

Accident Photo



Accident Photo



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PDI TUAS

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MICHELLE NEO AI LIN
1A SHELFORD ROAD
#05-05
Singapore, 288534
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV023904
Quote No. SER/QUO/1800390
QuoteDate 06/03/18
Salesperson Edmund Nai
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SCIROCCO 1.4 TSI+KL1	35,699	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SFM2777P	WVWZZZ13ZDV014505	30/10/13	Edmund Nai
Engine Code	Labor Type	Engine No.	Model Code
	1J	CTH 026887	1372Q5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	7	UNIT	3990	5040 5,880.00
P B&P ALEX LABOUR	R&R RIM & BALANCE	1	UNIT	NN	X 50.00
P B&P ALEX LABOUR	R&R REAR WINDSCREEN GLAS	1	UNIT	NN	X 840.00
P B&P ALEX LABOUR	TRANSFER BOOTLID PARTS ME	1	UNIT	NN	X 840.00
P B&P ALEX PAINT	SPRAY PAINT	5	UNIT	3040	2400 4,000.00
P B&P RIM	B&P RIM -NETT	1	UNIT	NN old fange	X 2,200.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces	NN	X 400.00
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT -NETT	1		NN	X 360.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un	430	480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	ELECT WIRING & MECH COMPO	1	Time Un	250	280.00
	Nett				
	Sum Labor				15,330.00
P 1K0807305C	REAR REINFORCEMENT	1	Pieces	NN	X 478.69
P 1K8805945D 041	REAR W/SCREEN LH TRIM	1	Pieces	NN	X 142.44
	Use Predecessor 1K8805945D				
P 1K8805946D 041	REAR W/SCREEN RH TRIM	1	Pieces	NN	X 142.44
P 1K8807393C	REAR BUMPER BRACKET LH	1	Pieces	16.37	32.74
P 1K8807394C	BUMPER BRACKET RH	1	Pieces	NN	X 32.74
P 1K8807417H GRU	REAR BUMPER	1	Pieces	620.69	TN: 1,245.38
P 1K8807863A	REAR BUMPER CENTER BRACK	1	Pieces	NN	X 55.77
P 1K8809843	SECTION/LHR FENDER	1	Pieces	NN	X 1,273.24
P 1K8810971B	WHEEL HOUSING REAR LH	1	Pieces	68.54	TN: 137.09
P 1K8827025N	BOOT LID	1	Pieces	R	2,081.45
	Predecessor 1K8827025L				

Sum carried forward

20,951.98

Payments to: - BBN: - Acc.-No.:

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License No.	VIN	Initial Registration	Sales Advisor
SFM2777P	WVWZZZ13ZDV014505	30/10/13	Edmund Nai
Engine Code	Labor Type	Engine No.	Model Code
	1J	CTH 026887	1372Q5

Continued

20,951.98

P 1K8827933E GRU	REAR BOOTLID SPOILER	1 Pieces	NN X 894.54
P 1K8853630B 739	VW SIGN	1 Pieces	37.71 NN 74.42
	Use Predecessor 1K8853630A 739		
P 1K8853687A 739	NAME PLATE SCIROCCO	1 Pieces	81.14 NN 62.28
	Use Predecessor 1K8853687 739		
P 1K8945095R	TAILLIGHT	1 Pieces	216.06 CRA 432.12
	Predecessor 1K8945095M		
P 3AA853675C GQF	NAME PLATE TSI	1 Pieces	21.63 NN 43.25
P D 004660M2	2K GLUE	1 Pieces	NN X 159.35
P D 007600A1	INOXSPRAY	1 Pieces	NN X 67.97
P D 00920002	PRIMER	1 Pieces	NN X 27.89
P D 00940104	CLEANER	1 Pieces	NN X 98.65
	66H3 Service Campaign (GOLF)		
P D 00950025	APPLICATOR	2 Pieces	NN X 19.38
P D 180003M2	2KADHESIV	1 Pieces	NN X 286.20
P D 181802M1	ACTIVATOR	1 Pieces	NN X 25.53
P D 476KD1M2	SEALANT	1 Pieces	NN X 77.38
P D 506KD1A3	2K FOAM	1 Pieces	NN X 157.96
	Sum Item		8,048.90

Payments to: - BBN: - Acc.-No.:

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Volkswagen Passeng	SCIROCCO 1.4 TSI+KL1
License No.	VIN
SFM2777P	WVWZZZ13ZDV014505
Engine Code	Labor Type
	1J

Mileage
35,699
Initial Registration
30/10/13
Engine No.
CTH 026887

Service Advisor
Kong Charmaine
Sales Advisor
Edmund Nai
Model Code
1372Q5

Sum Labor	15,330.00
Sum Item	8,048.90
Total SGD	23,378.90
7% GST	23,378.90 1,636.52
Total SGD Incl. GST	25,015.42

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

RASUL

Hp 90010068

9-10 days

13/03/18 @ 100 hrs

Resurvey b4 paint

23649.47

14/3/18

Payments to: - BBN: - Acc.-No.:

Supplementary or Omitted List



VEHICLE NUMBER: **SFM2777P**

MODEL: **GOLF**

CLAIMS DETAILS

LABOUR DESCRIPTION		AMOUNT		
		Qty	Unit	Amount
1	ADDITIONAL ONE SPRAY PAINTING	1	\$ 800.00	\$ 800.00
2				
3				
4				
Total				\$800.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	1K8813327C	TAILLIGHT PANEL LH	1	\$137.55		\$137.55
2	1K8809661	TAILLIGHT PANEL INNER LH	1	\$202.82		\$202.82
3	1K8809415B	TAILLIGHT PANEL LOWER LH	1	\$118.48		\$118.48
4	N 10621301	NUT	8	\$1.85		\$1.85
5	1K8943809C	CLIP	1	\$7.90		\$7.90
6	1K0819465B	TRIM	1	\$60.07		\$60.07
TOTAL:						\$528.67

58.78
101.41
59.74
7.40
3.95
30.04

Total Labour & Parts

\$1,328.67

Survey By

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P17537

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0795

SERVICE CUSTOMER NO.: CV000066

SERVICE CUSTOMER NAME: AXA INSURANCE SINGAPORE PL

TELEPHONE NO.:

ADDRESS: 6 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SFM2777P

DATE: 19/04/18 Pickup:
VIN NO.: WVVZZZ13ZDV014505 KM: 39,079
GEARBOX CODE: PMH Engine No.:
MODEL: SCIROCCO 1.4 TSI+KL1
SA: Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
REPAIR LIMIT @ \$9,000.00.					
AXA OD RECOVERY / RECOVERY					
DOA 06/03/2018					
SURVEYOR LKK					
EXCESS \$1200					
	Labor				
1	LABOUR	5.00	UNIT	840.00	3,990.00
2	SPRAY PAINT	4.00	UNIT	800.00	3,040.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	432.00
6	INSURANCE EXCESS / DEDUCTIBLE	1.00	TU	-1,200.00	-1,200.00
7	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	252.00
	Item				
8	TRIM	1.00	PCS	80.07	30.04
9	REAR BUMPER BRACKET LH	1.00	PCS	32.74	15.37
10	REAR BUMPER	1.00	PCS	1,245.38	622.69
11	TAILLIGHT PANEL LOWER LH	1.00	PCS	118.48	59.24
12	TAILLIGHT PANEL INNER LH	1.00	PCS	202.82	101.41
13	WHEEL HOUSING REAR LH	1.00	PCS	137.09	68.54

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P17537

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0795

SERVICE CUSTOMER NO.: CV000066

SERVICE CUSTOMER NAME.: AXA INSURANCE SINGAPORE PL

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SFM2777P

DATE: 19/04/18 Pickup: 39,079
VIN NO.: WWWZZZ13ZDV014505
GEARBOX CODE: PMH Engine No.:
MODEL: SCIROCCO 1.4 TSI+KL1
SA: Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
14	TAILLIGHT PANEL LH	1.00	PCS	117.55	58.78
15	STOP BUFFER	1.00	PCS	19.51	9.75
16	VW SIGN	1.00	PCS	74.42	37.21
17	NAME PLATE SCIROCCO	1.00	PCS	62.28	31.14
18	CLIP	1.00	PCS	7.90	3.95
19	TAILLIGHT	1.00	PCS	432.12	216.06
20	NAME PLATE TSI	1.00	PCS	43.25	21.63
21	NUT	8.00	PCS	1.85	7.40

8998.21

Sub Total 7,798.21
GST (7%) AMOUNT 545.87
TOTAL AMOUNT 8,344.08

for Volkswagen Group Singapore Pte Ltd



Customer

Phone : Fax :

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Mar 2018		08 Mar 2018 17:20 Edit Adj Rpt	S\$8,998.21 Edit Estimates	S\$8,998.21 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	-, Co. Reg. No.: -			[Created by insurer]	
Main Claimant:	MICHELLE NEO AI LIN				
Vehicle Reg. No.:	SFM2777P		Date of Loss:	06/03/2018 00:00 - :59 [52 Months and 6 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / SNM18D01249C02		Policy/Cover Note No.:	DMB1SN1739421700	
Vehicle Reg. No. (Insured):	CB7325X		Policy No. (Claimant):		
			Excess:	S\$0.00	
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293				
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Jowyn Tay - 6389 6174]				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 19/03/2018]				
Adj Asg. Remarks:	EST - \$25,015.42 , CASE WITH SJE				

ASSOCIATED MAIL RECEIVED

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There are no mail for this case.

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SFM2777P (SNM18D01249C02)**
[CB7325X]

TP

MICHELLE NEO AI LIN

Mar 6 2018 12:00AM

[-]

Volkswagen Group Singapore Pte Ltd

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Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/10/18 14:28	General View	Load PDF	
2	17/10/18 14:28	Reinspection Photo	Load PDF	
Documentation			1 per page ▼	✓
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	08/03/18 17:19	PRS	Load PDF	
2	08/03/18 17:19	REPAIR EST	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/10/18 15:57	SUPPLEMENTARY	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

(

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT18004538/R1RD3S2
Date: 30/10/2018

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMB1SN1739421700
Claimant Vehicle No: SFM2777P Insured Vehicle No: CB7325X
Date of Loss: 06/03/2018 Nature of Claim: TP Claim No: SNM18D01249C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFM2777P
Make & Model: VOLKSWAGEN SCIROCCO, 1.4 TSI (A) Engine No: CTH026887
Reg. Date: 30/10/2013 (Man. Year: 2012) Chassis No: WVVZZZ13ZDV014505
Colour: White Odometer: 38610 km
Engine Capacity: 1390 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/40R18 Rear Tyre Size: 235/40R18
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,519.47	1,284.21	9,235.26	87.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,130.00	7,714.00	5,416.00	41.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	23,649.47	8,998.21	14,651.26	61.95
+ GST 7.00/7.00% (S\$)	1,655.46	629.87	1,025.59	61.95
Nett Amount (S\$)	25,304.93	9,628.08	15,676.85	61.95

INSPECTION

Date of Assignment: 08/03/2018
Date Inspected: 13/03/2018 Inspected At: Volkswagen Group Singapore Pte Ltd (-)
247 ALEXANDRA ROAD
Singapore 159934
Estimated Period of Repair: 10.0 days

Adjuster: MOHD RASUL

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 30 Oct 2018)
Parts:	144	VOLKSWAGEN SCIROCCO 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFM2777P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR REINFORCEMENT	Not Necessary	478.69 FS	*- FS
2	1		*REAR W/SCREEN LH TRIM	Not Necessary	142.44 FS	*- FS
3	1		*REAR W/SCREEN RH TRIM	Not Necessary	142.44 FS	*- FS
4	1		*REAR BUMPER BRACKET LH	Necessary	32.74 FS	*16.37 FS
5	1		*BUMPER BRACKET RH	Not Necessary	32.74 FS	*- FS
6	1		*REAR BUMPER	Torn	1,245.38 FS	*622.69 FS
7	1		*REAR BUMPER CENTRE BRACK	Not Necessary	55.77 FS	*- FS
8	1		*SECTION/LHR FENDER	Not Necessary	1,273.24 FS	*- FS
9	1		*WHEEL HOUSING REAR LH	Torn	137.09 FS	*68.54 FS
10	1		*BOOT LID	Repair	2,081.45 FS	*- FS
11	1		*REAR BOOTLID SPOILER	Not Necessary	894.54 FS	*- FS
12	1		*VW SIGN	Necessary	74.42 FS	*37.21 FS
13	1		*NAME PLATE SCIROCCO	Necessary	62.28 FS	*31.14 FS
14	1		*TAILLIGHT	Cracked	432.12 FS	*216.06 FS
15	1		*NAME PLATE TSI	Necessary	43.25 FS	*21.63 FS
16	1		*2K GLUE	Not Necessary	159.35 FS	*- FS
17	1		*ONOXSPRAY	Not Necessary	67.97 FS	*- FS
18	1		*PRIMER	Not Necessary	27.89 FS	*- FS
19	1		*CLEANER	Not Necessary	98.65 FS	*- FS
20	2		*APPLICATOR	Not Necessary	19.38 FS	*- FS
21	1		*2KADHESIV	Not Necessary	286.20 FS	*- FS
22	1		*ACTIVATOR	Not Necessary	25.53 FS	*- FS
23	1		*SEALANT	Not Necessary	77.38 FS	*- FS
24	1		*2K FOAM	Not Necessary	157.96 FS	*- FS
25	1		*B&P RIM	Not Necessary	2,200.00 FS	*- FS
26	1		*TAILLIGHT PANEL LH	Buckled	58.78 FS	*58.78 FS
27	1		*TAILLIGHT PANEL INNER LH	Buckled	101.41 FS	*101.41 FS
28	1		*TAILLIGHT PANEL LOWER LH	Buckled	59.24 FS	*59.24 FS
29	1		*NUT	Necessary	7.40 FS	*7.40 FS
		8pcs				
30	1		*CLIP	Necessary	3.95 FS	*3.95 FS
31	1		*TRIM	Deformed	30.04 FS	*30.04 FS
32	1		*STOP BUFFER	Not Working	9.75 FS	*9.75 FS

F=Franchise part, S=SpcNett.

Total Parts (\$\$) **10,519.47** **1,284.21**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR.	New	5,880.00	3,990.00
2	R&R RIM & BALANCE.	New	50.00	0.00
3	R&R REAR WINDSCREEN GLAS.	New	840.00	0.00
4	TRANSFER BOOTLID PARTS ME.	New	840.00	0.00
5	SPRAY PAINT.	New	4,000.00	3,040.00
6	SUPPLY & INSTALL REVERSE SENSOR.	New	400.00	0.00
7	B&P WHEEL ALIGNMENT.	New	360.00	0.00
8	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.	New	480.00	432.00
9	ELECT WIRING & MECH COMPO.	New	280.00	252.00
Gross Labour Cost (S\$)			13,130.00	7,714.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >