	DENTS As a			es de la participa de la constanta de la const	
Serverior.	REF: (83/MSG18	<u> 3004541/6</u>	itu3ez	Special Instruction:	
Meding of Classes No. 1 A	ASSIGN	IMENT (O	ffice)	LIS: \$ 5500.(	00
From (Person): Chhia Nyuk fu	of MSU I	Date/Time: 14	052018	Third Parties:	
Estimated Cost:	Bill to:	·····	<del></del>	Claimant:	
OD/TP Re-inspection / Evalua	<del></del>			11 .	Option Samus
To Inspect Vehicle No:			62 71000	Workshop: H9	<u>L'Auto</u>
at Workshop m/s H9	SLT FUIH			<del></del>	-
ofBlk_!	Kolá Bold Ma (	Tel:	6634 2663	<u> </u>	
				·	
Policy No:		Claim No: _	22/11/2		
Sum Insured:		Excess:			
Make of Veh: (Client's Record)		D.O.A	0308 2018		
· .				Denotin	IUIZE,
Date/Time:	Person Contacted	17	ebicle IN/OFF	I.O.D. Endorsement/Dat	0.
Date/Time: Confir	med with	al Fig	omuc HV/ OUI	aler / Av -	
Date/Time: 21518 Submi	med with Fin	al rig	$\underline{}$ , $\underline{}$ days (Red	03/_%; ( //a%, O====1	rigina!days)
	~ C	uays	(Wen 9-100 )	70 %; Original—	days)
Date/Time Action/Instruction					
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		<del></del>			243
•					
Para(1): Parts found not	t monle and the late				
- Tarts lound no	rehiaced (10 mg	ghlight <i>K</i>	R or UB, LH	R, Etc)	
Para(2): Comments on c	onsistency of dame	gen (Danta	N-10	A Brown	
	onsistency of dama	iges (rarts	Not Consiste	nt:NC)	
				· <del></del>	
	RECEIVED	23 M.			
Para(3): Nett Value			· · · · · · · · · · · · · · · · · · ·		Pag. 1. PC
				Fee Charged:	PAS + PS  Date:
Market Value	<u></u>	Inspected/		Basic & Add	Date.
j	1	Evaluated I	by:	Transport	
j				Photos	
Nett Value	:			Others Total	5(0)
1) Date/Time 23   5   18   Fi	ile Pass to Typist	2) Date/Tim	P		260
3 \ m	le Pass to	•		File Return to	
	le Pass to		e	File Return to	
L	1400 LU	6) Date/Tim	e	File Return to	

#### Catherine Chong (LKK Auto)

From:

Chhia Nyuk Pui <NyukPui\_Chhia@sg.msig-asia.com>

Sent:

Monday, 14 May, 2018 1:35 PM

To:

Veron Chen (LKKAuto); assignments

Subject:

RE: Our ref: 551775 (OIV: GZ7305E). TPV: SLT541H

**Dear Catherine** 

Please do a paper re and let us have your report soon.

**Thanks** 

Chhia Nyuk Pui

Senior Executive, Claims Services

Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui\_chhia@sg.msig-asia.com

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, April 24, 2018 1:47 PM

To: Chhia Nyuk Pui <NyukPui\_Chhia@sg.msig-asia.com>; assignments <assignments@lkkauto.com>

Subject: RE: Our ref: 551775 (OIV: GZ7305E). TPV: SLT541H

Dear Nyuk Pui,

Thank you for the email.

Dear Catherine,

#### FYNA-CS3/MSG18004541/Gd3

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chhia Nyuk Pui [mailto:NyukPui Chhia@sg.msig-asia.com]

Sent: Tuesday, 24 April 2018 1:33 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com > Subject: Our ref: 551775 (OIV: GZ7305E). TPV: SLT541H

Dear Veron

We have received TP lawyer claim.

Please let us have surveyor report.

Thank you.

Chhia Nyuk Pui Senior Executive, Claims Services Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui\_chhia@sg.msig-asia.com



A member of MS&AD INSURANCE GROUP

#### CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Sirvague VNA REF:	
	SIGNMENT .
From: Dats:	Ven No. SLTSYIH Yr Regni Q 1 Sep 2011
Estimated Cost:	Type: McCas / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD (TP) WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	Make: Merce Cl80 s.c 1597
at Workshop m/s HSL	Colour Blue A.C: Insured/Std/NI/NA
of	Sp.Reading 12.6459 T.Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Paiicy No.	CINO. WDD 204045.2A 580146
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inocder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD(A/Rim or
(Policy Condition)  Remark: The veh had commenced its repair at the time of inspection.  Bal. or, Market Value:  IDAC Accident Rport:  GIA / PR Seen:  Consistent?: Yes or No  Est. Repairs:  days Res.: Yes or No  Lum Sum:  % 3 Val.: Yes or No  CA / REV / REP. / 24 HRS  Date:  Person Contacted:	TOYO / YOKO or Cartinental  Front Rear R/Bal. 6 mm R/Bal. 6 mm  L/Bal. 6 mm  D.O.A. D.O.I. 69-63-18  Survey held at 55m  Des. of Damages: Frt / Rear / O(S / N/S / U/C / Rooftop or  The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	

Date/Time, File Pass to?	: Preli. Report	Days Of Repair:			
1)	: Final Report	Resurvey No. of	Trip:	Survey Fee:	
Date/Time, File Return to?	<del></del>			Transportation	
2)		Add Fee: : Site Insp	(\$	)S ÷RSS	
··· · · · · · · · · · · · · · · · · ·		: Interview	( <b>\$</b>	) Photos	
Report Format :		Tech Inv		. Others	
Lump Sum / I.B.I: (	\$	) : Weekend	i ∂\$	)	

## > Back to OneMotoring

# **Enquire PARF/COE Rebate for Registered Vehicle**

OwnerIDTime	Cinna NDIC
Owner ID Type:	Singapore NRIC
Owner ID:	0282F
Vehicle No.:	SLT541H
Vehicle to be Exported:	No
Intended De-registration Date:	21 May 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 180 KOMPRESSOR
Primary Colour:	Blue
Manufacturing Year:	2011
Engine No.:	27191031346154
Chassis No.:	WDD2040452A580146
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$31,019.00
Original Registration Date:	01 Sep 2011
First Registration Date:	01 Sep 2011
Transfer Count:	2
Actual ARF Paid:	\$31,019.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Aug 2021
PARF Rebate Amount:	\$20,162.00
COE Expiry Date:	31 Aug 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$55,989.00
COE Rebate Amount:	\$18,346.00
Total Rebate Amount:	\$38,508.00

The information contained herein is correct as at 21 May 2018

ОК

- 22/03/2002		
ASS, REC.	BY: REF: CS3 MSG16004541 Gd3   Special Instruction:	
Surveyor	ASSIGNMENT (Office)	
Prom (Per	son): Chhia Nyuk of MSIG Date/Time: 8/3/18 3 4/16 pr	~
ESCHIBITEG	COSE	٠,
OD-/ <del>(TP</del> -)	WS+TP RES / OD RES / EVA / INV / MY / CS	
To Inspect	Vehicle No: <u>817 541 H</u> Insured: <u>G7 7305 E</u>	
at Worksh	op m/s HSI Arth Coura	
of k	aki Bkt tre 6 # 01-02 tutobay	
Policy No.	28989797 MKC Claim No: 551775	
Sum Insur	d.	
•	Excess:	
Make of V (Client's Rec		
CA / RE	V / REP. / REV 24 HRS (Wp)	
Date/Time	H.O.D. Endorsement:	
	9.27an Og 3 18 Person Contacted: Mr. See Vehicle Try OUT	
Date/Time	Action/Instruction (x) Estimate	
	SJ [ SAIH - x	
	GZ 1305F-X	
·		
<del></del>		

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUB	AIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Mar 2018		08 Mar 2018 16:16 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETA	(LS		[Created by in	surer]
Insured:	YONG TAI LOONG PTE LT	rD, Co. Reg. No.: NA		
Main Claimant:	TAN KEANG LENG			
Vehicle Reg. No.:	SLT541H	Date of Loss:	03/03/2018 00:	00 - :59
Claim Type:	<b>TP</b> / 551775	Policy/Cover Note No	o.: 28989797MKC ( Coverage: 10/08	TP, Fire & Theft) 3/2017 - 09/08/2018
Vehicle Reg. No. (Insured):	GZ7305E	Policy No. (Claimant	):	
		Excess:		
Repairer:	Hsl Auto Service (HQ) A Kaki Bukit Avenue 6 Autobay #01-05, 417883 Kaki Bukit - Tel: 96601395			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 [Handled by Chhia Nyuk Pui - 6594 2521]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Imm.Advice due 09/03/2018]			
Adj Asg. Remarks:	Third Party Pre-Repair Surv	/ey		
ASSOCIATED MAIL RECEI	VED		View All	Compose Case Mail
There are no mail for this cas	e.			
ALL ASSOCIATED TASKS		View A	All Search Tasks Create i	New Task   Complete
Due Date Priority Ty	pe Task Group Subjec	ct Handler Assigned By	Completed On Cr	eated On Done
No results.				

MI

REG / CS / PAY / FA

0 8 MAR 2018

# TOMMY CHOO, MARK GO LLC

Advacates & Solicitors UEN NO: 201523418E

Commissioner For Ouths

Notary Public

(a law corporation with limited liability)

151 CHIN SWEE ROAD #14-15/16 MANHATTAN HOUSE SINGAPORE 169876 TEL: (65) 6532 2465

FAX: (65) 6538 9850 (Services of Court Documents By Fax Not Accepted)

EMAIL; hling@tcmg.com.sg;mdmling@tcmg.com.sg

Our Ref: TCMG/SLT541H/0318/HSL

Your Ref #627305 E

8 March 2018

(118)

BY FAX NO: 6225 7402 ONLY

M/s MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay #24-01 Hong Leong Building Singapore 048581

### Attn: Motor Claims Department

Dear Sirs,

## PRE-REPAIR INSPECTION NOTICE

We act for Tan Keang Leng, the owner and/or driver of motor vehicle no. SLT 541 H, which was involved in an accident along Bedok North Street 4 Block 187 Carpark on March 2018 at about 12:00 hours.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **62** 7305 to for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at N.S.L. Auto Service, (1 Kaki Bukit Avenue 6 #01-02 Autobay, S(417883)- Ah Seng @ 9660 1395/66342663).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Yours faithfully,

CC.

MR LING LEONG HUI

M/s H.S.L Auto Service (Yref:SLT541H) By FAX: 64814836 ONLY

DIRECTOR: LING LEONG HUI

CONSULTANTS: TOMMY CHOO TUCK SOON POOTS LAURENCE JAMES

## TOMMY CHOO, MARK GO LLC

**Advocates & Solicitors** 

**Commissioner For Oaths** 

**Notary Public** 

UEN NO: 201523418E

(a law corporation with limited liability)

151 CHIN SWEE ROAD #14-15/16 MANHATTAN HOUSE SINGAPORE 169876 TEL: (65) 6532 2455

FAX: (65) 6538 9850 (Services of Court Documents By Fax Not Accepted)

EMAIL: Ihling@tcmg.com.sg

Our Ref:

LLH/ing/1154/0418/HSL

Your Ref:

GZ 7305 E

1 3 APR 2018

M/S YONG TAI LOONG PTE LTD

461 Macpherson Road Singapore 368179

By Certificate of Posting (For your attention: without enclosures)

M/S MSIG INSURANCE (S) PTE LTD

16 Raffles Quay #24-01 Hong Leong Building Singapore 048581

Attn: Motor Claims Department

Dear Sirs,

**BY PDX NO. 8173** 

PDX intercompany Exchange Pte Ltd



FROM TOMMY CHOO, MARK GO LLC POY Boy No.

### ACCIDENT INVOLVING SLT 541 T AND GZ 7305 E ON 3 MARCH 2018 ALONG BEDOK NORTH STREET 4 BLOCK 187 CARPARK

We are instructed by Tan Keang Leng, to claim damages against you or your insured, the driver of motor vehicle no. GZ 7305 E, in connection with a road traffic accident on 3 of March 2018, at about 12:00 hours along Bedok North Street 4 Block 187 Carpark, involving our client's motor vehicle no. SLT 541 T and motor vehicle no. GZ 7305 E by you or your insured at the material time.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the incident, our client's motor vehicle was damaged and our client had been put to loss and expenses, particulars of which are as follows:

1	Costs of Repair	\$	5,500.00
2	Rental (\$200 x 9 days)	\$	1,800.00
3	Survey Fees	\$	590.00 /
4	Disbursement (at this stage)	\$	93.00
5	Legal Cost (at this stage)	<u>\$</u>	700.00
		<u>\$</u>	8,683.00

DIRECTOR: LING LEONG HUI

CONSULTANTS: TOMMY CHOO TUCK SOON POOTS LAURENCE JAMES

# TOMMY CHOO, MARK GO LLC

Advocates & Solicitors

Commissioner For Oaths

**Notary Public** 

UEN NO: 201523418E

(a law corporation with limited liability)

151 CHIN SWEE ROAD #14-15/16 MANHATTAN HOUSE SINGAPORE 169876 TEL: (65) 6532 2455

FAX: (65) 6538 9850 (Services of Court Documents By Fax Not Accepted)

Email: Ihling@tcmg.com.sg

A copy each of the following supporting documents is enclosed:

1. Copy of accident report and LTA search;

2. Copy of survey report and invoice and repair bill;

3. Colour photographs pertaining to our client's motor vehicle for your perusal.

Our client had on 8 March 2018 notified your insurer, M/s MSIG Insurance (S) Pte Ltd about the accident and to the best of our knowledge, your insurer had waived off the pre-repair inspection.

Please note that if you are insured and you wish to claim from your insurance policy, you should immediately pass this letter to your insurer.

Please note that you should send us an acknowledgment of receipt of this letter within fourteen (14) days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against your insured without further notice to you or your insured.

Please note that if you have a counterclaim against our client arising out of the accident, you are also required to send us a letter giving full particulars of the counterclaim together with the relevant documents within 8 weeks of your receipt of this letter.

Yours faithfully,

Encs.

cc. client

Enquire Vehicle & Owner Information (Vehicle No. GZ7305E As At 03 Mar 2018 / 12:00:00)

Law Firm Search Details

Search Reason:

Insurance claim in relation to traffic accident

Law Firm Case No.:

LLH.SLT541T.HSL

**Current Owner Details** 

Owner ID Type:

Company

Owner ID:

197201054D

Owner Name:

YONG TAI LOONG PTE LTD

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House

461

No.:

Registered Street Name: MACPHERSON ROAD

Registered Unit No.:

Registered Building Name: -

Registered Postal Code: 368179

**Current Vehicle Details** 

Vehicle No.:

GZ7305E

Make Description/Model: NISSAN/CABSTAR G

Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD

4. The lesue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance co

Any false reporting may be referred to the Police for investigation.

. This report will be forwarded by the browners of the GIA Records Management Centre setablished by the General Insurance Association of Singapore (GIA) for other species of this report will, for a rea, be made evaluable upon application by interested parties.

7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the carrier end to copies of the N

ACCIDENT STATEMENT

Date Of Report 06/03/2018 15:50

Date Of Accident 03/03/2018 12:00

**Exact Location Of Accident** BEDOK NORTH ST 4 BLK 187 CARPARK

SINGAPORE Country/State of Loss

DETAILS OF OWN VEHICLE

201

Vehicle Registration Number

Insured/PolicyTolder TAN KEANG LENG Name Of Registered Owner

NRIC No 97620282F Email Address NOEMAIL

Mobile Phone No (LOCAL) +85-90251711 Alternative Phone No OFFICE-90251711

Vehicle Pertiquiare

Manufacturer MERCEDES-BENZ

C180 Model

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken THIRD PARTY

Vehicle Category

Injurace Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD Type Of Coverage COMPREHENSIVE

NO Fleet Policy

5096911782 Policy Number

Cover Note Number

Driver 5.5 PHUAH KOK WAY

Name of Driver G2693595U NRIC No Date Of Birth 31/05/1983 Occupation INDOOR 21/12/2017 Date Of Driving Pass

0 YEAR AND 2 MONTH **Driving Experience** 

MALE

Mobile Number (LOCAL) +65-91458929

Fax Number Contact Number

NOEMAIL EMali Address

Page 1 of 18

Insurance Company of Driver's Own Vehicle	• • •
General Information of the Accident	COLLISION - HEAD TO REAR
Type Of Accident	
Wegther Conditions	CLEAR
Road Surface	DRY
Other Information	
Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO .
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
i have been approached by unknown person(s) soliciting/offening accident claims assistance.	МО
Number of Passangers (including Driver)	The state of the s
Datails of Police Action	and the second of the second o
Was the accidant reported to the police?	ND
if Yez, Please state which Police Station	
Was notice of intended Prosecution given?	ŅO
# Yes.against whom?	The second secon
	THE PROPERTY OF VEHICLES
WILL E ENTERING THE CARPARK, VEHICLE B	REVERSED AND HIT ONTO MY VEHICLE, (REVERISING OF VEHICLE)
Attachment(9)	Fifth to be that the fig. I find a first think to the control of the state of the state of the control of the state of the
Are accident photos evallable for attachment?	YES
Was there any video captured by Car Camera?	NO
and the second second section is a second section of the second section second section	NO
After many and a series of the	S OF OTHER VEHICLE PROPERTY 1
Venicle Registration Number	GZ7305E
Vehicle Maka/Model/Colour	· · · · · · · · · · · · · · · · · · ·
netalla Of Properties	VEHICLE B

COMMERCIAL VEHICLE

Details Of Properties

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

(nsurance Company Name

Nature Of Damage

No. Of Passenger (including Driver)

- 3. Information provided must be as truthful and accurate as possible. Any wilful miscapresentation or windings a facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any fairs reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurence Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesold.
- Consent under the Personal Data Protection Act (PDPA)

Junderstand, acknowledge, agree and consent that:

- My insurer, my workshop and the General insurance Association of Singapore ("GiA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (affinsurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by ma:
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are parmitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be alted outside of Singapore, for one or more of the above Purposes.
- my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder"

Driver's Signature

(If driver is not the policyholder)

Cate & Time:

Reporting Centre Personnel's Signature

Name.

MRIC/FIN No.:

1

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT
WHILE ENJERING CARPIREL, VEHILLE & REVERUE AW. ) FII?
2011 2018
DOTU MY SEPTICIE =
DECLARATION  I/We declare the foregoing particulars are true in avery respect.
Policyholder's Fier 19th  Oriver's Signature  Oriver's Signature  (If driverts not the policyholder)  Date & Time:  NRIC/FIN No.:

## H.S.L Auto Service

1 Kaki Bukit Ave 6, #01-02 (Autobay) Singapore 417883

Mobile no: 96601395

## **INVOICE**

Tan Keang Leng Invoice No: 001/18 c/o 1 Kaki Bukit Ave 6 Date: 5 April 2018 #01-02 Term: Cash Singapore 417883 Vehicle No: SLT541H Make/Model: Mercedes Benz C180 Accident Date: 3 March 2018

Sr. No.

(

**Description** 

Qty Unit price (\$)

Amount (\$)

Being labour and materials supplied for the restoration of the accident vehicle to its pre-accident condition.

\$5,500.00

Total Amount Payable:

\$5,500.00

Sing Dollars: Five Thousand and Five Hundred only

**HSL** Auto Service

Authorized Signature



## **DAWN ENTERPRISES**

21 Seletar West Farmway 1 Singapore 798125 Tel: 63832661 Fax: 64842836 Reg No.430058/00D

Nº 35456

**DAWN ENTERPRISES** 

RENTAL AGREEMENT

DATE 9/3/18

ULIVIAL A	DATE	
HIRER'S PARTICULARS	DRIVER'S PARTICULARS	
Name 741AH tok WAY	Name	
Address & kim keat Love	Address	
VC or Passport NoCountry	I/C or Passport No Country	
Occupation Sells	Occupation	
Date of Birth 1863- 0:-31 Age 36	Date of Birth Age	
Driving Licence No. 626959 U Date Passed 20/1-)[0]	Driving Licence No Date Passed	
Tel: (HP) SIYSH28 (Residence) Spy 35 mix	Tel: (Office) (Residence)	
IMPORTANT NOTES:  1 No Insurance Coverage if the driver is below 24yrs old or less than 2 years driving scence.	CHARGES	
2 This vehicle is licenced to carry passengers only. 3 Hirer is liable to psy first \$ 2000 to see than 2 years driving licence. passengers only. ss excess all claims any accident plus loss	Q Day at \$200.00 perdays \$1800.00	7
of earning white damaged vehicle is under repair.  4 For usage to Malaysia suject to higher excess all claims of \$\$5,000,00 and different renair rate.	Day at \$ per week	
Please notify our office should there be any accident involving this hired vehicle within 24 hrs.  No refund will be given for vehicle returns early.	Day at \$ per month	
No refund will be given for petrol left in vehicle.  8 Hirer is liable to pay all parking fee and traffic summonses.		
Vehicles to be return during office hour only.     No Service on Public Holiday and Sunday.	TOTAL AMOUNT \$\\\(\(\)\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	7
SCHEDULE MODEL	AMOUNT PAID	$\mathcal{H}$
ZKX Zdadi Llamin	BALANCE DUE	-
Date Time Mileage	Days Extension From To	一
7 6 13 4 6 18		
CH2/10 6-00 pm	Amount Deposit (refundable) \$	
FROM 9/3/18	17/3/18	$\overline{\ \ }$
I/we have read and understood the terms and conditions		
above and hereby agreed to abide	,	
$\mathcal{A}$	(1)	
	, 111	
91)	)	

Driver/Gurantor's Signature

Hirer's Signature



HSL

SINGAPORE 798125
TELI: 6383 2661 FAX: 6484 2836
REG. NO. 430058/00D

No. OFFICIAL RECEIPT Date, Received from One the sum of Dollars. being Payment Of DAWN ENTERPRISES

Cash/Cheque No.

(

# PRO-OPTION SERVICES

Mailing address: Bik 1898 Rivervale Drive, #04-1004, Singapore 542189

Tel: 6315 1239, Fax: 6315 3298, Mobile: 9061 0543

Tan Keang Leng c/o Blk 1 Kaki Bukit Ave 6 #01-02 Singapore 417883

#### INVOICE

Invoice no:	POS096/18
Date:	4 April 2018
Report no:	96M0318.HSL
Vehicle:	SLT541H

No	Item Description	Qty	Unit Price	Total Amount(\$)
01	Being charges for the inspection of the accident vehicle transport and photographs.	,		590.00
SGD(\$	: Five hundred and ninety only		Grand Total:	590.00

"Cheque should be crossed and made payable to "Pro-Option Services"

PRO-OPTION SERVICES

# PRO-OPTION SERVICES

Mailing address: Blk 1898 Rivervale Drive, #04-1004, Singapore 542189

Tel: 6315 1239, Fax: 6315 3298, Mobile: 9061 0543

### **ACCIDENT VEHICLE INSPECTION REPORT**

Report no

١.

: 96M0318.HSL

Vehicle no

: SLT541H

#### 1 REFERENCE

Date of inspection

: 10 March 2018

Requested by

: Tan Keang Leng

c/o Blk 1 Kaki Bukit Ave 6

#01-02

Singapore 417883

Type of survey

: Independent

Repairer

: HSL Auto Service

Blk 1 Kaki Bukit Ave 6, #01-02 Singapore 417883

Date of accident

: 3 March 2018

#### 2 VEHICLE DATA

Make/model

: Mercedes Benz C 180 KOMPRESSOR

Chassis no

: WDD2040452A580146

Engine no

27191031346154

Date of registration

: 01 September 2011

Engine capacity

: 1597 cc

Colour

: Blue

Odometer reading

: 126459 km

#### 3 STATIC CONDITION CHECK

Steering

: Serviceable

Foot brakes

: Serviceable

Hand brakes

: Serviceable

Paintwork

: Good

General Condition

: Good

#### 4 TIRE CONDITION CHECK RH/MAKE

LH/MAKE

SIZE

Front tread Rear tread

: 6 mm/Continental : 6 mm/Continental 6 mm/Continental 6 mm/Continental

225/45R17 225/45R17

#### 5 BRIEF DESCRIPTION OF DAMAGE

Rear bumper scraped/deformed, rear RH fender dented/scraped/distorted, RH taillamp casing broken, etc. Please see para. 8 of this report for more details.

#### 6 **REMARKS**

This inspection is carried out on a "WITHOUT PREJUDICE" basis and I have not authorized any repairs.

#### 7 RECOMMENDATION

Cost of repairs

\$5,500.00 (lump sum)

No of days taken

Five (5)

## ASSESSMENT OF DAMAGE AND COSTS

Report no:

. :

96M0318.HSL

Vehicle no:

**SLT541H** 

#### **A SPARE PARTS**

			<u>Assessed</u>	Repairer's	<u>Revised</u>	
	<u>Description</u>	Qty		<u>Amount</u>	<u>Amount</u>	
	Rear bumper	1	scraped/deformed	1,390.00	1,390.00	
	Rear bumper side retainer RH	1	bent/tabs fractured	56.00	56.00	BR /
	Rear bumper side chrome LH & RH	2	necessary	260.00	260.00	Nec /
	Rear bumper centre chrome	1	necessary	204.00	204.00	Nec
	RH taillamp assy	1	casing broken	866.00	720 -866.00	BRI
	RH taillamp lower bracket	1	bent/fractured	54.00		BR -
	RH rear fender	1	dented/scraped/distorted	2,030.00	2,030.00	Buc
	Rear windscreen moulding set	1	necessary	185.00	185.00	NEC
			Subtotal of the above	5,045.00	5,045.00	4899.0
_	<i>10</i> 11 33		Discount 10%	504.50	<del>504.50</del>	489.90
	(Special nett)		Subtotal 1:	4,540.50	4,540.50	4409.1
	Rear windscreen sealant	1	necessary	80.00	401-80.00	
	Rear parking sensor set	1	intact/serviceable	280.00	0.00	
			Subtotal 2:	360.00	80.00	401-
			Total cost of parts:	4,900.50	4,620.50	4449.1
	B LABOUR				· · · · · · · · · · · · · · · · · · ·	. , , -
	To remove and refit rear windscreen			150.00	120:00	100/-
	To check wiring and repair where necessa	ary		40.00	30.00	$\checkmark$
	To reinstall rear parking sensors and chec	k sensir	ng range.	90.00	-60.00	401-
	To remove and refit rear passenger seat, affected upholstery and car to facilitate to			450.00	<del>300:00</del>	1001-
	Panel beating charges to dismantle and re renew and install new parts, to cut out the new part and weld, to knock straighten a panels.	e dama	ged rear fender, install	1,200.00	900.00	600
	To putty and spray paint the rear bumper panel and affected areas.	, rear fe	nder, rear wheelhouse	1,000.00	<del>750.00</del>	400J-
	To apply anti-rust undercoat.			150.00	<del>-90.00</del>	601-
	,		Total cost of labour:	3,080.00	<del>2,250.00</del>	230.
	<b>)</b>		Total cost of repair:	7,980.50	6 <del>,870.5</del> 0	5 F+9.
					<i>f</i> .	- 1

LIS 4600/2 5 days labour

#### CONCLUSION

Report no:

96M0318.HSL

Vehicle no:

SLT541H

The actual damage sustained by the vehicle was carefully inspected and assessed during the inspection and the assessment is appended in para. 8 of this report. The degree of damage sustained by individual part(s) is/are carefully assessed before the part(s) is/are recommended to be either replaced or repaired.

The revised or adjusted cost of repairs to restore the vehicle is

\$6,870.50.

However, considering the age and condition of the vehicle and the availability of good second parts in the market, the repairs are recommended to be undertaken on a contract lump sum basis of \$5,500.00; and the entire repairs had taken Five (5) days to complete.

The above recommendations in my view are fair and reasonable for the restoration of the vehicle to its preaccident condition.

Note: By accepting to carry out the reapirs on a contract lump sum basis, the repairer has has the discretion to replace the damaged part(s) with used, reconditioned or new part(s), or to repair the part(s) to a roadworthy condition.

We have not authorised any repairs and would like to revert the recommendations for your consideration and decision.

Yours faithfully

Liaw Leong Şán

Licensed Automotive Appraiser

Merimen e-Claims Page 1 of 1

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING						т	
Case Main	Notified 08 Mar 2018	Est Submitted	Adj Assigned 08 Mar 2018 16:16 Edit Adj Rpt	Adj Rpt S\$4,600.00 Edit Estimates	5\$4	,600.00 ew Rpt	Ins Auth'ed	Status Pending for Survey Report Cancel Case	
	Main	R	eference	Claim De	etails		Documents		Show All
CLAIM SU	JBFOLDER DE	TAILS				[Created	by insurer]		
Insured:	YONG TA	LOONG PTE LT	D, Co. Reg. No.: N	\					
Main Claimant:	TAN KEAI	NG LENG							
Vehicle Re No.:	g. SLT541	Н		Date o		[78 Months	3 00:00 - :59 and <b>2</b> Days From LT		lan Yr)]
Claim Type	:: <b>TP</b> / 551	775		Policy/ Note N			1KC (TP, Fire & Theft) 10/08/2017 - 09/08/		
Vehicle Re No. (Insured):	g. GZ7305E			Policy (Claim					
				Excess	· .				
Repairer:	Hsi Auto	Service (HQ) A K	aki Bukit Avenue 6	Autobay #01-05, 4	17883	Kaki Bukit - '	Tel: 96601395		
Handling Insurer:		<u>`</u>					Chhia Nyuk Pui - 6		
Adjuster:	<b>LKK Auto</b> 09/03/20		Ltd (HQ) - Tel: 62	56-3561 [Handl	ed by X	ING GUO Q	IANG] [Imm.A	dvice due	
Adj Asg. Remarks:	Third Party	/ Pre-Repair Surve	²y						
ASSOCIA	TED MAIL RE	CEIVED	A. A		-		View /	All Compos	e Case Mail
There are	no mail for this	case.							
ALL ASS	OCIATED TAS	sks⊟				/iew All   S	Search Tasks   Crea	te New Task	Complete
<b>Due Dat</b> No results		Type Task	Group Subjec	t Handler	 Assign	ed By	Completed On	Created On	Done

Merimen e-Claims

#### **Claim Documents**

\*SLT541H (551775) [GZ7305E] TAN KEANG LENG Mar 3 2018 12:00AM [YONG TAI LOONG PTE LTD] **Hsl Auto Service** 

Up	load Documents U	pload Photos Compose New Letter	View	View in Brows	ser 🗸
Doc	umentation		1 per p	page 🗸	<b>₹</b>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	08/03/18 15:57	TP PRI	Ð	Load PDF	
2	08/03/18 16:05	EMAIL TP OUR LIST OF SJE & OUR REJECTION REPLY & NOMINATED LKK TO BE SJE	0	Load PDF	
3	24/04/18 09:50	LOD, LTA Search, SLT541H GIA Rpt, Final Repair Bill, Rental Bill & Agreement, TP Survey Report	0	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/05/18 14:55	РНОТО	0	Load PDF	L]

#### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
are no document checklists configured. hecklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

#### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/MSG18004541/GTD3E2

Date:

23/05/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

28989797MKC

Claimant Vehicle No:

SLT541H

Insured Vehicle No:

GZ7305E

Date of Loss:

03/03/2018

Nature of Claim:

TP

Claim No: 551775

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SLT541H

Make & Model:

MERCEDES-BENZ C180, 1.6 Kompressor (A)

Engine No:

27191031346154

126459 km

Reg. Date: Colour:

01/09/2011 (Man. Year: 2011)

Chassis No: Odometer:

WDD2040452A580146

**Engine Capacity:** 

Blue 1597 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

225/45 R17

Rear Tyre Size:

225/45 R17

Front Left Side:

Continental 6 mm

Rear Left Side:

Continental 6 mm

Front Right Side:

Continental 6 mm

Rear Right Side:

Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,900.50	4,449.10	451.40	9.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,080.00	1,330.00	1,750.00	56.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,980.50	5,779.10	2,201.40	27.58
Approved Total (Overridden) (S\$)		4,600.00		
Nett Amount (S\$)	7,980.50	4,600.00	3,380.50	42.36

**INSPECTION** 

Date of Assignment:

08/03/2018

Date Inspected:

09/03/2018

Blk 1 Kaki Bukit Ave 6 #01-02 Repairer: Hsl Auto Service (HQ)

Estimated Period of Repair:

5.0 days

Adjuster:

XING GUO QIANG

Manager:

Nivitha Govindasamy

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded

Inspected At:

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen\_... 23/5/2018

## **REPAIR DETAILS**

#### Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 23 May 2018)

Parts:

143

MERCEDES-BENZ C180 1.6 Kompressor (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's

(Price-denominated Standard List)

Validity:

Print Code: (Unsubmitted, no print-code for SLT541H) These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

#### **Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1	-	*REAR BUMPER	Scraped / Deformed	1,390.00 FL	*1,390.00 FL
2	1		*REAR BUMPER SIDE RETAINER RH	Broken	56.00 FL	*56.00 FL
3	2		*REAR BUMPER SIDE CHROME LH & RH	Necessary	260.00 FL	*260.00 FL
4	1		*REAR BUMPER CENTRE CHROME	Necessary	204.00 FL	*204.00 FL
5	1		*RH TAILLAMP ASSY	Broken	866.00 FL	*720.00 FL
6	1		*RH TAILLAMP LOWER BRACKET	Broken	54.00 FL	*54.00 FL
7	1		*RH REAR FENDER	Buckled	2,030.00 FL	*2,030.00 FL
8	1		*SET REAR WINDSCREEN MOULDING	Necessary	185.00 FL	*185.00 FL
9	1		*REAR WINDSCREEN SEALANT	Necessary	80.00 FS	*40.00 FS
10	1		*SET REAR PARKING SENSOR	Intact / Serviceable	280.00 FS	*-FS
F=Fra	anchise	part. S=Spc	Nett. L=ListItemDisc.			
				Sub Total (S\$)	5,405.00	4,939.00
			- List Item Discount on L	Items 10.00/10.00% (S\$)	504.50	489.90
				Total Parts (S\$)	4,900.50	4,449.10

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO REMOVE AND REFIT REAR WINDSCREEN	New	150.00	100.00
2	TO CHECK WIRING AND REPAIR WHERE NECESSARY	New	40.00	30.00
3	TO REINSTALL REAR PARKING SENSORS AND CHECK SENSING RANGE	New	90.00	40.00
4	TO REMOVE AND REFIT REAR PASSENGER SEAT, REAR FENDER INNER TRIM COVERS AFFECTED UPHOLSTERY AND CAR TO FACILITATE THE REPAIRS	New	450.00	100.00
5	PANEL BEATING CHARGES TO DISMANTLE AND REMOVE DAMAGED PARTS, RENEW AND INSTALL NEW PARTS, TO CUT OUT THE DAMAGED REAR FENDER, INSTALL NEW PART AND WELD, TO KNOCK STRAIGHTEN AND RESHAPE SURROUNDING BODY PANELS	New	1,200.00	600.00
6	TO PUTTY AND SPRAY PAINT THE REAR BUMPER, REAR FENDER, REAR WHEELHOUSE PANEL AND AFFECTED AREAS	New	1,000.00	400.00
7	TO APPLY ANTI-RUST UNDERCOAT	New	150.00	60.00
	Gross Labo	ur Cost (S\$)	3,080.00	1,330.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >