

INS. CASE OWNER: VAIL | CC 4 / AXA 1800 4565 R1 p334 | LKK: IDAC:

Surveyor: Rasm | DOI: ASSIGNMENT 1/2/18 | Date / Time: 1/3/18

Pre-assign / CCU / FTE: | Registered in Merimen:



Insured Vehicle No.: YP 226K | Claim No.: S8 M00AAM | 34218
 Name of Insured: LEGEND MOTORS & LEASING PLC | Policy No.: P1547906
 Insured Tel No.: HP: | Make / Model: ISHRU
 Excess Sec II :SS: \$ 2500 | D.O.A.: 06/01/18 | Place of Accident: BKE TWS WOODLANDS B4
WOODLANDS AVE 12
 Is driver the owner? (YES / NO) | Nature of Accident:
 If NO, Driver Name / Age: MOKO SIFUL | OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO : NO
 Driver Tel No.: (V/L: YES / NO) | Insured Liability: % Final ? Yes / No

SDP 9119B → → → →



INRS: | WSP: | Tel: | Liability: | RMKS:
M's DIRECTIONIVE



INRS: | WSP: | Tel: | Liability: | RMKS:



INRS: | WSP: | Tel: | Liability: | RMKS:



INRS: | WSP: | Tel: | Liability: | RMKS:

Date / Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
	LOD:	<input type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

27/3/18 - Report email from VAIL: Repudiated claim
28/3/18 - Email to TP: Repudiated claim
29/4/18 - File pass to shurpa to close (up).

RECEIVED 25 APR 2018

PRELIMINARY ADVICE Date/Time: 11/1/18 Sent By: DM

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$S (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No.: If NO or B 28, Ass. Lia:

Repair Cost: \$S

Loss of Rental (LOR): \$S (days)

Loss of Use (LOU): \$S (\$ x days)

Loss of Income (LOI): \$S (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

CHALTA Search: \$S

Medical: \$S

Disbursement: \$S (e.g. Tow/Independent)

Legal Cost: \$S

Total: \$S Global Sum \$S:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$S Name 1:

Payee 2: (Strike if N.A.) \$S Name 2:

Payee 3: (Strike if N.A.) \$S Name 3:

COPY SENT 25/4/18

1) Claim status: Normal/Reject/Private Settle up
 2) Report Format: TP
 3) Survey fee: \$250.00 Reproducible

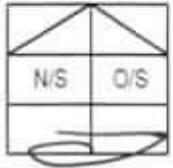
Possan

REF: ASM (AXA)

19974

ASSIGNMENT

From: _____ Date: 09/03/18
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SDP 9119B
 at Workshop m/s: Vin's Motor
 of: Blk 160 Sun Ming Drive #03-B
 Insured _____
 Policy No _____
 Claims No _____
 Sum Insured _____ Excess: _____
 (Client's Record)
 Make of Veh: _____



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 110K
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 14 days Res.: Yes or No
 Lum Sum: 20% 3 Val: Yes or No
 CA / REV / REP. / 24 HRS 'Wp'
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SDP 9119B Yr Regn: 2017 NOV
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: TOYOTA C-HR 1.2L 5T 1.2A o.o 196
 Colour: BLACK A/C: Insured / Std / NI / NA
 Sp. Reading: 7421 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: N6X502006127
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Modi: Nil / RIM / STD A/Rim or _____
 Tyre Size: F: 215/50R17
 R: _____
 BS / PUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front R/Bal: 6 mm Rear R/Bal: 6 mm
 L/Bal: 6 mm L/Bal: 6 mm
 D.O.A: 06/03/18 D.O.I: 09/03/18
 Survey held at: VIN'S MOTOR
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
 'Virtual'
 Submit.
 2/5 \$ 11700 (Red \$ 9809.10 / 46%) - excluded check items \$ 3329.79

Date/Time File Pass to? : Preli. Report
 : Final Report
 Days Of Repair: _____
 Resurvey No. of Trip: _____ Survey Fee: _____
 Date/Time File Return to? _____
 Add Fee: Site Insp (\$)
 Interview (\$)
 Techn. Invs (\$)
 Weekend (\$)
 Transportation: _____
 Photos: _____
 Other: _____
 Report Format: _____
 Lump Sum / I.B.I: (\$)
 TOTAL: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18004565/R1pb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 09-03-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	YP 226K	Veh. Inspected	SDP 9119B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	09/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	06/03/2018	Inspection Date	09/03/2018
Survey held at	VIN'S MOTOR PTE LTD 160 SIN MING DRIVE #03-03 SIN MING AUTO CITY SINGAPORE 575722		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE. 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M00AAM
Our ref: CC4/ASM18004565/R1pb3

Date: 13.03.2018

The Motor Claims Department
M/s AXA INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SDP9119B

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 09.03.2018 at the premises of M/s Vin's Motor Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	21,509.10
Revised Estimate Amount	: S\$	14,588.39
"Check" Items Amount	: S\$	3,329.79
Total (Including Check Items)	: S\$	17,918.18
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the Rear Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 14 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

1,801.53 ✓

1,329.10 ✓

121.80 ✓

286.20 ✓

773.06 ✓

756.20 ✓

58.80 ✓

59.90 ✓

402.90 ✓

35.00 ✓

63.00 ✓

271.80 ✓

143.40 ✓

597.20 ✓

511.40 ✓

296.30 ✓

466.60 ✓

756.20 ✓

75.20 ✓

110.20 ✓

511.40 ✓

220.00 ✓

99.20 ✓

382.40 ✓

193.60 ✓

780.20 ✓

252.90 ✓

130.90 ✓

515.89 ✓

405.50 ✓ 40.00 ✓

289.40 ✓ 35.00 ✓

1,023.80 ✓ 70.00 ✓

185.40 ✓ 120.00 ✓

691.20 ✓ 100.00 ✓

553.60 ✓ 60.00 ✓

15,151.18 1,600.00 ✓

75% 1,200.00 ✓

11,363.39 3,225.00 = 14,588.39

REVISED

1,411.70 ✓

198.52 ✓

711.30 ✓

650.50 ✓

104.20 ✓

876.30 ✓

487.20 ✓

4,439.72

75%

3,329.79

CHECK

= 17,918.18

TOTAL

VIN'S MOTOR PTE LTD

160 Sin Ming Drive, Sin Ming AutoCity, #03-03, Singapore 575722 Tel: 6453 2121 (4 Lines) Fax: 6459 9795

Our Ref : TP/022018/3532E
 Accident date: 06/03/2018
 Your Ref : YP226K

Tax Invoice:
 Date : 08/03/2018

MOTOR CLAIM DEPARTMENT
 AXA INSURANCE (S) PTE LTD
 8 Shenton Way
 #27-01 AXA Tower
 Singapore 068811

ESTIMATE COST OF REPAIRS TO TOYOTA CHR SDP9119B

1 pc	Rear tail gate	\$ 1,801.53	<i>Free -</i>
1 pc	Rear tail gate glass	\$ 1,329.10	<i>DE -</i>
1 pc	Rear tail gate glass moulding	\$ 121.80	<i>DE -</i>
1 pc	Rear tail gate top spoiler	\$ 1,411.70	<i>?</i>
2 pcs	Rear tail gate hinge @ \$99.26	\$ 198.52	<i>?</i>
<i>1 pc</i>	pcs Rear tail gate shocker bracket @ \$286.20 <i>DE / LH</i>	\$ 572.40	<i>X RH X</i>
2 pcs	Rear tail gate reflector @ \$386.53	\$ 773.06	<i>CRA -</i>
2 pcs	Rear tail gate no. plate lamp @ \$92.50	\$ 185.00	<i>X DE</i>
1 pc	Rear tail gate garnish	\$ 756.20	<i>CRA -</i>
1 pc	Rear tail gate emblem	\$ 58.80	<i>DE -</i>
1 pc	Rear tail gate "CHR" emblem	\$ 59.90	<i>DE -</i>
1 pc	Rear tail gate lock	\$ 402.90	<i>BT -</i>
1 pc	Rear tail gate lock motor	\$ 711.30	<i>?</i>
2 pcs	Rear tail gate stopper top @ \$17.50	\$ 35.00	<i>DE -</i>
2 pcs	Rear tail gate stopper lower @ \$31.50	\$ 63.00	<i>DE -</i>
1 pc	Rear tail gate wiper motor	\$ 650.50	<i>STR ?</i>
1 pc	Rear tail gate wiper arm	\$ 92.60	<i>X DE</i>
2 pcs	Rear tail gate side garnish @ \$135.90	\$ 271.80	<i>DIS -</i>
2 pcs	Rear tail gate top corner rubber @ \$71.70	\$ 143.40	<i>DE -</i>
1 pc	Rear tail gate inner trim (top)	\$ 597.20	<i>DE -</i>
1 pc	Rear tail gate inner trim (lower)	\$ 511.40	<i>DE -</i>
1 pc	Rear tail gate no. plate garnish top cover	\$ 296.30	<i>CRA -</i>
<i>1 pc</i>	pcs Rear lamp @ \$466.60 <i>BT - DE</i>	\$ 933.20	<i>AH - X</i>
1 pc	Rear bumper	\$ 756.20	<i>DE -</i>
<i>1 pc</i>	pcs Rear bumper reflector @ \$75.20 <i>LH - CRA</i>	\$ 150.40	<i>RH - X</i>
<i>1 pc</i>	pcs Rear bumper side cover @ \$110.20 <i>LH - DE</i>	\$ 220.40	<i>RH X</i>
1 pc	Rear bumper lower pad	\$ 511.40	<i>DE -</i>
1 pc	Rear bumper center cover	\$ 104.20	<i>?</i>
2 pcs	Rear bumper sensor @ \$120.00	\$ 240.00	<i>220.00 - s/n</i>
<i>1 pc</i>	pcs Rear bumper side retainer @ \$99.20 <i>DE / LH</i>	\$ 198.40	<i>RH - X</i>
1 pc	Rear bumper reinforcement	\$ 382.40	<i>BT -</i>
1 pc	Rear bumper under cover	\$ 193.60	<i>DE -</i>
	Balance c/f	\$ 14,733.61	

VIN'S MOTOR PTE LTD

160 Sin Ming Drive, Sin Ming AutoCity, #03-03, Singapore 575722. Tel: 6453 2121 (4 Lines) Fax: 6459 9795

Our Ref: TP/032018/3532E

Page 2

Balance b/f	\$ 14,733.61
1 pc Rear end panel	\$ 780.20 <i>PA-</i>
1 pc Rear end panel inner trim	\$ 252.90 <i>DE-</i>
<i>1 pc</i> pcs Rear lamp panel @ \$130.90 <i>PA/LH</i>	\$ 261.80 <i>RH-X</i>
1 pc Rear spare tyre panel	\$ 876.30 <i>TR?</i>
1 pc Rear spare tyre panel top cover	\$ 515.89 <i>TOR-</i>
1 pc Rear center tool box	\$ 405.50 <i>DE-</i>
<i>1 pc</i> pcs Rear side tool box @ \$289.40 <i>LH-DE</i>	\$ 578.80 <i>RH-X</i>
1 pc Rear LH fender	\$ 1,023.80 <i>PA-</i>
1 pc Rear LH fender wheel arch	\$ 185.40 <i>DE-</i>
1 pc Rear LH fender inner trim	\$ 691.20 <i>DE-</i>
1 pc Rear speaker board	\$ 553.60 <i>DE-</i>
1 pc Rear exhaust	\$ 1,452.60 <i>X^{1/2}</i>
1 pc Rear exhaust top aluminium	\$ 487.20 <i>?</i>
	<hr/>
	\$ 22,798.80
Less: 25%	\$ (5,699.70)
Balance c/f	\$ 17,099.10
1 pc Rear tail gate glass gum	\$ 60.00 <i>N 40</i>
1 pc Rear no. plate	\$ 40.00 <i>N 35</i>
To towing	\$ 100.00 <i>70</i>
To remove and renew rear glass	\$ 150.00 <i>120</i>
To remove and refix rear seat cushion & roof lining	\$ 180.00 <i>100</i>
To remove and refix rear petrol tank	\$ 80.00 <i>60</i>
To repair rear damage	\$ 2,200.00 <i>1600</i>
To spray painting	\$ 1,600.00 <i>1200</i>
	<hr/>
	\$ 21,509.10

Rasul
Hp 90010068
14 days
L/S
09/03/18 @ 1550
Res after repair

VIN'S MOTOR PTE LTD

[Handwritten Signature]

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:



Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
 Owner ID: 1997H

Vehicle Details

Vehicle No: SDP9119B
 Vehicle to be Exported: No

Intended De-registration Date:

08 Mar 2018

Vehicle Make:

TOYOTA

Vehicle Model:

C-HR 1.2L 5T

Primary Colour:

Black

Manufacturing Year:

2017

Engine No.:

BNRU080978

Chassis No.:

NGX502006127

Maximum Power Output:

85.0 kW (113 bhp)

Open Market Value:

\$25,980.00

Original Registration Date:

24 Nov 2017

First Registration Date:

24 Nov 2017

Transfer Count:

0

Actual ARF Paid:

\$28,372.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date:

23 Nov 2027

PARF Rebate Amount:

\$21,279.00

Intended COE Rebate Details

COE Expiry Date: 23 Nov 2027

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$46,489.00

COE Rebate Amount: \$45,133.00

Total Rebate Amount: \$66,412.00

The information contained herein is correct as at 07 Mar 2018

OK

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	1997H
Vehicle Details	
Vehicle No.:	SDP9119B
Vehicle to be Exported:	No
Intended De-registration Date:	12 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	C-HR 1.2L ST
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	8NRU080978
Chassis No.:	NGX502006127
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$25,980.00
Original Registration Date:	24 Nov 2017
First Registration Date:	24 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$28,372.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Nov 2027
PARF Rebate Amount:	\$21,279.00
Intended COE Rebate Details	

COE Expiry Date:	23 Nov 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,489.00
COE Rebate Amount:	\$45,081.00
Total Rebate Amount:	\$66,360.00

The information contained herein is correct as at 12 Mar 2018

OK

110,000
66,360

43,640
//

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 27 March 2018 4:46 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: New message for service request 34218, vehicle number SDP9119B

MESSAGE - Hi Pls be informed we have repudiated the claim. Hence, please inform TP accordingly, thanks. Meanwhile, please upload your invoice, thanks. Regards Vale

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)
Sent: Tuesday, 27 March 2018 4:34 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 34218, vehicle number SDP9119B

BEST REGARDS,

G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: vale.oh@axa.com.sg [mailto:vale.oh@axa.com.sg]
Sent: Tuesday, 27 March 2018 4:33 PM
To: admin-d@lkkauto.com
Subject: New message for service request 34218, vehicle number SDP9119B

AXA Insurance has sent you a message for claim number S8M00AAM.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



Re:REPUDIATION

Type

 Information

Message

Hi Pls be informed we have repudiated the claim. Hence, please inform TP accordingly, thanks. Meanwhile, please upload your invoice. thanks. Regards Vale

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 28 March 2018 8:36 AM
To: 'admin@vinsautogroup.com.sg'
Cc: Admin A; Zaini (LKK Auto)
Subject: <REPUDIATED CLAIM> Your Ref: SDP 9119B *Our Ref: CC4/ASM18004565/R1pb3 [ACCIDENT INVOLVING YP 226K(AXA) & SDP 9119B ON 06/03/2018]

Your Ref: **SDP 9119B** Without Prejudice
Our Ref: CC4/ASM18004565/R1pb3

Dear Sirs,

ACCIDENT INVOLVING YP 226K(AXA) & SDP 9119B ON 06/03/2018

We refer to the above matter.

Please be informed that our principal M/s AXA Insurance Pte Ltd had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)