

## Olivia Lau (LKKAuto)

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**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Sent:** Tuesday, 30 April, 2019 10:49 AM  
**To:** Admin A  
**Subject:** RE: [AIG]: SHF416H (5490039525SG) \*\*\* LKK REF - CC3/AIG18004574/Sms3

**Categories:** Green Category

Hi,

Kindly advise officer-in-charge and let us know the latest development of case.

Regards,

**Lee Ming Yao**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769

[MingYao.Lee@AIG.com](mailto:MingYao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)



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**From:** Lee, Ming-Yao

**Sent:** 09 November 2018 09:16

**To:** 'Olivia Lau (LKKAuto)' <olivialau@lkkauto.com>

**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: [AIG]: SHF416H (5490039525SG) \*\*\* LKK REF - CC3/AIG18004574/Sms3

Hi Olivia,

Perhaps I have overlooked the content.

You may proceed.

Regards,

**George Lee**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

[Ming-Yao.Lee@aig.com](mailto:Ming-Yao.Lee@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Olivia Lau (LKKAuto) [<mailto:olivialau@lkkauto.com>]  
**Sent:** 08 November 2018 19:16  
**To:** Lee, Ming-Yao  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** [AIG]: SHF416H (5490039525SG) \*\*\* LKK REF - CC3/AIG18004574/Sms3

[LKK Ref: CC3/AIG18004574/Smb3](#)

Dear Ming-Yao,

Apologies for the delay in our reply.

OID did not dispute during the phone conversation. We have not heard from OID since the letter was sent.

Kindly advise if we may proceed for negotiation with TP.

Thank you.

Best Regards,

**Olivia Lau** | Admin Manager

**LKK Auto Consultants**

phone: 6256-3561 | email: [olivialau@lkkauto.com](mailto:olivialau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]  
**Sent:** Thursday, 7 June, 2018 5:28 PM  
**To:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SHF416H (5490039525SG) \*\*\* LKK REF - CC3/AIG18004574/Sms3

Hi Bevan,

Is there any dispute from insured? Understand that there was a telephone conversation with OID.

Regards,

**George Lee**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

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**From:** Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]  
**Sent:** 07 June 2018 16:55  
**To:** Lee, Ming-Yao; Ler, Bernard-JQ  
**Cc:** Vic (LKKAuto); Admin A  
**Subject:** RE: SHF416H (5490039525SG) \*\*\* LKK REF - CC3/AIG18004574/Sms3

Dear Sirs

We refer to your email below.

Based on the Damages Profile of TP which is directly at the rear of the Vehicle which TP should most likely already finished his turn completely and was travelling straight before the collision. We have uploaded the photo in merimen for your reference.

Without absence of Evidence Bola 27 is applicable unless OID can show that TP was making a turn .

Kindly let us have your instruction for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Ler, Bernard-JQ  
**Sent:** Wednesday, 6 June 2018 9:52:25 AM (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Bevan Lim (LKK Auto)  
**Cc:** Vic (LKKAuto); Lee, Ming-Yao  
**Subject:** FW: SHF416H (5490039525SG) \*\*\* LKK REF - CC3/AIG18004574/Sms3

Dear Bevan,

Please provide with your assessment and your recommendation on the next course of action.

This case will be handled by Ming Yao.

Dear Ming Yao,

OI VRN: SJD5072U, ending 2.

Please reassign case to yourself and for your handling please.

Thank you.

**Best Regards,**

**Bernard Ler**

**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

**Sent:** 31 May 2018 4:50 PM

**To:** Mohamedrasheed, Rashidah

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: SHF416H (5490039525SG) \*\*\* LKK REF - CC3/AIG18004574/Sms3

Dear Sir/Madam,

We refer to your request below.

We have requested from TP video footage but unfortunately the video is not available.

AS TP damages is directly at the rear of the bumper as attached for your reference.

Kindly let us have your instruction for our necessary action.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

**Sent:** Monday, 19 March 2018 5:40 PM

**To:** [sur@lkkauto.com](mailto:sur@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [Rashidah.Mohamedrasheed@aig.com](mailto:Rashidah.Mohamedrasheed@aig.com)

**Subject:** SHF416H (5490039525SG)

This mail is associated with :  
\*SHF416H (5490039525SG)  
[SJD5072U]

TP  
SMRT TAXIS PTE LTD  
Mar 6 2018 10:00PM  
[Laser 21 Pte Ltd]  
SMRT Automotive Services Pte Ltd

Dear Sirs,

Please obtain evidence i.e. video footage from TP to support his claim.

OID reported that TP turning out from slip road and sudden stop.

Thank you

[ This mail is sent from a mailer account - do not reply to this email address ]

Sent by : Mohd-Rasheed, Rashidah (AIG Asia Pacific Insurance Pte. Ltd.)

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