

Asher Sng (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 10 July 2018 3:45 PM
To: Asher Sng (LKKAuto); Admin A; Joy Irene (LKKAuto)
Cc: Chong Boon Sen; Hsiao Tong (LKKAuto); Alfred Toh; Jowyn Tay; KKLau; Olivia Lau (LKKAuto)
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLJ8494K (OI : CTI - SNM18D01252C02) AND SHC5855G (TP : LKK REF - CC3/CTI18004569/K1es3) on 07/03/2018

LKK REF - CC3/CTI18004569/K1es3
CTI REF - SNM18D01252C02/4 (SLJ8494K)

Dear Asher

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage at \$8,178.17.

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, July 10, 2018 9:33 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLJ8494K (OI : CTI - SNM18D01252C02) AND SHC5855G (TP : LKK REF - CC3/CTI18004569/K1es3) on 07/03/2018

Hi Sir,

We refer to the email dated 11/06/2018.

Third party chasing for settlement / offer.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Friday, 29 June 2018 11:43 AM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Cc: 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLJ8494K (OI : CTI - SNM18D01252C02) AND SHC5855G (TP : LKK REF - CC3/CTI18004569/K1es3) on 07/03/2018

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Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 11 June 2018 2:28 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLJ8494K (OI : CTI - SNM18D01252C02) AND SHC5855G (TP : LKK REF - CC3/CTI18004569/K1es3) on 07/03/2018

Your ref : SNM18D01252C02

Our ref : CC3/CTI18004569/K1ea3s2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD**" at **\$8,718.17 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 44,972.67	\$ 7,650.50
2. Loss of Rental (7days x \$101.46)	\$ 710.22	\$ 710.22 (7days x \$101.46)
3. Loss of Income (7days x \$50)	\$ 350.00	\$ 350.00 (7days x \$50)
4. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 46,040.34	\$ 8,718.17

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 14 March 2018 5:45 PM

To: Lucas Lee <lucas.lee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SLJ8494K (OI : CTI - SNM18D01252C02) AND SHC5855G (TP : LKK REF - CC3/CTI18004569/K1es3) on 07/03/2018

Dear Lucas,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Wednesday, 14 March 2018 3:54 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLJ8494K (OI : CTI - SNM18D01252C02) AND SHC5855G (TP : LKK REF - CC3/CTI18004569/K1es3) on 07/03/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Regards,

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181

Fax: 6224 7175

Email: claimsdept@sg.cntaiping.com

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 14 March, 2018 9:13 AM

To: Claims Dept of CTI; Chong Boon Sen; Asher Sng (LKKAuto)

Cc: Lucas Lee; Admin A; Vic (LKKAuto)

Subject: Direct Settlement - Accident Involving SLJ8494K (OI : QBE - TBA) AND SHC5855G (TP : LKK REF - CC3/CTI18004569/K1es3) on 07/03/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5855G at M/s Trans-Cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1803-065

Your Ref : SLJ8494K,SGC74M

Date : 09.April 2018

CHINA TAIPING INSURANCE

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5855G AND SLJ8494K,SGC74M ON 07/03/18 02:45 PM
ALONG CHIN SWEE ROAD AFTER JALAN KOKUH**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	7,650.50
2.	Loss of Rental for <u>7</u> days @ \$ <u>101.46</u> per day	\$	710.22
3.	Loss of Income for <u>7</u> days @ \$ <u>50.00</u> per day	\$	350.00
4.	LTA Search Fee	\$	7.45
5.	Survey Fee	\$	0.00
	Total	\$	8,718.17

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 23 March 2018 11:32 AM
To: 'HENGBENG.08@GMAIL.COM'
Subject: ACCIDENT INVOLVING SLJ 8494K AND SHC 5855G / OTHERS ON 07/03/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTII8004569/K1es3

23 MAR 2018

WANG MENG YEW

Dear Sir/Madam,

ACCIDENT INVOLVING SLJ 8494K AND SHC 5855G / OTHERS ON 07/03/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5855G and SLJ8494K,SGC74M along CHIN SWEE ROAD AFTER JALAN KOKUH on 07/03/18 02:45 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 9 (day) of April 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

AAD1803-065

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPSCN3003071801 Claim No : SNM18D01252C02/4
Claimant : TRANS-CAB SERVICES PTE LTD
Amount : S\$8,718.17
 DOLLARS EIGHT THOUSAND SEVEN HUNDRED EIGHTEEN AND CENTS
 SEVENTEEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 5855G
Insured Vehicle No. : SLJ 8494K

Date of Loss : 07/03/2018
Place of Accident : CHIN SWEE ROAD AFTER JALAN KOKUH

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WANG MENG YEW
Driver Name : WANG MENG YEW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,650.50
(3) Loss of Use/Rental/Earning	S\$	1,060.22
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	8,718.17

JASMINE TAN SIEW KIM
S74056361

Claimant Name : TRANS-CAB SERVICES PTE LTD

NRIC No : _____



Signature : _____

Date : 18 JUL 2018

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV1804-135 DATE : 26. April 2018 REFERENCE NO : AAD1803-065 TERMS : DUE DATE : 26. April 2018 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5855G;DOA 07.03.18(LUMP SUM-18)	1	7,650.50	7,650.50

Total SGD Excl. GST : 7,150.00
7% GST : 500.50
Total SGD Incl. GST : 7,650.50

****** SEVEN THOUSAND SIX HUNDRED FIFTY AND FIFTY SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

09 April, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 07/03/18 02:45 PM at CHIN SWEE ROAD AFTER JALAN KOKUH

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5855G. The taxi was hired to IAN SO TIN CHI a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

07-03-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD1803-065		Accident Date 07-03-2018
7/3/2018 15:28	14/3/2018 11:00	SHC5855G	

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SLJ8494K	07 Mar 2018 / 14:25:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD