

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 16 February 2023 9:32 AM  
**To:** Vale OH  
**Cc:** Foo Chit Yan (Strides Automotive Services Pte Ltd); Admin A  
**Subject:** RE: URGENT REMINDER S8M0097Y\_VO\_[TP REF:SG5150E]\_Accident Involving YP6653X & SG5150E\_along\_VICTORIA STREET on 14/02/2018 18.20 \_PersonalAutoLine

Dear Vale,

Noted.

We will submit report by today.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Vale OH <[vale.oh@hsbc.com.sg](mailto:vale.oh@hsbc.com.sg)>  
**Sent:** Thursday, February 16, 2023 8:26 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>  
**Subject:** URGENT REMINDER S8M0097Y\_VO\_[TP REF:SG5150E]\_Accident Involving YP6653X & SG5150E\_along\_VICTORIA STREET on 14/02/2018 18.20\_PersonalAutoLine

Hi Hsiao Tong

Are you still at LKK, no reply from you despite our reminders!

**Regards**

**Vale Oh**

A.Manager | Motor

Claims | HSBC Life (Singapore) Pte. Ltd.

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

Email: [vale.oh@hsbc.com.sg](mailto:vale.oh@hsbc.com.sg)

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**From:** Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>  
**Sent:** Wednesday, February 15, 2023 4:45 PM  
**To:** Vale OH <[vale.oh@hsbc.com.sg](mailto:vale.oh@hsbc.com.sg)>

**Subject:** EXTERNAL: S8M0097Y\_VO\_[TP REF:SG5150E]\_Accident Involving YP6653X & SG5150E\_along\_VICTORIA STREET on 14/02/2018 18.20\_PersonalAutoLine

**This Message Is From an External Sender**

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Dear Vale,

The accident was caused due to the entire negligence of your insured overtake from the right while our client is stationary.

Without any admission of liability, we are prepared to counter propose our client's losses \$6,192.57 in full and final settlement as follow:

Cost of repair: \$4,785.57

Loss of Use: \$1,400.00 (\$350.00 x 4 days)

LTA search fee: \$7.00

Total: \$6,192.57

Kindly let us hear from you soon

Best Regards,

Jimmy Foo  
Claims and Insurance  
Direct line +65 6556 3521 | [chityan.foo@strides.com.sg](mailto:chityan.foo@strides.com.sg)  
60 Woodlands Industrial Park E4  
Singapore 757705



RESTRICTED

**From:** do not reply <[donotreply@axa.com.sg](mailto:donotreply@axa.com.sg)>

**Sent:** 30 January 2023 10:47

**To:** Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>

**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>; OH Vale <[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)>

**Subject:** S8M0097Y\_VO\_[TP REF:SG5150E]\_Accident Involving YP6653X & SG5150E\_along\_VICTORIA STREET on 14/02/2018 18.20\_PersonalAutoLine

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**ACCIDENT INVOLVING YP6653X & SG5150E ON 14.02.2018**

Dear Sirs,

Thank you for your email, we acknowledge receipt of your letter dated 27.01.2023 and the enclosures on 30.01.2023

We are reviewing on your client's claim and will reply to you substantively soon.

For us to deal with your claim, kindly furnish us the scene photos, independent witnesses statement/ video footages. (if available)

Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to OH Vale at [vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg).

Thank you.

Yours faithfully

AXA Insurance Pte Ltd

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**From:** Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>

**Sent:** Friday, 27 January 2023 4:29 PM

**To:** SG AXA Insurance SM Motor Doc <[motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg)>

**Cc:** OH Vale <[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)>; TEO Kitty <[kitty.teo@axa.com.sg](mailto:kitty.teo@axa.com.sg)>; KHOR Saw Theng <[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)>; ANG Yvonne <[yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)>; LOW Garnet <[garnet.low@axa.com.sg](mailto:garnet.low@axa.com.sg)>

**Subject:** [EXTERNAL] OUR REF: BUS/02/18/7047; YOUR REF: S8M0097YMC; ACCIDENT INVOLVING SG5150E & YP6653X ON 14.02.18 ALONG VICTORIA STREET

**Without Prejudice**

Dear Sir/Mdm,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5150E. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses:

Cost of repair: \$4,785.57

Loss of Use: \$1,400.00 (\$350.00 x 4 days)

LTA search fee: \$7.00

Total: \$6,192.57

We enclosed a copy of the following documents for your kind attention.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Kind Regards,

Jimmy Foo

Claims and Insurance Agency

Direct line +65 6556 3521 | [ChitYan@smrt.com.sg](mailto:ChitYan@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140



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"SAVE PAPER - THINK BEFORE YOU PRINT!"