

INS. CASE OWNER:

Cynthia Admin

CC 4 *ASM* AXA1800

4502, A mb3

LKK
IDAC

Surveyor:

DOI:

ASSIGNMENT

9/7/18

Date / Time:

8/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKH 910B

Name of Insured:

SEOW KUAN BOON STEVEN

Insured Tel No.:

HP: 97996006

Excess Sec II :SS

D.O.A:

27/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SEM00727 / 34137

Policy No.:

P1219086

Make / Model:

VOLKSWAGEN

Place of Accident:

MENTON LUKUS NEAR ET TIMAR

RD

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SEE 1579C



INSRS:

WSP:

Tel:

Liability:

RMKS:

OWN BRO



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

17/7/18
Admin

SEE 1579C-X

SKH 910B-X

A smartclaim

Pending OI video.

OI video in. uploaded in multiple claims

DOA is 27/01/2018.

RECEIVED 02 MAY 2018



*request TP repaired to change date of accident. * pls see views update.*

STAGE	DATE / PIC
Non-Reporting Itr (1st)	
Non-Reporting Itr (2nd)	
Non-Reporting Itr (Final)	
Notification Itr (if non-pickup)	
Call OI	
After call Itr to OI	
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	
After call Itr to OI	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form	
Post-Repair Photos	
Others	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	(days)	Reduction: %
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed)	BOLA S/N No. : <i>NIL</i>
Repair Cost:	SS		
Loss of Rental (LOR):	SS	(days)	
Loss of Use (LOU):	SS	(\$ x days)	
Loss of Income (LOI):	SS	(\$ x days)	
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost	SS		
Total:	SS	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS	Name 1:	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT

1) Claim status: Normal/Reject/Private Settle
2) Report Format: *7P*
3) Survey fee: *\$250*

on 13/7/18

m

2013 June.

(red \$4,475 / 70.1 %)

1000

1000



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18004502/mb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 08-03-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKH 910B	Veh. Inspected	SKK 1579C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	08/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	28/01/2018	Inspection Date		
Survey held at	OUR BRO'S WORKSHOP 10 KAKIT BUKIT ROAD 2 #03-38 FIRST EAST CENTRE SINGAPORE 417868			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

ESTIMATE

OUR BRO'S WORKSHOP (S) PTE LTD

DATE: March 12, 2018

10 Kaki Bukit Road 2
#03-37/38 First East centre
Singapore 417868

TPA & A

FOR: SKK1579C
MAKE/MODEL: VELLFIRE

Benon

Phone: 66361338
Fax: 66361339

Insurance Company:
AXA INSURANCE
8 Shenton Way, #27-01/02 AXA Tower
Singapore 068811

Email: mani@owsproshop-obw.com
RCB: 201129936E

DESCRIPTION	QTY	UNIT PRICE	AMOUNT
RR BUMPER ASSY <i>selected</i>	1	\$ 1,380.00	\$ 1,380.00 ✓
REVERSE SENSOR SET (4PCS) <i>Not New</i>	1	\$ 480.00	\$ 480.00 ✗
RR LH RIM <i>set</i>	1	\$ 540.00	\$ 540.00 ✓
RR LH FENDER <i>Right</i>	1	\$ 1,100.00	\$ 1,100.00 ✗
RR LH DOOR REPAIR <i>Right</i>	1	\$ -	\$ - ✗
RR LH CORNER PANEL <i>new</i>	1	\$ 340.00	\$ 340.00 ✓
RR LH BUMPER REFLECTOR <i>cracked</i>	1	\$ 85.00	\$ 85.00 ✓
RR LH CONTINENTAL TYRE 245/40/ ZR19XL <i>new</i>	1	\$ 480.00	\$ 480.00 ✗
RR LH BUMPER BRACKET (3PCS) <i>new</i>	1	\$ 360.00	\$ 360.00 ✗
RR BUMPER CLIPS <i>new</i>	10	\$ 5.00	\$ 50.00 <i>30</i>
SPRAY WORKS	1	\$ 880.00	\$ 880.00 <i>600</i>
TO PANEL BEAT, TRANSFER AND REPLACE THE ABOVE ITEMS	1	\$ 680.00	\$ 680.00 <i>300</i>

list 2035
land 25% 152675

labour 900
total 242675
h/s: 1.9K
03 Days

Customer Acceptance (sign below):

TOTAL \$ 6,375.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Monday, 30 April 2018 10:11 AM
To: 'Veeramani Karuppiah'
Cc: Vic (LKKAuto)
Subject: RE: Your Ref: SKK 1579C Our Ref: CC4/ASM18004502/Amb3 ACCIDENT INVOLVING SKH 910B AND SKK 1579C ON 27/01/2018

Without Prejudice

Dear Mani,

We refer to your email below.

Kindly assist your client to assist your client to amend his Date of accident to 27/01/2018.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Veeramani Karuppiah [mailto:veeramani4029@yahoo.com.sg]

Sent: Thursday, 12 April 2018 1:08 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Re: Your Ref: SKK 1579C Our Ref: CC4/ASM18004502/Amb3 ACCIDENT INVOLVING SKH 910B AND SKK 1579C ON 27/01/2018

Hi Bevan,

Thank you for the clarification.

I have advised the owner of SKK1579C, accordingly after viewing the footage provided.

We, as the workshop, will drop this case.

Thanks & Rgds

Mani

Director
Our Bro's Workshop (S) Pte Ltd
www.owsproshop-obw.com
10 Kaki Bukit Rd 2 #03-37/38
First East Centre
Singapore 417868
HP: 90217013
OFF: 66361338
FAX: 66361339

On Thursday, 12 April 2018, 11:22:55 AM GMT+8, Bevan Lim (LKK Auto) <bevanlim@lkkauto.com> wrote:

WITHOUT PREJUDICE

Your Ref: SKK 1579C

Our Ref: CC4/ASM18004502/Amb3

Dear Sir/Madam,

ACCIDENT INVOLVING SKH 910B AND SKK 1579C ON 27/01/2018

We refer to the above matter

Our insured reported he was driving on newton circus just after newton road on the third lane heading toward Clemenceau avenue, your client who driving on the 2nd lane suddenly swerve into his lane, presumably exiting to Bukit Timah road and collided to our insured vehicle.

Your client reported that he was travelling on his lane in the roundabout, our insured vehicle on his rear and was at the extreme left lane, suddenly our insured vehicle cross and hit onto his vehicle rear left portion.

We have received CCTV footage from our insured. Attached CCTV for your reference.

Based on the footage our insured was travelling on his own lane when Your client abruptly swerve to our insured lane and resulted in the collision.

We regret to inform that we have our principal instruction to reject your client's claim.

Thank you.

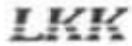
Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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Bevan Lim (LKK Auto)

From: LOH Cynthia <cynthia.loh@axa.com.sg>
Sent: Thursday, 12 April 2018 11:14 AM
To: Bevan Lim (LKK Auto)
Cc: Vic (LKKAuto)
Subject: S8M00727 / RE: Your Ref: S8M00727 Our Ref: CC4/ASM18004502/Amb3 ACCIDENT INVOLVING SKH 910B AND SKK 1579C ON 28/01/2018

Dear Bevan,

Please proceed to reject TP.

Thanks & Regards,

Cynthia Loh | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741



redefining / insurance

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From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
Sent: Thursday, April 12, 2018 10:54 AM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: Your Ref: S8M00727 Our Ref: CC4/ASM18004502/Amb3 ACCIDENT INVOLVING SKH 910B AND SKK 1579C ON 28/01/2018

Your Ref: S8M00727
Our Ref: CC4/ASM18004502/Amb3

Dear Cynthia,

ACCIDENT INVOLVING SKH 910B AND SKK 1579C ON 28/01/2018

We refer to the above matter

OI reported he was driving on newton circus just after newton road on the third lane heading toward Clemenceau avenue, TP who driving on the 2nd lane suddenly swerve into his lane, presumably exiting to Bukit Timah road and collided to insured vehicle.

TP reported that he was travelling on his lane in the roundabout OI vehicle on his rear and was at the extreme left lane, suddenly OI vehicle cross and hit onto his vehicle rear left portion.

We have received CCTV footage from our insured. We have uploaded in smart care for your reference.

Based on the footage OI was travelling on his own lane when TP swerve to OI lane and collided with OI.

In view on the above, we opine to reject TP claim.

Kindly let us have your approval/comment if any.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

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Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Thursday, 12 April 2018 11:23 AM
To: Mani
Cc: Vic (LKKAuto)
Subject: Your Ref: SKK 1579C Our Ref: CC4/ASM18004502/Amb3 ACCIDENT INVOLVING SKH 910B AND SKK 1579C ON 28/01/2018
Attachments: SKH 910B INSURED VIDEO.MOV

WITHOUT PREJUDICE
Your Ref: SKK 1579C
Our Ref: CC4/ASM18004502/Amb3

Dear Sir/Madam,

ACCIDENT INVOLVING SKH 910B AND SKK 1579C ON 28/01/2018

We refer to the above matter

Our insured reported he was driving on newton circus just after newton road on the third lane heading toward Clemenceau avenue, your client who driving on the 2nd lane suddenly swerve into his lane, presumably exiting to Bukit Timah road and collided to our insured vehicle.

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Thank you.

Best Regards,
Bevan Lim | Case Handler

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