Veron Chen (LKKAuto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 7 March 2018 12:17 PM
To: 'Tan Mei Ling'
Subject: RE: NOTICE OF ACCIDENT - FBL9408L

WITHOUT PREJUDICE

Dear Sirs,

With reference to your email of even date.

We are not selecting any of the motor surveyor as listed.

As such, we will proceed with the Pre-repair Inspection and will be appointing our surveyor to survey your client's vehicle.

Rgds
Pei Li

From: meilinyu@gmail.com [mailto:meilinyu@gmail.com] **On Behalf Of** Tan Mei Ling
Sent: Wednesday, 7 March, 2018 11:40 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: NOTICE OF ACCIDENT - FBL9408L

Dear Sirs

We refer to your email of even date.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

1) **UNITED Appraisal And Management Pte Ltd**
2) **SK Auto Consultants**
3) **Chartered Auto Assessors**
4) **LCW APPRAISER PTE LTD**
5) **Sincere Appraisal Services**
6) **Pal's Appraisal Pte Ltd**
7) **Mc-Coy Appraiser Pte Ltd**
8) **CM Automotive Consultancy**

Please be informed that if the above is not agreeable by you, our client's motor vehicle is available for pre-repair inspection at the under-stated workshop:-

Speedy Motor Cycle Service Centre
Blk 10 Ang Mo Kio Industrial Park 2A
#05-21 Singapore 568047
Person In-Charge: Mr Lim Sam Hee at Tel: 6481 5567 / 9388 6867
Fax No. 6482 5567

*Further, please remind your appointed surveyor to request for post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.

On Wed, Mar 7, 2018 at 11:21 AM, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sirs,

Please find enclosed surveyor list for your action. Kindly indicate your selection in the box * upon completion, please email back for our action.

Await reply within 2 working days.

For PRS request, kindly reply via claims@ergo.com.sg.

Appreciated your co-operation.

Thank you.

Yee Pei Li

Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

Tel.: 65 6829 9199 DID: 65 6829 9194

Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

From: meilinyu@gmail.com [mailto:meilinyu@gmail.com] **On Behalf Of** Tan Mei Ling
Sent: Wednesday, 7 March, 2018 10:48 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: NOTICE OF ACCIDENT - FBL9408L

Dear Sirs

Please see attached.

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Warmest Regards
Tan Mei Ling
Legal Division

JusEquity Law Corporation
Advocates & Solicitors

Commissioner For Oaths
171 Chin Swee Road #02-06 CES Centre Singapore 169877

Main : (65) 6506 9339 | DID : (65) 6506 0945

Fax : (65) 6536 5368
Email : ml_tan@juseq.com.sg

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Warmest Regards
Tan Mei Ling
Legal Division

JusEquity Law Corporation
Advocates & Solicitors
Commissioner For Oaths
171 Chin Swee Road #02-06 CES Centre Singapore 169877

Main : (65) 6506 9339 | DID : (65) 6506 0945
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