



(Vic)

AXA Insurance Pte Ltd  
8 Shenton Way  
#27-01  
Singapore 068811  
Attention: Motor Claims

**"Without Prejudice"**

Your Ref :

Our Ref :

Date :

Subject :

04 July 2018

**ACCIDENT INVOLVING VEHICLES SKF1089B & SLU2997H ON 05.03.2018**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	3533.14
Loss of use	:	S\$	300.00 (S\$ 60.00 x 5 days)
GIA search fee	:	S\$	2.00
Total	:	S\$	3835.14

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Teng Wai Khan  
Customer Service Manager, Body & Paint

Performance Motors  
Limited  
1800-Call-BMW  
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road  
Sime Darby  
Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel Aftersales:  
6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Sime Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel Aftersales:  
6319 0527  
Fax 6479 6624

280  
Kampong Arang Rd  
East Coast Centre  
Singapore 438180  
Tel Aftersales:  
6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942

Co. Reg. No:  
197401559W



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

22 MARCH 2018

**CHNG JOHNNY  
66 TOH TUCK ROAD  
#03-07  
SINGAPORE 596730**

**By Post and By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM18004423/T1hb3  
YOUR REF : SLU 2997H  
ACCIDENT INVOLVING SLU 2997H AND SKF 1089B ALONG BUKIT HO SWEE  
OPPOSITE PSB BUILDING ON 05.03.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s PERFORMANCE MOTORS LTD, acting on behalf of the owner of SKF 1089B against your motor insurance policy.

Based on the accident report, accident scenario and available evidences, it was reported that your vehicle had collided to the Third-Party vehicle SKF 1089B. As such, liability may not be to your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpen  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

c.c. [moguls2@mogulsz.com](mailto:moguls2@mogulsz.com)  
(Email)

## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SKF1089B & 3LU2997H ON 05/03/2018.

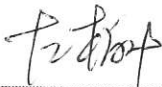
I, ZUO BAIYE owner of Vehicle Registration No. SKF1089B hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:



Name: ZUO BAIYE (Date)

NRIC No.: S2762355G

05 MAR 2018

In the presence of:



Name: MERINA CHIA SAN SAN (Date)

NRIC No.:

05 MAR 2018



redefining / insurance

CLAIM REF : S8M00A58  
INSURED : CHNG JOHNNY

DISCHARGE VOUCHER

We/I ZUO BAIYE, NRIC NO. S2762355G hereby agree to accept the sum of dollars THREE THOUSAND EIGHT HUNDRED THIRTY FIVE AND CENTS FOURTEEN ONLY (\$\$ 3,835.14) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SLU 2997H as a result of an accident along BUKIT HO SWEE OPP PSB BUILDING on 05/03/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SKF 1089B.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLU 2997H in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLU 2997H

Dated this 11 day of JANUARY 2019

Claimant's Signature : X / zibuy

NRIC no./ Company Stamp : S2A62355G

Occupation/ Business : \_\_\_\_\_

Address : 6 BISHAN ST 25 #14-09 S573975

Telephone No. : \_\_\_\_\_

Witness's Name : PERFORMANCE MOTORS LIMITED

Witness's Signature : 303 Alexandra Road

Witness's NRIC No. : Sime Darby Performance Centre

**Performance Motors Limited**

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : <b>B1 1249919</b>	Page No. : <b>1 of 1</b>
Date IN : <b>10/03/2018</b>	Invoice Number : <b>1972408 / WSB</b>
Cust. Svc. Advisor: <b>Merina Chia San San</b>	Invoice Date : <b>05/06/2018</b>
	Payment Terms : <b>30 Days From Invoice</b>
	Invoice By : <b>Toh Jing Xuan</b>

**- CUSTOMER INFORMATION -**

**Mdm Zuo Baiye**  
**6 Bishan Street 25**  
**#14-09**

**Singapore 573975**

**- INVOICE TO - 238**

**AXA Insurance Pte Ltd**  
**8 Shenton Way**  
**#24-01 AXA Tower**  
**Singapore 068811**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SKF1089B</b>	<b>J200100</b>	<b>27/04/2012</b>	<b>116IA/5</b>	<b>70858</b>

**- - - - L A B O U R 1 - - - -**

To make good the rear bumper, rear left fender including  
remove attachments to facilitate repairs and knock  
out dented area caused by the accident.

To respray rear bumper and rear left fender.

To check electrical wiring systems and lightings at the  
rear section for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 05.03.2018. 3RD PARTY CAR : SLU2997H.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO ON  
09.03.2018 AT 3:40PM. AUTHORISED REPAIR BY MS VIC ALPEH  
FROM LKK AUTO ON 22.03.2018 VIA EMAIL.

PROPOSE LOSS OF USE = \$60x5. THE AMOUNT IS SUBJECTED  
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

	Retail Price	DISC%	NETT
	1,700.00	10.00	1,530.00
	1,730.00	10.00	1,557.00
	150.00	10.00	135.00
	80.00	0.00	80.00
	0.00	0.00	0.00
	0.00	0.00	0.00
	0.00	0.00	0.00
	0.00	0.00	0.00

Total Labour 1: **3,302.00**

Labour Charges : <b>3,222.00</b>	Total Labour & Parts Charges : <b>S\$ 3,302.00</b>
Parts Charges : <b>0.00</b>	Less Insurance Excess : <b>S\$ 0.00</b>
Lubricant/Misc : <b>80.00</b>	Invoice Total Amount Exclude GST : <b>S\$ 3,302.00</b>
	GST @ 7% : <b>S\$ 231.14</b>
	Invoice Total Amount Include GST : <b>S\$ 3,533.14</b>

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 3,533.14**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-034278

Date of Request: 06/03/2018

Your Ref No: Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date 06/03/2018

Enquiry By Vivi

TP Vehicle No. SLU2997H

Accident Date 05/03/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLU2997H	AXA Insurance Pte Ltd	28/11/2017-27/11/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-034278

Date of Request: 06/03/2018

Your Ref No: Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date 06/03/2018  
Enquiry By Vivi  
TP Vehicle No. SLU2997H  
Accident Date 05/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque