

ASS. REC. BY:

REF: CS/MSG18004497/71td3et Special Instruction:

Surveyor
Mehmen

From (Person):

Tanjah
clarah Milah yio

ASSIGNMENT (Office)

MSG

Date/Time: 8/3/18 @ 2:37pm

Estimated Cost:

Bill to:

☒ OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBG 4251E

Insured:

at Workshop m/s

Hitachi Capital Asia

Tel:

9336 6862

of

No. 8 Fourth hok yang Road

Policy No:

MSD/VCC/17-001969-00

Claim No:

MSC/V/18-000357

Sum Insured:

Excess:

\$1,000.00

Make of Veh:

(Client's Record)

D.O.A.

5/3/2018

9/3/18 @ Morning

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

Date/Time:

3:30pm @ 8/3/18

Person Contacted:

Grunh

Vehicle IN/OUT

Date/Time	Action/Instruction	Estimate
	GBG 4251E - X	
12/3-	Revert via merimen	
12/3/18-	15:23pm authorise repair by Ng Chen How	
13/3/2018 @ 1:51pm	inform authori via email	
	part by part \$2262.50, 3days cred. 1208.50; 1208.70	

Taufik

REF: MS1G

ASSIGNMENT

From: Date 9/3/18

Estimated Cost:

OD TP WS TP RES / OD RES / EVA / INV / M /

To inspect Vehicle No: GBC4251E

at Workshop no: Hitachi Capital

at 8 Fourth lok yang Rd

Insured:

Policy No:

Claims No:

Sum Insured Excess \$1,000.00

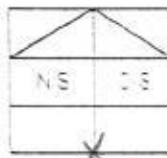
Client's Record

Make of Ver

Morning

(Policy Condition)

Remark: The van had commenced its repair at the time of inspection.



Salvage/Market Value 977K

IDAO Accident Report Consistent? : Yes or No

GIA / PR Seen Consistent? : Yes or No

Est. Repairs days Res: Yes or No

Cum Sum % 3 Val: Yes or No

CA / (REV) REP. / 24 HRS

Date Person Contacted

Vehicle IN / OUT

Date Time Action / Instruction

GBC4251E 247 Aug.

Type M Car M Cycle Bus Van Truck Tractor

Make of the engine

Make Toyota Hiace 2982

Colour white

So Reading 21096

Eng No:

C No

JTFHT02P100216483

Gen. Cond Good Fair Poor Burnt

Steering In order Jammed Leaked Burnt or

Brake In order Jammed Leaked Burnt or

Mod NO S Rim STD A/R or

Tire Size

145/R15

BS DUN EXNOVA 31 PS LIZA MIO CHTS. PR SLM TOYO / YOKO or

Front

Rear

R.Ba 6 --

R.Ba 6 --

L.Ba 6 --

L.Ba 6 --

D.O.A.

D.O.

Surveyed at

Hitachi Capital

Des of Damages PR Res OS NS UC Roofed or

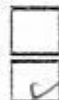
The U/C / Chassis/frame Body Structure affected due to collision

RECEIVED 4 0 APR 2018

Date Time File Pass to:

1014 Typist

Date Time File Return to:



Preli. Report



Final Report

Days Of Repair 3

Resurvey No. of Trip 1

Surve Fee

Transport Fee

Towing Fee

Other Fee

Total Fee

Remarks

Signature

Date

Add Fee:



Site Fee



Inspection Fee



Repair Fee



Other Fee

Report Form

Cumulative Sum

2262.50 -

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Mar 2018 Sendback Est	07 Mar 2018 17:40 S\$3,471.00	08 Mar 2018 14:37 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N		
Vehicle Reg. No.:	GBG4251E	Date of Loss:	05/03/2018 10:00 - :59
Claim Type:	OD / MSC/V/18-000357	Policy/Cover Note No.:	MSD/VCC/17-001969-00 (Comprehensive) Coverage: 11/08/2017 - 10/08/2018
		Excess:	S\$1,000.00
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 09/03/2018]		
Driver/Custodian:	TOH ENG CHEONG (54 / Male), NRIC: S1669427D, Tel: +6596355833		
Adj Asg. Remarks:	Please revert. Thanks		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD			Ref : CS/MSG18004497/T1td3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 08-03-2018	
			Code : MSG	
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected		GBG 4251E
Policy No.	MSD/VCC/17-001969-00	Coverage (\$)	0.00	
Claim No.	MSC/V/18-000357	Excess (\$)	1,000.00	
Assign From	MERIMEN (CLARAH MILAH YEO)	Assign Date	08/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c		0
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date		05/03/2018		Inspection Date
Survey held at		HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705		
5a. Remarks				
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 13 March 2018 1:51 PM
To: 'keanyap.chong@hcspl.com.sg'; 'jamilahbegum@hcspl.com.sg';
'chialiang.cheong@hcspl.com.sg'; 'poonhengcheong@hcspl.com.sg';
'kevinleong@hcspl.com.sg'
Cc: SUR
Subject: GBG 4251E OD MSIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **GBG 4251E (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

GBG4251E (MSC/V/18-000357)

OD

Mar 5 2018 10:00AM

[HITACHI CAPITAL ASIA PACIFIC PTE LTD]

Hitachi Capital Asia Pacific Pte. Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 12/03/2018 15:23 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$2262.50) - GBG4251E - Claim Handler: Clara Milah Yeo

Approved:2262.50.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Milah Yeo

Date: 12 Mar 2018

Preliminary Advice

Vehicle No	: GBG4251E	Accident Date	: 05/03/2018
Make	: TOYOTA HIACE	Policy No.	: MSD/VCC/17-001969-00
Assignment Date	: 08/03/2018	Excess	: S\$1,000.00
Date of Inspection	: 09/03/2018	Est. Duration of Repair	: 3.00
Inspection At	: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ) NO 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,471.00
Revised Amount	:S\$	2,262.50
Check Items (Estimated)	:S\$	60.50
Total	:S\$	2,323.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	77,000.00
COE / PARF Rebate	:S\$	40,288.00
Salvage Value	:S\$	
Margin for Repair	:S\$	36,712.00

Remarks

- (x) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0399N
Vehicle Details	
Vehicle No.:	GBG4251E
Vehicle to be Exported:	No
Intended De-registration Date:	12 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE VAN TURBO 4 DR AUTO
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	1KD2686821
Chassis No.:	JTFHT02P100216483
Maximum Power Output:	-
Open Market Value:	\$29,070.00
Original Registration Date:	11 Aug 2017
First Registration Date:	11 Aug 2017
Transfer Count:	0
Actual ARF Paid:	\$1,454.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	10 Aug 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$42,809.00
COE Rebate Amount:	\$40,288.00
Total Rebate Amount:	\$40,288.00

The information contained herein is correct as at 12 Mar 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	06/03/2018 20:52
Date Of Accident	05/03/2018 10:25
Exact Location Of Accident	301 DOVER ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	GBG4251E
Insured/Policyholder	
Name Of Registered Owner	HITACHI CAPITAL ASIA PACIFIC PTE LTD
Co Reg No	199400399N
Email Address	JUNTAIYO@HCSPL.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-64663022
Vehicle Particulars	
Manufacturer	TOYOTA
Model	HIACE VAN TURBO 4 DR AUTO
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	MSD/VCC/17-001969-00
Cover Note Number	
Driver	
Name of Driver	TOH ENG CHEONG
NRIC No	S1669427D
Date Of Birth	29/01/1964
Occupation	OUTDOOR
Date Of Driving Pass	08/07/1981
Driving Experience	36 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96355833
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 50 COMMONWEALTH DRIVE #28-506
Postcode	142050
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - LESSEE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT BY FALLEN TREE / OTHER OBJECTS
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

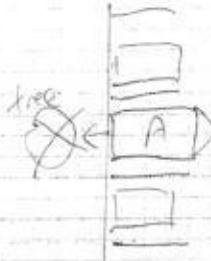


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/SIN No.:

SKETCH PLAN



A:GB44251E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While reversing to park. I accidentally hit the rear tree,
my van rear portion windscreen crack and tailgate dent.

DECLARATION

(We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

HITACHI
 Inspire the Next
INSURER: **MSIG Insurance (Singapore) Pte. Ltd. (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	MSD/VCC/17-001969-00	Date of Loss:	05/03/2018
Vehicle Reg. No.:	GBG4251E	Driveable?	
Driver Age/Info:	54 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	NO
Insured/Claimant: HITACHI CAPITAL ASIA PACIFIC PTE LTD			
Driver:	TOH ENG CHEONG		
Make/Model:	TOYOTA HIACE, 3.0 D TURBO 5 DR (M)	Vehicle Reg. Date:	11/08/2017
Vehicle Colour:	WHITE	Chassis No:	JTFHT02P100216483
Engine No:	1KD2686821		
Odometer:	10000 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Description of Accident/Loss	REFER TO ATTACHMENT		
Remarks:	CAR IN FOR SURVEY @ HITACHI WORKSHOP NO.8 FOURTH LOK YANG ROAD		

Tan Jiah 97495749
Ex \$1000
Resurvey Not Authorised
9/5/18 @ 1140
Resurvey before paint
3 days
See @ hitachi.com

Present Location: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)

COST OF CLAIMS

Parts		
Miscellaneous Items		
Labour		
Paintwork Labour		
Towing		
LNK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company		
Acknowledged by Repairer		
Signature:	Calculated Gross Total (\$\$)	3,471.00
Date:	- Excess (\$\$)	1,000.00
	(\$\$)	2,471.00
	+ GST 7.00% (\$\$)	172.97
	Nett Amount (\$\$)	2,643.97

This claim is handled by: **GRANT CHONG KEAN YAP**Generated using **Merimen e-Claims Internet Estimation & Adjusting System**

REPAIR DETAILS**Reference****Part Source:** MRM-SG **Version:** 1.0 (Last Synchronised: 07 Mar 2018)**Parts:** 213 TOYOTA HIACE 3.0 D TURBO 5 DR (M) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** Hitachi Capital Asia Pacific Pte. Ltd/GBG4251E/07/03/2018 17:40**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Tailgate	0.00	0.00	*700.00 F <i>bt</i>
2	2		*Tailgate hinge	0.00	0.00	*60.00 F <i>RY</i>
3	1		*Tailgate third brake lamp assembly	0.00	0.00	*75.00 F <i>ad</i>
4	1		*Tailgate wiper nozzle	0.00	0.00	*20.00 F <i>x</i>
5	1		*Tailgate wiper nozzle hose	0.00	0.00	- <i>M</i>
6	1		*Tailgate emblem logo	0.00	0.00	*30.00 F <i>ad</i>
7	1		*Tailgate emblem Toyota Hiache	0.00	0.00	*20.00 F <i>ad</i>
8	1		*Tailgate Sticker 70km/H	0	0.00	*20.00 FS <i>ad</i>
9	1		*Tailgate windscreen	0.00	0.00	*400.00 F <i>ad</i>
10	1		*Rear windscreen sealant	0	0.00	*45.00 FS <i>ad</i>
11	1		*Tailgate inner trim board top center	0.00	0.00	*55.00 F <i>?</i>
12	1		*Tailgate inner trim board LH/RH	0.00	0.00	- <i>ad</i>

F=Franchise part. S=SpcNett.

Sub Total (\$\$)	1,425.00
+ Margin on L,N Items 10.00% (\$\$)	136.00
Total Parts (\$\$)	1,561.00

Hitachi Capital Asia Pacific Pte. Ltd/GBG4251E/07/03/2018 17:40. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	300 600.00
2	Putty, blend and paint affected area	New	300 600.00
3	Check Wiring and ensure proper function	New	30 80.00
4	Remove & reinstall bumper sensors	New	X 120.00
5	Remove & re-install Rear Windscreen	New	120 180.00
6	Transfer tailgate lock & mechanism to new tailgate	New	60 180.00
7	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New	40 150.00
Gross Labour Cost (S\$)			1,910.00

Hitachi Capital Asia Pacific Pte. Ltd/GBG4251E/07/03/2018 17:40. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

© Hitachi Capital Asia Pacific Pte. Ltd. (Main Office) Co. Reg. No. 199400399N

111 Somerset Road #11-05 Singapore 238164 Tel: (65) 6734 1222 Fax : 6734 8835
www.hitachi-capital.com.sg

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591

HITACHI
Inspire the Next

INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	MSD/VCC/17-001969-00	Date of Loss:	05/03/2018
Vehicle Reg. No.:	GBG4251E	Driveable?	
Driver Age/Info:	54 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	NO
Insured/Claimant:	HITACHI CAPITAL ASIA PACIFIC PTE LTD		
Driver:	TOH ENG CHEONG		
Make/Model:	TOYOTA HIACE, 3.0 D TURBO 5 DR (M)	Vehicle Reg. Date:	11/08/2017
Vehicle Colour:	WHITE	Chassis No:	JTFHT02P100216483
Engine No:	1KD2686821		
Odometer:	10000 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Description of Accident/Loss	REFER TO ATTACHMENT		
Remarks:	CAR IN FOR SURVEY @ HITACHI WORKSHOP NO.8 FOURTH LOK YANG ROAD		

*Tan Jiah 97495749
Ex \$1000
Revent Not Authorised
9/5/18 @ 1140
Resurvey before paint
3 days.
See @ lubanto.com.*

Present Location: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)

COST OF CLAIMS		Amount
Parts		1,561.00
Miscellaneous Items		0.00
Labour		1,910.00
Paintwork Labour		0.00
Towing		0.00
Calculated Gross Total (S\$)		3,471.00
- Excess (S\$)		1,000.00
(S\$)		2,471.00
+ GST 7.00% (S\$)		172.97
Nett Amount (S\$)		2,643.97

This claim is handled by: GRANT CHONG KEAN YAP

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 07 Mar 2018)
 Parts: 213 TOYOTA HIACE 3.0 D TURBO 5 DR (M) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Hitachi Capital Asia Pacific Pte. Ltd/GBG4251E/07/03/2018 17:40
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Tailgate	0.00	0.00	✓ *700.00 F <i>bt</i>
2	2		*Tailgate hinge	0.00	0.00	X *60.00 F <i>Rp</i>
3	1		*Tailgate third brake lamp assembly	0.00	0.00	✓ *75.00 F <i>as</i>
4	1		*Tailgate wiper nozzle	0.00	0.00	X *20.00 F <i>x</i>
5	1		*Tailgate wiper nozzle hose	0.00	0.00	
6	1		*Tailgate emblem logo	0.00	0.00	✓ *30.00 F <i>re</i>
7	1		*Tailgate emblem Toyota Hiace	0.00	0.00	✓ *20.00 F <i>re</i>
8	1		*Tailgate Sticker 70km/H	0	0.00	✓ *20.00 FS <i>re</i>
9	1		*Tailgate windscreen	0.00	0.00	✓ *400.00 F <i>ch</i>
10	1		*Rear windscreen sealant	0	0.00	✓ *45.00 FS <i>re</i>
11	1		*Tailgate inner trim board top center	0.00	0.00	X *55.00 F ?
12	1		*Tailgate inner trim board LH/RH	0.00	0.00	

F=Franchise part. S=SpcNett.

Sub Total (S\$) 1,425.00
 + Margin on L,N Items 10.00% (S\$) 136.00
 Total Parts (S\$) 1,561.00

Hitachi Capital Asia Pacific Pte. Ltd/GBG4251E/07/03/2018 17:40. Not valid without Reference section.
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parts \$ 1225 + 10% = \$ 1347.50

Sheet \$ 65

labour \$ 850

* Total P/P \$ 2262.50 @ 3day #

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	300 600.00
2	Putty, blend and paint affected area	New	300 600.00
3	Check Wiring and ensure proper function	New	30 80.00
4	Remove & reinstall bumper sensors	New	X 120.00
5	Remove & re-install Rear Windscreen	New	120 180.00
6	Transfer tailgate lock & mechanism to new tailgate	New	60 180.00
7	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New	40 150.00
Gross Labour Cost (S\$)			1,910.00

Hitachi Capital Asia Pacific Pte. Ltd./GBG4251E/07/03/2018 17:40. Not valid without Reference section.
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< END OF ESTIMATES >

Hitachi Capital Asia Pacific Pte. Ltd. (Main Office) Co. Reg. No. 199400399N

111 Somerset Road #11-05 Singapore 238164 Tel: (65) 6734 1222 Fax: 6734 8835
www.hitachi-capital.com.sg

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 829705 Tel: (65) 6466 3022 Fax: (65) 6896 6591



合興汽車零件私人有限公司 HE XING AUTO PARTS PTE LTD

MAIN OFFICE: No. 76 DUNLOP STREET, SINGAPORE 209403

TEL: 6291 2827 FAX: 6296 4390

A/C: 6291 1886 FAX: 6291 7717

Co. Reg. No: 200310923R GST Reg. No: 20-0310923-R

M/S: HITACHI CAPITAL ASIA PACIFIC PTE.LTD

8 FOURTH LOK YANG ROAD

SINGAPORE 629705

TAX INVOICE

NO: DLI9200607
PAGE: 1
DATE: 09/03/2018
A/C CODE: LDHC008
TERMS: CR
P/O NO: po.107286
VEH NO: GBG4251E

Part No	Description	Location	Qty	Unit Price	Amount
				SIN	SIN
1 T67005-26L50 ✓	BOOT	DBIKS	1	700.00	700.00
2 T81570-26190 ✓	THIRD BRAKE LIGHT	DUIAB17-11 ✓	1	75.00	75.00
3 T90975-02064 ✓	BOOT LOGO	DDIAS2-29	1	30.00	30.00
4 T75441-26281 ✓	BOOT PLATE (TOY HIACE)	DUIAD12-2	1	20.00	20.00
5 T68105-26150 ✓	RR WINDSCREEN	DDS	1	400.00	400.00
TOTAL QUANTITY:			5	TOTAL	SIN 1,225.00
				ADD GST @ 7%	85.75
				GRAND TOTAL	<u>SIN 1,310.75</u>

O/R:107286
BEN

Print / MT / 09/03/2018 2:18:20 PM

SALESMAN: MT

This document is computer generated. No signature required

GOODS SOLD ARE NOT RETURNABLE

GOODS RECEIVED BY

E. & O. E

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Mar 2018 Sendback Est	07 Mar 2018 17:40 S\$3,471.00	08 Mar 2018 14:37 Edit Adj Rpt	S\$2,262.50 Edit Estimates	S\$2,262.50 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N		
Vehicle Reg. No.:	GBG4251E	Date of Loss:	05/03/2018 10:00 - :59 [6 Months and 22 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / MSC/V/18-000357	Policy/Cover Note No.:	MSD/VCC/17-001969-00 (Comprehensive) Coverage: 11/08/2017 - 10/08/2018
		Excess:	S\$1,000.00
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 07/04/2018]		
Driver/Custodian:	TOH ENG CHEONG (54 / Male), NRIC: S1669427D, Tel: +6596355833		
Adj Asg. Remarks:	Please revert. Thanks		

ASSOCIATED MAIL RECEIVED
[View All](#)
[Compose Case Mail](#)

- MSIG_SG (12/03/2018): Alert - Adj Mandate Approved (S\$2262.50) - GBG4251E - Claim Handler: Clara Milah...

ALL ASSOCIATED TASKS
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[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

GBG4251E (MSC/V/18-000357)
OD
Mar 5 2018 10:00AM
[HITACHI CAPITAL ASIA PACIFIC PTE LTD]
Hitachi Capital Asia Pacific Pte. Ltd

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Assessment Reports			1 per page	☒
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	06/03/18 21:31	Accident Statement	 Load HTM	
2	07/03/18 17:40	Repairer Estimates	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/03/18 12:07	Adjuster Immediate Advice	 Load HTM	

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/03/18 12:09	General View	 Load JPG	☒
2	12/03/18 12:09	General View	 Load JPG	☒
3	12/03/18 12:09	General View	 Load JPG	☒
4	12/03/18 12:09	General View	 Load JPG	☒
5	12/03/18 12:09	General View	 Load JPG	☒
6	12/03/18 12:09	General View	 Load JPG	☒
7	12/03/18 12:09	General View	 Load JPG	☒
8	12/03/18 12:09	General View	 Load JPG	☒
9	12/03/18 12:09	General View	 Load JPG	☒
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11	12/03/18 12:09	General View	 Load JPG	☒
12	12/03/18 12:09	General View	 Load JPG	☒
13	12/03/18 12:09	General View	 Load JPG	☒
14	10/04/18 14:00	Reinspection Photo	 Load JPG	☒
15	10/04/18 14:00	Reinspection Photo	 Load JPG	☒
16	10/04/18 14:00	Reinspection Photo	 Load JPG	☒
17	10/04/18 14:00	Reinspection Photo	 Load JPG	☒
18	10/04/18 14:00	Reinspection Photo	 Load JPG	☒
19	10/04/18 14:00	Reinspection Photo	 Load JPG	☒
20	10/04/18 14:00	Reinspection Photo	 Load JPG	☒

Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/03/18 12:09	ESTIMATE	 Load PDF	

Linked Accident Report Documents

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Assessment Reports			1 per page	☒
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	06/03/18 21:31	Accident Statement	 Load HTM	

Photos/Images			3 per page	☒
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print

Assessment Reports			1 per page	✓
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)		Thumbnail Print
1	06/03/18 20:58	Accident Photo	1	Load JPG ✓
2	06/03/18 20:58	Accident Photo	1	Load JPG ✓
3	06/03/18 20:58	Accident Photo	1	Load JPG ✓
4	06/03/18 20:58	Accident Photo	1	Load JPG ✓
5	06/03/18 20:58	Accident Photo	1	Load JPG ✓
6	06/03/18 20:58	Accident Photo	1	Load JPG ✓
7	06/03/18 20:58	Accident Photo	1	Load JPG ✓
8	06/03/18 20:58	Accident Photo	1	Load JPG ✓
9	06/03/18 20:58	Accident Photo	1	Load JPG ✓
Documentation			1 per page	✓
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)		Thumbnail Print
1	06/03/18 21:31	Sketch Plan	1	Load TIF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18004497/T1TD3E2

Date: 10/04/2018

REFERENCE

Insured/Claimant:	HITACHI CAPITAL ASIA PACIFIC PTE LTD	Policy No:	MSD/VCC/17-001969-00	Claim No:	MSC/V/18-000357
Date of Loss:	05/03/2018	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBG4251E	Engine No:	1KD2686821
Make & Model:	TOYOTA HIACE, 3.0 D TURBO 5 DR (M)	Chassis No:	JTFHT02P100216483
Reg. Date:	11/08/2017 (Man. Year: 2016)	Odometer:	21096 km
Colour:	White		
Engine Capacity:	2982 cc		
Market Value/New Car Price:	S\$77,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195 R15	Rear Tyre Size:	195 R15
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,561.00	1,412.50	148.50	9.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,910.00	850.00	1,060.00	55.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,471.00	2,262.50	1,208.50	34.82
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	2,471.00	1,262.50	1,208.50	48.91
+ GST 7.00/7.00% (S\$)	172.97	88.38	84.59	48.90
Nett Amount (S\$)	2,643.97	1,350.88	1,293.09	48.91

INSPECTION

Date of Assignment: 08/03/2018 Present Location:
Date Inspected: 09/03/2018 Inspected At:

Hitachi Capital Asia Pacific Pte. Ltd (HQ)
No 8 Fourth Lok Yang Road
Singapore 629705

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 10 Apr 2018)
Parts:	213	TOYOTA HIACE 3.0 D TURBO 5 DR (M) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBG4251E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Tailgate (WCP)	Bent	700.00 F	*700.00 F
2	2		*Tailgate hinge (WCP)	Repair	60.00 F	*- F
3	1		*Tailgate third brake lamp assembly (WCP)	Cracked	75.00 F	*75.00 F
4	1		*Tailgate wiper nozzle (WCP)	Not Necessary	20.00 F	*- F
5	1		*Tailgate wiper nozzle hose (WCP)(NPA)	Not Necessary	-	*- F
6	1		*Tailgate emblem logo (WCP)	Necessary	30.00 F	*30.00 F
7	1		*Tailgate emblem Toyota Hiache (WCP)	Necessary	20.00 F	*20.00 F
8	1		*Tailgate Sticker 70km/H (WCP)	Necessary	20.00 FS	*20.00 FS
9	1		*Tailgate windscreen (WCP)	Cracked	400.00 F	*400.00 F
10	1		*Rear windscreen sealant (WCP)	Necessary	45.00 FS	*45.00 FS
11	1		*Tailgate inner trim board top center (WCP)	Not Necessary	55.00 F	*- F
12	1		*Tailgate inner trim board LH/RH (WCP)(NPA)	Not Necessary	-	*- F

F=Franchise part. S=SpcNett.

Sub Total (\$\$)	1,425.00	1,290.00
+ Margin on L,N Items 10.00/10.00% (\$\$)	136.00	122.50
Total Parts (\$\$)	1,561.00	1,412.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	600.00	300.00
2	Putty, blend and paint affected area	New	600.00	300.00
3	Check Wiring and ensure proper function	New	80.00	30.00
4	Remove & reinstall bumper sensors	New	120.00	0.00
5	Remove & re-install Rear Windscreen	New	180.00	120.00
6	Transfer tailgate lock & mechanism to new tailgate	New	180.00	60.00
7	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New	150.00	40.00
Gross Labour Cost (S\$)			1,910.00	850.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >