i>	1	448.30	25.00	336.23	Replace	Replace	No <input checked="" type="checkbox"/>
51442-12210			UNDER COVER RR SHIELD <i>Repl</i>	1	63.90	25.00	47.93	Replace	Check	No <input checked="" type="checkbox"/>
51442-12270			COVER, ENGINE UNDER, NO.2 <i>Repl</i>	1	46.10	25.00	34.58	Replace	Check	No <input checked="" type="checkbox"/>
51444-12050		6505472	UNDER COVER SIDE/LH <i>Repl</i>	1	46.10	25.00	34.58	Replace	Check	No <input checked="" type="checkbox"/>

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
51443-12080		6505471	UNDER COVER SIDE/RH <i>sun</i>	1	46.10	25.00	34.58	Replace	Check	No <i>X</i>
53201-47902			SUPPORT SUB-ASSY <i>sun</i>	0	1,460.40	25.00	0.00	Replace	Not given	No <i>X</i>
57104-47020		6505507	RADIATOR LOWER SUPPORT <i>sun</i>	0	876.30	25.00	0.00	Replace	Not given	No <i>X</i>
58166-47020			COVER, FRONT FLOOR, LH <i>sun</i>	0	152.70	25.00	0.00	Replace	Not given	No <i>X</i>
58168-47020			COVER, FRONT FLOOR, CENTER LH <i>sun</i>	0	174.10	25.00	0.00	Replace	Not given	No <i>X</i>
58165-47020			COVER, FRONT FLOOR, RH <i>sun</i>	0	147.30	25.00	0.00	Replace	Not given	No <i>X</i>
58167-47030			COVER, FRONT FLOOR, CENTER RH <i>sun</i>	0	171.20	25.00	0.00	Replace	Not given	No <i>X</i>
58153-47030			EXHAUST HEAT SHIELD, CENTRE <i>sun</i>	0	138.90	25.00	0.00	Replace	Not given	No <i>X</i>
17410-37160			EXHAUST PIPE FRT <i>sun</i>	0	4,184.70	25.00	0.00	Replace	Not given	No <i>X</i>
5702812020			MEMBER SUB-ASSY, FR LH <i>sun</i>	0	810.70	25.00	0.00	Replace	Not given	No <i>X</i>
5702712010			MEMBER SUB-ASSY, FR RH <i>sun</i>	0	810.70	25.00	0.00	Replace	Not given	No <i>X</i>
81130-47500		6505437	HEAD LAMP RH <i>sun</i>	1	945.20	10.00	850.68	Replace	Replace	No <i>/</i>
81170-47500		6505436	HEAD LAMP LH <i>sun</i>	0	945.20	10.00	0.00	Replace	Not given	No <i>X</i>
	COMMON		COOLANT <i>sun</i>	0	12.32	0.00	0.00	Replace	Not given	No <i>X</i>
88710-47150			TUBE & ACCESSORY <i>sun</i>	0	631.90	25.00	0.00	Replace	Not given	No <i>X</i>
85315-47140			WIPER WASHER JAR <i>sun</i>	1	180.10	25.00	135.07	Replace	Replace	No <i>/</i>
53802-47050		6505558	FENDER FRT/LH <i>sun</i>	0	723.40	25.00	0.00	Replace	Not given	No <i>X</i>
75374-47051			NAME PLATE (HYBRID) <i>sun</i>	0	51.90	25.00	0.00	Replace	Not given	No <i>X</i>
53876-47030		6505554	FENDER LINER FRT/LH <i>sun</i>	1	171.70	25.00	128.78	Replace	Replace	No <i>/</i>
53852-47020			FENDER LINER PAD, FR WHEEL, LH <i>sun</i>	1	49.30	25.00	36.98	Replace	Replace	No <i>/</i>
		6503707	TYRE <i>sun</i>	1	126.74	0.00	126.74	Replace	Replace	No <i>/</i>
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT <i>sun</i>	1	1,484.20	100.00	0.00	Replace	Repair	No <i>R</i>
43330-49185			JOINT ASSY, LWR BALL <i>sun</i>	1	195.60	25.00	146.70	Replace	Check	No <i>X</i>
48069-47050			LOWER ARM FRT/LH <i>sun</i>	1	625.90	25.00	469.43	Replace	Replace	No <i>/</i>
48619-28010			SHOCK ABSORBER BEARING, FRT LH/RH <i>sun</i>	1	34.00	25.00	25.50	Replace	Check	No <i>X</i>
48520-90294			SHOCK ABSORBER FRT/LH <i>sun</i>	1	394.20	25.00	295.65	Replace	Check	No <i>X</i>
48609-47040			SHOCK ABSORBER MOUNTNG FRT, RH/LH <i>sun</i>	1	193.80	25.00	145.35	Replace	Check	No <i>X</i>
43202-47030			STEERING KNUCKLE LH FRT <i>sun</i>	1	580.80	25.00	435.60	Replace	Check	No <i>X</i>
48811-47060			STABILIZER BAR FRT <i>sun</i>	1	348.80	25.00	261.60	Replace	Check	No <i>X</i>

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	AKC Recommendation	Surveyor Approved	Photos Attached
48320-47029			STABILIZER BAR LINK FRT/RH/LH <i>sun</i>	0	195.00	25.00	0.00	Replace	Not given	No <i>X</i>
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT <i>sun</i>	0	1,484.20	25.00	0.00	Replace	Not given	No <i>X</i>
43550-47011			WHEEL HUB FRT <i>sun</i>	0	549.70	25.00	0.00	Replace	Not given	No <i>X</i>
43420-47030			DRIVE SHAFT LH <i>sun</i>	0	1,543.80	25.00	0.00	Replace	Not given	No <i>X</i>
45047-49165			TIE ROD END LH <i>sun</i>	0	159.30	25.00	0.00	Replace	Not given	No <i>X</i>
53801-47050		6505557	FENDER FRT/RH <i>sun</i>	1	723.40	25.00	542.55	Replace	Replace	No <i>/</i>
75374-47051			NAME PLATE (HYBRID) <i>sun</i>	1	51.90	25.00	38.92	Replace	Replace	No <i>/</i>
53875-47030		6505553	FENDER LINER FRT/RH <i>sun</i>	1	171.70	25.00	128.77	Replace	Replace	No <i>/</i>
53851-47040			FENDER LINER PAD, FR WHEEL. RH <i>sun</i>	1	49.30	25.00	36.98	Replace	Replace	No <i>/</i>
		6503707	TYRE <i>sun</i>	1	126.74	0.00	126.74	Replace	Replace	No <i>/</i>
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT <i>sun</i>	1	1,484.20	25.00	1,113.15	Replace	Replace	No <i>/</i>
43330-49185			JOINT ASSY, LWR BALL <i>sun</i>	0	195.60	25.00	0.00	Replace	Not given	No <i>X</i>
48068-47050			LOWER ARM FRT/RH <i>sun</i>	1	625.90	25.00	469.43	Replace	Replace	No <i>/</i>
48619-28010			SHOCK ABSORBER BEARING, FRT LH/RH <i>sun</i>	0	34.00	25.00	0.00	Replace	Not given	No <i>X</i>
48510-80574			SHOCK ABSORBER FRT/RH <i>sun</i>	1	394.20	25.00	295.65	Replace	Replace	No <i>/</i>
48609-47040			SHOCK ABSORBER MOUNTING FRT, RH/LH <i>sun</i>	0	193.80	25.00	0.00	Replace	Not given	No <i>X</i>
48820-47020			STABILIZER BAR LINK FRT/RH/LH <i>sun</i>	1	195.00	25.00	146.25	Replace	Replace	No <i>/</i>
43201-47030			STEERING KNUCKLE RH FRT <i>sun</i>	1	580.80	25.00	435.60	Replace	Replace	No <i>/</i>
43410-47030			DRIVE SHAFT RH <i>sun</i>	1	1,764.40	25.00	1,323.30	Replace	Replace	No <i>/</i>
43550-47011			WHEEL HUB FRT <i>sun</i>	1	549.70	25.00	412.28	Replace	Replace	No <i>/</i>
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT <i>sun</i>	0	1,484.20	25.00	0.00	Replace	Not given	No <i>X</i>
45046-49225			TIE ROD END RH <i>sun</i>	0	159.30	25.00	0.00	Replace	Not given	No <i>X</i>
51201-12441		6505503	CROSS MEMBER FRT <i>sun</i>	1	2,497.50	25.00	1,873.13	Replace	Replace	No <i>/</i>
67001-47070		6505528	DOOR FRT/RH <i>sun</i>	1	894.40	100.00	0.00	Replace	Repair	No <i>/</i>
			STICKER DECAL SMRT (DOOR) <i>sun</i>	0	60.00	0.00	0.00	Replace	Not given	No <i>X</i>
75851-47900			MOULDING BODY RH <i>sun</i>	0	673.60	25.00	0.00	Replace	Not given	No <i>X</i>
65831-47041			SILL MEMBER PLATE RR/RH <i>sun</i>	0	57.50	25.00	0.00	Replace	Not given	No <i>X</i>
75852-47900			MOULDING BODY, LH <i>sun</i>	0	673.60	25.00	0.00	Replace	Not given	No <i>X</i>



Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
65632-47041			SILL MEMBER PLATE RR/LH <i>sub</i>	0	57.50	25.00	0.00	Replace	Not given	No <i>X</i>
42602-47060		6505676	CAP SUB-ASSY, WHEEL <i>sub</i>	1	174.10	25.00	130.57	Replace	Replace	No <i>/</i>
TOTAL MATERIALS							11,796.06	10,274.89		
TOTAL MATERIALS(Discounted)							11,796.03	10,274.88		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
12602-17060		CAP SUB-ASSY, WHEEL	1	174.10	25.00	130.57	Replace	Replace	No
TOTAL SUPPLEMENTARY MATERIALS						130.57			

93

10,274.84

+ 600.00

+ 1,600.00

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12,474.84 <sup>93</sup>

*cont'd*

*2510/16*

## Bevan Lim (LKK Auto)

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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>  
**Sent:** Tuesday, 27 March 2018 12:12 PM  
**To:** Bevan Lim (LKK Auto)  
**Subject:** Acceptance of offer ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

Dear Bevan,

We agreed to accept your global offer of \$8,000.00 for our own losses. Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Sent:** 08/01/2018 14:48  
**To:** 'Jas Khine (LKKAuto)'  
**Subject:** RE: ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

Dear Jas,

Please note that the accident did not occur when our taxi was turning right **but occurred only after both had completed turning right and were going straight along Buyong Rd when your insured swerved left into our taxi's lane causing our taxi to mount the kerb.**

As such, your revised offer of \$8,000.00 is unacceptable.

Purely for the sake of an amicable settlement, we are prepared to accept a global sum of \$12,000.00 for our own losses.

Fyi, we have rejected your insured's claim on 30/6/2017 (initiated by his workshop Premium Automobiles Pte Ltd).

If our counter-proposal is unacceptable, please let us have your principal's consent to escalate the matter to GIA.  
Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Jas Khine (LKKAuto) [mailto:jaskhine@lkkauto.com]  
**Sent:** 03/01/2018 14:38  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Subject:** RE: ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

**WITHOUT PREJUDICE**

Dear Lee Gek,

We had reviewed the matter.

With video evidence, BOLA is not applicable as your client also did not follow the lane discipline and made a right turn from going straight lane resulted the collision with our insured vehicle.

Nevertheless, for settlement purpose to close the matter promptly, we revised our offer @ **Global Sum \$8,000/- (all in) as full and final.**

Hope the above offer is fair and reasonable.

Kindly confirm the acceptance.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jas Khine (LKKAuto)  
**Sent:** Tuesday, 5 December, 2017 2:12 PM  
**To:** 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)' <[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

Dear Lee Gek,

We will further discuss the matter with our Principal AIG and will revert to you our Principal position.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)]  
**Sent:** Tuesday, 5 December, 2017 11:46 AM  
**To:** Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

Dear Jas,

From both the video footages, the back view of your insured's cctv (1<sup>st</sup> screen shot) and the front view of our taxi's cctv (2<sup>nd</sup> screen shot) - it clearly showed that your insured's vehicle was travelling in between the 2 lanes.

For our hirer's BI claim - please note that the LOD for BI claim is usually quantified at a higher amount and there is no indication of the percentage of settlement. BI claim was settled on a global sum on a without prejudice basis. We believe that nobody will accept 50% when both the video footages is in favour of our driver.

In view of the above, your offer of \$6,750.00 is totally unacceptable.

Please let us have your principal's consent to escalate the matter to GIA if they are maintaining their stand. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



---

**From:** Jas Khine (LKKAUTO) [<mailto:jaskhine@lkkauto.com>]

**Sent:** 23/11/2017 14:59

**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Subject:** RE: URGENT / REMINDER RE: ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

Dear Lee Gek,

Kindly refer to attached DV and below LOD from your client's lawyer.

**PERSONAL INJURY CLAIM****CLAIMANT: SUMADI BIN KASWANI****ACCIDENT INVOLVING SHB1864L AND SKQ4881C ALONG BUYONG ROAD ON 26 SEPTEMBER 2016 AT ABOUT 1835 HOURS**

1. We act for Sumadi Bin Kaswani in this claim against you for damages for personal injury suffered by our client in the above mentioned accident.
2. Our instructions are that at the above mentioned date and time you/your insured's driver was driving vehicle registration number SKQ4881C which collided into our client's vehicle thereby causing our client to suffer personal injury, particulars of which are given below.
3. We are instructed that the accident was caused by your insured's and/or authorized driver's negligence.
4. The particulars of injury and damages are given in the table below: -

<b>General Damages</b>		<b>\$ 18,000.00</b>
- Whiplash Injury (QTF Grade 2)	\$12,000.00	
- Chest Contusion	\$ 6,000.00	
<b>Special Damages</b>		<b>\$ 787.00</b>
- Medical expenses	\$ 27.00	
- Transport Expenses (\$30.00 x 2 trips)	\$ 60.00	

1 Lorong 2 Tse Payoh 05-05 Yellow Pages Building Singapore 310637  
Tel: 6679 6887 / 898 Fax: 6397 0630  
(Service of court documents by fax/e-mail is not accepted)

**ALN LAW LLC**  
**ADVOCATES & SOLICITORS**  
**SINGAPORE**  
UEN: 2015061100

- Loss of Income (\$100 x 7 Days)	\$ 700.00	
- Loss of Personal belongings	To be Assessed	
<b>Our Legal Costs</b>	<b>\$ 3,000.00</b>	<b>\$ 3,000.00</b>
<b>Disbursements</b>		<b>\$ 487.00</b>
- Medical report fee	\$ 300.00	
- LTA search	\$ 8.00	
- Traffic Police Report Search fee	\$ 30.00	
- GIA search/report fees	\$ 49.00	
- Other incidentals	\$ 100.00	
<b>Total:</b>		<b>\$22,274.00</b>

Best Regards,

**Jas Khine** | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]**Sent:** Thursday, 23 November, 2017 2:34 PM



**To:** Jas Khine (LKKAUTO) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>

**Subject:** URGENT / REMINDER RE: ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

Dear Jas,

Our hirer informed us that his lawyer has recovered 100%. We called M/s Ong & Shan (as previously provided by our hirer) but was told that they are not acting for him. Our hirer is unable to recall the name of his lawyer now as his BI has been settled last year.

Please let us have proof of BI settlement since AIG claimed that it was settled at 50%. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



---

**From:** Jas Khine (LKKAUTO) [<mailto:jaskhine@lkkauto.com>]

**Sent:** 23/11/2017 14:22

**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Subject:** RE: URGENT / REMINDER RE: ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

**WITHOUT PREJUDICE**

Dear Lee Gek,

Further to the below matter and as discussed earlier.

Strictly without admission of liability to resolve the matter amicably, we proposed the settlement figure @ **Global Sum \$6,750/- (all in)**.

Kindly let us have your acceptance.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jas Khine (LKKAUTO)

**Sent:** Thursday, 13 July, 2017 6:02 PM

**To:** 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)' <[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>

**Subject:** RE: URGENT / REMINDER RE: ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

**WITHOUT PREJUDICE**

Dear Lee Gek,

• Further to the below matter.

We are still awaiting our Principal further instruction.

We will follow up the matter and will revert to you soon.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Thursday, 13 July, 2017 2:25 PM

**To:** Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>

**Subject:** URGENT / REMINDER RE: ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

**URGENT  
REMINDER**

Dear Jas,

Please let us have your offer urgently since we have given you the evidence. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



---

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA)

**Sent:** 10/01/2017 08:45

**To:** Jas Khine (LKK Auto)

**Subject:** RE: ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

Dear Jas,

We have given our video footage to Calvin yesterday. Please refer to both the snapshot. It clearly showed that your insured had encroached onto our taxi's lane.

Please let us know if you are prepared to settle our claim in full otherwise we shall have no option but to escalate the matter to GIA for their deliberation.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd

---

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA)  
**Sent:** 06/01/2017 17:12  
**To:** 'Jas Khine (LKKAUTO)'  
**Subject:** RE: ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

Dear Jas,

Our Ref: TAX/09/16/2212

Please refer to the snapshot taken from your insured's cctv. It showed that your insured's vehicle was in between the 2 lanes, hence it is patently clear that your insured had encroached onto our driver's lane.

Anyway, we will give our video footage (showing the front view) to Calvin on Monday to support our driver's version.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd

---

**From:** Jas Khine (LKKAUTO) [<mailto:jaskhine@lkkauto.com>]  
**Sent:** 25/10/2016 20:03  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA)  
**Subject:** ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016

**WITHOUT PREJUDICE**

Your Ref: SHB 1864L  
Our Ref : [CC3/AIG16018355/K1yq3](#)

Dear Lee Gek,

**ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ON 26/09/2016**

We refer to the above matter.

The accident occurred due to negligence of your client's vehicle has overtook our insured vehicle from the left after making an illegal right turn from Penang Road to Buyong Road and resulted the collision.

Enclosed herewith a copy of video footage from our insured for your perusal.

Therefore, we regret to inform you that we have our Principal instruction to deny the liability and unable to look into your client's claim.

Thank you.

Best Regards,  
**Jas Khine** | Case Handler

• **LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

• Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



### Accident Vehicle Laid-Up Report

Registration No. : SHB1864L

Accident Case No. : TAX/09/16/2212

Make / Model : TOYOTA PRIUS

Ref. No. : 24085003

Date and Time Vehicle off-road for Accident Repair : 26.09.2016 19:01:00

Date and Time Repair Completed : 05.10.2016 08:08:54

Remarks :

Generated by : NEOMEIYEN

Printed on : 21.11.2016



## Jas Khine (LKKAUTO)

**From:** Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>  
**Sent:** Wednesday, 27 December 2017 4:25 PM  
**To:** Jas Khine (LKKAUTO)  
**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK REF:CC3/AIG16018355/K1yg3

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Jas,

For amicable settlement, please assist to offer up to \$7k(all-in) on a global sum basis to close the matter.  
As discussed, our max offer is \$8k(all-in) @60%. Please negotiate at best to settle the claim.

Cost of Repair	:	\$ 12,474.93	As per surveyor's finalization
Loss of Rental	:	\$ 1,012.24	8 days @ S\$ 126.53/day
		\$ 13,487.17	
At 60% Contribution	:	\$ 8,092.30	
LTA/ GIA Search Fee	:	\$ 5.00	
<b>Total</b>	:	<b>\$ 8,097.30</b>	<b>Global Sum \$8k (all-in)</b>

Thank you.

**Best Regards,**

Bernard Ler  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Jas Khine (LKKAUTO) [mailto:jaskhine@lkkauto.com]  
**Sent:** Wednesday, December 27, 2017 3:35 PM  
**To:** Ler, Bernard-JQ  
**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK REF:CC3/AIG16018355/K1yg3

Dear Bernard,

Further to the below matter.

We managed to talk to OI and no issue on settlement with equal liability.

However, we did not reach the settlement with TP repairer as TP rejected our offer 50% and insisted to settle their client's claim @ full liability.

TP repairer would like to seek the consent from your good office to escalate the matter to GIA if your good office maintain 50% of liability. (Please see the attached)

Kindly advise your instruction to maintain our stand or revise offer.

Thank you.

"May you have a great year ahead and a wonderful Christmas with your loved ones..."



Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

**Sent:** Tuesday, 26 December, 2017 4:07 PM

**To:** Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>

**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK  
REF:CC3/AIG16018355/K1yg3

Dear Jas,

We refer to your email dated 23/11/2017.

May I know is there any update since then?

Thank you.

**Best Regards,**

**Bernard Ler**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]

**Sent:** Thursday, November 23, 2017 1:45 PM

**To:** Ler, Bernard-JQ

**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK  
REF:CC3/AIG16018355/K1yg3

Dear Bernard,

Further to the below.

We tried to call both OID and OI before. However, unable to reached them.

Therefore, we still have yet negotiate the settlement with TP repairer.

We will try final attempt call and update you again.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

**Sent:** Thursday, 23 November, 2017 12:11 PM

**To:** Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>

**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK  
REF:CC3/AIG16018355/K1yg3

Dear Jas,

Kindly update claim status please.

Thanks.

**Best Regards,**

**Bernard Ler**  
**AIG**  
Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]

**Sent:** Monday, August 28, 2017 12:00 PM

**To:** Ler, Bernard-JQ

**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK  
REF:CC3/AIG16018355/K1yg3

Dear Bernard,

Thank you for your email below.

We will engage insured as instructed and will proceed the negotiating settlement with TP repairer.

If there is any further dispute on liability, we will revert to you accordingly.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

**Sent:** Monday, 28 August, 2017 11:48 AM

**To:** Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>

**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK  
REF:CC3/AIG16018355/K1yg3

Dear Jas,

I've send back survey report in Merimen for your perusal.

Please contact insured on the development of the PD claim & try your best to settle the claim @ 50%.

Fyi, BI claim was settle at 60% - TP failed to maintain lane discipline to proceed straight & instead made a swift illegal right turn just prior to the accident.

Kindly take note that loss of income was offered in the BI settlement as well.

Thank you.

**Best Regards,**

**Bernard Ler**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Jas Khine (LKKAUTO) [<mailto:jaskhine@lkkauto.com>]

**Sent:** Monday, August 28, 2017 11:26 AM

**To:** Ler, Bernard-JQ

**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK  
REF:CC3/AIG16018355/K1yg3

Dear Bernard,

Further to the below matter and as discussed earlier.

We understand that injury claim has been settled and TP repairer is still pursue the PD claim against insured.

TP repairer threaten us that if we do not settle PD claim by 05/09/2017, they will escalate the matter for their deliberation.

Kindly advise whether we may proceed the negotiating settlement with TP repairer. If so, please send back our survey report via Mermen for our further action.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jas Khine (LKKAUTO) [<mailto:jaskhine@lkkauto.com>]

**Sent:** Thursday, February 02, 2017 3:57 PM

**To:** Li, Clara-ZR

**Cc:** Quek, Joyceline-CH; Paramchand, Varsha; Mutalip, Nurashikin; Admin A; Vic (LKKAUTO); Shu Pei (LKKAUTO); Rumli, Sharizah

**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK  
REF:CC3/AIG16018355/K1yg3

Dear Clara,

Further to the below matter.

We had rejected TP claim as instructed. However, TP repairer did not accept our rejection and insisted to settle their claim @ 100% as per BOLA scenario 15 as they claimed that our insured vehicle was changing lane and our insured is approximate caused of the accident.



TP repairer informed us that if we maintain our rejection, they will escalate the matter to GIA for their deliberation.

Kindly advise your further instruction please.

**"Wishing you a Happiness and Prosperity New Year"**

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jas Khine (LKKAuto)

**Sent:** Tuesday, 11 October, 2016 7:06 PM

**To:** 'Li, Clara-ZR' <[Clara-ZR.Li@aig.com](mailto:Clara-ZR.Li@aig.com)>

**Cc:** Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Mutalip, Nurashikin <[Nurashikin.Mutalip@aig.com](mailto:Nurashikin.Mutalip@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>

**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK  
REF:CC3/AIG16018355/K1yg3

Dear Clara,

Thank you for your email instruction below and your contents were duly noted.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Li, Clara-ZR [<mailto:Clara-ZR.Li@aig.com>]

**Sent:** Tuesday, 11 October, 2016 6:57 PM

**To:** Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>

**Cc:** Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Mutalip, Nurashikin <[Nurashikin.Mutalip@aig.com](mailto:Nurashikin.Mutalip@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>

**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK  
REF:CC3/AIG16018355/K1yg3

Dear Jas,

Please proceed to reject the Third Party property damage claim and update insured accordingly.

Please inform insured to forward us Final Investigation Result (if any) should he receive from Traffic Police.

Thank you.

Clara Li  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

[Clara-ZR.Li@aig.com](mailto:Clara-ZR.Li@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**IMPORTANT NOTICE:**

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---

**From:** Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]

**Sent:** Tuesday, October 11, 2016 6:39 PM

**To:** Li, Clara-ZR

**Cc:** Quek, Joyceline-CH; Paramchand, Varsha; Mutalip, Nurashikin; Admin A; Vic (LKKAuto); Shu Pei (LKKAuto); Rumli, Sharizah

**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK  
REF:CC3/AIG16018355/K1yg3

Dear Clara,

Further to the below matter.

Initially, we have informed to OI as OID reported that his vehicle was filtering to the left lane and collided with TP vehicle. Therefore, we have informed OI that liability is not really in his favour as he is changing lane. However, OID had forwarded a copy of video footage after he checked his in car camera front and rear has captured that TP vehicle overtook his vehicle after making an illegal right turn from Penang Road .

Upon receiving the video, we have informed to OID that we will review the matter and seek further instruction from our Principal.

Enclosed herewith a copy of video footage from OI.

We would like to seek your opinion/comments for our further action.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 11 October, 2016 5:25 PM

**To:** Rumli, Sharizah <Sharizah.Rumli@aig.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

**Cc:** Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Admin A <admin-a@lkkauto.com>; Li, Clara-ZR <Clara-ZR.Li@aig.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

**Subject:** RE: SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054) \*\*\*LKK  
REF:CC3/AIG16018355/K1yg3

Dear Sir /Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

*Dear Jas,*

*For your information and necessary action please.*

Thank you.

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD  
SPOUSE DAVID @ 97779054)**

**From:** Sharizah.Rumli@aig.com

**To:** admin-a@lkkauto.com, admin-b@lkkauto.com, Clara-ZR.Li@aig.com

**Cc:** JoycelineCH.Quek@aig.com, Varsha.Paramchand@aig.com, Nurashikin.Mutalip@aig.com

**Sent:** 11/10/2016 14:38:54

Hi All,

Did u recd any video from insured ? He recd a call from LKK that the blame is on OI.

Pls assist.

Hi Clara,

Insd need to know regarding his liability.

Thanks

**CALL CTR NOTE :-**

\*\*\*\* Entered By: CCTAMM (Murad, Ameerul Musleem) @ 11/10/2016 12:19 PM \*\*\*\*

David concern is:

- What is the LOB?
- he received a call from LKK that the blame is on oi, so he wants to verify further on this

he submitted the video to LKK

pls call back oi at 97779054

Sharizah Rumli (Sha Sha)  
AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel : +(65) 6419-1087 | Fax : +(65) 6835-7416

[sharizah.rumli@aig.com](mailto:sharizah.rumli@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Rumli, Sharizah [<mailto:Sharizah.Rumli@aig.com>]

**Sent:** Tuesday, 11 October, 2016 2:39 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>; Li, Clara-ZR <[Clara-ZR.Li@aig.com](mailto:Clara-ZR.Li@aig.com)>

**Cc:** Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Mutalip, Nurashikin <[Nurashikin.Mutalip@aig.com](mailto:Nurashikin.Mutalip@aig.com)>

**Subject:** SID : 11158984 2100394224 / 9761482536SG - LOB (CTC INSD SPOUSE DAVID @ 97779054)



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이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

To read it, open the attachment.

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email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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## **Jas Khine (LKKAuto)**

---

**From:** Jas Khine (LKKAuto)  
**Sent:** Monday, 3 October 2016 3:39 PM  
**To:** MICHELLE.ONG5@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ALONG/AT BUYONG ROAD APPROACHING ORCHARD ROAD ON 26/09/2016

Your Ref: SKQ 4881C  
Our Ref : CC3/AIG16018355/K1yg3

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKQ 4881C & SHB 1864L ALONG/AT BUYONG ROAD APPROACHING ORCHARD ROAD ON 26/09/2016**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

This also refers to our earlier tele-conversation with Ms Ong Mei Ling.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 1864L (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 1864L that was damaged pursuant to the accident which occurred on 26/09/2016 (date) along BUYONG ROAD (location) involving vehicle no/s SKO4881C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of March (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8,000.00 (Global Sum) for vehicle no. SHB 1864L that was damaged pursuant to the accident which occurred on 26/09/2016 (date) along BUYONG ROAD (location) involving vehicle no/s SKQ 4881C.

excluding  
loss of income



This is pursuant to the inspection conducted on 28/09/2016 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 1864L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 1864L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of March (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

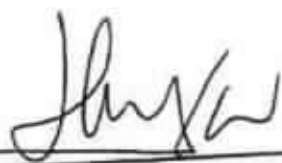
60 WOODLANDS INDUSTRIAL PARK B4  
SINGAPORE 757705



## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV161000674  
Date : 25.10.2016  
Vehicle No. : SHB1864L  
Your Ref No. : TAX/09/16/2212  
Our Ref No. : 24085003  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
<b>Parts</b>					
BUMPER, FRONT: FOR TOYOTA PRIUS TAXI	1.00	\$ 482.00	(25.00 )	\$ 120.50	\$ 361.50
ABSORBER, ENERGY: BUMPER, FRT, TOYOTA PRIUS	0.00	\$ 78.80	(25.00 )	\$ 0.00	\$ 0.00
REINFORCEMENT, BUMPER: FRT, TOYOTA PRIUS	0.00	\$ 498.40	(25.00 )	\$ 0.00	\$ 0.00
ARM SUB-ASSY, FR BUMPER LH	0.00	\$ 250.40	(25.00 )	\$ 0.00	\$ 0.00
ARM SUB-ASSY, FR BUMPER RH	0.00	\$ 250.40	(25.00 )	\$ 0.00	\$ 0.00
SUPPORT, BUMPER: F/LH, FOR TOYOTA PRIUS	0.00	\$ 76.40	(25.00 )	\$ 0.00	\$ 0.00
SUPPORT, BUMPER: F/RH, FOR TOYOTA PRIUS	1.00	\$ 76.40	(25.00 )	\$ 19.10	\$ 57.30
BRACKET, FR BUMPER	0.00	\$ 110.40	(25.00 )	\$ 0.00	\$ 0.00
NUMBER PLATE	0.00	\$ 30.00	0.00	\$ 0.00	\$ 0.00
NUMBER PLATE FRAME	0.00	\$ 12.00	0.00	\$ 0.00	\$ 0.00
GRILLE, FRT BUMPER: UPPER, FOR TOYOTA PRIUS	0.00	\$ 311.10	(25.00 )	\$ 0.00	\$ 0.00
LAMP, FOG: LH, FOR TOYOTA PRIUS TAXI	0.00	\$ 280.10	(10.00 )	\$ 0.00	\$ 0.00
LAMP, FOG: RH, FOR TOYOTA PRIUS TAXI	0.00	\$ 295.20	(10.00 )	\$ 0.00	\$ 0.00
BRACKET, FR TURN LOWER LH	0.00	\$ 26.00	(25.00 )	\$ 0.00	\$ 0.00
BRACKET, FR TURN UPPER LH	0.00	\$ 24.40	(25.00 )	\$ 0.00	\$ 0.00
BRACKET, FR TURN CENTER LH	0.00	\$ 58.20	(25.00 )	\$ 0.00	\$ 0.00
LENS & BODY, FR TURN LH	0.00	\$ 511.80	(10.00 )	\$ 0.00	\$ 0.00
BRACKET, FR TURN LOWER RH	1.00	\$ 26.00	(25.00 )	\$ 6.50	\$ 19.50
BRACKET, FR TURN UPPER RH	1.00	\$ 24.40	(25.00 )	\$ 6.10	\$ 18.30
LENS & BODY, FR TURN RH	1.00	\$ 511.80	(10.00 )	\$ 51.18	\$ 460.62
WIRE, ENGINE ROOM, NO.3	0.00	\$ 242.00	(10.00 )	\$ 0.00	\$ 0.00
LIP, BUMPER: FRONT, FOR TOYOTA PRIUS	1.00	\$ 139.60	(25.00 )	\$ 34.90	\$ 104.70

  
\_\_\_\_\_  
Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV161000674  
Date : 25.10.2016  
Vehicle No. : SHB1864L  
Your Ref No. : TAX/09/16/2212  
Our Ref No. : 24085003  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TAXI					
ABSORBER, FRT BUMPER: LOWER, TOYOTA PRIUS	1.00	\$ 127.71	(25.00 )	\$ 31.93	\$ 95.78
GRILLE RADIATOR LOWER NO.2	0.00	\$ 94.60	(25.00 )	\$ 0.00	\$ 0.00
GRILLE, RADIATOR: FOR TOYOTA PRIUS TAXI	0.00	\$ 310.60	(25.00 )	\$ 0.00	\$ 0.00
UNDER COVER CENTER	1.00	\$ 448.31	(25.00 )	\$ 112.08	\$ 336.23
UNDER COVER RR SHIELD	0.00	\$ 63.90	(25.00 )	\$ 0.00	\$ 0.00
COVER, ENGINE UNDER, NO.2	0.00	\$ 46.10	(25.00 )	\$ 0.00	\$ 0.00
COVER, UNDER: FLOOR, F/LH, FOR TOYOTA PRIUS	0.00	\$ 46.10	(25.00 )	\$ 0.00	\$ 0.00
COVER, UNDER: FLOOR, F/RH, FOR TOYOTA PRIUS	0.00	\$ 46.10	(25.00 )	\$ 0.00	\$ 0.00
SUPPORT SUB-ASSY	0.00	\$1460.40	(25.00 )	\$ 0.00	\$ 0.00
SUPPORT, LOWER: RADIATOR, FOR TOYOTA PRIUS	0.00	\$ 876.30	(25.00 )	\$ 0.00	\$ 0.00
COVER, FRONT FLOOR, LH	0.00	\$ 152.70	(25.00 )	\$ 0.00	\$ 0.00
COVER, FRONT FLOOR, CENTER LH	0.00	\$ 174.10	(25.00 )	\$ 0.00	\$ 0.00
COVER, FRONT FLOOR, RH	0.00	\$ 147.30	(25.00 )	\$ 0.00	\$ 0.00
COVER, FRONT FLOOR, CENTER RH	0.00	\$ 171.20	(25.00 )	\$ 0.00	\$ 0.00
EXHAUST HEAT SHIELD, CENTRE	0.00	\$ 138.90	(25.00 )	\$ 0.00	\$ 0.00
EXHAUST PIPE FRT	0.00	\$4184.70	(25.00 )	\$ 0.00	\$ 0.00
MEMBER SUB-ASSY, FR LH	0.00	\$ 810.70	(25.00 )	\$ 0.00	\$ 0.00
MEMBER SUB-ASSY, FR RH	0.00	\$ 810.70	(25.00 )	\$ 0.00	\$ 0.00
HEADLAMP: RH, FOR TOYOTA PRIUS TAXI	1.00	\$ 945.20	(10.00 )	\$ 94.52	\$ 850.68
HEADLAMP: LH, FOR TOYOTA PRIUS TAXI	0.00	\$ 945.20	(10.00 )	\$ 0.00	\$ 0.00
COOLANT	0.00	\$ 12.32	0.00	\$ 0.00	\$ 0.00
TUBE & ACCESSORY	0.00	\$ 631.90	(25.00 )	\$ 0.00	\$ 0.00

  
Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

Customer Code: 3000063


SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV161000674  
Date : 25.10.2016  
Vehicle No. : SHB1864L  
Your Ref No. : TAX/09/16/2212  
Our Ref No. : 24085003  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
WIPER WASHER JAR	1.00	\$ 180.10	(25.00 )	\$ 45.02	\$ 135.07
FENDER, FRONT: LH, FOR TOYOTA PRIUS TAXI	0.00	\$ 723.40	(25.00 )	\$ 0.00	\$ 0.00
NAME PLATE (HYBRID)	0.00	\$ 51.90	(25.00 )	\$ 0.00	\$ 0.00
LINER, FENDER: F/LH, FOR TOYOTA PRIUS TAXI	1.00	\$ 171.71	(25.00 )	\$ 42.93	\$ 128.78
FENDER LINER PAD, FR WHEEL. LH	1.00	\$ 49.31	(25.00 )	\$ 12.33	\$ 36.98
TYRE: 195/65R15, FOR TOYOTA PRIUS TAXI	1.00	\$ 126.74	0.00	\$ 0.00	\$ 126.74
RIM, TYRE: FOR TOYOTA PRIUS TAXI	1.00	\$ 1484.20	(100.00)	\$ 1484.20	\$ 0.00
JOINT ASSY, LWR BALL	0.00	\$ 195.60	(25.00 )	\$ 0.00	\$ 0.00
LOWER ARM FRT/LH	1.00	\$ 625.91	(25.00 )	\$ 156.48	\$ 469.43
SHOCK ABSORBER BEARING, FRT LH/RH	0.00	\$ 34.00	(25.00 )	\$ 0.00	\$ 0.00
SHOCK ABSORBER FRT/LH	0.00	\$ 394.20	(25.00 )	\$ 0.00	\$ 0.00
SHOCK ABSORBER MOUNTING FRT, RH/LH	0.00	\$ 193.80	(25.00 )	\$ 0.00	\$ 0.00
STEERING KNUCKLE LH FRT	0.00	\$ 580.80	(25.00 )	\$ 0.00	\$ 0.00
STABILIZER BAR FRT	0.00	\$ 348.80	(25.00 )	\$ 0.00	\$ 0.00
STABILIZER BAR LINK FRT/RH/LH	0.00	\$ 195.00	(25.00 )	\$ 0.00	\$ 0.00
RIM, TYRE: FOR TOYOTA PRIUS TAXI	0.00	\$ 1484.20	(25.00 )	\$ 0.00	\$ 0.00
WHEEL HUB FRT	0.00	\$ 549.70	(25.00 )	\$ 0.00	\$ 0.00
DRIVE SHAFT LH	0.00	\$ 1543.80	(25.00 )	\$ 0.00	\$ 0.00
TIE ROD END LH	0.00	\$ 159.30	(25.00 )	\$ 0.00	\$ 0.00
FENDER, FRONT: RH, FOR TOYOTA PRIUS TAXI	1.00	\$ 723.40	(25.00 )	\$ 180.85	\$ 542.55
NAME PLATE (HYBRID)	1.00	\$ 51.90	(25.00 )	\$ 12.97	\$ 38.92
LINER, FENDER: F/RH, FOR TOYOTA PRIUS TAXI	1.00	\$ 171.70	(25.00 )	\$ 42.92	\$ 128.77
FENDER LINER PAD, FR WHEEL. RH	1.00	\$ 49.31	(25.00 )	\$ 12.33	\$ 36.98

  
Authorized Signature  
for SMRT Automotive Services Pte Ltd





SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV161000674  
Date : 25.10.2016  
Vehicle No. : SHB1864L  
Your Ref No. : TAX/09/16/2212  
Our Ref No. : 24085003  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TYRE:195/65R15,FOR TOYOTA PRIUS TAXI	1.00	\$ 126.74	0.00	\$ 0.00	\$ 126.74
RIM,TYRE:FOR TOYOTA PRIUS TAXI	1.00	\$1484.20	(25.00 )	\$ 371.05	\$ 1113.15
JOINT ASSY,LWR BALL	0.00	\$ 195.60	(25.00 )	\$ 0.00	\$ 0.00
LOWER ARM FRT/RH	1.00	\$ 625.91	(25.00 )	\$ 156.48	\$ 469.43
SHOCK ABSORBER BEARING, FRT LH/RH	0.00	\$ 34.00	(25.00 )	\$ 0.00	\$ 0.00
SHOCK ABSORBER FRT/RH	1.00	\$ 394.20	(25.00 )	\$ 98.55	\$ 295.65
SHOCK ABSORBER MOUNTING FRT, RH/LH	0.00	\$ 193.80	(25.00 )	\$ 0.00	\$ 0.00
STABILIZER BAR LINK FRT/RH/LH	1.00	\$ 195.00	(25.00 )	\$ 48.75	\$ 146.25
STEERING KNUCKLE RH FRT	1.00	\$ 580.80	(25.00 )	\$ 145.20	\$ 435.60
DRIVE SHAFT RH	1.00	\$1764.40	(25.00 )	\$ 441.10	\$ 1323.30
WHEEL HUB FRT	1.00	\$ 549.71	(25.00 )	\$ 137.43	\$ 412.28
RIM,TYRE:FOR TOYOTA PRIUS TAXI	0.00	\$1484.20	(25.00 )	\$ 0.00	\$ 0.00
TIE ROD END RH	0.00	\$ 159.30	(25.00 )	\$ 0.00	\$ 0.00
CROSSMEMBER:FRT,FOR TOYOTA PRIUS	1.00	\$2497.51	(25.00 )	\$ 624.38	\$ 1873.13
DOOR:F/RH,FOR TOYOTA PRIUS TAXI	1.00	\$ 894.40	(100.00)	\$ 894.40	\$ 0.00
STICKER DECAL SMRT (DOOR)	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
MOULDING BODY, RH	0.00	\$ 673.60	(25.00 )	\$ 0.00	\$ 0.00
SILL MEMBER PLATE RR/RH	0.00	\$ 57.50	(25.00 )	\$ 0.00	\$ 0.00
MOULDING BODY, LH	0.00	\$ 673.60	(25.00 )	\$ 0.00	\$ 0.00
SILL MEMBER PLATE RR/LH	0.00	\$ 57.50	(25.00 )	\$ 0.00	\$ 0.00
CAP,TYRE RIM:FOR TOYOTA PRIUS TAXI	1.00	\$ 174.10	(25.00 )	\$ 43.52	\$ 130.57
Sub-Total					\$ 10274.93
<b>Labour</b>					
TO REPAIR FRONT PORTION	1.00	\$ 600.00	0.00	\$ 0.00	\$ 600.00

  
Authorized Signature  
for SMRT Automotive Services Pte Ltd





SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

Customer Code: 3000063


SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV161000674  
Date : 25.10.2016  
Vehicle No. : SHB1864L  
Your Ref No. : TAX/09/16/2212  
Our Ref No. : 24085003  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
<b>Others</b>					
TOWING CHARGE	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO TOP UP A/C GAS	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO CHECK & RESET SYSTEM FUNCTION	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
TO REMOVE & REFIT EXHAUST	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
CHASSIS ALIGNMENT	0.00	\$ 350.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	0.00	\$ 240.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIX UNDERCARRIAGE	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO REMOVE AND REFIX FRT CROSS MEMBER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT BUMPER LOWER GRILLE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT SUPPORT PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT FENDER LH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT DOOR RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY ROCKER PANEL MOULDING	0.00	\$ 360.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRT MEMBER, LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRT MEMBER, RH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00

  
Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV161000674  
Date : 25.10.2016  
Vehicle No. : SHB1864L  
Your Ref No. : TAX/09/16/2212  
Our Ref No. : 24085003  
Terms : 30 Days

Description	Qty	Unit	Add	(Discount)	Amount
		Cost	%	Amount	
GRAND TOTAL					\$ 12,474.93

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 26.09.2016

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

  
Authorized Signature  
for SMRT Automotive Services Pte Ltd



Our Ref : TAX/09/16/2212/LG

Date : 10/10/2016

To : Claims Department

From : SMRT Taxis

**ACCIDENT INVOLVING SHB1864L & SKQ4881C ON 26/09/2016 ALONG BUYONG ROAD**

**CONFIRMATION OF TAXI RENTAL**

This is to confirm the daily taxi rental rate for taxi registration no. SHB1864L is \$126.53/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager  
SMRT Taxis Pte Ltd

Text size + -

**Enquire Transaction History****Transaction History Details**

Log Date/Time:	28 Sep 2016 / 10:47:48		
Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SKQ4881C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20160928104748260638

Search Date / Time: 26 Sep 2016 18:35:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

Land Transport Authority

Please read through the [Privacy Statement](#), [Terms of Use](#) and [Disclaimer](#).  
Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.  
Best viewed with IE 8.0 SP3 and above, 1024 X 768 resolution  
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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Sep 2016 <a href="#">Edit Reg</a>		28 Sep 2016 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$12,474.93</b> <a href="#">Edit Estimates</a>	<b>S\$12,474.93</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
















































  

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>ONG MEI LING MICHELLE</b> , ID: S7502493B, Tel: +6597776537									
Main Claimant: <b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: <b>SHB1864L</b>		Date of Loss: 26/09/2016 18:00 - :59 [26 Months and 10 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 9761482536SG</b>		Policy/Cover Note No.: 2100394224							
Vehicle Reg. No. (Insured): <b>SKQ4881C</b>		Policy No. (Claimant): D-II027591MFSH							
		Excess:							
Repairer: <b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Ler, Bernard-JQ</b> ] BernardJiQian.Ler@aig.com									
Claimant's Insurer: <b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 30/08/2017]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (28/08/2017): Report Send Back Alerts - SHB1864L (TP)</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHB1864L (9761482536SG)**  
**[SKQ4881C]**  
**TP**  
**SMRT TAXIS PTE LTD**  
**Sep 26 2016 6:00PM**  
**[ONG MEI LING MICHELLE]**  
**SMRT Automotive Services Pte Ltd**

<a href="#">Upload Documents</a>			<a href="#">Upload Photos</a>			<a href="#">Compose New Letter</a>			<a href="#">Upload Video</a>			<a href="#">Upload Audio</a>			<a href="#">View</a>		<a href="#">View in Browser</a>	
<b>Video</b>															1 per page		<div></div>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print		
1	28/08/17 11:36	Video - Accident												1	Load MP4			
2	28/08/17 11:36	Video - Accident												1	Load MP4			
<b>Letters/Correspondences</b>															1 per page		<div></div>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit			
<b>Assessment Reports</b>															1 per page		<div></div>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print		
1	30/09/16 09:48	Accident Statement From: SC – Reg. No: SKQ4881C, Claimant: ONG MEI LING MICHELLE												1	Load HTML			
<b>Photos/Images</b>															3 per page		<div></div>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	29/09/16 14:10	Odometer Reading												1	Load JPG	<input checked="" type="checkbox"/>		
2	29/09/16 14:10	Chassis Number												1	Load JPG	<input checked="" type="checkbox"/>		
3	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
4	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
5	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
6	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
7	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
8	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
9	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
10	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
11	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
12	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
13	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
14	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
15	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
16	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
17	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
18	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
19	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
20	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
21	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
22	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
23	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
24	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
25	29/09/16 14:11	General View												1	Load JPG	<input checked="" type="checkbox"/>		
26	29/09/16 14:11	General View												1	Load JPG			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
				<input checked="" type="checkbox"/>
27	29/09/16 14:11	General View	 Load JPG	<input checked="" type="checkbox"/>
28	29/09/16 14:11	General View	 Load JPG	<input checked="" type="checkbox"/>
29	29/09/16 14:11	General View	 Load JPG	<input checked="" type="checkbox"/>
30	29/09/16 14:11	General View	 Load JPG	<input checked="" type="checkbox"/>
31	29/09/16 14:11	General View	 Load JPG	<input checked="" type="checkbox"/>
32	29/09/16 14:11	General View	 Load JPG	<input checked="" type="checkbox"/>
33	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
48	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
49	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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51	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
52	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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56	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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59	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
60	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
61	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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64	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
65	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
66	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
67	03/10/16 16:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
68	24/10/16 17:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
69	24/10/16 17:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
70	24/10/16 17:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/09/16 14:09	TP ESTIMATE - MARKED	 Load PDF	
2	29/09/16 14:09	TP GIA REPORT & POLICE REPORT	 Load PDF	
3	18/05/17 16:57	EMAIL CORRESPONDENCE WITH CLARA	 Load PDF	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
4	18/05/17 16:57	EMAIL TO SMRT THAT WE DENY LIAB	Load PDF	
5	18/05/17 16:57	EMAIL CORRESPONDENCE WITH OI	Load PDF	
6	27/12/17 15:58	LOD SMRT	Load PDF	
7	27/12/17 16:18	RENTAL AGREEMENT	Load PDF	
8	27/12/17 16:18	TAX INVOICE	Load PDF	
9	27/12/17 16:18	LTA SEARCH FEE	Load PDF	
10	05/04/18 12:10	AUTHORISATION TO ACT FORM	Load PDF	
11	05/04/18 12:10	LETTER TO OI	Load PDF	
12	05/04/18 12:10	Release Voucher	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p> <div style="border: 1px solid black; height: 40px; margin: 5px 0;"></div> <p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKQ4881C (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID
	SHB1864L (TP veh)		(A)
Date of Accident:	26/09/2016		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		46,669.60
Final Repair Cost	:	\$		8,000.00
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		8 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		8,000.00

**Is Third Party Workshop GIA Registered?**    ☐ [ ] YES    ☒ [ X ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_ 60 \_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 8,000.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

05 Apr  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG16018355/K1MB3Q2-1

Date: 05/04/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100394224  
**Claimant Vehicle No :** SHB1864L **Insured Vehicle No :** SKQ4881C  
 Date of Loss: 26/09/2016 Nature of Claim: TP Claim No: 9761482536SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB1864L**  
 Make & Model: TOYOTA PRIUS, 1.8 Hybrid (A) Engine No: 2ZR6096879  
 Reg. Date: 18/07/2014 (Man. Year: 2014) Chassis No: JTDKN36U905747069  
 Colour: Maroon Odometer: 327587 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Falken 7 mm Rear Left Side: Falken 7 mm  
 Front Right Side: Falken 7 mm Rear Right Side: Falken 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	39,925.60	10,274.93	29,650.67	74.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,744.00	2,200.00	4,544.00	67.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>46,669.60</b>	<b>12,474.93</b>	<b>34,194.67</b>	<b>73.27</b>
<b>+ Car Rental (8.0 x S\$126.53/day) (S\$)</b>		<b>1,012.24</b>		
		<b>(S\$) 13,487.17</b>		
<b>Liabe Amount (60.00%) (S\$)</b>		<b>8,092.30</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>5.00</b>		
<b>Nett Liability (S\$)</b>		<b>8,097.30</b>		
<b>Global Sum Settlement (S\$)</b>		<b>8,000.00</b>		

### INSPECTION

Date of Assignment: 28/09/2016

Date Inspected: 28/09/2016 Inspected At:

SMRT Automotive Services Pte Ltd  
 (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705

Estimated Period of Repair: 6.0 days

---

**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Lim Chin Siong Bevan

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FRT (DISC 25%)	Deformed	482.00 F	*361.50 F
2	1		*BUMPER SUPPORT F/RH (DISC 25%)	Cracked	76.40 F	*57.30 F
3	1		*BRACKET ,FR TURN LOWER RH (DISC 25%)	Cracked	26.00 F	*19.50 F
4	1		*BRACKET ,FR TURN UPPER RH (DISC 25%)	Cracked	24.40 F	*18.30 F
5	1		*BUMPER LIP FRT (DISC 25%)	Cracked	139.60 F	*104.70 F
6	1		*BUMPER FRT ABSORBER LOWER (DISC 25%)	Cracked	127.70 F	*95.78 F
7	1		*UNDER COVER /CENTER (DISC 25%)	Torn	448.30 F	*336.23 F
8	1		*WIPER WASHER JAR (DISC 25%)	Cracked	180.10 F	*135.07 F
9	1		*FENDER LINER FRT/LH (DISC 25%)	Torn	171.70 F	*128.78 F
10	1		*FENDER LINER PAD ,FR WHEEL LH (DISC 25%)	Missing	49.30 F	*36.98 F
11	1		*LOWER ARM FRT /LH (DISC 25%)	Bent	625.90 F	*469.43 F
12	1		*FENDER FRT/RH (DISC 25%)	Dented	723.40 F	*542.55 F
13	1		*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.92 F
14	1		*FENDER LINER FRT/RH (DISC 25%)	Torn	171.70 F	*128.77 F
15	1		*FENDER LINER PAD ,FR WHEEL .RH (DISC 25%)	Missing	49.30 F	*36.98 F
16	1		*WHEEL DISC ,FRONT (DISC 25%)	Cracked	1,484.20 F	*1,113.15 F
17	1		*LOWER ARM FRT/RH (DISC 25%)	Bent	625.90 F	*469.43 F
18	1		*SHOCK ABSORBER FRT/RH (DISC 25%)	Bent	394.20 F	*295.65 F
19	1		*STABILIZER BAR LINK FRT/RH/LH (DISC 25%)	Bent	195.00 F	*146.25 F
20	1		*STEERING KNUCKLE RH FRT (DISC 25%)	Bent	580.80 F	*435.60 F
21	1		*DRIVE SHAFT RH (DISC 25%)	Broken	1,764.40 F	*1,323.30 F
22	1		*WHEEL HUB FRT (DISC 25%)	Bent	549.70 F	*412.28 F
23	1		*CROSS MEMBER FRT (DISC 25%)	Bent	2,497.50 F	*1,873.13 F
24	1		*CAP SUB-ASSY ,WHEEL (DISC 25%)	Missing	174.10 F	*130.57 F
25	1		*LENS & BODY,FR TURN RH (DISC 10%)	Cracked	511.80 F	*460.62 F
26	1		*HEAD LAMP RH (DISC 10%)	Grazed	945.20 F	*850.68 F
27	1		*TYRE (SN)	Punctured	126.74 F	*126.74 F
28	1		*TYRE (SN)	Punctured	126.74 F	*126.74 F
29	1		*BUMPER ENERGY ABSORBER FRT	Serviceable	78.80 F	*- F
30	1		*BUMPER REINFORCEMENT FRT	Serviceable	498.40 F	*- F
31	1		*ARM SUB-ASSY ,FR BUMPER LH	Serviceable	250.40 F	*- F
32	1		*ARM SUB-ASSY ,FR BUMPER RH	Serviceable	250.40 F	*- F
33	1		*BUMPER SUPPORT F/LH	Serviceable	76.40 F	*- F
34	1		*BRACKET ,FR BUMPER	Serviceable	110.40 F	*- F
35	1		*NUMBER PLATE	Serviceable	30.00 F	*- F
36	1		*NUMBER PLATE FRAME	Serviceable	12.00 F	*- F
37	1		*BUMPER GRILLE SUB-ASSY ,LOWER	Serviceable	311.10 F	*- F
38	1		*FOG LAMP LH	Serviceable	280.10 F	*- F
39	1		*FOG LAMP RH	Serviceable	295.20 F	*- F
40	1		*BRACKET ,FR TURN LOWER LH	Serviceable	26.00 F	*- F
41	1		*BRACKET ,FR TURN UPPER LH	Serviceable	24.40 F	*- F
42	1		*BRACKET ,FR TURN CENTER LH	Serviceable	58.20 F	*- F
43	1		*LENS & BODY ,FR TURN LH	Serviceable	511.80 F	*- F
44	1		*WIRE ,ENGINE ROOM,NO.3	Serviceable	242.00 F	*- F
45	1		*GRILLE RADIATOR LOWER NO.2	Serviceable	94.60 F	*- F
46	1		*GRILLE ,RADIATOR	Serviceable	310.60 F	*- F
47	1		*UNDER COVER RR SHIELD	Serviceable	63.90 F	*- F
48	1		*COVER ,ENGINE UNDER ,NO.2	Serviceable	46.10 F	*- F
49	1		*UNDER COVER SIDE/LH	Serviceable	46.10 F	*- F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*UNDER COVER SIDE/RH	Serviceable	46.10 F	*- F
51	1		*SUPPORT SUB-ASSY	Serviceable	1,460.40 F	*- F
52	1		*RADIATOR LOWER SUPPORT	Serviceable	876.30 F	*- F
53	1		*COVER ,FRONT FLOOR ,LH	Serviceable	152.70 F	*- F
54	1		*COVER,FRONT FLOOR ,CENTER LH	Serviceable	174.10 F	*- F
55	1		*COVER,FRONT FLOOR ,RH	Serviceable	147.30 F	*- F
56	1		*COVER ,FRONT FLOOR ,CENTER RH	Serviceable	171.20 F	*- F
57	1		*EXHAUST HEAT SHIELD ,CENTRE	Serviceable	138.90 F	*- F
58	1		*EXHAUST PIPE FRT	Serviceable	4,184.70 F	*- F
59	1		*MEMBER SUB-ASSY ,FR LH	Serviceable	810.70 F	*- F
60	1		*MEMBER SUB-ASSY FR RH	Serviceable	810.70 F	*- F
61	1		*HEAD LAMP LH	Serviceable	945.20 F	*- F
62	1		*TUBE & ACCESSORY	Serviceable	631.90 F	*- F
63	1		*FENDER FRT/LH	Serviceable	723.40 F	*- F
64	1		*JOINT ASSY ,LWR BALL	Serviceable	195.60 F	*- F
65	2		*SHOCK ABSORBER BEARING ,FRT LH/RH	Serviceable	34.00 F	*- F
66	1		*SHOCK ABSORBER FRT/LH	Serviceable	394.20 F	*- F
67	1		*SHOCK ABSORBER MOUNTNG FRT,RH/LH	Serviceable	193.80 F	*- F
68	1		*STEERING KNUCKLE LH FRT	Serviceable	580.80 F	*- F
69	1		*STABILIZER BAR FRT	Serviceable	348.80 F	*- F
70	2		*STABILIZER BAR LINK FRT/RH/LH	Serviceable	195.00 F	*- F
71	1		*WHEEL DISC .FRONT	Serviceable	1,484.20 F	*- F
72	1		*WHEEL HUB FRT	Serviceable	549.70 F	*- F
73	1		*DRIVE SHAFT LH	Serviceable	1,543.80 F	*- F
74	1		*TIE ROD END LH	Serviceable	159.30 F	*- F
75	1		*JOINT ASSY ,LWR BALL	Serviceable	195.60 F	*- F
76	2		*SHOCK ABSORBER BEARING ,FRT LH/RH	Serviceable	34.00 F	*- F
77	2		*SHOCK ABSORBER MOUNTNG FRT,RH/LH	Serviceable	193.80 F	*- F
78	1		*WHEEL DISC.FRONT	Serviceable	1,484.20 F	*- F
79	1		*TIE ROD END RH	Serviceable	159.30 F	*- F
80	1		*MOULDING BODY RH	Serviceable	673.60 F	*- F
81	1		*SILL MEMBER PLATE RR/RH	Serviceable	57.50 F	*- F
82	1		*MOULDING BODY ,LH	Serviceable	673.60 F	*- F
83	1		*SILL MEMBER PLATE RR/LH	Serviceable	57.50 F	*- F
84	1		*COOLANT	Not Necessary	12.32 F	*- F
85	1		*NAME PLATE (HYBRID)	Not Necessary	51.90 F	*- F
86	1		*STICKER DECAL SMRT (DOOR)	Not Necessary	60.00 F	*- F
87	1		*WHEEL DISC.FRONT	Repair	1,484.20 F	*- F
88	1		*DOOR FRT /RH	Repair	894.40 F	*- F
				<b>Total Parts (\$\$)</b>	<b>39,925.60</b>	<b>10,274.93</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING & BODY WORK	New	1,352.00	600.00
2	SPRAY PAINT	New	2,832.00	700.00
3	TOWING CHARGE	New	280.00	200.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	30.00
5	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	200.00	40.00
6	TO TOP UP A/C GAS	New	120.00	0.00
7	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	80.00
8	TO CHECK & RESET SYSTEM FUNCTION	New	250.00	150.00
9	TO REMOVE & REFIT EXHAUST	New	120.00	0.00
10	CHASSIS ALIGNMENT	New	350.00	0.00
11	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	240.00	0.00
12	TO REMOVE AND REFIX UNDERCARRIAGE	New	300.00	200.00
13	TO REMOVE AND REFIX FRT CROSS MEMBER	New	500.00	200.00
Gross Labour Cost (S\$)			<b>6,744.00</b>	<b>2,200.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;