

ASS. REC. BY:

REF: CS/MSG18004456/R1.vd3/n2 Special Instruction:

Surveyor: Reid ASSIGNMENT (Office)

From (Person): Catherine Thia of MSG Date/Time: 8/3/18 @ 9.14am

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLP 3085J Insured: SGU 5036X

at Workshop m/s Weemus Automotive Tel: 9129 4556

of 249 Alexandra Rd

Policy No: P27703573 DMV Claim No: 546930

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 22/01/2018  
(Client's Record)

CA / REV / REP. / REV 24 HRS wp 12/3/18 @ 9am - 11am  
H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 9.19am 08/3/18 Person Contacted: Michelle Vehicle IN/OUT (OUT)

Date/Time	Action/Instruction ( ) Estimate	
	SLP 3085J - NBA/MSG18001244/Y	D.O.A: 22/01/2018
	SGU 5036 X - NBA/MSG18001244/Y	D.O.A: 22/01/2018
16/3/18	Send preli revised by merimen	
23/3/18	Final fig \$4350 confirmed by email (Red Flag, 3079)	



## Survey Department Check List (Case Handler)

Reference No. : CS | MSG | 8004456 | R1vd3  
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin (** ): Case handler to make sure all information created by the assignment team are ACCURATE.

**(1) Office Assign Form**

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

**Surveyor (** ): Case handler to make sure the surveyor completed all required information.

**(1) Assignment Form**

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

**(2) System - (Views/Merimen)**

C	Damaged Vehicle Photographs Uploaded	✓			
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**(3) Workshop Estimate/Assignment Form**

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

**(4) System - (Views/Merimen)**

C	Resurvey photo Uploaded	✓			
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Check By: VERON 23/5/18  
 Case Handler                      Date

\*C: Critical \*N: Non-Critical



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18004456/R1vd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 08-03-2018	
		Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGU 5036X	Veh. Inspected	SLP 3085J
Policy No.	P27703573DMV	Coverage (\$)	0.00
Claim No.	546930	Excess (\$)	0.00
Assign From	MERIMEN (CATHERINE THIA)	Assign Date	08/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	22/01/2018	Inspection Date	
Survey held at	WEARNES AUTOMOTIVE PTE LTD 249 ALEXANDRA ROAD SINGAPORE 159935		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Catherine Thia Shi Yi	Date: 16 Mar 2018

## Preliminary Advice

Insured Vehicle No	: SGU5036X	Accident Date	: 22/01/2018
TP Vehicle No	: SLP3085J	Assignment Date	: 08/03/2018
Make	: VOLVO XC60	Est. Duration of Repair	: 5.00
Date of Inspection	: 13/03/2018		
Inspection At	: WEARNES AUTOMOTIVE PTE LTD (ALEXANDRA) (HQ) 249 ALEXANDRA ROAD SINGAPORE 159935		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,250.00
Revised Amount	:S\$	4,350.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	4,350.00

Lump Sum Repair :S\$

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

### Remarks

( ) The vehicle is economical/not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jan 2018		08 Mar 2018 09:14 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b>				<a href="#">[Created by insurer]</a>					
Insured:	CHAN MENG KWEE, ID: S7431152J, Tel: +6597943689								
Main Claimant:	THUA XIAO WEI TAMMY, ID: S8008996A								
Vehicle Reg. No.:	SLP3085J	Date of Loss:	22/01/2018 07:00 - :59						
Claim Type:	TP / 546930	Policy/Cover Note No.:	P27703573DMV (Comprehensive) Coverage: 17/05/2017 - 16/05/2018						
Vehicle Reg. No. (Insured):	SGU5036X	Policy No. (Claimant):							
		Excess:	S\$500.00						
Repairer:	Wearnes Automotive Pte Ltd (alexandra) (HQ) 249 ALEXANDRA ROAD, 159935 Alexandra - Tel: 64731488								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... <b>[Imm.Advice due 09/03/2018]</b>								
Driver/Custodian (Insured):	TNG YI MEI(TANG YUMEI) (), NRIC: S7723752F, Tel: +6597943689								
Adj Asg. Remarks:	ON WP OI is disputing on damages, Please take a look at OI photos and check on consistency when you go down to inspect the vehicle.								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a> <a href="#">Compose Case Mail</a>					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>				<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 23 March 2018 10:16 AM  
**To:** 'Michelle Ong Siew Bee'; Rasul (LKKAuto)  
**Cc:** SUR  
**Subject:** RE: FINAL BILL for SLP3085J

Dear Michelle,

Confirmed finalize amount \$4350 before GST

No of days: 5 days

**Final invoice and all supporting documents sent over to MSIG**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Michelle Ong Siew Bee [mailto:michelle.ong@wearnes.com]  
**Sent:** Thursday, 22 March 2018 8:52 PM  
**To:** Rasul (LKKAuto) <Rasul@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** FINAL BILL for SLP3085J

Dear Rasul,

Please refer to Final Bill as attached.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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## Veron Chen (LKKAuto)

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 16 March 2018 7:40 AM  
**To:** 'Michelle Ong Siew Bee'  
**Subject:** RE: SLP 3085J-DOA: 13/3/2018

Dear Michelle ,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Michelle Ong Siew Bee [mailto:michelle.ong@wearnes.com]  
**Sent:** Thursday, 15 March 2018 6:57 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** RE: SLP 3085J-DOA: 13/3/2018

Dear Veron,

No parts to replace. Only labour. 1 page of the estimate is correct.

Best regards,

Michelle Ong  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Thursday, March 15, 2018 5:06 PM  
**To:** Michelle Ong Siew Bee <michelle.ong@wearnes.com>  
**Subject:** FW: SLP 3085J-DOA: 13/3/2018

Dear Michelle,

As spoken.

Kindly forward us surveyor marking.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Pauline Soh

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**From:** Pauline Soh  
**Sent:** Wednesday, 7 March, 2018 4:12 PM  
**To:** 'Michelle Ong Siew Bee'; Ho Pei Fang  
**Cc:** Catherine Thia  
**Subject:** RE: Direct Settlement For SLP3085J & SGU5036X

Hi Michelle

As spoken, I will inform Anthony to survey before 12pm accordingly.

Regards  
Pauline

---

**From:** Michelle Ong Siew Bee [mailto:michelle.ong@wearnes.com]  
**Sent:** Wednesday, 7 March, 2018 1:59 PM  
**To:** Pauline Soh <pauline\_soh@sg.msig-asia.com>; Ho Pei Fang <PeiFang\_Ho@sg.msig-asia.com>  
**Cc:** Catherine Thia <catherine\_thia@sg.msig-asia.com>  
**Subject:** RE: Direct Settlement For SLP3085J & SGU5036X

Dear Pauline,

Please arrange appointment at 10am.

Kindly confirm.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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**From:** Pauline Soh [mailto:pauline\_soh@sg.msig-asia.com]  
**Sent:** Wednesday, March 7, 2018 1:48 PM  
**To:** Michelle Ong Siew Bee <michelle.ong@wearnes.com>; Ho Pei Fang <PeiFang\_Ho@sg.msig-asia.com>  
**Cc:** Catherine Thia <catherine\_thia@sg.msig-asia.com>  
**Subject:** RE: Direct Settlement For SLP3085J & SGU5036X

Hi Mic

Can we fix the time at 11am on 12/03/18?

Pls reply to confirm. Thanks.

---

**From:** Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]  
**Sent:** Wednesday, 7 March, 2018 10:38 AM  
**To:** Pauline Soh <[pauline\\_soh@sg.msig-asia.com](mailto:pauline_soh@sg.msig-asia.com)>; Ho Pei Fang <[PeiFang\\_Ho@sg.msig-asia.com](mailto:PeiFang_Ho@sg.msig-asia.com)>  
**Cc:** Catherine Thia <[catherine\\_thia@sg.msig-asia.com](mailto:catherine_thia@sg.msig-asia.com)>  
**Subject:** RE: Direct Settlement For SLP3085J & SGU5036X  
**Importance:** High

Dear Pauline,

Please arrange for survey on Monday morning (12<sup>th</sup> March 2018) between 10am to 12pm.

Kindly confirm appointment in writing on urgent basis.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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**From:** Richmond Ho  
**Sent:** Tuesday, March 6, 2018 10:20 AM  
**To:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>  
**Subject:** FW: Direct Settlement For SLP3085J & SGU5036X

Arrange rental car

**Richmond Ho**  
Senior Service Consultant  
Body & Paint – Insurance Claim



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
D (65) 6430 4890 M (65) 9176 8543  
[www.wearnesauto.com](http://www.wearnesauto.com) [richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)

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**From:** Catherine Thia [[mailto:catherine\\_thia@sg.msig-asia.com](mailto:catherine_thia@sg.msig-asia.com)]  
**Sent:** Monday, 5 February, 2018 4:09 PM  
**To:** Richmond Ho  
**Subject:** RE: Direct Settlement For SLP3085J & SGU5036X

Dear Richmond

- Without Prejudice -

Liability is clear, pending insured concurrence on damages and quantum

We can proceed to do direct settlement.

Thanks

Best Regards

**Catherine Thia**  
Senior Executive, Claims Services (Motor)  
Direct line +65 6594 2545 | Direct fax +65 6225 7402 | [catherine\\_thia@sg.msig-asia.com](mailto:catherine_thia@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | [www.msig.com.sg](http://www.msig.com.sg) | Follow us on    

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---

**From:** Richmond Ho [<mailto:richmond.ho@wearnes.com>]  
**Sent:** Monday, 5 February, 2018 9:29 AM  
**To:** Catherine Thia <[catherine\\_thia@sg.msig-asia.com](mailto:catherine_thia@sg.msig-asia.com)>  
**Subject:** FW: Direct Settlement For SLP3085J & SGU5036X

Hi Catherine,

Can we settle direct for this case

**Richmond Ho**  
Senior Service Consultant  
Body & Paint – Insurance Claim



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
D (65) 6430 4890 M (65) 9176 8543  
[www.wearnesauto.com](http://www.wearnesauto.com) | [richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)

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---

**From:** Richmond Ho  
**Sent:** Friday, 2 February, 2018 12:28 PM  
**To:** [claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)  
**Subject:** Fwd: Direct Settlement For SLP3085J & SGU5036X

Hi

Any update?

Richmond Ho  
Senior Service Consultant

Wearnes Automotive Pte. Ltd.  
249 Alexandra Road Singapore 159935  
Mobile. (65) 9176 8543  
Direct. (65) 6430 4890  
website. [www.wearnesauto.com](http://www.wearnesauto.com)

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Begin forwarded message:

**From:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Date:** 24 January 2018 at 10:18:00 SGT  
**To:** "[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)" <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>  
**Subject:** Direct Settlement For SLP3085J & SGU5036X

Hi,

Please refer to above attachment and check if possible for direct settlement.

**Richmond Ho**  
Senior Service Consultant  
Body & Paint – Insurance Claim

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REPUBLIC OF SINGAPORE DRIVING LICENCE

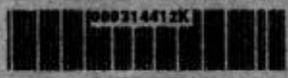
S7119218J

LEONG YEN POK VICTOR

Date: 03 Jun 1971

Date: 18 Mar 2003

000314412K

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7119218J

Name

LEONG YEN POK VICTOR

梁元博

Race

CHINESE

Date of Birth

03-06-1971

Sex

M

Country of Birth

SINGAPORE





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

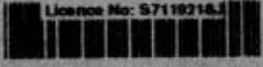
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

18 Mar 2003

NP 429A

Licence No: S7119218J



1615234

NRC No. S7119218J

Blood Group

B+

Date of issue

25-01-1994

1E CANTONMENT ROAD #38-55

SINGAPORE 085501

NRC No. 071107101

Date: 01/01/2010

No: 6491901




## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/01/2018 13:05
Date Of Accident	22/01/2018 07:40
Exact Location Of Accident	CANTONMENT CLOSE (INFRONT OF CANTONMENT PR SCHOOL)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP3085J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHUA XIAO WEI TAMMY
NRIC No	S8008996A
Email Address	COMANCH3@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-90619822
Alternative Phone No	OFFICE-90619822

### Vehicle Particulars

Manufacturer	VOLVO
Model	XC60-2.0 T5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company	ECICS LIMITED
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MPC17A00591000
Cover Note Number	

### Driver

Name of Driver	LEONG YEN POK VICTOR
NRIC No	S7119218J
Date Of Birth	03/06/1971
Occupation	INDOOR
Date Of Driving Pass	18/03/2003
Driving Experience	14 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address 1B CANTONMENT RD #38-55 (085501)  
 Postcode  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured SPOUSE  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

**General Information of the Accident**

Type Of Accident COLLISION - CHANGE/CROSS LANE  
 Weather Conditions CLEAR  
 Road Surface DRY

**Other Information**

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles involved in the accident  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance?  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 2  
 Passenger 1 NAME: : WIFE  
 GENDER: : FEMALE

**Details of Police Action**

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

**Circumstances of Accident**

REFER TO SKETCH PLANS

**Attachment(s)**

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number SGU5036X  
 Vehicle Make/Model/Colour MIT LANCER  
 Details Of Properties  
 Vehicle Category PRIVATE CAR  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver)

**Describe Circumstances of the Accident**

On 22/01/18 at around 7:40 am, I drove to Cantonment close (Cantonment Primary School) to send my children to school. I parked my car (head-in) at the drop off point outside the school. After sending my children to school while getting into my car, I noticed a lady sitting inside her car on the right side of my car still using her phone hogging the place for drop off. I proceed to reverse my car to the left and then turn right forward to get out of the drop off point. When I was right behind the lady's car (SGU 5036X), the cars in front of mine stopped so I had to stop. The lady in the white car (SGU 5036X) did not notice that my car was behind and she reversed straight into my car. Her right rear bumper hit my left rear fender above the wheel and dented my car.

**Declaration**

We declare the foregoing particulars are true in every respect.

Anna Xiao Wei Tanmy  
S8008996A

Policyholder's Signature / Date & Time

 22/01/18  
1:25 pm

Driver's Signature (if driver is not the policyholder) / Date & Time



Witnessed by Reporting Centre Personnel B.K.M. 0200744H

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Chua Xiao Wei Tammy  
8808996 A

*[Signature]* 22/01/18  
1:25 pm

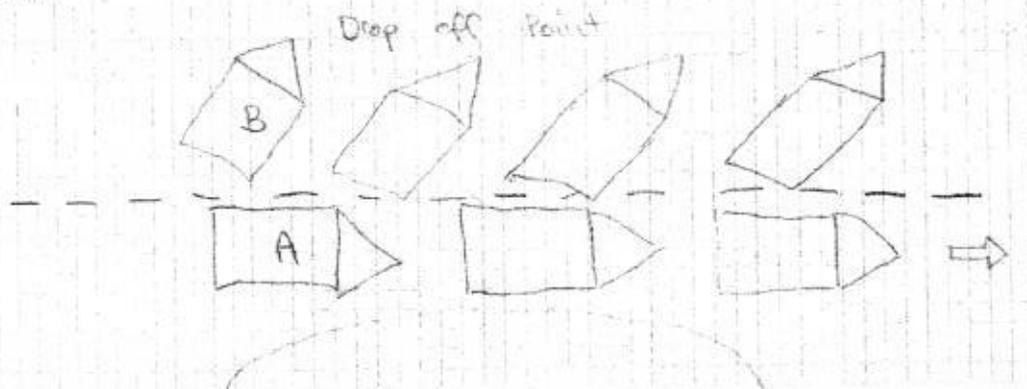


Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel  
8208994  
B.K.Ng

**Sketch Plan**



**SERVICE ESTIMATE**

95032 - C00001  
Mr Victor Leong  
1e Cantonment Rd,  
#38-55

SL: SERVICE SALES - PC

Singapore 085501

Closed by .... : Richmond Ho  
Svc Consultant :  
Remarks ..... : Mr Victor Leong

GST Reg.No:M28920628X  
Inv.No. . : B&P 0 Page 1  
Inv.date. : 24/01/2018  
WIP No. . : 41810  
Veh.In/Out: 24/01/2018  
\*Tel.No. . : Mobile: 90619822  
Reg.No. . : SLP3085J  
Reg.date . : 06/08/2010  
Mileage .. : 0  
Chassis No: YV1DZ445BB2144567

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPAIR REAR LH FENDER,ETC	0	3200.00	0		<del>3,200.00</del> S 2400	
800	TO PUTTY SPRAY PAINT ON REAR LH FENDER,ETC	0	1000.00	0		<del>1,000.00</del> S 700	
802	TO REMOVE & INSTALL INTERIOR P	0	1600.00	0		<del>1,600.00</del> S 800	
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	450.00	0		450.00 S	

RASUL  
Hp 90010068  
5 days  
13/03/18 @ 0930  
16/3/18

**LKK Auto Consultants** hence the Repairer of the following:  
 • To resurvey before/after spray painting.  
 • To display damaged part(s) during resurvey.  
 • Parts prices are subject to confirmation.  
 • Third party survey is on a "Without Prejudice".  
 • No illegal modification(s) is allowed.  
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_  
Labour Total 6,250.00  
Parts Total 0.00  
Package Total 0.00

Gross Total. 6,250.00  
Net..... 6,250.00  
GST @ 7.0% 437.50  
Total..... 6,687.50  
Paid..... 0.00  
Please Pay.. 6,687.50

GST: S=StdRated; O=OutOfScope; Z=ZeroRated



**SERVICE ESTIMATE**

0 - M00002  
 MSIG INSURANCE (SINGAPORE) PTE LTD  
 16 RAFFLES QUAY #24-01  
 HONG LEONG BUILDING  
 SINGAPORE 048581

SL: MSIG INSURANCE (SINGAPORE) PTE LTD

GST Reg.No:M28920628X

Inv.No. . : B&P 0 Page 1  
 Inv.date. : 22/03/2018  
 WIP No. . : 49907  
 Veh.In/Out: 12/03/2018 19/03/2018  
 \*Tel.No. . : 62209644  
 Reg.No. . : SLP3085J  
 Reg.date .: 06/08/2010  
 Mileage ..: 104,458  
 Chassis No: YV1DZ4458B2144567

Closed by .... : Michelle Ong Siew Be  
 Svc Consultant : ACC  
 Remarks ..... : Mr Victor Leong

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPAIR REAR LH FENDER	0	2400.00	0		2,400.00	S
800	TO PUTTY SPRAY PAINT ON REAR LH FENDER	0	700.00	0		700.00	S
802	TO REMOVE & INSTALL INTERIOR PARTS	0	800.00	0		800.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	450.00	0		450.00	S

			Gross Total.	4,350.00
Labour Total	4,350.00	Net.....	4,350.00	
Parts Total	0.00	GST @ 7.0%	304.50	
Package Total	0.00	Total.....	4,654.50	
		Paid.....	0.00	
		Please Pay..	4,654.50	

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18004456/R1VD3N2  
Date: 26/03/2018

#### REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	P27703573DMV
Claimant	SLP3085J	Insured Vehicle No :	SGU5036X
Vehicle No :		Nature of Claim:	TP
Date of Loss:	22/01/2018		Claim No: 546930

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLP3085J	Engine No:	B4204T6197444
Make & Model:	VOLVO XC60, 2.0 T5 (A)	Chassis No:	YV1DZ445BB2144567
Reg. Date:	06/08/2010 (Man. Year: 2010)	Odometer:	104444 km
Colour:	Grey		
Engine Capacity:	1999 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

#### CONDITION OF TYRES

Front Tyre Size:	235/60R18	Rear Tyre Size:	235/60R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,250.00	4,350.00	1,900.00	30.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>6,250.00</b>	<b>4,350.00</b>	<b>1,900.00</b>	<b>30.40</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>437.50</b>	<b>304.50</b>	<b>133.00</b>	<b>30.40</b>
<b>Nett Amount (S\$)</b>	<b>6,687.50</b>	<b>4,654.50</b>	<b>2,033.00</b>	<b>30.40</b>

#### INSPECTION

Date of Assignment:	08/03/2018	
Date Inspected:	13/03/2018	Inspected At: Wearnes Automotive Pte Ltd (alexandra) (HQ) 249 ALEXANDRA ROAD Singapore 159935

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 26 Mar 2018)
<b>Parts:</b> M1-SUV	VOLVO XC60 2.0 T5 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SLP3085J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

**There are no new parts selected.**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REPAIR REAR LH FENDER,ETC	New	3,200.00	2,400.00
2	TO PUTTY SPRAY PAINT ON REAR LH FENDER,ETC	New	1,000.00	700.00
3	TO REMOVE & INSTALL INTERIOR P	New	1,600.00	800.00
4	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	New	450.00	450.00
<b>Gross Labour Cost (S\$)</b>			<b>6,250.00</b>	<b>4,350.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >