

Surveyor:
Muzamir

REF: CS3/MSG18000713/G46-102

Special Instruction:

ASSIGNMENT (Office)

US: #3350.00

From (Person): Christina Wong of MSLH Date/Time: 06032018

Third Parties:

Estimated Cost: Bill to:

Claimant:

Surveyor: HJL Auto

Workshop: Tat Heng

OD (TP Re-inspection) / Evaluation

To Inspect Vehicle No: GY 5193D Insured: GAR 2567R

at Workshop m/s Tat Heng Motor Tel: 64837103

of Blk 10 Amk Ind Park 2A #02-09

Policy No: Claim No: M544872

Sum Insured: Excess:

Make of Veh: D.O.A. 04.01.2018

(Client's Record)

14.03.2018 (Wednesday) @ 2pm

H.O.D. Endorsement/Date: Don't Finalize

Date/Time: Person Contacted: Vehicle IN / OUT

Date/Time: Confirmed with Final Fig _____, _____ days (Red \$ _____ / _____ %; Original 6 days)

Date/Time: 07/3/18 Submit Final Fig 2200, 5 days (Red \$ 1050 / 31 %; Original 6 days)

Date/Time	Action/Instruction
	GY 5193D - CS3/MSG18000713 / End302
	GAR 2567R - CS/MSG17052168 / Dgh302
	COE seen
	DA: 04.01.2018
	DA: 25.01.2017
	02/05/2018

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

RECEIVED 02 MAY 2018

RECEIVED 07 MAY 2018

Para(3) : Nett Value

Market Value : _____

Salvage Value : _____

Nett Value : _____

Inspected/
Evaluated by:

Fee Charged:

Basic & Add
Transport
Photos
Others
Total

Date:

300.120

1) Date/Time _____ File Pass to _____

2) Date/Time _____ File Return to _____

3) Date/Time _____ File Pass to _____

4) Date/Time _____ File Return to _____

5) Date/Time _____ File Pass to _____

6) Date/Time _____ File Return to _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS3/MSG18000713/Gqb-1	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 09-03-2018	
		Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM (RESURVEY INSPECTION)			
Insured Veh.	SGR 2567R	Veh. Inspected	GY 5193D
Policy No.		Coverage (\$)	0.00
Claim No.	M544872	Excess (\$)	0.00
Assign From	MERIMEN (CHRISTINA WONG)	Assign Date	06/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	04/01/2018	Inspection Date	14/03/2018
Survey held at	TAT HENG MOTOR WORKS BLK 10, ANG MO KIO INDUSTRIAL PARK 2A #02-09, ANG MO KIO POINT, SINGAPORE 568047		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Catherine Chong (LKK Auto)

From: Christina Wong <Christina_Wong@sg.msig-asia.com>
Sent: Tuesday, 6 March, 2018 8:58 AM
To: Nivitha (LKK Auto)
Cc: Veron Chen (LKKAuto); gina_tatheng@yahoo.com.sg
Subject: FW: Our ref:M5444872 Your Ref:GY5193D & Our Insured SGR2567R DOA 4.1.2018

Hi Nivitha

Please confirm LKK is able to do the reinspection and the mentioned date below.

Thanks

Best Regards

Christina Wong
Senior Executive, Claims Services (Motor)
Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on    

A member of  INSURANCE GROUP

From: georgina mei kuan [mailto:gina_tatheng@yahoo.com.sg]
Sent: Monday, 5 March, 2018 6:35 PM
To: Christina Wong <Christina_Wong@sg.msig-asia.com>
Subject: Re: Our ref:M5444872 Your Ref:GY5193D & Our Insured SGR2567R DOA 4.1.2018

Dear Christina

We make appt to re-inspect on 14/3/2018 @ 2pm.

Best Regards
from : Gina
Tat Heng Motor Works

On Monday, 5 March 2018, 16:32, Christina Wong <Christina_Wong@sg.msig-asia.com> wrote:

Without Prejudice

Dear Gina

Can we arrange reinspection, please let us have the date,time and place and at least one week notice.

Thank you

Best Regards

Christina Wong

Senior Executive, Claims Services (Motor)

Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us

on    

A member of  INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Jan 2018		10 Jan 2018 14:28 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS [\[Created by insurer\]](#)

Insured: TAN HUI XIAN RACHAEL (CHEN HUIXIAN), ID: S8337202H, Tel: +6593673344, Email: TANRACHAEL@YAHOO.COM.SG

Main Claimant: T MARKER (S) PTE. LTD., Co. Reg. No.: 201623262W

Vehicle Reg. No.: GY5193D	Date of Loss: 04/01/2018 20:00 - :59
Claim Type: TP / 544872	Policy/Cover Note No.: S27351564SMF (Comprehensive) Coverage: 27/07/2017 - 26/07/2018
Vehicle Reg. No. (Insured): SGR2567R	Policy No. (Claimant):
	Excess: S\$1,500.00

Repairer: Tat Heng Motor Works (HQ) Blk 10 Ang Mo Kio Ind Park 2A, #02-09 AMK Autopoint, 568047 Ang Mo Kio - Tel: 64837103

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]

Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 07/03/2018]

Driver/Custodian (Insured): TAN HUI XIAN RACHAEL (CHEN HUIXIAN) (34 / Female), NRIC: S8337202H, Tel: +6593673344

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- MSIG_SG (05/03/2018): Report Send Back Alerts - GY5193D (TP)

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the Insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/01/2018 15:33
Date Of Accident	04/01/2018 20:20
Exact Location Of Accident	SHENTON WAY OF CROSS STREET JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GY5193D
-----------------------------	---------

Insured/Policyholder

Name Of Registered Owner	T MARKER (S) PTE. LTD.
Co Reg No	201623262W
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-66849257

Vehicle Particulars

Manufacturer	NISSAN
Model	CABSTAR
Exact Purpose for which vehicle was being used at time of accident	WORK
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5090808295
Cover Note Number	

Driver

Name of Driver	ABU HAYDAR MOHAMMED MOSHARAF HAKMNH
Passport No/FIN	F7970912M
Date Of Birth	12/05/1976
Occupation	OUTDOOR
Date Of Driving Pass	09/02/2015
Driving Experience	2 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83858408
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	BLK 119 #03-132 MARSILING RISE
Postcode	730119
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	AFTER RAIN
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHED ACCIDENT SKETCHPLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGR2567R
Vehicle Make/Model/Colour	LEXUS / BLACK
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	RACHAEL TAN HUI XIAN
NRIC/Passport Number	S8337202H
Contact Number	93673344
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	FRONT PORTION
No. Of Passenger (Including Driver)	1

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

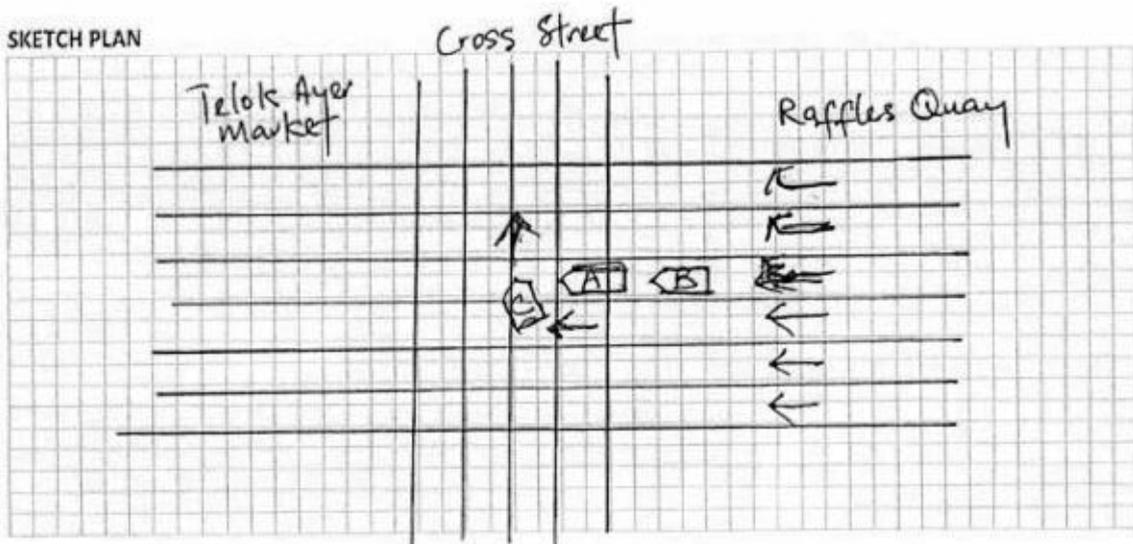


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: SIEW HOON
NRIC/FIN No.: 05. 01. 2017 15:001105

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving GY 5193 D at Shenton Way of Cross Street Junction on 4/1/2018 @ 20:20.

After the traffic light turned green, my veh start to move forward. But suddenly, a vehicle from my left (no. 4th lane) make an illegal turn to the right lane.

I had to apply emergency brakes, and therefore, the veh SGR 2567R from behind hit onto my back.

A - GY 5193 D
 B - SGR 2567R
 C - SLK 4200M Mazda3 (black)

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
 Date & Time:

Ridha

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Siew Hoon

05.01.2018 15:40hrs

Reporting Centre Personnel's Signature
 Name: SIEW HOON
 NRIC/FIN No.:

TAT HENG MOTOR WORKS PTE LTD

Blk 10 ANG MO KIO IND. PARK 2A
#02-09 AMK AUTOPOINT, SINGAPORE 568047
Tel No. : 64837103 Fax No. : 64817732

MSIG INSURANCE (S) PTE LTD
4 Shenton Way #21-01
SGX Centre 068807

Invoice No : TH00191

Invoice Date : 22/01/2018
Vehicle Num. : GY 5193D
Make/Model : NISSAN CABSTAR QD32
Mileage(Km) :
PO/WO/RO# :
Ref./Remark :

Contact : Fax No. : 6827 7809

S/N	Quantity	Particular	Unit Price	Amount S\$
		THIRD PARTY ACCIDENT CLAIM INVOLVING VEHICLE NO. GY5193D & SGR2567R ON 04/01/2018 YOUR REF : SGR2567R		
		TOTAL LUMP SUM REPAIR		3,350.00
		SURVEYOR FEE		459.00
6 DAYS		LOSS OF USE	80.00	480.00

SingDollars : Four Thousand Two Hundred Eighty-Nine Only

Total S\$: 4,289.00
=====

Terms : 30



Customer's Signature/Co. Stamp

TAT HENG MOTOR WORKS PTE LTD

Confirm to receive the above in order & satisfaction condition.

HJL AUTO APPRAISER SERVICES

Business Registration No. 53065865L

Postal Address: 120 Ang Mo Kio Avenue 3 #04-1833 Singapore 560120

Tel / Fax: 6618 2621 Handphone: 9855 0756

Email Address: hjlautoappraiser@hotmail.com

REG/CS/PAY/FA
26 JAN 2018

INVOICE

M/s T MARKER (S) PTE LTD
C/o BLK 10 AMK AUTOPOINT
#02-09 ANG MO KIO INDUSTRIAL PARK 2A
SINGAPORE 568047

Invoice No : T1801006
Our Reference : TP/TH/T1801006/GY5193D
Date : 18 January 2018

	QTY	UNIT PRICE (S\$)	AMOUNT (S\$)
Vehicle Registration No : GY5193D Policy Number : N.A. Claim Number : Not Advised			
Inspection Fee (including transportation, photographs & miscellaneous)			459.00
Photographs	29		459.00
Dollars : Four Hundred And Fifty Nine Only.			


for HJL AUTO APPRAISER SERVICES

HJL AUTO APPRAISER SERVICES

Business Registration No. 53065865L

Postal Address: 120 Ang Mo Kio Avenue 3 #04-1833 Singapore 560120

Tel / Fax: 6618 2621 Handphone: 9855 0756

Email Address: hjlautoappraiser@hotmail.com

AUTOMOBILE INSPECTION REPORT

M/s T MARKER (S) PTE LTD C/o BLK 10 AMK AUTOPOINT #02-09 ANG MO KIO INDUSTRIAL PARK 2A SINGAPORE 568047	Our Reference : TP/TH/T1801006/GY5193D Date : 18 January 2018
--	--

REFERENCE PARTICULARS

Vehicle No.	: GY5193D	Policy No.	: N.A.
Type of Claim	: Third Party	Claim No.	: Not Advised
Date of Accident	: 04-01-2018	Sum Insured	: N.A.
Date of Assignment	: 15-01-2018	Excess	: N.A.
Date of Inspection	: 15-01-2018	Assigned By	: Owner
Date of Re-Inspection	: 15-01-2018		

Name of Workshop : TAT HENG MOTOR WORKS

PARTICULARS OF DAMAGED VEHICLE

Registration No.	: GY5193D	Engine No.	: Concealed
Make / Model	: Nissan Cabstar	Chassis No.	: JN1SF4F23Z0854148
Year of Registration	: 2005	Engine Capacity	: 3153
Colour	: Silver	Odometer Reading	: -

CONDITION OF TYRES

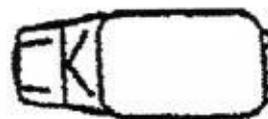
	<u>Make</u>	<u>Size</u>	<u>Thread Balance</u>
Front Nearside	: Max Trek	195R15	7mm
Front Offside	: Yokohama	195R15	6mm
Rear Nearside	: Bridgestone	155R12	3mm
Rear Offside	: Yokohama	155R12	2mm

PRE-ACCIDENT CONDITION (STATIC CHECK ONLY)

General Condition	: Good	Footbrake	: Serviceable
Paintwork	: Good	Handbrake	: Serviceable
Modification to Engine	: No	Steering	: Serviceable

POINT OF IMPACT

The vehicle sustained damages at the rear portion.
For details, refer to schedule and photographs attached.



REMARKS

Under normal circumstances, the estimated repair working day(s) required is Six (6) days.

Please note that the survey was conducted strictly on a **Without Prejudice Basis** and we **Have Not** authorise the repairs.

HJL AUTO APPRAISER SERVICES

Business Registration No. 53065865L

Postal Address: 120 Ang Mo Kio Avenue 3 #04-1833 Singapore 560120

Tel / Fax: 6618 2621 Handphone: 9855 0756

Email Address: hjlautoappraiser@hotmail.com

Our Reference No. : TP/TH/T1801006/GY5193D
Vehicle No. : GY5193D

GENERAL REMARKS

The survey was conducted at Blk 10 Ang Mo Kio Industrial Park 2A, #02-09 AMK AutoPoint, Singapore 568047.

We have thoroughly inspected the damaged vehicle and examined each and every part(s) listed in the repairer's estimate against the damages found on the vehicle. We have list the breakdown, findings and our recommendation as per schedule attached.

Generally, the vehicle sustained impact at the rear portion and the damages appeared to be consistent as per the accident report form. Please see the attached schedule and photographs for details.

Assessment / Recommendation

The repairer has submitted a repair estimate of S\$7,160.70. Our assessment for a reasonable repair cost is at S\$4,189.40.

However, taking into consideration the availability of OEM and/or second hand parts and to economise repairs, we would recommend the repairs to be carried out on a **Lump Sum Basis**.

Conclusion

The repairer has agreed to undertake the repairs at a **Lump Sum Basis** of S\$3,350.00 **Nett** (subject to GST if applicable).

We hereby revert the matter to you for your decision.

Assuring you of our best services always.

Yours faithfully,



Danny Ho - MSAE, MSAAA, AMIMI

HJL AUTO APPRAISER SERVICES

Business Registration No. 53065865L

Postal Address: 120 Ang Mo Kio Avenue 3 #04-1833 Singapore 560120

Tel / Fax: 6618 2621 Handphone: 9855 0756

Email Address: hjlautoappraiser@hotmail.com

Our Reference : TP/TH/T1801006/GY5193D
Vehicle No : GY5193D

Policy Number : N.A
Claim Number : Not Advised

QTY	DESCRIPTIONS	COMMENTS / CONDITIONS	REPAIRER'S ESTIMATE (\$\$)	ADJUSTED AMOUNT (\$\$)
<u>Parts Replacement - List Item(s)</u>				
01 pc	Tailgate	To repair	2,027.00	0.00
03 pcs	Tailgate hinge	02pcs Twisted/Bent	288.00	192.00
01 pc	Rear floor end panel	Dented/Buckled	1,001.00	1,001.00
02 pcs	Rear side bracket	O/s Bent/Twisted	232.00	116.00
02 pcs	Taillamp bracket	O/s Bent/Twisted	346.00	173.00
01 pc	Rear number plate bracket	Bent/Twisted	102.00	102.00
01 pc	Rear cross member	Twisted/Bent	530.00	530.00
01 pc	Spare tyre carrier	Snapped/Seized	458.00	458.00
			4,984.00	2,572.00
		Less 30%	1,495.20	771.60
		List Total	3,488.80	1,800.40
<u>Nett Item(s)</u>				
01 pc	Tailgate 'NISSAN' label	Necessary	79.00	79.00
02 pcs	Rear rubber stopper	O/s Torn/Deformed	88.00	44.00
02 pcs	Taillamp	O/s Cracked	474.00	237.00
			641.00	360.00
		Less 10%	64.10	36.00
		Nett Total	576.90	324.00
<u>Special Nett Item(s)</u>				
01 pc	Tailgate '70km/h' label	Necessary	25.00	15.00
01 pc	Tailgate '13 pax' label	Necessary	25.00	15.00
01 set	Reverse sensor	Cracked/Malfunctioned	350.00	250.00
01 pc	Rear number plate	Bent/Twisted	35.00	25.00
		Parts Total	4,500.70	2,429.40
<u>Labour and Miscellaneous</u>				
	To check wiring for proper function.		60.00	30.00
	To remove & replace reverse sensor.		100.00	50.00
	Cavity preservation on all affected areas.		100.00	80.00
	To replace, repair, straighten & re-align all damaged parts.		1,200.00	800.00
	To spray paint on all affected areas.		1,200.00	800.00
		Grand Total	7,160.70	4,189.40

Special Remarks

The repairer has agreed to undertake the repairs at a Lump Sum Basis of S\$3,350.00, corresponding to labour charges, spray painting and replacement of parts.

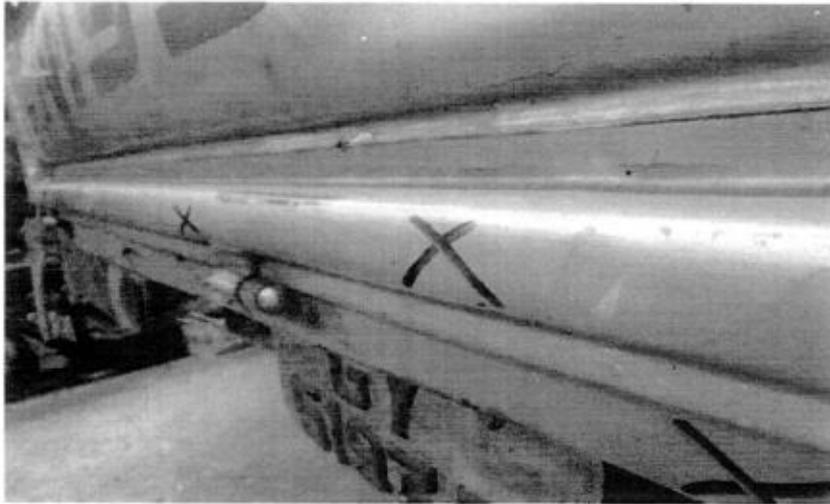
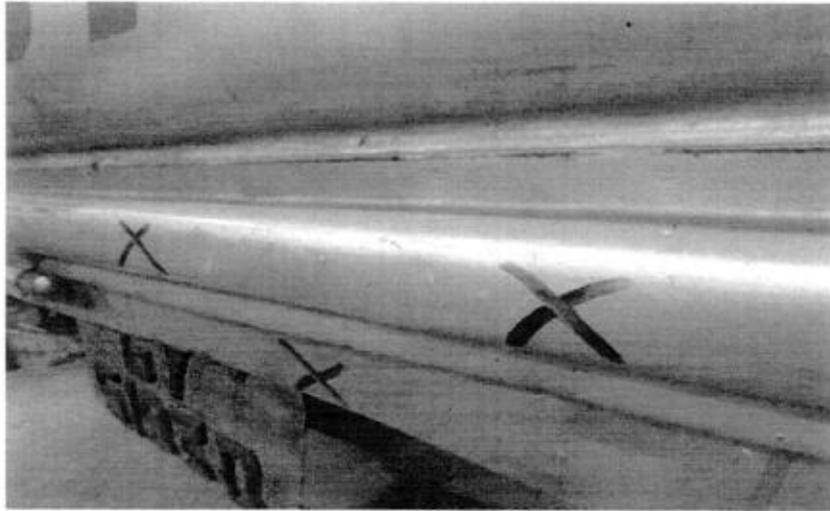
The revised estimate has been adjusted from a visual inspection. Any discrepancies or unseen damage(s) should be notified to the company within 7 days from the date hereof. Otherwise the adjusted amount should be deemed as valid.

X Repair
 X Repair
 X repair.
 857.1
 10%: 771.3
 200
 15
 245
 40
 X NV
 600
 600
 1270
 2880.68
 2801.5
 20%: 2250
 2300

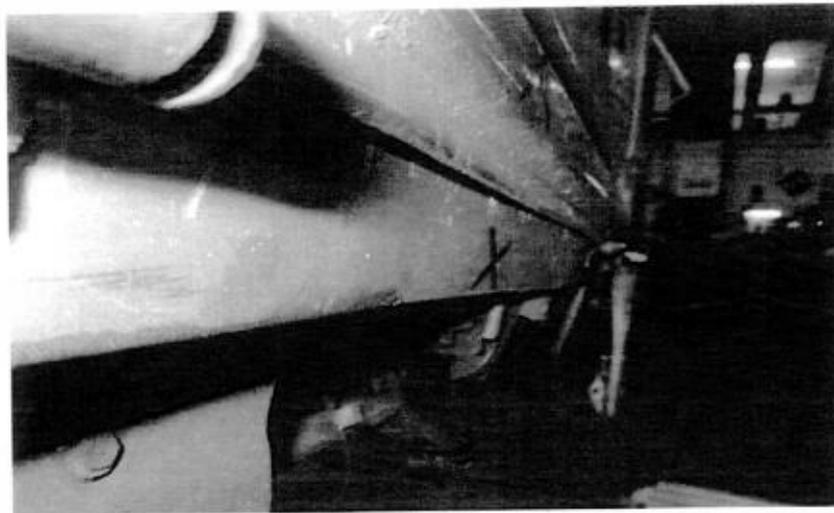
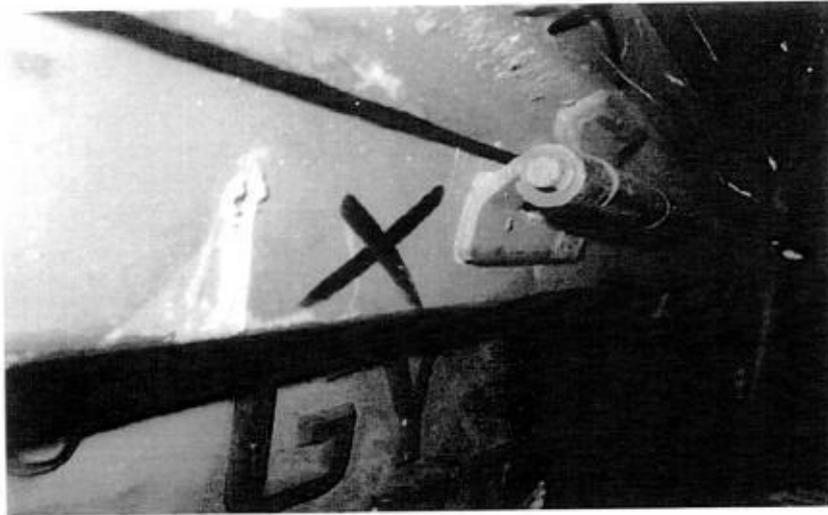
HJL AUTO APPRAISER SERVICES



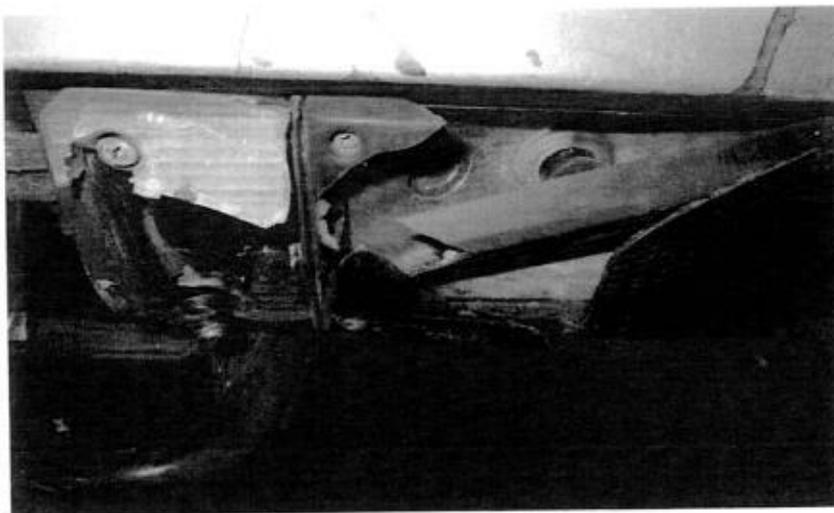
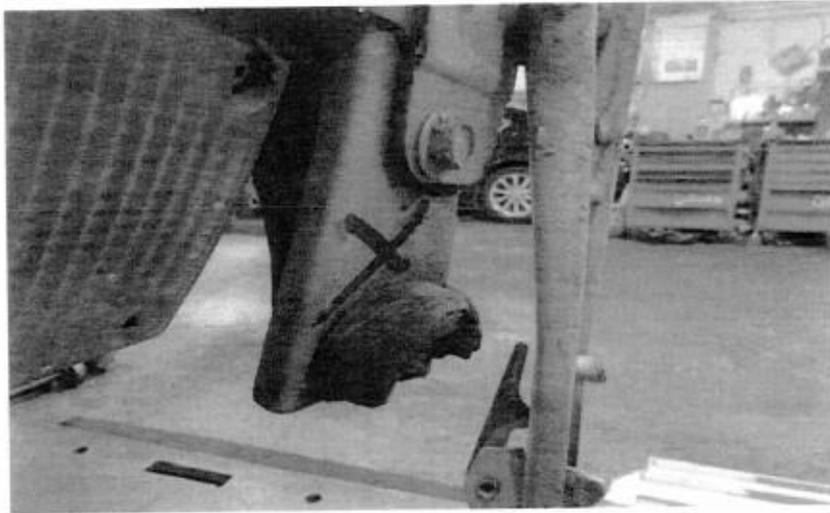
HJL AUTO APPRAISER SERVICES



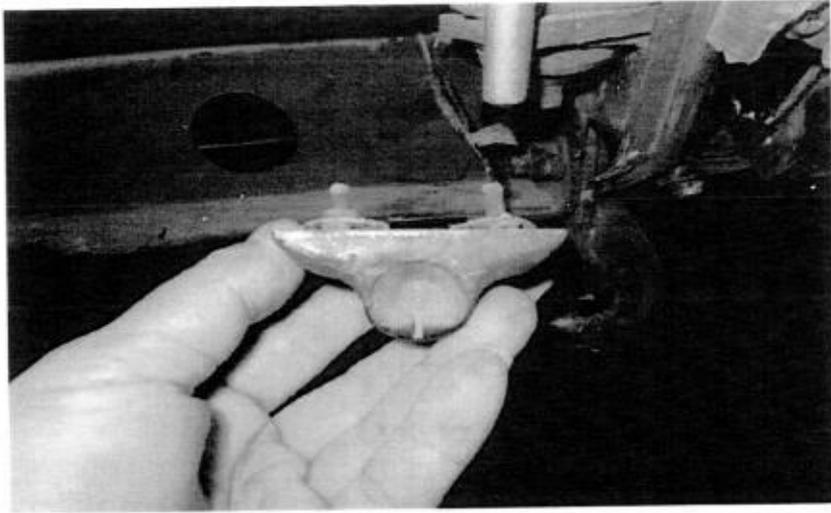
HJL AUTO APPRAISER SERVICES



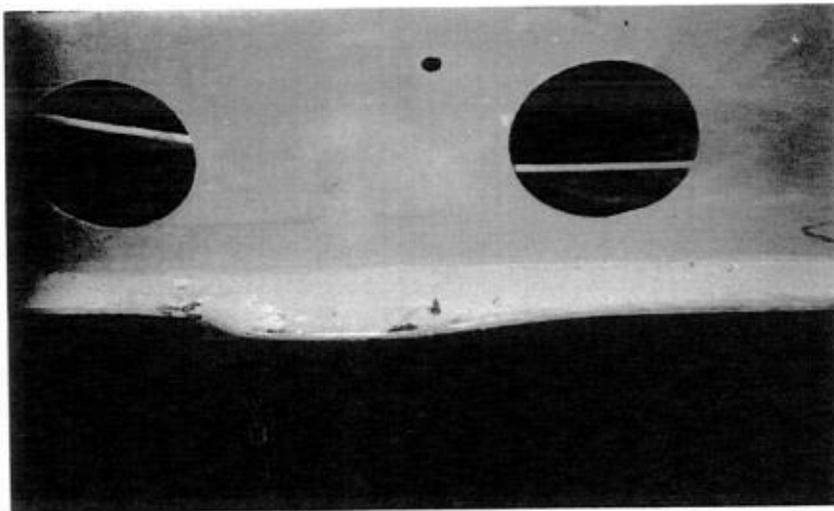
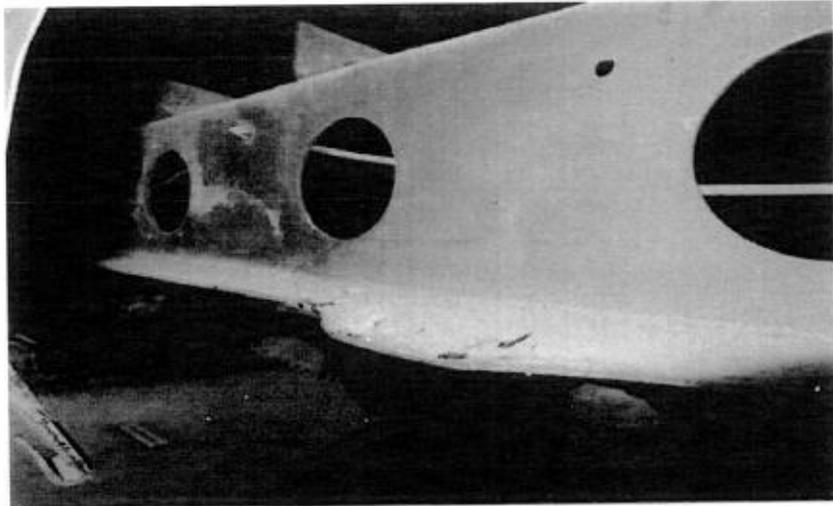
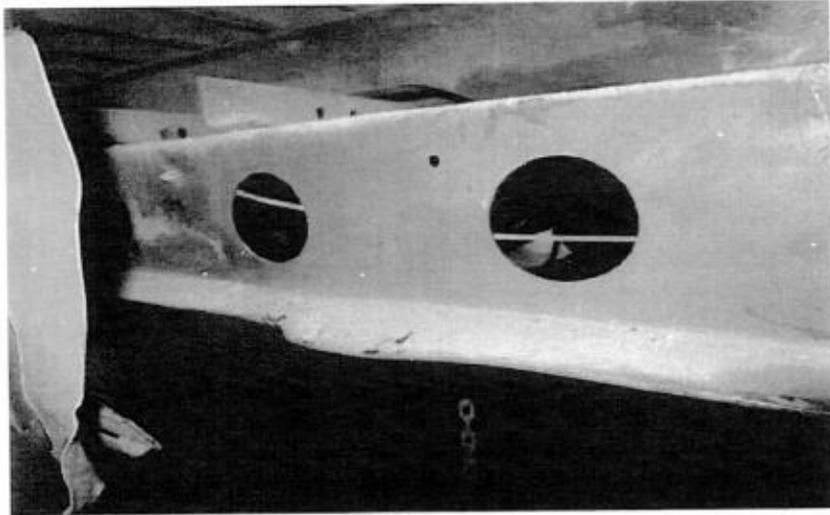
HJL AUTO APPRAISER SERVICES



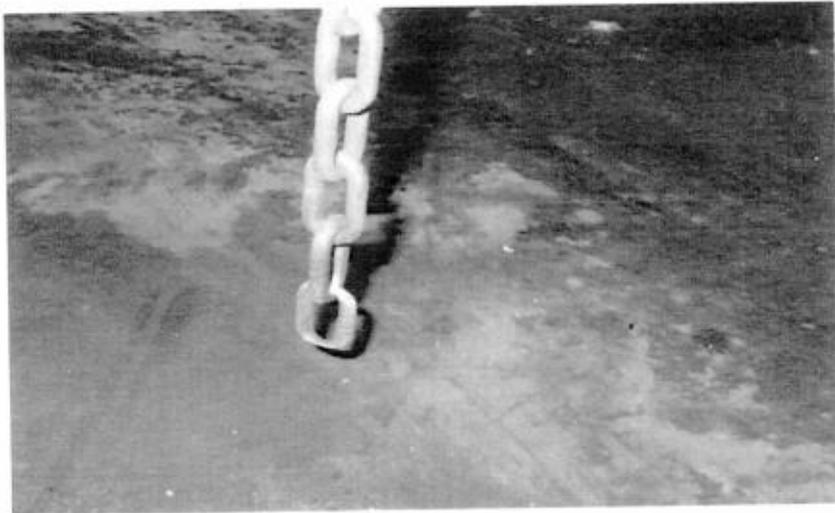
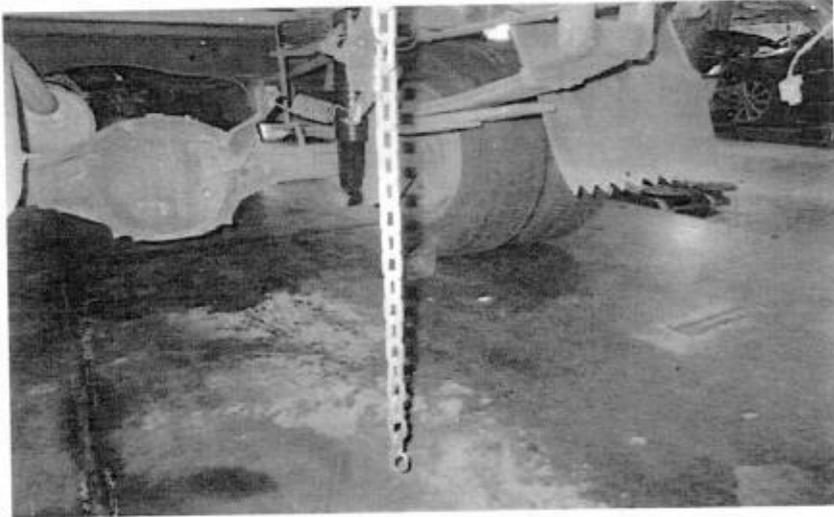
HJL AUTO APPRAISER SERVICES



HJL AUTO APPRAISER SERVICES



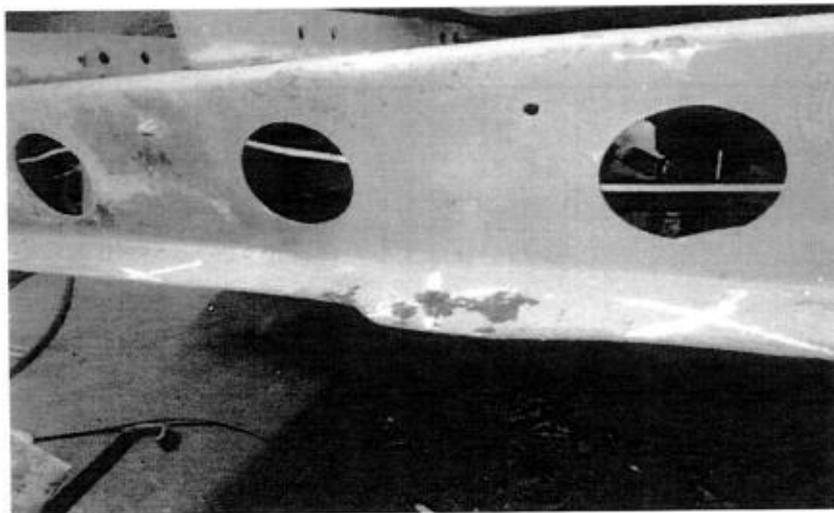
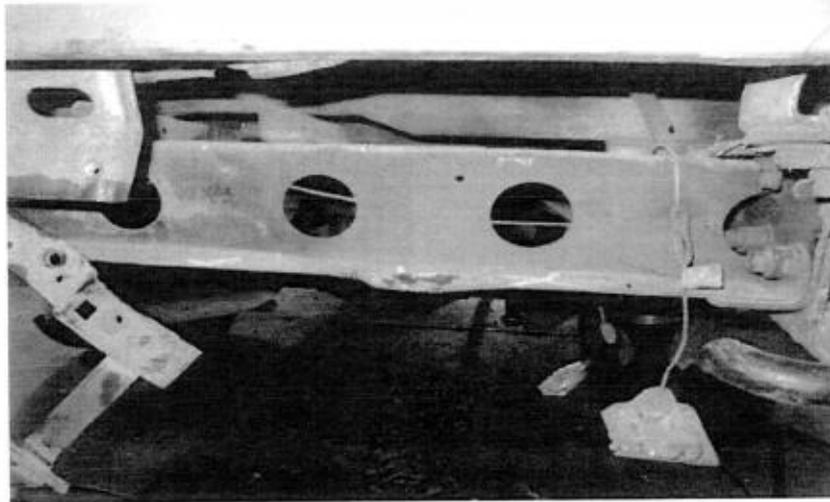
HJL AUTO APPRAISER SERVICES



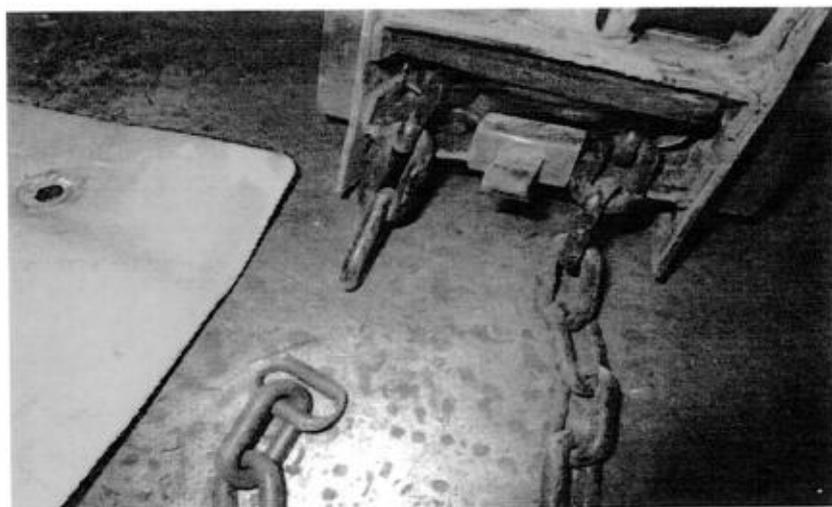
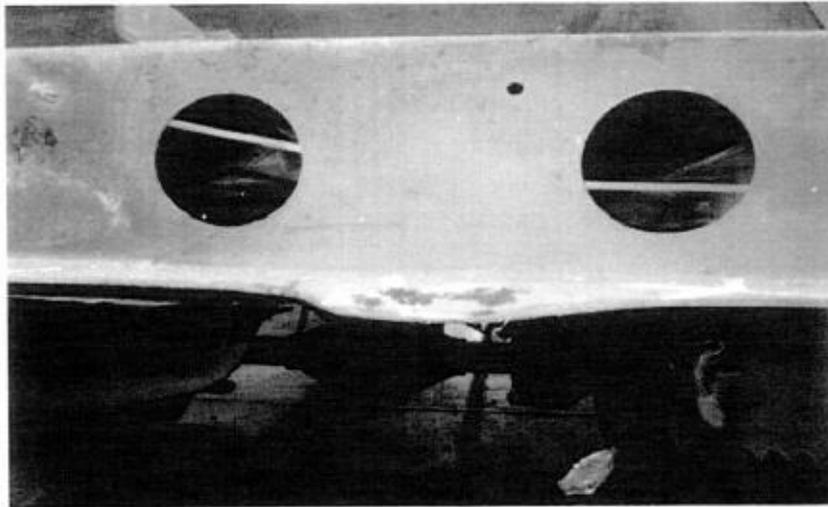
HJL AUTO APPRAISER SERVICES



HJL AUTO APPRAISER SERVICES



HJL AUTO APPRAISER SERVICES



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Jan 2018		10 Jan 2018 14:28 Edit Adj Rpt	S\$2,300.00 Edit Estimates	S\$2,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	TAN HUI XIAN RACHAEL (CHEN HUIXIAN) , ID: S8337202H, Tel: +6593673344, Email: TANRACHAEL@YAHOO.COM.SG								
Main Claimant:	T MARKER (S) PTE. LTD. , Co. Reg. No.: 201623262W								
Vehicle Reg. No.:	GY5193D	Date of Loss:	04/01/2018 20:00 - :59 [151 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 544872	Policy/Cover Note No.:	S273515645MF (Comprehensive) Coverage: 27/07/2017 - 26/07/2018						
Vehicle Reg. No. (Insured):	SGR2567R	Policy No. (Claimant):							
		Excess:	S\$1,500.00						
Repairer:	Tat Heng Motor Works (HQ) Blk 10 Ang Mo Kio Ind Park 2A, #02-09 AMK Autopoint, 568047 Ang Mo Kio - Tel: 64837103								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 07/03/2018]								
Driver/Custodian (Insured):	TAN HUI XIAN RACHAEL (CHEN HUIXIAN) (34 / Female), NRIC: S8337202H, Tel: +6593673344								
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail						
<ul style="list-style-type: none"> MSIG_SG (05/03/2018): Report Send Back Alerts - GY5193D (TP) 									
ALL ASSOCIATED TASKS		View All	Search Tasks						
		Create New Task	Complete						
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***GY5193D (544872)**
[SGR2567R]
TP
T MARKER (S) PTE. LTD.
Jan 4 2018 8:00PM
[TAN HUI XIAN RACHAEL (CHEN HUIXIAN)]
Tat Heng Motor Works

<input type="button" value="Upload Documents"/> <input type="button" value="Upload Photos"/> <input type="button" value="Compose New Letter"/>		View <input type="button" value="View in Browser"/>		
Assessment Reports		1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>		
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	09/01/18 16:36	Accident Statement From:OD - Reg. No: SGR2567R, Claimant: TAN HUI XIAN RACHAEL (CHEN HUIXIAN)	<input checked="" type="checkbox"/> Load HTM	<input type="checkbox"/>
Photos/Images		3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
2	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
3	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
4	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
5	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
6	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
7	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
8	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
9	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
10	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
11	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
12	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
13	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
14	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
15	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
16	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
17	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
18	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
19	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
20	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
21	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
22	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
23	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
24	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
25	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
26	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
27	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
28	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
29	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
30	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
31	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
32	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>
33	01/02/18 10:21	General View	<input checked="" type="checkbox"/> Load JPG	<input checked="" type="checkbox"/>

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
34	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
35	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
36	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
37	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
38	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
39	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
40	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
41	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
42	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
43	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
44	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
45	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
46	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
47	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
48	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
49	01/02/18 10:21	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
50	01/02/18 10:21	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
51	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
52	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
53	01/02/18 10:21	General View		Load JPG	<input checked="" type="checkbox"/>
54	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
55	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
56	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
57	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
58	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
59	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
60	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
61	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
62	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
63	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
64	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
65	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
66	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
67	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
68	02/05/18 15:27	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
69	02/05/18 15:27	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	09/01/18 16:36	TP GIA Report - GY5193D <small>From: OD - Reg. No: SGR2567R, Claimant: TAN HUI XIAN RACHAEL (CHEN HUIXIAN)</small>		Load PDF	
2	09/01/18 16:44	PRI		Load PDF	
3	27/02/18 11:39	Final Bill		Load PDF	
4	27/02/18 11:39	TP Survey Report		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/05/18 08:35	PHOTO		Load PDF	
2	07/05/18 08:36	PRS Invoice		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18000713/GQBE2-1
Date: 07/05/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.	Policy No: S27351564SMF
Claimant Vehicle No : GY5193D	Insured Vehicle No : SGR2567R
Date of Loss: 04/01/2018	Nature of Claim: TP Claim No: 544872

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GY5193D	Engine No: QD32206785
Make & Model: NISSAN CABSTAR, 3.2 D (M)	Chassis No: JN1SF4F23Z0854148
Reg. Date: 05/05/2005 (Man. Year: 2005)	Odometer: 485072 km
Colour: Silver	
Engine Capacity: 3153 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195 R15	Rear Tyre Size:	155 R13
Front Left Side:	Maxxis 5 mm	Rear Left Side:	Bridgestone 5 mm
Front Right Side:	Maxxis 5 mm	Rear Right Side:	Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,500.70	1,700.69	2,800.01	62.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,660.00	1,270.00	1,390.00	52.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,160.70	2,970.69	4,190.01	58.51
Approved Total (Overridden) (S\$)		2,300.00		
Nett Amount (S\$)	7,160.70	2,300.00	4,860.70	67.88

INSPECTION

Date of Assignment:	10/01/2018	
Date Inspected:	14/03/2018 Inspected At:	Tat Heng Motor Works (HQ) Blk 10 Ang Mo Kio Ind Park 2A, #02-09 AMK Autopoint Singapore 568047
Estimated Period of Repair:	5.0 days	

Adjuster: XING GUO QIANG

Manager: Nivitha Govindasamy

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source:	(Last Synchronised: 07 May 2018)
Parts:	N/A NISSAN CABSTAR 3.2 D (M) (Model not available in database)
Labour:	Repairer's (Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GY5193D)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Repair	2,027.00 FL	*- FL
2	3		*TAILGATE HINGE	Repair	288.00 FL	*- FL
3	1		*REAR FLOOR END PANEL	Replaced	700.70 FS	*537.39 FS
4	1		*REAR SIDE BRACKET	O/S Replaced	232.00 FL	*116.00 FL
5	1		*TAILLAMP BRACKET	O/S Replaced	346.00 FL	*173.00 FL
6	1		*REAR NUMBER PLATE BRACKET	Replaced	102.00 FL	*102.00 FL
7	1		*REAR CROSS MEMBER	Repair	530.00 FL	*- FL
8	1		*SPARE TYRE CARRIER	Replaced	458.00 FL	*458.00 FL
9	1		*TAILGATE NISSAN LABEL	Replaced	79.00 FN	*79.00 FN
10	1		*REAR RUBBER STOPPER	O/S Replaced	88.00 FN	*44.00 FN
11	1		*TAILLAMP	O/S Replaced	474.00 FN	*237.00 FN
12	1		*TAILGATE 70KM/H LABEL	Replaced	25.00 FS	*15.00 FS
13	1		*TAILGATE 13 PAX LABEL	Replaced	25.00 FS	*15.00 FS
14	1		*SET REVERSE SENSOR	Replaced	350.00 FS	*200.00 FS
15	1		*REAR NUMBER PLATE	Replaced	35.00 FS	*15.00 FS
Sub Total (S\$)					5,759.70	1,991.39
- List Item Discount on L Items 30.00/30.00% (S\$)					1,194.90	254.70
- Nett Item Discount on N Items 10.00/10.00% (S\$)					64.10	36.00
Total Parts (S\$)					4,500.70	1,700.69

F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK WIRING FOR PROPER FUNCTION	New	60.00	30.00
2	TO REMOVE & REPLACE REVERSE SENSOR	New	100.00	40.00
3	CAVITY PRESERVATION ON ALL AFFECTED AREAS	New	100.00	0.00
4	TO REPLACE, REPAIR, STRAIGHTEN & RE-ALIGN ALL DAMAGED PARTS	New	1,200.00	600.00
5	TO SPRAY PAINT ON ALL AFFECTED AREAS	New	1,200.00	600.00
Gross Labour Cost (S\$)			2,660.00	1,270.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >