

22/03/2002

ASS. REC. BY:

REF: CS/MSIG18004498/T1rd3ct

Special Instruction:

Surveyor:

Merimen

From (Person):

kwokwoonchoo

of

MSIG

Date/Time:

8/3/2018 @ 10:04am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SKW 6474A

Insured:

at Workshop m/s

Hitachi Capital

Tel:

9336 6862

of

No. 8 Fourth Lok yang Road

Policy No:

MSD/VPCP/17-002474

Claim No:

MSC/V/18-000330

Sum Insured:

Excess:

\$3,500.00

Make of Veh:

(Client's Record)

D.O.A.

3/3/2018

9/3/18 @ morning

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12:44pm @ 8/3/18

Person Contacted:

Grant

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SKW 6474A - CC4/AXA/7023709/Rlua3 D.O.A: 10/11/2017
12/3/18	Revert by merimen
15/3/18	Authorise repair & inform repair

Summary *Tuynh* REF: MSIG

Date **9/3/18**

**SKW6474A**

**2015 Nov**

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspected Vehicle No: **SKW 6474 A**  
at Workshop: **Hitachi Capital**  
8 Fourth lok yang Rd

Insured: \_\_\_\_\_  
Policy No: \_\_\_\_\_  
Claims No: \_\_\_\_\_  
Sum Insured: \_\_\_\_\_  
Excess: **\$3,500.00**  
Client's Record: **Morning**  
Make of Car: \_\_\_\_\_

Policy Condition:  
Remark: The veh had commenced its repair at the time of inspection.

NS	DIS

Est. or Market Value: **\$148K**  
D40 Accident Report: \_\_\_\_\_ Consistent?: Yes or No  
D41 PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
Est. Repairs: \_\_\_\_\_ days Rep: Yes or No  
Lift Sum: \_\_\_\_\_ % B Val: Yes or No

CA / **REV** REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle IN/OUT

Make: **Toyota Willfine**  
Colour: **Black**  
So Reading: **169342**  
Eng No: \_\_\_\_\_

Chassis: **JTN6F3D4120 800 2862**  
Gear: **Good** Gear: **Good** Burnt: \_\_\_\_\_  
Steering: **Good** Jammed: \_\_\_\_\_ Leaked: \_\_\_\_\_ Burnt: \_\_\_\_\_  
Brake: **Good** Jammed: \_\_\_\_\_ Leaked: \_\_\_\_\_ Burnt: \_\_\_\_\_  
Mileage: **169342**  
Tire Size: **225/50R18**

BS/DUN/EXNOVA/3Y FS LZA MIC OHTSU PIR SUM  
TOYO/YOKO **Hankook**

Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
R.Ba: **6** --- R.Ba: **6** ---  
L.Ba: **6** --- L.Ba: **6** ---  
D.O.A: \_\_\_\_\_  
Surveyed at: **Hitachi Capital** **9/3/18 R/K**

Des of Damages: **Front** **Left** **Right** **OS** **NS** **UD** **Repaired**  
**Front** **Left** **Right** **OS** **NS** **UD** **Repaired**  
**Front** **Left** **Right** **OS** **NS** **UD** **Repaired**

Date Time Action Instruction

**Confirm \$6175.00, 7 days**  
**Red: \$6908.30, 521.**

RECEIVED 16 APR 2018

Date Time File Pass to: **typist**  
☐ Prelim Report  
☒ Final Report

Days Of Repair: **7**  
Resurvey No. of Trip: **1**

Record Format: **OP**  
Total Cost: **6175.00**

Add Fee: ☐ One day: \$  
☐ Two day: \$  
☐ Three day: \$  
☐ Four day: \$

300
10
310




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18004498/T1rd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 08-03-2018	
		Code : MSG	
<b>1. Policy Particulars :- OWN DAMAGE</b>			
Insured Veh.		Veh. Inspected	SKW 6474A
Policy No.	MSD/PCP/17-002474	Coverage (\$)	0.00
Claim No.	MSC/V/18-000330	Excess (\$)	3,500.00
Assign From	MERIMEN (KWOK WOON CHOO)	Assign Date	08/03/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	03/03/2018	Inspection Date	
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705		
<b>5a. Remarks</b>			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			



## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Mar 2018 16:31 <a href="#">Sendback Est</a>	07 Mar 2018 17:28 <b>S\$13,037.10</b>	08 Mar 2018 10:04 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

#### CLAIM SUBFOLDER DETAILS

Insured:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD., Co. Reg. No.: 199400399N		
Vehicle Reg. No.:	SKW6474A	Date of Loss:	03/03/2018 00:00 - :59
Claim Type:	OD / MSC/V/18-000330	Policy/Cover Note No.:	MSD/VPCP/17-002474 (Comprehensive) Coverage: 14/10/2017 - 13/10/2018
		Excess:	S\$3,500.00
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 09/03/2018]		
Driver/Custodian:	YEO HONG SIAH, EUGENE (37 / Male), NRIC: S8027365G, Tel: +6590915556		
Adj Asg. Remarks:	Please revert. tks.		

#### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Kwok Woon Choo	Date: 12 Mar 2018

**Preliminary Advice**

Vehicle No	: SKW6474A	Accident Date	: 03/03/2018
Make	: TOYOTA VELLFIRE	Policy No.	: MSD/VPCP/17-002474
Assignment Date	: 08/03/2018	Excess	: S\$3,500.00
Date of Inspection	: 09/03/2018	Est. Duration of Repair	: 7.00
Inspection At	: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ) NO 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front o/s portion and undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,037.10
Revised Amount	:S\$	5,824.80
Check Items (Estimated)	:S\$	2,699.50
Total	:S\$	8,524.30
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	148,000.00
COE / PARF Rebate	:S\$	89,246.00
Salvage Value	:S\$	
Margin for Repair	:S\$	58,754.00

**Remarks**

( X ) The vehicle is economical for repair.

( ) The above survey was conducted on a 'without prejudice' basis.

## Print Received Message

This mail is associated with :

**SKW6474A (MSC/V/18-000330)**

OD

Mar 3 2018 12:00AM

[HITACHI CAPITAL ASIA PACIFIC PTE. LTD.]

Hitachi Capital Asia Pacific Pte. Ltd

**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 13/03/2018 10:47 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SKW6474A - Claim Handler: Kwok Woon Choo

Approved:0.00:we view labour is on high side. Please negotiate labour at \$700.00. Photos didn't show damage to chasis.



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Mar 2018 16:26	<b>Clim Veh Model Changed</b>	(205060) TOYOTA VELLFIRE 2.5 CVT (A).	[R] Grant Chong Kean Yap
2	07 Mar 2018 16:26	<b>Clim Created</b>	Reg No: SKW6474A. Policy No: MSD/VPCP/16-002215(R). Acct Date: 2018/03/03. Claim Type: OD. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Work shop: Hitachi Capital Asia Pacific Pte. Ltd (HQ). Created from SAS:MJT1180315 04	[R] Grant Chong Kean Yap
3	07 Mar 2018 17:28	<b>Clim Submitted</b>	13037.10.	[R] Grant Chong Kean Yap
4	08 Mar 2018 09:44	<b>Clim Registration Modified</b>	Pol No:MSD/VPCP/16-002215(R)->MSD/VPCP/17-002474. Excess: -> 1500.00.	[I] Winnie Chua Ping Ping
5	08 Mar 2018 09:50	<b>Adj Co Assigned</b>	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert. tks.	[I] Winnie Chua Ping Ping
6	08 Mar 2018 09:50	<b>Adj Next Rpt Changed</b>	Next Rpt:Im. Advice.Due Date:2018/03/09	[I] Winnie Chua Ping Ping
7	08 Mar 2018 09:50	<b>Adj Mandate Set</b>	Approved:25000.00.Reinsp:Adj decides.	[I] Winnie Chua Ping Ping
8	08 Mar 2018 09:53	<b>Assignment 1st Accessed</b>		[A] Ho Pei Fang
9	08 Mar 2018 10:03	<b>Adj Assignment Cancelled</b>	LKK	[I] Winnie Chua Ping Ping
10	08 Mar 2018 10:03	<b>Adj Est Details Deleted</b>	Deleting Est Details For Cancelling Adjuster Assignment	[I] Winnie Chua Ping Ping
11	08 Mar 2018 10:04	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):Please revert. tks.	[I] Winnie Chua Ping Ping
12	08 Mar 2018 10:04	<b>Adj Next Rpt Changed</b>	Next Rpt:Im. Advice.Due Date:2018/03/09	[I] Winnie Chua Ping Ping
13	08 Mar 2018 10:04	<b>Adj Mandate Set</b>	Approved:25000.00.Reinsp:Adj decides.	[I] Winnie Chua Ping Ping
14	08 Mar 2018 10:04	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
15	08 Mar 2018 10:46	<b>Clim Registration Modified</b>	Excess: 1500.00 -> 3500.00.	[I] Lui Siew Wei
16	08 Mar 2018 16:31	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] Nivitha Govindasamy
17	12 Mar 2018 12:06	<b>Adj Rpt Initiated</b>		[A] VERON CHEN
18	12 Mar 2018 12:10	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2018/04/07	[A] VERON CHEN
19	12 Mar 2018 12:10	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/04/07	[A] VERON CHEN
20	12 Mar 2018 12:12	<b>Adj Mandate Request</b>	Cur.Req:8524.30:Damages Consistent Repair Cost Economical	[A] VERON CHEN
21	13 Mar 2018 10:47	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/04/07. Mandate Remarks: we view labour is on high side. Please negotiate labour at \$700.00. Photos didn't show damage to chassis.	[I] Lui Siew Wei
22	13 Mar 2018 10:47	<b>Adj Mandate Set</b>	Approved:0.00:we view labour is on high side. Please negotiate labour at \$700.00. Photos didn't show damage to chassis.	[I] Lui Siew Wei

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1742218	07/03/2018 16:26	Motor	Hitachi Capital Asia Pacific Pte. Ltd	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	SKW6474A		xx.xx
1745407	12/03/2018 12:06	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKW6474A		10.70

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Kwok Woon Choo

Date: 14 Mar 2018

## Preliminary Advice

Vehicle No	: SKW6474A	Accident Date	: 03/03/2018
Make	: TOYOTA VELLFIRE	Policy No.	: MSD/PCP/17-002474
Assignment Date	: 08/03/2018	Excess	: S\$3,500.00
Date of Inspection	: 09/03/2018	Est. Duration of Repair	: 7.00
Inspection At	: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ) NO 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and undercarriage parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,037.10
Revised Amount	:S\$	5,624.80
Check Items (Estimated)	:S\$	2,699.50
Total	:S\$	8,324.30
Lump Sum Repair	:S\$	

## Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	148,000.00
COE / PARF Rebate	:S\$	89,246.00
Salvage Value	:S\$	
Margin for Repair	:S\$	58,754.00

## Remarks

( X ) The vehicle is economical for repair.

( ) The above survey was conducted on a 'without prejudice' basis.



## Print Received Message

This mail is associated with :

**SKW6474A (MSC/V/18-000330)**

OD

Mar 3 2018 12:00AM

[HITACHI CAPITAL ASIA PACIFIC PTE. LTD.]

Hitachi Capital Asia Pacific Pte. Ltd

**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 14/03/2018 17:36 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$5824.80) - SKW6474A - Claim Handler: Kwok Woon Choo

Approved:5824.80:a if c. Check items to be confirmed, labour for chassis subject to be confirmed.

**Janice Lee (LKKAUTO)**

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**From:** Janice Lee (LKKAUTO)  
**Sent:** Thursday, March 15, 2018 9:04 AM  
**To:** 'keanyap.chong@hcspl.com.sg'  
**Cc:** SUR  
**Subject:** SKW 6474A MSIG OD DOA : 03.03.2018

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKW 6474A (excess \$3,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Kwok Woon Choo

Date: 12 Apr 2018

## Preliminary Advice

Vehicle No	: SKW6474A	Accident Date	: 03/03/2018
Make	: TOYOTA VELLFIRE	Policy No.	: MSD/VPCP/17-002474
Assignment Date	: 08/03/2018	Excess	: S\$3,500.00
Date of Inspection	: 09/03/2018	Est. Duration of Repair	: 7.00
Inspection At	: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ) NO 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident. The undercarriage affected due to collision.

Repairer's Estimate (Gross)	:S\$	13,083.30	(Include supplementary \$46.20)
Revised Amount	:S\$	6,175.00	
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	6,175.00	
Lump Sum Repair	:S\$		

## **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	148,000.00
COE / PARF Rebate	:S\$	89,246.00
Salvage Value	:S\$	
Margin for Repair	:S\$	58,754.00

## Remarks

( X ) The vehicle is economical for repair.

( ) The above survey was conducted on a 'without prejudice' basis.



## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0399N
Vehicle Details	
Vehicle No.:	SKW6474A
Vehicle to be Exported:	No
Intended De-registration Date:	12 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VELLFIRE 2.5 CVT S/R
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	2ARH640669
Chassis No.:	JTNGF3DH208002862
Maximum Power Output:	134.0 kW (179 bhp)
Open Market Value:	\$45,427.00
Original Registration Date:	09 Nov 2015
First Registration Date:	09 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$55,598.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Nov 2025
PARF Rebate Amount:	\$41,698.00
Intended COE Rebate Details	
COE Expiry Date:	08 Nov 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)

COE Period(Years):	10
QP Paid:	\$62,101.00
COE Rebate Amount:	\$47,548.00
<b>Total Rebate Amount:</b>	<b>\$89,246.00</b>

The information contained herein is correct as at 12 Mar 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	06/03/2018 14:39
Date Of Accident	03/03/2018 02:30
Exact Location Of Accident	JUNCTION INFRONT INTERNATIONAL PLAZA TWD CECIL ST
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW6474A
<b>Insured/Policyholder</b>	
Name Of Registered Owner	HITACHI CAPITAL ASIA PACIFIC PTE LTD
Co Reg No	199400399N
Email Address	JUNTAIYO@HCSPL.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-64663022

### Vehicle Particulars

Manufacturer	TOYOTA
Model	VELLFIRE-2.5 CVT (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE HIRE
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### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	MSD/VPCP/17-002474
Cover Note Number	

### Driver

Name of Driver	YEO HONG SIAH, EUGENE
NRIC No	S8027365G
Date Of Birth	01/09/1980
Occupation	OUTDOOR
Date Of Driving Pass	26/02/2016
Driving Experience	2 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90915556
Fax Number	
Contact Number	
Email Address	CSCA8802@GMAIL.COM



Address	BLK 113 BEDOK RESERVOIR ROAD #01-238
Postcode	470113
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - LESSEE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC8285G
Vehicle Make/Model/Colour	HYUNDAI I40 TAXI
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	YEE HOW SOME
NRIC/Passport Number	S1578359A
Contact Number	97466316
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

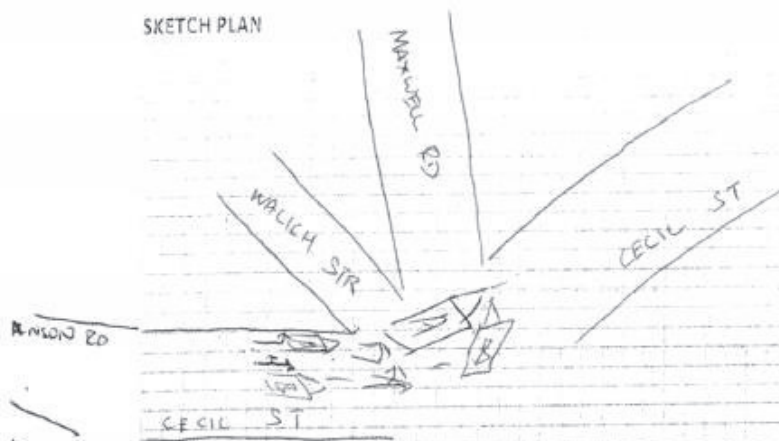


Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name  
NR/C/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 3<sup>rd</sup> Mar 2:30am I was at the junction of CECIL ST on the left most lane. It's a left turn only but I drove straight and knock into car B.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature:  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



**HITACHI**  
 Inspire the Next

 INSURER: **MSIG Insurance (Singapore) Pte. Ltd. (HQ)**
**PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	MSD/VPCP/16-002215(R)	Date of Loss:	03/03/2018
Vehicle Reg. No.:	SKW6474A	Driveable?	
Driver Age/Info:	37 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	HITACHI CAPITAL ASIA PACIFIC PTE LTD		
Driver:	YEO HONG SIAH, EUGENE		
Make/Model:	TOYOTA VELLFIRE, 2.5 CVT (A)	Vehicle Reg. Date:	09/11/2015
Vehicle Colour:	BLACK	Chassis No:	JTNGF3DH208002862
Engine No:	2ARH640669		
Odometer:	40000 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		
Description of Accident/Loss	REFER TO ATTACHMENT		
Remarks:	CAR IN FOR SURVEY @ HITACHI WORKSHOP NO.8 FOURTH LOK YANG ROAD		

Present Location: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)

**COST OF CLAIMS**

Parts		Amount
Miscellaneous Items		
Labour		
Paintwork Labour		
Towing		
Acknowledged by Repairer		Calculated Gross Total (S\$)
Signature:		- Excess (S\$)
Date:		(S\$)
		+ GST 7.00% (S\$)
		Nett Amount (S\$)

**LKK Auto Consultants hence notify**

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

**Amount**

8,437.10

0.00

4,600.00

0.00

0.00

**13,037.10**

1,500.00

11,537.10

807.60

**12,344.70**

 This claim is handled by: **GRANT CHONG KEAN YAP**

Generated using Merimen e-Claims Internet Estimation &amp; Adjusting System

**REPAIR DETAILS****Reference**

**Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 07 Mar 2018)  
**Parts:** M1-MPV TOYOTA VELLFIRE 2.5 CVT (A) (Catalogue:Merimen Singapore 1.0)  
**Labour:** Repairer's (Price-denominated Standard List)  
**Print Code:** Hitachi Capital Asia Pacific Pte. Ltd/SKW6474A/07/03/2018 17:28  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Bonnet	0.00	0.00	x *230.00 F <i>Rx n</i>
2	2		*Bonnet hinge LH/RH	0.00	0.00	x *60.00 F <i>LH-RH</i>
3	1		*Front grille	0.00	0.00	x *430.00 F <i>Rx n</i>
4	1		*Bonnet chrome moulding	0.00	0.00	x *160.00 F <i>Rx n</i>
5	1		*Headlamp RH	0.00	0.00	- *1,100.00 F <i>cut</i>
6	1		*Headlamp lower bracket RH	0.00	0.00	- *120.00 F <i>cut</i>
7	1		*Headlamp center garnish RH	0.00	0.00	- *45.00 F <i>cut</i>
8	1		*Support panel Repair and realign	0.00	0.00	- <i>Rx</i>
9	1		*Front bumper	0.00	0.00	- *210.00 F <i>cut</i>
10	10		*Front bumper clips	0.00	0.00	- *15.00 F <i>cut</i>
11	2		*Front bumper side retainer inner <i>LH/RH Rx n</i>	0.00	0.00	- *16.00 F <i>18</i>
12	2		*Front bumper side retainer outer <i>LH/RH Rx n</i>	0.00	0.00	- *70.00 F <i>35</i>
13	1		*Front bumper center lower grille	0.00	0.00	x *80.00 F <i>?</i>
14	1		*Front fog lamp RH	0.00	0.00	- *95.00 F <i>cut</i>
15	1		*Front fog lamp cover RH	0.00	0.00	- *45.00 F <i>cut</i>
16	1		*Front bumper sponge	0.00	0.00	- *40.00 F <i>?</i>
17	1		*Front bumper lower rubber lip	0.00	0.00	x - <i>n</i>
18	1		*Front reinforcement	0.00	0.00	x *120.00 F <i>x n</i>
19	1		*Wiper tank	0.00	0.00	/ *80.00 F <i>x de</i>
20	1		*Wiper tank motor	0.00	0.00	x *75.00 F <i>x n</i>
21	1		*Air duct	0.00	0.00	x *60.00 F <i>x n</i>
22	1		*Air resonator box	0.00	0.00	x *55.00 F <i>x n</i>
23	1		*Aircon condensor	0.00	0.00	x *500.00 F <i>x n</i>
24	1		*Radiator	0.00	0.00	x *550.00 F <i>x n</i>
25	1		*Chassis frame RH Repair and realign	0.00	0.00	x - <i>Rn</i>
26	1		*Front fender RH	0.00	0.00	/ *290.00 F <i>ht</i>
27	1		*Front fender shield RH	0.00	0.00	- *95.00 F <i>de</i>
28	10		*Front fender shield clips RH	0.00	0.00	/ *15.00 F <i>de</i>
29	1		*Front fender mudflap RH	0.00	0.00	x *40.00 F <i>? n</i>
30	1		*Front fender quarter glass with moulding RH	0.00	0.00	x *95.00 F <i>de x n</i>
31	1		*Sealant	0	0.00	x *45.00 F <i>de x n</i>
32	1		*Driver door Repair and respray	0.00	0.00	x - <i>Ry</i>
33	2		*Driver door hinge top and bottom	0.00	0.00	x *60.00 F <i>Ry</i>
34	1		*Driver door checker	0.00	0.00	x *120.00 F <i>Ry</i>
35	1		*Engine undercover RH	0.00	0.00	x *40.00 F <i>? n</i>
36	1		*Engine undercover center	0.00	0.00	x *65.00 F <i>? n</i>
37	10		*Engine undercover clips	0.00	0.00	x *15.00 F <i>x n</i>
38	1		*Front original RIM RH	0.00	0.00	/ *950.00 F <i>cut</i>
39	1		*Front tyre RH	0	0.00	80% *350.00 F <i>cut</i>
40	1		*Front shock absorber RH	0.00	0.00	/ *185.00 F <i>? ht</i>

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No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
41	1		*Front knuckle arm RH	0.00	0.00	*175.00 F
42	1		*Front wheel hub with bearing RH	0.00	0.00	*210.00 F
43	1		*Front lower arm RH	0.00	0.00	*140.00 F
44	1		*Front lower arm ball joint RH	0.00	0.00	*70.00 F
45	1		*Front tie rod end RH	0.00	0.00	*40.00 F
46	1		*Front fender inner panel RH	0.00	0.00	-
			Repair			
47	1		*Steering rack	0.00	0.00	*550.00 F
F=Franchise part. S=SpcNett.						
Sub Total (S\$)						7,706.00
+ Margin on L,N Items 10.00% (S\$)						731.10
Total Parts (S\$)						8,437.10

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## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	200 700 / 1,400.00
2	Putty, blend and paint affected area	New	1900 1,400.00
3	Check Wiring, re-align headlamps and ensure proper function	New	130 80.00
4	Refill compressor oil, vacuum and refill aircond gas	New	x x 120.00
5	Remove & reinstall bumper sensors	New	130 120.00
6	Conduct four wheel alignment / side slip test	New	180 150.00
7	Realign chassis member	New	x 250 { 300.00 ? photo
8	Mount chassis alignment jig	New	{ 300.00 ? photo
9	Remove, replace & balance rim / tire	New	130 50.00
10	Remove, replace & re-install undercarriage parts	New	1120 280.00 ? photo
11	Remove & re-install Front fender quarter glass	New	x 60 120.00 ? photo
12	Diagnostic Check & Reset	New	1100 280.00
Gross Labour Cost (S\$)			4,600.00

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&lt; END OF ESTIMATES &gt;

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Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591

**HITACHI**  
Inspire the Next

## (SUPPLEMENTARY)

INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)

**PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	MSD/VPCP/17-002474	Date of Loss:	03/03/2018
Vehicle Reg. No.:	SKW6474A	Driveable?	
Driver Age/Info:	37 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD.		
Driver:	YEO HONG SIAH, EUGENE		
Make/Model:	TOYOTA VELLFIRE, 2.5 CVT (A)	Vehicle Reg. Date:	09/11/2015
Vehicle Colour:	BLACK		
Engine No:	2ARH640669	Chassis No:	JTNGF3DH208002862
Odometer:	40000 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		
Description of Accident/Loss	OI COLLIDED WITH TP (TP CHANGED LANE)		
Present Location:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)		

**COST OF CLAIMS****Amount**

Parts	46.20
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>46.20</b>
<b>+ GST 7.00% (S\$)</b>	<b>3.23</b>
<b>Nett Amount (S\$)</b>	<b>49.43</b>
<b>+ Previous Estimates (S\$)</b>	<b>12,344.70</b>
<b>Claim Total (S\$)</b>	<b>12,394.13</b>

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