

ASS. REC. BY:

REF: CS/CTI18004471/Gqd3ez

Special Instruction:

Surveyor:

GQ

ASSIGNMENT (Office)

From (Person):

Irene Tay

of

CTI

Date/Time: 7/3/18 @ 4:31pm

Estimated Cost:

Bill to:

OD TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGJ 9566P

Insured:

at Workshop m/s

SMRT

Tel:

6555 5556

of

60 Woodlands Ind Prk E4

Policy No:

DMPCS N 7042621710

Claim No:

SNM18D01178C01

Sum Insured:

Excess:

\$ -

Make of Veh:

D.O.A.

5/3/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:05am

Person Contacted:

Esther

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SGJ 9566P - CS/CTI18004467/Mrd3 D.O.A: 5/3/18
09/3/18 @ 4:03pm	revert to Irene Tay via Messenger.
15/3/18 @ 2:48pm	Alfred Toh informed C/A via Messenger.
16/3/18 @ 11:46am	Informed Esther C/A 5 ex. \$ of by email.
15/3/18 @ 3:30pm	confirmed with Esther LS \$5500, 5 days by email. (Net \$7741.31, 58%)

ASSIGNMENT

(-2021)

Date 8/3/18

SGJ9566 P

25 Jul 2006

Estimated Cost

OT P WS TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No SGJ 9566P

at Workshop this SMRT

of Go woodlands Ind Prk E4

Insured

Policy No

Claims No

Sum Insured

Excess

Client's Record

Name of driver

Esther

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value

\$35K

IDAC Accident Report

Consistent? : Yes or No

Q/A PR Seen

Consistent? : Yes or No

Est. Repairs

5 days

Rep: Yes or No

Lum Sum

20 %

SVail: Yes or No

CA

REV

REP. / 24 HRS

Date

Person Contacted

Vehicle IN / OUT

Make

Honda odyssey 2354

Colour

Black

So Reading

177368

Eng No

C No

JH MR B-1850-7C 200 278

Gen Cond

Good Fair Poor Burnt

Steering

In Order Jammed Leaked Burnt or

Brake

In Order Jammed Leaked Burnt or

Mod

MT SRH STD

Tyre Size

25/55R17

R

U

BS / DUN

EKNova

3+

PS

LIZ

MIC

CHSL

PR

SUN

TOYO / YOKO

or

Continental

Front

R.Ba

6

---

R.Ba

6

---

L.Ba

6

---

L.Ba

6

---

D.O.A

---

D.O

---

Bunty Redat

W/S

4pm

Des of Damages

3

Rear

OS

NS

UC

Recked or

The U.C. Chassis frame Body Structure affected by collision

Date Time Action Instruction

RECEIVED 16 MAY 2018

Date Time File Passed

16/5 11:00

☐ Prelim. Report  
☐ Final Report

Prelim. Report

Final Report

Date Time File Returned

Days Of Repair

5

Resurvey No. of Trip

1

Est's Fee

220

Add Fee

☐ Stretched  
☐ Bent  
☐ Tilted  
☐ All

Stretched

Bent

Tilted

All

Repair Format

MER-OP

Lum Sum

5500

220

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Mar 2018 <a href="#">Sendback Est</a>	07 Mar 2018 15:44 <b>S\$13,241.31</b>	07 Mar 2018 16:31 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	ANG BIN KEONG, LAWRENCE, ID: S1401021A		
Vehicle Reg. No.:	SGJ9566P	Date of Loss:	05/03/2018 07:00 - :59
Claim Type:	OD / SNM18D01178C01	Policy/Cover Note No.:	DMPCSN7042621710 (Comprehensive) Coverage: 25/07/2017 - 24/07/2018
		Excess:	S\$0.00
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 16/03/2018]		
Driver/Custodian:	ANG BIN KEONG, LAWRENCE ( / Male), NRIC: S1401021A		
Adj Asg, Remarks:	PLEASE SURVEY AND REVERT		

[View All](#)[Compose Case Mail](#)

### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CS/CTI18004471/Gqd3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 08-03-2018		
		Code : CTI		
<b>1. Policy Particulars :- OWN DAMAGE</b>				
Insured Veh.		Veh. Inspected	SGJ 9566P	
Policy No.	DMPCSN7042621710	Coverage (\$)	0.00	
Claim No.	SNM18D01178C01	Excess (\$)	0.00	
Assign From	MERIMEN (IRENE TAY)	Assign Date	08/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	05/03/2018	Inspection Date	08/03/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

## Shiau Chan (LKKAUTO)

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**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)  
<TeyChorKeng@smrt.com.sg>  
**Sent:** Tuesday, 15 May 2018 3:30 PM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** SUR; Guo Qiang (LKKAUTO); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Peh Eng Hock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)  
**Subject:** RE: SGJ9566P - CTP OD - Finalisation

Dear Shiau Chan,

We have confirm the finalise amount at Lump Sum \$5,500.00 before GST and 5 repair days.

Thank you.

Regards,

Esther

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**From:** Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]  
**Sent:** 02 May 2018 17:40  
**To:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)  
**Cc:** SUR; Guo Qiang (LKKAUTO)  
**Subject:** RE: SGJ9566P - CTP OD - Finalisation

Dear Esther,

Offer Lump Sum \$5,500.00 before GST and 5 repair days.

Kindly confirm.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Guo Qiang (LKKAUTO)  
**Sent:** Tuesday, 24 April 2018 10:12 AM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** FW: SGJ9566P - CTP OD - Finalisation

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**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [mailto:[TeyChorKeng@smrt.com.sg](mailto:TeyChorKeng@smrt.com.sg)]  
**Sent:** Monday, 16 April, 2018 3:20 PM  
**To:** Guo Qiang (LKKAUTO)  
**Subject:** RE: SGJ9566P - CTP OD - Finalisation

Hi Guo Qiang,

Kindly finalise ASAP, thanks.

Regards,

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 16 March 2018 11:46 AM  
**To:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)  
**Cc:** SUR  
**Subject:** VEHICLE SGJ 9566P (DOA: 05/03/2018)

Dear Esther,

As instructed by our client EQ Insurance , please proceed to repair the insured vehicle **SGJ 9566P. (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Mar 2018 15:19	<b>Cim Veh Model Changed</b>	(204672) HONDA ODYSSEY 2.4 (A).	[R] Tey Chor Keng
2	07 Mar 2018 15:19	<b>Cim Created</b>	Reg No: SGJ9566P. Policy No: DMPCSN7042621710. Acct Date: 2018/03/05. Claim Type: OD. Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[R] Tey Chor Keng
3	07 Mar 2018 15:44	<b>Cim Submitted</b>	13241.31.	[R] Tey Chor Keng
4	07 Mar 2018 16:31	<b>Cim Registration Modified</b>	Excess: -> 0.00.	[I] Irene Tay Hui Ping
5	07 Mar 2018 16:31	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):PLEASE SURVEY AND REVERT	[I] Irene Tay Hui Ping
6	07 Mar 2018 16:31	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/03/16	[I] Irene Tay Hui Ping
7	07 Mar 2018 16:31	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Irene Tay Hui Ping
8	07 Mar 2018 17:53	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
9	08 Mar 2018 14:00	<b>Adj Adjuster Assigned</b>	[None] -> XING GUO QIANG	[A] Nivitha Govindasamy
10	09 Mar 2018 15:59	<b>Adj Rpt Initiated</b>		[A] SHIAU CHAN
11	09 Mar 2018 16:00	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2018/03/16	[A] SHIAU CHAN
12	09 Mar 2018 16:03	<b>Adj Mandate Request</b>	Cur.Req:8328.23:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
13	15 Mar 2018 14:48	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/03/16. Mandate Remarks: Please proceed to authorize repairs UP TO \$8,328.23. Re-Inspection of vehicle required.	[I] Alfred Toh
14	15 Mar 2018 14:48	<b>Adj Mandate Set</b>	Approved:8328.23:Please proceed to authorize repairs UP TO \$8,328.23. Re-Inspection of vehicle required.Reinsp:Adj decides.	[I] Alfred Toh

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1742088	07/03/2018 15:19	Motor	SMRT Automotive Services Pte Ltd (Woodlands)	SMRT Automotive Services Pte Ltd (Woodlands)	SGJ9566P		xx.xx
1744425	09/03/2018 15:59	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGJ9566P		10.70

**Note: This document has not been finalised.**  
**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933  
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Irene Tay Hui Ping

Date: 09 Mar 2018

**Preliminary Advice**

Vehicle No	: SGJ9566P	Accident Date	: 05/03/2018
Make	: HONDA ODYSSEY	Policy No.	: DMPCSN7042621710
Assignment Date	: 07/03/2018	Excess	: S\$0.00
Date of Inspection	: 08/03/2018	Est. Duration of Repair	: 5.00
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,241.31
Revised Amount	:S\$	5,963.42
Check Items (Estimated)	:S\$	2,364.81
Total	:S\$	8,328.23

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	35,000.00
COE / PARF Rebate	:S\$	14,854.00
Salvage Value	:S\$	
Margin for Repair	:S\$	20,146.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :



## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1021A
<b>Vehicle Details</b>	
Vehicle No.:	SGJ9566P
Vehicle to be Exported:	No
Intended De-registration Date:	09 Mar 2018
Vehicle Make:	HONDA
Vehicle Model:	ODYSSEY 2.4 A
Primary Colour:	Black
Manufacturing Year:	2006
Engine No.:	K24A64000278
Chassis No.:	JHMRB18507C200278
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$29,632.00
Original Registration Date:	25 Jul 2006
First Registration Date:	25 Jul 2006
Transfer Count:	0
Actual ARF Paid:	\$32,596.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	31 May 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$23,024.00
COE Rebate Amount:	\$14,854.00
<b>Total Rebate Amount:</b>	<b>\$14,854.00</b>
<b>Message</b>	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 09 Mar 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	05/03/2018 13:46
Date Of Accident	05/03/2018 07:15
Exact Location Of Accident	BUKIT PANJANG RING ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGJ9566P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ANG BIN KEONG, LAWRENCE
NRIC No	S1401021A
Email Address	LAWRENCEANG@ICLOUD.COM
Mobile Phone No	(LOCAL) +65-97572244
Alternative Phone No	OTHERS-97572244

### Vehicle Particulars

Manufacturer	HONDA
Model	ODYSSEY-2.4 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN7042621710
Cover Note Number	

### Driver

Name of Driver	ANG BIN KEONG, LAWRENCE
NRIC No	S1401021A
Date Of Birth	19/06/1960
Occupation	INDOOR
Date Of Driving Pass	28/05/1984
Driving Experience	33 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97572244
Fax Number	
Contact Number	OTHERS-97572244
Email Address	LAWRENCEANG@ICLOUD.COM

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

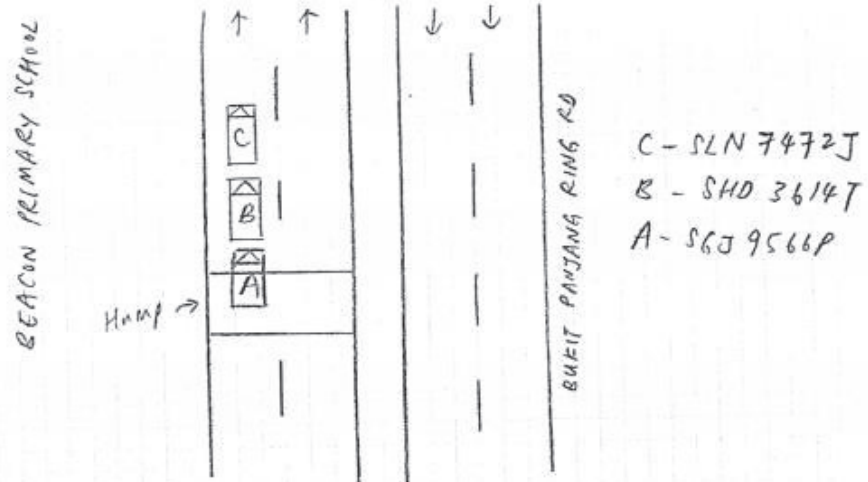
Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Bukit Panjang Ring Road during morning at 7.15 am, just outside Beacon Primary School. I was driving slowly as the road was jam during that time. I was in the left lane (inner left lane) as I went up the hump. I saw a taxi ~~from~~ ~~brake~~ just after the hump as he hit a car in front. As he stop abruptly, I couldn't brake in time as I just went up the hump.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

*[Signature]*  
5/3/2018 7.15am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

*[Signature]* 5/3/2018

Accident Photo



Accident Photo





SMRT AUTOMOTIVE  
SERVICES PTE LTD  
60 WOODLANDS  
INDUSTRIAL PARK E4  
757705

For Surveyor Marking

Claim Reference: WL/MAR2018/003  
Assessment Number: CTI10133  
Version: SMRTAUTO/2  
Date Calculated: 07/03/2018 07:34

Full Report - V1  
Registration: SGJ9566P  
Printed: 07/03/2018 15:34

### Summary Information

#### Claim

Location:	Singapore (SG)	Currency:	SGD
Printed by:	MR Raymond	Date of Incident:	05/03/2018
Authorisation Status:	Interim	Able to Authorise Repairs:	TBA
Work Provider:	China Taiping Insurance (S) Pt	Repairs Authorised:	TBA
Claim Reference:	WL/MAR2018/003	Estimated Repair Time:	
Policy Number:	DMPCSN7042621710	Quote Due Date:	
Other Reference:		Actual Repair Days:	
Third Party:		Parts Ordered Date:	
Insured Amount:		Hire Car Start:	
Under Warranty:		Hire Car End:	
Warranty Expired:		Vehicle Collected:	

#### Vehicle Details

##### Vehicle

Manufacturer:	HONDA
Model:	Odyssey (Reference)
Sub Model:	BASE MODEL
Model Sheet Number:	HAB 01
Registration:	SGJ9566P
Registration Month:	July
Registration Year:	2006
VIN Number:	
Manufacture Year:	2006
Odometer:	Not Known
Colour:	
Engine Number:	
Fuel Level:	%

##### Model Specs

2.3 LTR 110KW	TWO COAT PEARL/MICA
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#### Vehicle Condition

##### Vehicle Status

Pre-Accident Condition:	Severity of Impact:	
Steering:	Vehicle Status on Inspection:	
Brakes Pedal Travel:	Date of Inspection:	05/03/2018
Place of Inspection:		
Pre-Accident Damage:		
Tyres Condition:	Tread Depth RHF:	
Tread Depth LHF:	Tread Depth RHR:	
Tread Depth LHR:	Direction of Impact:	
Damage Areas:		