

## Veron Chen (LKKAuto)

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**From:** Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>  
**Sent:** Wednesday, 19 December 2018 2:17 PM  
**To:** Taufikh (LKKAuto)  
**Cc:** Admin A; Cheng Jo Jo; Songcuan JR Lauro Araos; SUR; Veron Chen (LKKAuto); Admin-D (LKKAuto)  
**Subject:** RE: SLV8539C, Mit WIP: 22412 (finalisation)

Hi, Taufikh,

Tried to call you, but unable to reach you.

Just to check what is the outcome?

Please add in the \$150 labour which you agreed before.

Need close case by this month.

Thanks.

**Best Regards,**

**Loi Ai Ting**  
**Customer Service Advisor**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4556 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

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**From:** Loi Ai Ting  
**Sent:** Friday, 14 December, 2018 5:18 PM  
**To:** Taufikh (LKKAuto)  
**Cc:** Admin A; Cheng Jo Jo; Songcuan JR Lauro Araos; SUR; 'Veron Chen (LKKAuto)'  
**Subject:** RE: SLV8539C, Mit WIP: 22412 (finalisation)

Hi, Taufikh,

How? Have you check?

Have your withdrawn the case from First Capital?

Need add in the \$150 which you agreed before.

Thanks.

Regards,  
Loi

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, 17 May, 2018 8:16 AM  
**To:** Loi Ai Ting; Taufikh (LKKAuto)  
**Cc:** Admin A; Cheng Jo Jo; Lauro Araos Songcuan Jr; SUR  
**Subject:** RE: SLV8539C, Mit WIP: 22412 (finalisation)

Dear Ms Loi,

WITHOUT PREJUDICE

Confirm finalised amount at \$2980 before GST @ 5 working days.

**Final invoice and all supporting documents sent over to First Capital Ins Ltd.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]  
**Sent:** Wednesday, 16 May 2018 11:25 AM  
**To:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Cheng Jo Jo <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Lauro Araos Songcuan Jr <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>  
**Subject:** SLV8539C, Mit WIP: 22412 (finalisation)

Hi, Taufikh,

Please confirm finalised amount at \$3,188.60.

Thanks.

**Best Regards,**

**Loi Ai Ting**  
**Customer Service Advisor**



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