Survey Department Check List (Case Handler)

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

min (): Case handler to make sure all inform	Y-Date	N-Date	<u>Y-Date</u>	N-Date
C	Reference No.	~			
c	Customer Code				
N	Assign From				
C	Assign Date	~			
c	Veh No (Inspected)	~			
1000		1			
С	Veh No (Insured)	v			
C_	D.O.A	~			
С	Policy No				
c	Claim No Insurance Authorisation (CA /REV/REP)				
c		~			
C	Report Type				
_ C _	Weekend Charges	V			
N	Survey held at/Repairer				
С	Excess			Il roquired	informa
rvey	or (): Case handler to make sure t	ne surveryor c	ompieted a	iii required	anomia
	nment Form				1
C	Vehicle No	V			
C	Regn Month/Year	V			-
N	Vehicle Type				-
N	Make & Model				-
c	Engine Capacity. (C.C)				-
N	Colour	~			-
- c	Odometer. (Sp.Reading)	_			-
- c	Chassis No	~			-
N	General Condition	~	1		
N	Steering	~			
N	Brake	_			_
N	Modification (Modi)	~			
- c	Tyre Size	~			
N	Tyre Make	V			-
c	Tyre Balance	~			1
_ c	Date of Inspection	~			-
- \	Survey held	-			1
N	Des.of Damages	~			
A 200 Per 198 Per 199	em - (Views/Merimen)		T		
С	Damaged Vehicle Photographs Uploaded				
3) Wo	rkshop Estimate/Assignment Form		1		
N	ALL Parts condition	/	-		+
c	Market Value for OD cases		-		-
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)		-	-	+
	Days of repair	_ V		-	-
C	Finalised Amount	V	-		
C	I manaca ramount		1	1 1	
C	Re-inspection Cases to Finalize within 5 Days				
C	Re-inspection Cases to Finalize within 5 Days tem - (Views/Merimen) Resurvey photo Uploaded				1

Date

Case Handler



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTI	UC INCOME INSURANCE CO-OPERATIVE LTD			NS/INC18004543/Svb		
#05	BRAS BASAH ROA -01 NTUC TRADE 556	AD UNION HOUSESINGAPORE	Date:	09-03-2018		
1.		Policy Posticulor	Code:	INC4		
	Insured Veh.	Policy Particulars SKA 9766D				
_		0.0000000000000000000000000000000000000	+	nspected	SHB 1968X	
	Policy No.	5091735611	_	age (\$)	0.00	
			Exces		0.00	
week	Assign From		Assign	16676966	07/03/2018	
		Vehicle Parti	culars 8	Condition		
	Make & Model		c.c		0	
	Engine No.	HIDDEN	Year o	f Reg.		
	Chassis No.		Colou			
	Odometer	*	Steeri	ng		
	Brakes		Modifi	cation		
	General					
		Conditi	ons of 1	yres		
		Size	Make		Balance	
	R/H Front Tyre				mm	
	L/H Front Tyre				mm	
	R/H Rear Tyre				mm	
	L/H Rear Tyre				mm	
		Description	on of Da	mages	A TOTAL	
325		General	Inform	ation		
	Accident Date	06/03/2018	S. ESTATION D	tion Date	07/03/2018	
	Survey held at	SMRT AUTOMOTIVE SERVICE		- Transaction of the Park	100000 - 1000 B	
		60 WOODLANDS INDUSTRIAL	PARK E4	SINGAPORE 757	705	
a.	Commence of the		emarks		DE CHANGES OF THE	
	A)THE INSPECTION	ON WAS CONDUCTED ON A"WIT	HOUT PI	REJUDICE" BASIS.	REPAIRS	

TP Claims against NTUC Income: Follow-Through Survey

C/N/O	Income Reference	Claimant (Owner / Taxi Company) Claimant Vehicle No.	Claimant Vehicle No.	Income Vehicle No.	D.0.A	Estimate	Tentative repair cost
2	mediae hereicane	CAADT TAVIC DECITO	SHR 5685K	SHD 29007	9/3/2018	\$16,906.80	\$6,560.24
	MI/0985649-002	SIMILI I HAIS FIELID	אוכסטכ מוונ	10000	10/0		
,	NOTOI	SMRT BUSES ITD	SMB 345R	SJZ 4060U	3/3/2018	\$6,580.60	\$2,400.00
7	5 50				0.000	1000	000000
2	MT/0986413-002	SMRT TAXIS PTE LTD	SHB 5115P	GV 4199K	15/3/2018	\$5,6/9.73	\$2,200.00
2					0 . 0 . 0 . 0 .	00 *** 00	470000
	MT/0986530-002	SMRT TAXIS PTE LTD	SHC 4705M	SJK 565K	18/3/2018	\$3,114.88	\$700.00
+	200 00000 /114			THE PERSON		40	42 150 00
u	MT/0985664-002	SMRT TAXIS PTE LTD	SHC 4075Y	SHD 2745E	9/3/2018	\$9,551.10	\$2,130.00
1	200 1000000/1141				0 1001010	07 047 54	C1 02E 0A
9	MT/0984993-007	SMRT TAXIS PTE LTD	SHB 1968X	SKA 9766D	9/3/7018	\$7,649.50	\$1,323.34
0	200 CCC+0CO/11AI				0 100,00	0 100 14	43 350 00
7	MT/0988280-002	SMRT TAXIS PTE LTD	SHB 1169K	SJR 3086U	12/3/2018	\$7,887.10	52,330.00

Claim received from LKK Auto

eBaoTech								No.	Gene	ralClaim
Hello, NAC_PAYA_UBI_80	0601	THE RESIDENCE	and the later of t	A PROPERTY OF STREET		7.	Change La	nguage	· Change Passwor	d + Log Out
My Desktop	Polic	y Query								
Notice of Loss	Policy N	0.				Date of Acc	ident	06/03	3/2018 13:05	
	Vehicle	No.(For Motor)	SKA9766D	81						
						Search				
	Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	0	5091735611	ANG PENG SOON	S6917938Z	GPC	drivo CLASSIC	SKA9766D	SKA97660	10/06/2017	09/06/2018
						Continue				

Enquire PARF/COE Rebate for Registered Vehicle

Name of ID Transp	Company
Owner ID Type:	Company
Owner ID:	5369K
ehicle Details	
ehicle No.:	SHB1968X
ehicle to be Exported:	No
ntended De-registration Date:	09 Mar 2018
/ehicle Make:	TOYOTA
/ehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2015
Engine No.:	2ZR6582645
Chassis No.:	JTDKN36U705767580
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$29,508.00
Original Registration Date:	11 Mar 2016
First Registration Date:	11 Mar 2016
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Mar 2024

PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	10 Mar 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$39,633.00
COE Rebate Amount:	\$29,738.00
Total Rebate Amount:	\$33,488.00
Message	
	nis vehicle cannot be further renewed. The vehicle must be de- the vehicle reaches its statutory lifespan (if applicable),

The information contained herein is correct as at 09 Mar 2018

ОК

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	to the archiving of this report at the centre and to copies of the report being made available
ALTHUR TO STATE OF	ACCIDENT STATEMENT
Date Of Report	06/03/2018 10:22
Date Of Accident	06/03/2018 08:55
Exact Location Of Accident	DUNEARN ROAD
Country/State of Loss	SINGAPORE
The Carlotte of the Carlotte o	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHB1968X
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer TOYOTA

Model PRIUS TAXI-1.8 (A)

Exact Purpose for which vehicle was being used at HIRE AND REWARD

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number D-17087562MFSH

Cover Note Number

Driver

Name of Driver LOW JEE PENG NRIC No S0070077J Date Of Birth 23/03/1951

Occupation OUTDOOR Date Of Driving Pass 18/11/1988

Driving Experience 29 YEARS AND 3 MONTHS

Gender MALE

Mobile Number Fax Number

Contact Number

EMail Address NOEMAIL Address

621

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Passenger 1

NAME:

: UNKNOWN

GENDER:

: MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING ALONG DUNEARN ROAD AT THE RIGHT LANE WITH A PASSENGER ON BOARD. SOMEWHERE AFTER THE EXIT OF ADAM ROAD GOING UPSLOPE FROM THE UNDERPASS, SUDDENLY THE FRONT VEHICLE SKJ889U BRAKE AND STOPPED DUE TO HEAVY TRAFFIC AHEAD, I APPLIED MY BRAKE AND WAS ABLE TO STOP IN TIME. AFTERWHICH, I FELT TWO IMPACT FROM BEHIND AND THE IMPACT PUSHED MY VEHICLE SURGED FORWARD AND HIT ONTO THE REAR OF THE VEHICLE SKJ889U. WHEN I ALIGHTED AND CHECKED, I DISCOVERED THAT THIS WAS A CHAIN COLLISION INVOLVED OF FOUR VEHICLE INCLUDING MINE.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKA9766D

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

TAXI

Name of Driver

ANDY ANG

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SKP9450K

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

AARON TAN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number

SKJ889U

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

ALVIN SOH

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- Any false reporting may be referred to the Police for Investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of .
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder) Date & Time: 06-03-2018

Alu 6/3/218

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN						
			1 4 1 1	11/	***	
				A		
		2	1		D -	SKJ 8894
				A	A -	SHD 1968X
		3		12		
		, L	1 10-10	NA NB	6-	SKA 97660
		DUNEARN		18	C-	SKP 9450K
		9		C		111300
			1			
			1	+		
ESCRIBE CIRCUIMSTA	NCES OF THE A	CCIDENT				
		2010-2101				
					a montal cartestante	
A STATE OF THE STA						
CLARATIONS						
CLARATIONS me declare the foregoing	particulars are tru	e in every respect.				
CLARATIONS of e declare the foregoing	particulars are tru	e in every respect.				, /2 /2
e declare the foresting	particulars are tru	e in every respect.			ale	6/3/20
e declare the foregoing		H				
CLARATIONS 47 de declare the forégoing cyholder's Signature a & Time:	Driver	in every respect. 's Signature 'er is not the policy 2 Time: 6 – 3 – 2		C 52200000	orting Centre Person	6/3/2018



Estimator Telephone Number : 68662623

FAX Number : 63685592

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No

SHB1968X

Ref. No.

TAX/03/18/2030

Reg. Date

11/03/2016

Vehicle Type

TAXI

Make

TOYOTA PRIUS

Model

PRIUS

Name of Driver

LOW JEE PENG

Type of Accident

CHAIN COLLISION

Date / Time of Accident

06/03/2018 08:55:00 AM

Accident Reported Date / Time :

06/03/2018 12:00:00 AM

Surveyor is Required?

Yes

Survey by

Vehicle is Towed Back?

No

Towed Back Date/Time

Replacement Vehicle issued? :

Accident Repair Job Card No :

000024094887

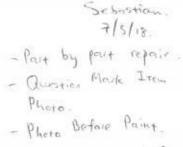
Special Instruction to ARC, if any :

SKA9766D

Prepared Date

06/03/2018 10:54:50 AM







LKK Auto Consultants hence notify

- the Repairer of the following:
- To resurvey before/after spray painting . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis.
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U705767580

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

1,014.00

Total Spray Painting Charges

1,296.00

0.00 0.00

Total Material Charges

Total Labout Charges

3,735.60

3,735.60

Other Charges

480.00

0.00

TOTAL

6,525.60

0.00

Lum Sum Total

0.00

:

0.00

No. of Repair Days

7.00

0.00

Prepared / Adjusted By

4 days

Arc / Surveyor Sing Off Date

: 06/03/2018 03:54:23 PM

01/01/1900 12:00:00 AM

Prepared / Adjusted Date

Remarks

Prepared Date : 06/03/2018 03:54:20 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

Invoice No

Quotation Date

Invoice Date :

Invoice Amount : 0.00

Prepared Date:

3/6/2018 3:54:29 PM

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	507.00	0.00 200
TO REPAIR REAR PORTION	507.00	0.00 200
Total Labour	1,014.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

TO REPSRAY FRONT BUMPER TO RESPRAY FRONT BUMPER LOWER GRILLE	378.00 180.00	0.00 200
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY BUMPER BEAM	180.00	0.00
TO RESPRAY REAR PANEL	180.00	0.00 7
Total Spray Painting & Panel Beating	1,296.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 ×
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0:00 30
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 50
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00 ×
Total Other Costs	480.00	0.00

TAX/03/18/2030 Page:

Part 4 - Spare Parts / Material Usage

Part , Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
52119- 47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace R	No
52611- 47080		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	25.00	59.10	Replace	Replace 7	No
52021- 47023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00	373.80	Replace	Replace	No
57014- 47030			ARM SUB-ASSY, FR BUMPER LH	1	250.40	25.00	187.80	Replace	Replace 🥎	No
57013- 47030			ARM SUB-ASSY, FR BUMPER RH	1	250.40	25.00	187.80	Replace	Replace	No
52114- 47140			BRACKET, FR BUMPER	1	110.40	25.00	82.80	Replace	Replace 7	No
			NUMBER PLATE	1	15.00	0.00	15.00	Replace	Replace V	No
			NUMBER PLATE FRAME	1	12.00	0.00	12.00	Replace	Replace	No
53102- 47020		6505541	BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	25.00	233.32	Replace	Replace ?	No
53111- 47040		6505573	GRILLE, RADIATOR	1	310.60	25.00	232.95	Replace	Replace 7	No
75310- 47010		6505638	EMBLEM FRONT	1	86.50	25.00	64.87	Replace	Replace V	No
52116- 47040		6505516	BUMPER SUPPORT F/LH	1	76.40	25.00	57.30	Replace	Replace ?	No
52115- 47040		6505515	BUMPER SUPPORT F/RH	1	76.40	25.00	57.30	Replace	Replace 7	No
52159- 47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace 12	No
52023- 12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace	No
52016- 47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace ?	No
52015- 47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace ¬	No
76891- 47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.67	Replace	Replace X	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace 7	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace / N	No
52576- 47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace	No
52575- 47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace ?	No
58307- 47060		6505522	END PANEL	1	602.10	25.00	451.57	Replace	Replace	No
C N		4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace 7	No
		Т	OTAL MATERIALS					3,735.63	3,735.60	
		TOTAL	MATERIALS(Discoun	ted)				3,735.60	3 735 60	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor	LT Check
	TOTAL	LSUPPLEMENTARY	MATERIA	LS					Torroom





[2-3-18/[0]47°0 12-3-18/14:47°

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

7-3-18/14:47

		10
Section A - To be complete	d by	claims Advisor/Duty officer at Accident Reporting Centre
Reg. No	*	SHB1968X
Ref. No		TAX/03/18/2030
Reg. Date	1	11/03/2016
Vehicle Type	1	TAXI
Make	1	TOYOTA PRIUS 1
Model	*	PRIUS
Name of Driver	:	LOW JEE PENG
Type of Accident		CHAIN COLLISION
Date / Time of Accident	13	06/03/2018 08:55:00 AM
Accident Reported Date / Tir	ne:	06/03/2018 12:00:00 AM
Surveyor is Required?	14	Yes
Survey by	+	Sebastian CON
/ehicle is Towed Back?	÷	No./
Towed Back Date/Time		
Replacement Vehicle issued	? :	No €5555 8888
Accident Repair Job Card No	:	000024094887
Special Instruction to ARC,if	P	CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK)
Email :sebastianyeang @I		
³repared Date		: 06/03/2018 10:54:50 AM

Recording Camera

Recording Camera

Radio Antenna

Time In: CACC Driver: Huk

Validate SMRT Date In: 1216

Time In: 1200 Driver: Time In: 1200

Validate SMRT Date In: 1200 Driver: Time In: 1200

Received by (SMRT):

Received by (SMRT):

hedasiiA VisinemelqquS Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U705767580

Mileage

Work Shop :

Repair Completed Date / Time:

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

1.014.00

400.00

Total Spray Painting Charges

500.00

1.296.00

Total Material Charges

2,843.49

925.94

Other Charges

480.00

100.00

TOTAL

5,633.49

1,925.94

Lum Sum Total

0.00

0.00

No. of Repair Days

4.00

Prepared / Adjusted By

7.00

SEBASTIAN (LKK)

Arc / Surveyor Sing Off Date

: 06/03/2018 03:54:23 PM

7649.50

07/03/2018 02:47:06 PM

Prepared / Adjusted Date

Remarks

Prepared Date : 06/03/2018 03:54:20 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

:QN-1803-0395

Invoice No

Quotation Date : 163

Invoice Date :

Invoice Amount : 0.00

Prepared Date:

3/6/2018 3:54:29 PM

925.94/ + 400:00/ + 600:00/ 1925.94/

Section D - Details of Repair Estimates

Part 1 - Labour Works

11.0	Quotation from ARC	Adjusted by Surveyor, if applicable		
Job Scope TO REPAIR FRONT PORTION	507.00	200.00		
TO REPAIR REAR PORTION	507.00	200.00		
Total Labour	1,014.00	400.00		

Part 2 - Spray Painting & Panel Beating Related Works

Joh Caana	Quotation from ARC	Adjusted by Surveyor, if applicable
Job Scope TO REPSRAY FRONT BUMPER	378.00	200.00
TO RESPRAY FRONT BUMPER LOWER GRILLE	180.00	100.00
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY BUMPER BEAM	180.00	0.00
TO RESPRAY REAR PANEL	180.00	0.00
Total Spray Painting & Panel Beating	1,296.00	500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	50.00
TO REPLACE SUNDRY PARTS	100.00	20.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	480.00	100.00
	-	ALA KIS

7649 50

Part 4 - Spare Parts / Material Usage

-			TOTAL MATERIALS	3	4859.	50		CHAPACINA	.49 925.94	
47000	COMM	4006314			1 37.00	0.00	37.00	Replace 2.843	3.50 925.95	No)
58307- 47060		6505522	END PANEL		1 602.10	25.00	-	Replace		No 7
52575- 47020		6505549	BUMPER SIDE RETAINER RR/RH		1 94.80	25.00	-	- 10		/
52576- 47020		6505550	BUMPER SIDE RETAINER RR/LH		1 94.80	25.00	_	Replace	7 (5)(1,0)(5)(1	/
2			PIXEL STICKER		2 60.00 12			Replace	Check	No X
			SENSOR REVERSE		1 180.00	0.00	120.00	Replace	Replace	No /
76891- 47020		6505619	BUMPER LIP REAR		0 228.90	25.00	180.00	Replace	Replace <	1
52015- 47050			ARM SUB-ASSY, RR BUMPER RH		1 139.60	25.00	0.00	Replace	Not given	No
52016- 47030			ARM SUB-ASSY, RR BUMPER LH		1 139.60	25.00	104.70	Replace	Check	No s
52023- 12240		6505547	BUMPER REINFORCEMENT REAR		1 205.70	25.00		Replace	Check	No /
52159- 47905		6505548	BUMPER REAR		1 458.60	100.00	154.28	Replace	Check	No \
52115- 47040		6505515	BUMPER SUPPORT F/RH		1 76.40	25.00		Replace	Repair	No V
52116- 47040		6505516	BUMPER SUPPORT F/LH		1 76.40	25.00	57.30	Replace	Check	X
75310- 47010		6505638	EMBLEM FRONT		1 86.50	25.00	57.30	Replace	Check	No No
53111- 47040		6505573	GRILLE, RADIATOR		310.60	25.00	64.87	Replace	Replace	No /
53102- 47020		6505541	BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	25.00	232.95	Replace	Replace S	No /
			NUMBER PLATE FRAME	1	12.00	0.00	233.33	Replace	Replace	No
			NUMBER PLATE		15.00	0.00	12.00	Replace	Replace	No
2114- 7140			BRACKET, FR BUMPER		110.40	25.00	0.00	Replace	Not given	No X
7030 7013- 7030			ARM SUB-ASSY, FR BUMPER RH		250.40	25.00	187.80	Replace	Check Replace S	No X
7014-			ARM SUB-ASSY, FR BUMPER LH	1	250.40	25.00	187.80	Replace	Check	No -
2021- 7023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00				No ×
2611- 7080		6505518	BUMPER ENERGY ABSORBER FRT	10.5	78.80	25.00	373.80	Replace	100000000	No X
2119- 7930		6505517	BUMPER FRT		102.00	100.00	59.10	Replace	250000000	No .
Part lumber	Portion	Stock No	Part Name	Qty	List Price (\$)	(%)	(\$)	Recommen d Replace	Approved Repair	Attached

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty		Discount (%)	Final Price	ARC Check	Surveyor Check	LT Check
		AL SUPPLEMENTARY MATERIALS				(4)			
	TOTA	L SUPPLEMENTARY	MATERIA	ALS					

Veron Chen (LKKAuto)

From:

Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <YeoPohsuan@smrt.com.sg>

Sent:

Tuesday, 27 March 2018 3:28 PM

To:

Sebastian Yeang (LKK Auto)

Cc:

SUR; CS A Team; 'Leong Chee kwong'

Subject:

RE: SHB1968X

Hi

Amount confirmed as per your recommendation, thanks.

Regards Poh Suan

----Original Message----

From: Sebastian Yeang (LKK Auto) [mailto:SebastianYeang@lkkauto.com]

Sent: Tuesday, 27 March 2018 10:34 AM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Cc: SUR; CS A Team; 'Leong Chee kwong'

Subject: RE: SHB1968X

Dear Poh Suan

Please refer to attachment for the finalization.

Thank You

Best Regards,

Sebastian | Automotive Assessor

LKK Auto Consultants

phone: 6256-3561 email: sebastianyeang@lkkauto.com| fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) [mailto:YeoPohsuan@smrt.com.sg]

Sent: Tuesday, 20 March 2018 6:04 PM

To: Sebastian Yeang (LKK Auto)

Cc: SUR; CS A Team; 'Leong Chee kwong'

Subject: SHB1968X

Hi Sebastian.

Attached herewith the repair estimate of SHB 1968X having Case No: TAX/03/18/2030.

There is no change to the approved amount of \$1,925.94 @ 4 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards Poh Suan

----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Sent: Tuesday, 20 March 2018 3:59 PM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Subject: Scan Data from FX-D421D6



Thatcham escribe

National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18004543/Svbe2 73 BRAS BASAH ROAD 11-04-2018 #05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 189556 Code: INC4 Policy Particulars :- THIRD PARTY CLAIM 1. Veh. Inspected SHB 1968X SKA 9766D Insured Veh. 0.00 Coverage (\$) 5091735611 Policy No. 0.00 Excess (\$) Claim No. MT/0984993-002 07/03/2018 **Assign Date** Assign From

	Vehicle P	articulars & Condition	
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDKN36U705767580	Colour	MAROON
Odometer	342557	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3.			Conditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	195/65 R15	FALKEN	6 mm
	L/H Front Tyre	195/65 R15	FALKEN	6 mm
	R/H Rear Tyre	195/65 R15	FALKEN	6 mm
	L/H Rear Tyre	195/65 R15	FALKEN	6 mm

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION.

DAMAGES SEE DETAILS.

5.		General Information							
	Accident Date	06/03/2018	Inspection Date	07/03/2018					
	Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD							
		60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705							
5a.			Remarks						

ou.		
	A)THE INSPECTION WAS CONDUCTED ON A WITH B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE	OUT PREJUDICE" BASIS. HAVE NOT AUTHORISED REPAIRS.
5b.	Estimate D	ays of Repair
	ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 1968X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
4		CRACKED	110.40	82.80
1	BUMPER GRILLE SUB-ASSY, LOWER (DISC 25%)	CUT	311.10	233.32
	GRILLE, RADIATOR (DISC 25%)	TORN	310.60	
	EMBLEM FRONT (DISC 25%)	MISSING	86.50	107.635505
	NUMBER PLATE FRAME (SN)	CRACKED	12.00	
31 34	SENSOR REVERSE (SN)	DAMAGED	180.00	180.00
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
	BUMPER ENERGY ABSORBER FRT	NOT NECESSARY	78.80	-
	BUMPER REINFORCEMENT FRT	NOT NECESSARY	498.40	-
	ARM SUB-ASSY, FR BUMPER LH	NOT NECESSARY	250.40	-
	ARM SUB-ASSY, FR BUMPER RH	NOT NECESSARY	250.40	
	NUMBER PLATE	NOT NECESSARY	15.00	-
	BUMPER SUPPORT F/LH	NOT NECESSARY	76.40	
	BUMPER SUPPORT F/RH	NOT NECESSARY	76.40	9
	BUMPER REINFORCEMENT REAR	NOT NECESSARY	205.70	0
		NOT NECESSARY	139.6	0
	ARM SUB-ASSY, RR BUMPER LH	NOT NECESSARY	139.6	0
	1 ARM SUB-ASSY, RR BUMPER RH	NOT NECESSARY	228.9	0
	1 BUMPER LIP REAR 1 BUMPER SIDE RETAINER RR/LH	NOT NECESSARY	94.8	0
	1 BUMPER SIDE RETAINER RR/RH	NOT NECESSARY	94.8	0
		NOT NECESSARY	602.1	0
	1 END PANEL	NOT NECESSARY	37.0	0
	1 SEALANT SIKAFLEX	TO REPAIR	482.0	00
	1 BUMPER FRT	TO REPAIR	458.6	50
	1 BUMPER REAR	1.50.038.87.008	4,859.5	925.9
	LABOUR		4 004 (00 480.0
	THATCHAM STANDARD REPAIR TIME ON BODY WORKS.		1,334.0	
	THATCHAM TTS STANDARD SPRAY PAINTING COST AND LABOUR.		1,296.0	
	TO REPLACE SUNDRY PARTS.	1	100.0	20.0

Report Ref No. NS/INC18004543/Svbe2



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Reg. No: 52983356E GST Reg. No. 20-0405911-H



Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
TO WASH AND VACUUM. GRAND TOTAL	NOT NECESSARY	60.00	-
			1,000.00
		7,649.50	1,925.94
	OFFICE SECTION (SEC		1,925.94
	H AND VACUUM.	H AND VACUUM. NOT NECESSARY	Description of Parts

Report Ref No. NS/INC18004543/Svbe2

YEANG WAI KEEN

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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