

22/05/2018

ASS. REC. BY:

REF:

CS/mst/1800/1461/R1rb/9/

Special Instruction:

Supervisor:
Merimen

Rasul

ASSIGNMENT (Office)

From (Person):

Elaine Ngu

of

mst/

Date/Time:

07032018 436pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLR 9698R

Insured:

SKF 8790M

at Workshop m/s

Cycle & Carriage Kiri

Tel:

of

209 Pandan Garden

Policy No:

A28963651 amx

Claim No:

549637

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

10-02-2018

CA / REV / REP. / REV 24 HRS 'wp'

08032018 @ 10am

H.O.D. Endorsement:

Date/Time:

07032018 540pm

Person Contacted:

Don

Vehicle IN/OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/>) Estimate
	SLR 9698R - x
	SKF 8790M - x
9/3/18	Send preli revised by merimen
20/6/18	Final fig \$ 2460 (Reel 4800, 2670)

49795

REF:

Signature: *[Handwritten Signature]*

ASSIGNMENT

From: _____ Date: _____

Veh No: SLR 9698R Regn: 2017 / 04
Type: Car / M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Estimated Cost: _____

Truck / Trailer or

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLR 9698R

Make: KIA CAREN 1.7 C.C. 1685

at Workshop n/s C&C

Colour: GRAY A/C: Insured / Std / NI / NA

of PANDAN GRON

Sp. Reading: 8369 T/Radio: Insured / Std / NI / NA

Insured: MSLH

Eng/No: _____

Policy No. _____

C/No: KWA HUB 15U 37188/64

Claims No. _____

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: _____ Excess: _____

Steering: Insured / Jammed / Leaked / Burnt or

(Client's Record)

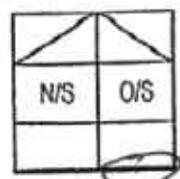
Brake: Insured / Jammed / Leaked / Burnt or

Make of Veh: _____

Modi: Nil / Rim / STD A/Rim or

(Policy Condition)

*10 day
Don*



Remark: The veh had commenced its repair at the time of inspection.

Tyre Size: F: 225/45R17
R: _____

Bal. or Market Value: 4 days

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

IDAC Accident Rpt: _____ Consistent? : Yes or No

TOYO / YOKO or Hankook

GIA / PR Seen: _____ Consistent? : Yes or No

Front R/Bal. 6 mm Rear R/Bal. 6 mm

Est. Repairs: _____ days Res.: Yes or No

L/Bal. 6 mm L/Bal. 6 mm

Lum Sum: _____ % 3 Val.: Yes or No

D.O.A. 10/02/18 D.O.I. 08/03/18

GA / REV / REP. / 24 HRS

Survey held at C&C (PG)

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

RECEIVED 20 JUN 2018

Date/Time, File Pass to? : Prel. Report
 : Final Report

Days Of Repair: 4
Resurvey No. of Trip: 1

Survey Fee:	
Transportation:	
\$ + RS. \$	
Photos	
Others	
TOTAL	

1) _____
Date/Time, File Return to?

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Techn. Invs (\$)
 : Weekend (\$)

Report Format: Marimen
Lump Sum / L.B.I. (\$) 2460/2

2) 20/6 - typist

Survey Department Check List (Case Handler)

Reference No. : CS | MSG | 800 4461 | R/vb
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (_____ **)**: Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (_____ **)**: Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 21/6/18
 Case Handler Date

*C: Critical *N: Non-Critical



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18004461/R1vb

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 08-03-2018



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKF 8790M	Veh. Inspected	SLR 9698R
Policy No.	A28963651QMX	Coverage (\$)	0.00
Claim No.	549637	Excess (\$)	0.00
Assign From	MERIMEN (ELAINE NGU)	Assign Date	07/03/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	10/02/2018	Inspection Date	08/03/2018
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Feb 2018		07 Mar 2018 16:36 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS				[Created by insurer]					
Insured:	WAN KER-I, ID: S7277778F								
Main Claimant:	TEO NGIAN YONG, ID: S1684979J								
Vehicle Reg. No.:	SLR9698R	Date of Loss:	10/02/2018 17:00 - :59						
Claim Type:	TP / 549637	Policy/Cover Note No.:	A28963651QMX (Comprehensive) Coverage: 02/06/2017 - 13/07/2018						
Vehicle Reg. No. (Insured):	SKF8790M	Policy No. (Claimant):							
		Excess:	S\$500.00						
Repairer:	Cycle & Carriage KIA Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Elaine Ngu Siau Mei - 6594 2540]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 08/03/2018]								
Driver/Custodian (Insured):	WAN KER-I (45 / Male), NRIC: S7277778F								
Adj Asg. Remarks:	CAAR IN ,TP WANT SUVRY ON 08.03.18 @10AM								
ASSOCIATED MAIL RECEIVED				View All	Compose Case Mail				
There are no mail for this case.									
<input type="checkbox"/> ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Elaine Ngu Siau Mei	
Date: 09 Mar 2018	
<h3><u>Preliminary Advice</u></h3>	

Insured Vehicle No : SKF8790M	
TP Vehicle No : SLR9698R	Accident Date : 10/02/2018
Make : KIA CARENS	Assignment Date : 07/03/2018
Date of Inspection : 08/03/2018	Est. Duration of Repair : 3.00
Inspection At : CYCLE & CARRIAGE KIA PTE LTD (PANDAN GARDENS) 209 PANDAN GARDENS SINGAPORE 609339	

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,260.00
Revised Amount	:S\$	2,093.00
Check Items (Estimated)	:S\$	2,391.00
Total	:S\$	4,484.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

The vehicle is economical/not economical for repair.

The above survey was conducted on a 'without prejudice' basis.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S1684979J**
 Name
TEO NGIAN YONG

Birth Date **23 May 1965**
 Issue Date **03 Oct 2013**

1002224241H

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. **S1684979J**

TEO NGIAN YONG
 張仰榮
 CHINESE
 Date of Birth **23-05-1965** Sex **M**
 Country of Birth
SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class	Description	EFFECTIVE DATE
Class 2B	Motorcycles =< 200 cc	02 May 1987
Class 3	Motor Cars =< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg	08 Nov 1982

NP 428A

Licence No: **S1684979J**

FOR C&C USE ONLY

1786517

S1684979J

12-03-1994

ERIC No: **S1684979J** Date: **24 Oct 2013** No: **8351047**

KIA AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TEO NGIAN YONG
Period of Insurance : 31 Oct 2017 To 30 Oct 2018
Engine No. : D4FDHH109131
Chassis No. : KNAHU815VJ7188164

Vehicle No. : SLR0698R
Policy No. : 1700071183
Endorsement No. :
Issued Date : 08 Nov 2017

ABOUT THE COVER

Make/Model	KIA Carens 1.7 Diesel SX	Sum Insured	: Market Value	First Year of Registration	: 2017
Engine Capacity/Tonnage	1,685.00 CC	Off Peak Car	: No	Insuring with COE/PARF	: Yes
Driver Restriction	NA				

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver (YUID)" ("IDP") if You are or Your Authorized Driver (named or unnamed) is under the age of 25 and/or has less than 2 years driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for work, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for fire or towing, driving tuition, driving test, racing, passenger-carrying, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Limit of Use 1500cc - 1600cc

* Limitations rendered superfluous by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 199) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under their headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

TEO NGIAN YONG - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

- Cycle & Carriage Body & Panel Centre, Add: 200 Pandan Gardens Singapore 602229 63654201
- Cycle & Carriage Customer Service Centre (For Windscreen claim only), Add: 341 Alexandra Road Singapore 159331 64375004
- Cycle & Carriage Customer Service Centre (For windscreen claim only), Add: 332 Ubi Rd 2 Singapore 408650 67461000

For other Approved Reporting Centres/Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: HL Bank

We hereby certify that this policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0500289813

CYCLE & CARRIAGE - GEORGE(KIA)
 238 ALEXANDRA ROAD
 SINGAPORE 159330 ANSP-840TOR

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/02/2018 16:55
Date Of Accident	10/02/2018 16:40
Exact Location Of Accident	CLEMENTI AVE 6 EXIT TO AYE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLR9698R
Insured/Policyholder	
Name Of Registered Owner	TEO NGIAN YONG
NRIC No	S1684979J
Email Address	ALLANTEO108@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96177889
Alternative Phone No	OFFICE-64920368

Vehicle Particulars

Manufacturer	KIA
Model	CARENS 1.7 DIESEL SX
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700071183
Cover Note Number	

Driver

Name of Driver	TEO NGIAN YONG
NRIC No	S1684979J
Date Of Birth	23/05/1965
Occupation	INDOOR
Date Of Driving Pass	08/11/1982
Driving Experience	35 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96177889
Fax Number	
Contact Number	OFFICE-64920368
E Mail Address :	ALLANTEO108@GMAIL.COM

Address	BLK 324 JURONG EAST ST 31 #02-130
Postcode	600324
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LIM SHWU YEI
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

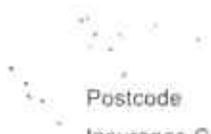
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Details of Witness 1

Name	IRENE LIM
Phone Number	94876299
Email Address	IRENE@TTTECH.COM.SG

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKF8790M
Vehicle Make/Model/Colour	HONDA EURO R/WHITE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	WAN KER-I
NRIC/Passport Number	S7277778F
Contact Number	96867697
Address	



Postcode

Insurance Company Name

MSIG INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Alan
12/2/18
11:00 am

Driver's Signature
(if driver is not the policyholder)
Date & Time:

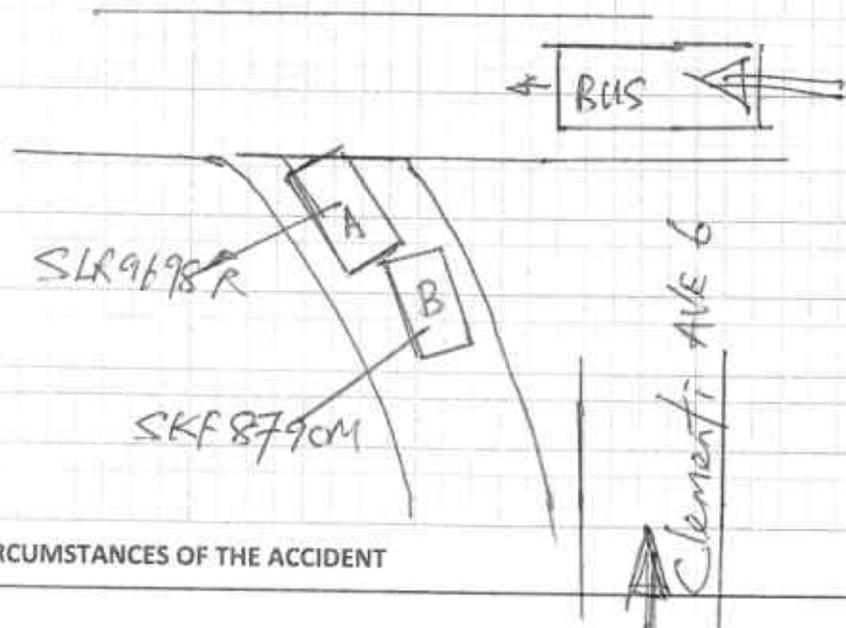
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

D. B.

AYE



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On Saturday 11/2/18, driving from Clementi Ave. 6, filter to left slowly prepare to exit towards AYE.

Reaching near exit of the left Lane, from right Bus (public transport) approach near, stop to give way. Vehicle SKF 8790M sudden hit my rear.

Both vehicles pulled a side. Exchange particulars and decided report to both insurance for claims!

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time: 12/2/18 11:00 am

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**ESTIMATE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
MR TEO NGIAN YONG BLK 324 JURONG WEST STREET 31 #02-130 SINGAPORE 600324 Contact No Mobile: 96177889	Cust No/Name	/MR TEO NGIAN YONG
	Reg No/Reg Date	SLR9698R / 31/10/201
	Date In/Mileage	/ 0
	Chassis No	KNAHU815VJ7188164
	Engine No	D4FDHH109131
	Make/Model	KIA/CARENS 1.7 A D SX FL DY6
	Colour/Trim	IM TITANIUM SILVER/ WK SATURN BLACK

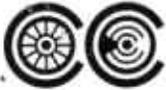
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	12/02/2018/ 12:40	QUD	247 / DonBong	23223
Description of Goods / Services					
	Qty	Unit Price	Disc%	Amount	
E PNT88000 RENEW ACCIDENT DAMAGED PARTS ON REAR BEAM, REAR BUMPER, REAR LOWER BUMPER, REPAIR REAR END PANEL				✓	550 2200.00
E PNT88000 REMOVE AND INSTALL PARKING ASSIST				✓	80 100.00
E PNT98000 PAINT WORK SPRAY REAR END PANEL, REAR BUMPER FACE AND AFFECTED PORTION				✓	420 1200.00
M SUNDRY PERFORM RUST PREVENTION				X	? 120.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				✓	30 50.00
M SUNDRY APPLY BODY SEALANT				X	100.00
M SUNDRY TO APPLY CERAMIC COATING				X	380.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				✓	200.00
M SUNDRY <i>New</i> SUNDRIES				✓	20 50.00
M BRACKET ASSY-RR BUMPER SIDE,LH	1.00	25.00	00.00		? 25.00
M BRACKET ASSY-RR BUMPER SIDE,RH	1.00	25.00	00.00		? 25.00
M ANTENNA ASSY-SMARTKEY	1.00	79.00	00.00		? 79.00
M STAY-RR BUMPER LH	1.00	159.00	00.00		? 159.00
M STAY-RR BUMPER RH	1.00	159.00	00.00		? 159.00
M BEAM-RR BUMPER	1.00	367.00	00.00		? 367.00
M BRACKET-RR BUMPER RAIL,UPR	1.00	5.00	00.00		? 5.00
M BRACKET-RR BUMPER RAIL,LWR	1.00	5.00	00.00		? 5.00
M BRACKET-RR BUMPER LWR,CTR	1.00	5.00	00.00		? 5.00
M BRACKET-RR BUMPER RAIL,LWR	1.00	5.00	00.00		? 5.00
M WIRING HARNESS-R.P.A.S	1.00	251.00	00.00		? 251.00
M COVER-RR BUMPER,UPR	1.00	576.00	00.00		DE ✓ 576.00

Estimate

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



ESTIMATE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Table with 2 main columns: Invoice Name & Address, Owner Name & Vehicle Info. Includes details for MR TEO NGIAN YONG and vehicle specifications like SLR9698R, KNAHU815VJ7188164.

Table with 6 columns: Account No, Terms, Date/Time Printed, CSE, Operator, WIP No. Row 1: CSM00081, Cash, 12/02/2018/ 12:40, QUD, 247 / DonBong, 23223

Main items table with columns: Description of Goods / Services, Qty, Unit Price, Disc%, Amount. Lists various car parts like bumper, lamps, brackets, holders, sensors.

Estimate

SURVEYOR NAME: Rasul - Hp 90010068
SURVEYOR SIGNATURE: [Signature]
DATE: 08/03/18 @ 1000
REMARKS: 3 days

Resurvey by paint

LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and confirmed & accepted by Insurance Company

Summary table: 7% GST on 7260.00 = 508.20. Total Payable 7,768.20

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced.



LKK
Rasul

VEHICLE NO : SLR9698R

MODEL : KIA/CARENS 1.7A D SX

WIP : 23223

Material	: \$	<u>1,160.00</u>
Labour	: \$	<u>1,680.00</u>
Sub-Total	: \$	<u>2,840.00</u>
Less 2% Disc	: \$	<u>-</u>
Less Excess	: \$	<u>-</u>
Total	: \$	<u>2,840.00</u>
GST 7%	: \$	<u>198.80</u>
Grand Total	: \$	<u>3,038.80</u>
Finalise By/Date	: <u>Army</u>	<u>on 11/05/18</u>

REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 6 WORKING DAYS + 2 days (wk. end)
= 8 days

- * TP vehicle no: SKF8790M (MS16)
- * claim GIA search fee \$ 2.00
- * claim loss of use.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR TEO NGIAN YONG	Cust No/Name /MR TEO NGIAN YONG
BLK 324 JURONG WEST STREET 31	Reg No/Reg Date SLR9698R / 31/10/2017
#02-130	Date In/Mileage 04/04/2018/ 9987
SINGAPORE 600324	Chassis/Package KNAHUB15VJ7188164 /FS317
Contact No Mobile: 96177889	Engine No D4FDHH109131
11/04/	Make/Model KIA/CARENS 1.7 A D SX FL DY6
	Colour/Trim IM TITANIUM SILVER/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	11/05/2018/ 20:14	TLD	884 / Lauro Songcuan	23223

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW DAMAGED PARTS ON REAR BEAM, REAR BUMPER, REAR LOWER BUMPER,				550.00 ✓
E PNT88000 REMOVE AND INSTALL PARKING ASSIST				80.00 ✓
E PNT98000 SPRAY PAINT REAR BUMPER FACE AND AFFECTED PORTION				420.00 ✓
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				30.00 ✓
M SUNDRY APPLY CERAMIC COATING				? 380.00 ✓
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				200.00 ✓
M SUNDRY SUNDRIES				20.00 ✓
X BEAM-RR BUMPER ?	1.00	367.00	00.00	367.00 ✓
X COVER-RR BUMPER,UPR ✓	1.00	576.00	00.00	576.00 ✓
X COVER-RR BUMPER LWR ✓	1.00	201.00	00.00	201.00 ✓
X HOLDER-BACK WARING SYSTEM OTR ✓	1.00	4.00	00.00	4.00 ✓
X HOLDER-BACK WARING SYSTEM OTR ✓	1.00	4.00	00.00	4.00 ✓
X HOLDER-BACK WARING SYSTEM INR ✓	1.00	4.00	00.00	4.00 ✓
X HOLDER-BACK WARING SYSTEM INR ✓	1.00	4.00	00.00	4.00 ✓
Z TEXT TP MSIG DOA: 10.02.18 (3 REPAIR DAY) SURVEYOR: RASUL LKK 08.03.2018				

"Guarantee your warranty, maintain with Cycle & Carriage."

Parts	1,160.00		Nett	2,840.00
Labour	1,280.00	7% GST on	2840.00	198.80
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	3,038.80
Diagnostics Job	0.00			
Sundry/Others	400.00			
Total(w/o GST)	2,840.00			

This is not an official tax invoice.
 This is a computer generated document, no signature is required.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 20 June 2018 10:16 AM
To: 'Lauro Araos Songcuan Jr'; Rasul (LKKAuto)
Cc: Andre Chow En De; Don Bong Kiong Hua; Loi Ai Ting; Cheng Jo Jo; SUR
Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Larry,

Noted with thanks.

Please take note no of days: 4 days.

Final invoice and all supporting documents sent over to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan Jr [mailto:lauro.songcuan@cyclecarriage.com.sg]
Sent: Wednesday, 20 June 2018 10:08 AM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>
Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Rasul,

We confirm finalized amount at \$ 2,460.00 before GST.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Rasul (LKKAuto) [mailto:Rasul@lkkauto.com]
Sent: 20 June 2018 10:03
To: Lauro Araos Songcuan Jr; Veron Chen (LKKAuto); Don Bong Kiong Hua
Cc: Andre Chow En De; Don Bong Kiong Hua
Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Hi Lauro,

Without the invoice for coating, we finalised at amount of \$ 2460
Kindly confirm

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 *Save the Earth. Print only when necessary.*

From: Lauro Araos Songcuan Jr [mailto:lauro.songcuan@cyclecarriage.com.sg]
Sent: Wednesday, 20 June, 2018 9:46 AM
To: Veron Chen (LKKAuto); Don Bong Kiong Hua
Cc: Rasul (LKKAuto); Andre Chow En De; Don Bong Kiong Hua
Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Veron,

My apologies, our customer can not provide the invoice you needed.

Pls. advise us on the next actions to be taken.

Best regards,

Larry Songcuan
Customer Service



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T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: 18 June 2018 12:47
To: Lauro Araos Songcuan Jr; Don Bong Kiong Hua

Cc: Rasul (LKKAuto); Andre Chow En De
Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Don,

Pls. provide invoice for Applying Ceramic Coating.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan Jr [<mailto:lauro.songcuan@cyclecarriage.com.sg>]

Sent: Friday, 8 June 2018 4:25 PM

To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: FW: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

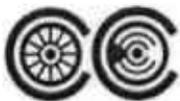
Hi Don,

Pls. provide invoice for Applying Ceramic Coating.

Thanks

Regards,

Larry Songcuan
Customer Service



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T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: 08 June 2018 15:29

To: Mei Kwan (LKKAuto); Lauro Araos Songcuan Jr; Rasul (LKKAuto)

Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Yusof Bin Hashim; Admin A; SUR

Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Larry,

Please provides us invoice TO APPLY CERAMIC COATING.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 4 June 2018 2:50 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'Lauro Araos Songcuan Jr' <lauro.songcuan@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Loi Ai Ting' <aiting.loi@cyclecarriage.com.sg>; 'Cheng Jo Jo' <jojo.cheng@cyclecarriage.com.sg>; 'Yusof Bin Hashim' <yusof.hashim@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Larry,

Please provides us invoice TO APPLY CERAMIC COATING.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 28 May 2018 4:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'Lauro Araos Songcuan Jr' <lauro.songcuan@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Loi Ai Ting' <aiting.loi@cyclecarriage.com.sg>; 'Cheng Jo Jo' <jojo.cheng@cyclecarriage.com.sg>; 'Yusof Bin Hashim' <yusof.hashim@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Larry,

Please provides us invoice TO APPLY CERAMIC COATING.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 18 May 2018 4:29 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'Lauro Araos Songcuan Jr' <lauro.songcuan@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Loi Ai Ting' <aiting.loi@cyclecarriage.com.sg>; 'Cheng Jo Jo' <jojo.cheng@cyclecarriage.com.sg>; 'Yusof Bin Hashim' <yusof.hashim@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Larry,

Please provides us invoice TO APPLY CERAMIC COATING.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 16 May 2018 10:42 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Larry,

Please provides us invoice TO APPLY CERAMIC COATING.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Monday, 14 May 2018 11:24 AM
To: Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Lauro,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CS/MSG18004461/R1vb	Veron

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan Jr [<mailto:lauro.songcuan@cyclecarriage.com.sg>]

Sent: Friday, 11 May, 2018 8:29 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>

Subject: SLR9698R (KIA) - FINALISE

Dear Rasul,

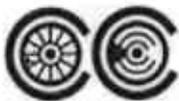
Pls. refer to attached files and photos.

Kindly confirm finalized amount of \$ **2,840.00** before Gst for SLR9698R.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



CYCLE & CARRIAGE

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DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are

Veron Chen (LKKAuto)

From: Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>
Sent: Wednesday, 20 June 2018 9:46 AM
To: Veron Chen (LKKAuto); Don Bong Kiong Hua
Cc: Rasul (LKKAuto); Andre Chow En De; Don Bong Kiong Hua
Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Veron,

My apologies, our customer can not provide the invoice you needed.

Pls. advise us on the next actions to be taken.

Best regards,

Larry Songcuan
Customer Service



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T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: 18 June 2018 12:47
To: Lauro Araos Songcuan Jr; Don Bong Kiong Hua
Cc: Rasul (LKKAuto); Andre Chow En De
Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Don,

Pls. provide invoice for Applying Ceramic Coating.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan Jr [mailto:lauro.songcuan@cyclecarriage.com.sg]
Sent: Friday, 8 June 2018 4:25 PM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Andre Chow En De

<andre.chow@cyclecarriage.com.sg>

Subject: FW: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Hi Don,

Pls. provide invoice for Applying Ceramic Coating.

Thanks

Regards,

Larry Songcuan
Customer Service



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T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: 08 June 2018 15:29
To: Mei Kwan (LKKAuto); Lauro Araos Songcuan Jr; Rasul (LKKAuto)
Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Yusof Bin Hashim; Admin A; SUR
Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Larry,

Please provides us invoice TO APPLY CERAMIC COATING.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 4 June 2018 2:50 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'Lauro Araos Songcuan Jr' <lauro.songcuan@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Loi Ai Ting' <aiting.loi@cyclecarriage.com.sg>; 'Cheng Jo Jo' <jojo.cheng@cyclecarriage.com.sg>; 'Yusof Bin Hashim' <yusof.hashim@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Larry,

Please provides us invoice TO APPLY CERAMIC COATING.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 28 May 2018 4:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'Lauro Araos Songcuan Jr' <lauro.songcuan@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Loi Ai Ting' <aiting.loi@cyclecarriage.com.sg>; 'Cheng Jo Jo' <jojo.cheng@cyclecarriage.com.sg>; 'Yusof Bin Hashim' <yusof.hashim@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Larry,

Please provides us invoice TO APPLY CERAMIC COATING.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 18 May 2018 4:29 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'Lauro Araos Songcuan Jr' <lauro.songcuan@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Loi Ai Ting' <aiting.loi@cyclecarriage.com.sg>; 'Cheng Jo Jo' <jojo.cheng@cyclecarriage.com.sg>; 'Yusof Bin Hashim' <yusof.hashim@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Larry,

Please provides us invoice TO APPLY CERAMIC COATING.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 16 May 2018 10:42 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Larry,

Please provides us invoice TO APPLY CERAMIC COATING.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 14 May 2018 11:24 AM

To: Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLR9698R (KIA) - FINALISE *** LKK REF: CS/MSG18004461/R1vb

Dear Lauro,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CS/MSG18004461/R1vb	Veron

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan Jr [mailto:lauro.songcuan@cyclecarriage.com.sg]

Sent: Friday, 11 May, 2018 8:29 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo

Jo <jojo.cheng@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>
Subject: SLR9698R (KIA) - FINALISE

Dear Rasul,

Pls. refer to attached files and photos.

Kindly confirm finalized amount of \$ **2,840.00** before Gst for SLR9698R.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Feb 2018		07 Mar 2018 16:36 Edit Adj Rpt	S\$2,460.00 Edit Estimates	S\$2,460.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	WAN KER-1, ID: S7277778F	
Main Claimant:	TEO NGIAN YONG, ID: S1684979J	
Vehicle Reg. No.:	SLR9698R	Date of Loss: 10/02/2018 17:00 - :59 [3 Months and 10 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 549637	Policy/Cover Note No.: A28963651QMX (Comprehensive) Coverage: 02/06/2017 - 13/07/2018
Vehicle Reg. No. (Insured):	SKF8790M	Policy No. (Claimant):
		Excess: S\$500.00
Repairer:	Cycle & Carriage KIA Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel:	
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Elaine Ngu Siau Mei - 6594 2540]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 06/04/2018]	
Driver/Custodian (Insured):	WAN KER-1 (45 / Male), NRIC: S7277778F	
Adj Asg. Remarks:	CAAR IN ,TP WANT SUVRY ON 08.03.18 @10AM	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

***SLR9698R (549637)**
[SKF8790M]
TP
TEO NGIAN YONG
Feb 10 2018 5:00PM
[WAN KER-I]
Cycle & Carriage KIA Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
1	07/03/18 16:37	Accident Statement <small>From: SC - Reg. No: SKF8790M, Claimant: WAN KER-I</small>	1	Load HTM
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	09/03/18 14:43	Adjuster Immediate Advice	1	Load HTM
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
2	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
3	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
4	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
5	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
6	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
7	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
8	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
9	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
10	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
11	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
12	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
13	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
14	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
15	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
16	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
17	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
18	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
19	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
20	09/03/18 14:37	General View	1	Load JPG <input checked="" type="checkbox"/>
21	20/06/18 10:19	Reinspection Photo	1	Load JPG <input checked="" type="checkbox"/>
22	20/06/18 10:19	Reinspection Photo	1	Load JPG <input checked="" type="checkbox"/>
23	20/06/18 10:19	Reinspection Photo	1	Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
1	14/02/18 10:37	TPD SLR9698R GIA REPORT & EST	1	Load PDF
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail Print
1	26/02/18 14:02	Email - Survey appt	1	Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)



Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18004461/R1VBQ2

Date: 25/06/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: A28963651QMX
 Claimant Vehicle No: SLR9698R Insured Vehicle No: SKF8790M
 Date of Loss: 10/02/2018 Nature of Claim: TP Claim No: 549637

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLR9698R**
 Make & Model: KIA CARENS, 1.7 DCT (A) Engine No: D4FDHH109131
 Reg. Date: 31/10/2017 (Man. Year: 2017) Chassis No: KNAHU815VJ7188164
 Colour: Grey Odometer: 8369 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
 Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm
 Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,850.00	1,180.00	1,670.00	58.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,410.00	1,280.00	3,130.00	70.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,260.00	2,460.00	4,800.00	66.12
+ GST 7.00/7.00% (S\$)	508.20	172.20	336.00	66.12
Nett Amount (S\$)	7,768.20	2,632.20	5,136.00	66.12

INSPECTION

Date of Assignment: 07/03/2018
 Date Inspected: 08/03/2018 Inspected At: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)
 209 Pandan Gardens
 Singapore 609339
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 25 Jun 2018)
Parts: 143	KIA CARENS 1.7 DCT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLR9698R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS
2	1		*BRACKET ASSY ,RR BUMPER SIDE ,LH	Serviceable	25.00 FS	*- FS
3	1		*BRACKET ASSY ,RR BUMPER SIDE ,RH	Serviceable	25.00 FS	*- FS
4	1		*ANTENNA ASSY -SMARTKEY	Serviceable	79.00 FS	*- FS
5	1		*STAY-RR BUMPER LH	Serviceable	159.00 FS	*- FS
6	1		*STAY-RR BUMPER RH	Serviceable	159.00 FS	*- FS
7	1		*BEAM -RR BUMPER	Bent	367.00 FS	*367.00 FS
8	1		*BRACKET -RR BUMPER RAIL -UPER	Serviceable	5.00 FS	*- FS
9	1		*BRACKET -RR BUMPER RAIL -LWR	Serviceable	5.00 FS	*- FS
10	1		*BRACKET -RR BUMPER LWR,CTR	Serviceable	5.00 FS	*- FS
11	1		*BRACKET -RR BUMPER RAIL -LWR	Serviceable	5.00 FS	*- FS
12	1		*WIRING HARNESS -R.P.A.S	Serviceable	251.00 FS	*- FS
13	1		*COVER -RR BUMPER ,UPR	Deformed	576.00 FS	*576.00 FS
14	1		*COVER -RR BUMPER LWR	Cut	201.00 FS	*201.00 FS
15	1		*LAMP ASSY -REAR FOG, RH	Serviceable	116.00 FS	*- FS
16	1		*LAMP ASSY -REAR FOG, LH	Serviceable	116.00 FS	*- FS
17	1		*BRACKET -RR BUMPER SIDE LWR ,LH	Serviceable	21.00 FS	*- FS
18	1		*BRACKET -RR BUMPER SIDE LWR ,RH	Serviceable	21.00 FS	*- FS
19	1		*HOLDER -BACK WARING SYSTEM OTR	Necessary	4.00 FS	*4.00 FS
20	1		*HOLDER -BACK WARING SYSTEM OTR	Necessary	4.00 FS	*4.00 FS
21	1		*HOLDER -BACK WARING SYSTEM INR	Necessary	4.00 FS	*4.00 FS
22	1		*HOLDER -BACK WARING SYSTEM INR	Necessary	4.00 FS	*4.00 FS
23	1		*ULTRASONIC SENSOR ASSY -P.A.S	Serviceable	162.00 FS	*- FS
24	1		*ULTRASONIC SENSOR ASSY -P.A.S	Serviceable	162.00 FS	*- FS
25	1		*ULTRASONIC SENSOR ASSY -P.A.S	Serviceable	162.00 FS	*- FS
26	1		*ULTRASONIC SENSOR ASSY -P.A.S	Serviceable	162.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	2,850.00	1,180.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	RENEW ACCIDENT DAMAGED PARTS ON REAR BEAM ,REAR BUMPER ,REAR LOWER BUMPER ,REPAIR REAR END PANEK	New	2,200.00	550.00
2	REMOVE AND INSTALL PARKING ASSIST	New	100.00	80.00
3	PAINT WORK SPRAY REAR END PANEL ,REAR BUMPER FACE AND AFFECTED PORTION	New	1,260.00	420.00
4	PERFORM RUST PREVENTION	New	120.00	0.00
5	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM	New	50.00	30.00
6	APPLY BODY SEALANT	New	100.00	0.00
7	TO APPLY CERAMIC COATING	New	380.00	0.00
8	TO CARRY OUT DIAGNOSTIC CHECK USNG HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
Gross Labour Cost (S\$)			4,410.00	1,280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >