

## Vic (LKKAUTO)

**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 12 December, 2018 3:28 PM  
**To:** Joyce Foo; Jenny Toh  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN6994A (OI : QBE - VC011257) AND SKV9826D (TP : LKK REF - CC6/QBE18004459/Ahb3) on 06/03/2018  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK AFTER REPAIR PHOTOS.pdf; TP LOD.PDF; Email to OI dd 261018.pdf; LETTER TO OI.pdf

**YOUR REF – VC011257**  
**LKK REF – CC6/QBE18004459/Ahb3**  
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Dear Joyce,

### ACCIDENT INVOL VING VEHICLES SJN 6994A (OI) / SKV 9826D (TP) / OTHERS ON 06/03/2018

We refer to the above matter.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last car and rear-ended TP vehicle.

A letter and email was sent out to the Insured to notify of the TP claim, liability and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **MODERN AUTOMOTIVE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 27,346.30	\$ 14,712.50
Loss of Use (\$100 x 15 days)	\$ 1,500.00	\$ 900.00 (\$60 x 15 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 28,848.30</b>	<b>\$ 15,614.50</b>

### Breakdown of days is as follows:

Our surveyor's recommended days to repair	13 days
Weekends / Downtime	1 day
<b>TOTAL</b>	<b>14 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 21 August, 2018 11:16 AM

**To:** 'Joyce Foo'; Jenny Toh

**Cc:** Vic (LKKAuto); Admin A

**Subject:** FW: Direct Settlement - Accident Involving SJN6994A (OI : QBE - TBA) AND SKV9826D (TP : LKK REF - CC6/QBE18004459/Ahs3) on 06/03/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

**Dear Vic,**

**Kindly assist.**

Thank you

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Sent:** Tuesday, 21 August 2018 10:01 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJN6994A (OI : QBE - TBA) AND SKV9826D (TP : LKK REF - CC6/QBE18004459/Ahs3) on 06/03/2018

Our Ref. VC011257

Hi Shu Pei

We refer to the above.

Please advise status of the above.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Wednesday, 11 April, 2018 2:25 PM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJN6994A (OI : QBE - TBA) AND SKV9826D (TP : LKK REF - CC6/QBE18004459/Ahs3) on 06/03/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)  
**Sent:** Wednesday, 4 April 2018 11:50 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SJN6994A (OI : QBE - TBA) AND SKV9826D (TP : LKK REF - CC6/QBE18004459/Ahs3) on 06/03/2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 21 March 2018 1:23 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** [nyaheeda.othman@qbe.com](mailto:nyaheeda.othman@qbe.com); Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: Direct Settlement - Accident Involving SJN6994A (OI : QBE - TBA) AND SKV9826D (TP : LKK REF - CC6/QBE18004459/Ahs3) on 06/03/2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Thursday, 8 March 2018 1:38 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** [nyaheeda.othman@qbe.com](mailto:nyaheeda.othman@qbe.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJN6994A (OI : QBE - TBA) AND SKV9826D (TP : LKK REF - CC6/QBE18004459/hs3) on 06/03/2018

**WITHOUT PREJUDICE**

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case from M/s Modern Automotive Pte Ltd – Ubi.

Enclosed for your perusal is:

- TP GIA report

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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