

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 15 March 2018 5:36 PM  
**To:** 'klkuan@motorway.com.sg'; allan@motorway.com.sg; 'Zambri'  
**Cc:** Vic (LKKAuto)  
**Subject:** RE: TP survey arrangement- accident involving SLS4301M & SLG4492H on 18/02/2018 @11:50hrs along CTE Towards City Before Braddel Exit

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tony Kuan [<mailto:klkuan@motorway.com.sg>]  
**Sent:** Thursday, March 8, 2018 9:31 AM  
**To:** Bazlin Ahmad; [kngai@motorway.com.sg](mailto:kngai@motorway.com.sg)  
**Cc:** [allan@motorway.com.sg](mailto:allan@motorway.com.sg); [zambri@motorway.com.sg](mailto:zambri@motorway.com.sg)  
**Subject:** RE: TP survey arrangement- accident involving SLS4301M & SLG4492H on 18/02/2018@11:50hrs along CTE Towards City Before Braddel Exit

Dear Sir/Madam,

Please appoint LKK Auto Consultants to survey the vehicle as soon as possible.

Thank you.

Best Regards,  
Kit Ngai/Tony  
Motor Claims Department  
Motorway Car Care Centre Pte Ltd  
1094 Lower Delta Road  
Motorway Building  
Singapore 169205  
DID: (65) 6571 9639  
FAX: (65) 6278 5535

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**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]  
**Sent:** Thursday, 8 March, 2018 8:58 AM  
**To:** [kngai@motorway.com.sg](mailto:kngai@motorway.com.sg)  
**Cc:** 'Tony Kuan' <[klkuan@motorway.com.sg](mailto:klkuan@motorway.com.sg)>; [allan@motorway.com.sg](mailto:allan@motorway.com.sg); [zambri@motorway.com.sg](mailto:zambri@motorway.com.sg)  
**Subject:** RE: TP survey arrangement- accident involving SLS4301M & SLG4492H on 18/02/2018@11:50hrs along CTE Towards City Before Braddel Exit

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155  Contact person : Joey/Joseh	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
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<p><b>3) LBS Automotive Appraisal Pte Ltd</b></p> <p><b>L.B.S. Auto Consultants Pte Ltd</b></p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>	<p><b>4) Priority Services</b></p> <p><b>Tel: 62934822</b></p> <p><b>Fax: 62963283</b></p> <p><b>Contact Person: Sharon Kho</b></p>
<p><b>5) RT Appraisal Pte Ltd</b></p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Ricky Teng</p>	<p><b>6) LKK Auto Consultants Pte Ltd</b></p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p><b>7) Kelvin Automotive Appraising Services</b></p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p>	<p><b>8) Automotive Appraiser &amp; Surveying Services</b></p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p>
<p><b>9) JP Knights Pte Ltd</b></p> <p>Tel: 63450068</p> <p>Fax: 63445328</p> <p>Contact Person: Edna Lee</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,  
**Lynn Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** [kkgai@motorway.com.sg](mailto:kkgai@motorway.com.sg) [<mailto:kkgai@motorway.com.sg>]  
**Sent:** Wednesday, March 7, 2018 6:07 PM  
**To:** Bazlin Ahmad  
**Cc:** 'Tony Kuan'; [allan@motorway.com.sg](mailto:allan@motorway.com.sg); [zambri@motorway.com.sg](mailto:zambri@motorway.com.sg)  
**Subject:** TP survey arrangement- accident involving SLS4301M & SLG4492H on 18/02/2018@11:50hrs along CTE Towards City Before Braddel Exit

Dear Sir/Madam,

For your information, please refer to the attachments.

Enclosed herewith our GIA report, insurance certificate and log card for the above mentioned vehicle for your perusal.

Kindly arrange third party survey for the above mentioned vehicle as soonest possible.

Vehicle at : **Motorway Car Care Centre Pte Ltd**  
1094 Lower Delta Road  
Motorway Building  
Singapore 169205

Vehicle Number : SLS4301M  
Vehicle Model : Ssangyong Tivoli XLV  
Date of Accident : 18/02/2018@11:50hrs  
Along : CTE Towards City Before Braddel Exit  
Insurance Company : Tokio Marine Insurance Singapore Ltd  
Policy Number : MU010352  
Vehicle In Status : Yes  
Your Insured : SLG4492H

Thank you.

Best Regards,  
Kit Ngai

Motor Claims Department  
Motorway Car Care Centre Pte Ltd  
1094 Lower Delta Road  
Motorway Building  
Singapore 169205  
DID: (65) 6571 9639  
FAX: (65) 6278 5535  
Website: [www.motorway.com.sg](http://www.motorway.com.sg)