

INVEST

INS. CASE OWNER:

Lalitha

CCA / III18004413

LCK:

IDAC:

Surveyor:

RAGUL

DOI:

ASSIGNMENT

04/03/18

Date / Time:

06/03/18

Registered in Merimen:

07/03/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKL 766P

Claim No.:

MCA18/0055

Name of Insured:

COMFORTDELGRO RENT-A-CAR PTE LTD

Policy No.:

Insured Tel No.:

HP:

Make / Model:

MAZDA 4 DOOR SEDAN 2.0L

Excess Sec II :\$5

D.O.A.:

01/03/18

Place of Accident:

AYE TOWARDS ALEXANDRA SLIP ROAD

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age: DE CARVALHO OLIVESTRE

OI GIA REPORT: ☒ YES / NO : TP GIA REPORT: ☒ YES / NO

Driver Tel No.: 8229 2574

(VA ☒ YES / NO)

Insured Liability:

% Final ? Yes / No

SKQ 91265



INSRS:

WSP: Prime Auto

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

08/03/18 (vic)

SKQ 91265 - X ; SKL 766P - X

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/LIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

10/04/18

ORIGINAL TP LOW IN
FILE REVIEWED. OLD FORM-BUNDLED TP.
GIVE LIABILITY WAIVER TO TP.

19/04/18

TYPE REPORT FOR WAIVER APPROVAL

25/04/18

REPORT DONE

GIVE WAIVER BY MAILING

III APPROVED WAIVER.

04/05/18

GIVE ACCEPTANCE OFFER TO TP.

09/05/18

RECEIVED ORIG. DV.

ALL DONE IN ORDER.

RECEIVED 20 APR 2018

RECEIVED 11 MAY 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: LK9

SS

1,350.00 (3 days) Reduction:

31 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia: (OLD FORM-BUNDLED TP)

Repair Cost: (WGRD)

SS

1,444.50

Loss of Rental (LOR):

SS

300.00 (1 days)

Loss of Use (LOU):

SS

300.00 (100 x 3 days)

Loss of Income (LOI):

SS

- (5 x days)

LOR only ☐ LOU only ☒

SS

LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GLA/LTA Search

SS

7.45

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$350.00

Total:

SS

1,751.95

Global Sum SS:

-

Email ☐ Call ☐

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

1,751.95

Name 1:

PRIME AUTO CLAIMS SERVICE PTE LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

Payee 3: (Strike if N.A.)

SS

-

Name 3:

1 Jan

III

Ref: 18004413/RIHS3 62932

ASSIGNMENT

Date 7/3/18

Estimated Cost:

OO/TP/WS/TP/RES/OD/RES/EVA/INV/MY

To: (reservation) SKQ 9126S
at: (address) Prime Auto
6 Benoi place

Insured

Policy No

Claims No

Sum Insured

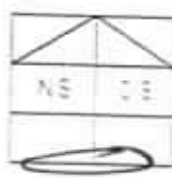
Excess

Client's Record

Make of car

(Policy Condition)

Remark: The vsh had commenced its repair at the time of inspection.



Sal or Market Value

DAD Accident Report Consistent? Yes or No

GA PP Seen Consistent? Yes or No

Est Repair 5 days Res: Yes or No

Est Sum 10 % 2 Val: Yes or No

CA / REV / REP / 24 HRS / wp

Date Person Contacted

Vehicle IN / OUT

Date Time Action / Instruction

SKQ 9126S 2015 Jan

TOYOTA CAMRY 2.0 A 1998

GREEN
40733

Eng No

MR053BK5104025162

Gen Cond Good Fair Poor Burnt

Steering Jords Jammed Leaked Burnt

Brake Jords Jammed Leaked Burnt

Mod Nil STD A/R

Tyre Size 205/60R16

BS DUN EXVDA 3- PS UZA MD CHTS PR SLV

TOYO/YOKO

GOODRIDE

Front

R/Ss

L/Ss

Q/OA

Surveyed at

Date of Damages

PRIME AUTO

Dis NS UC Referred

The U/C Chassis frame Body Structure affected due to collision

49 1,380.00
CRAB: 6 619.80/51%

Date Time File Path
☐ Preli. Report
☐ Final Report

Days Of Repair
Resurvey No. of Trip

Add Fee:
☐ Site fee
☐ Night
☐ Taxi
☐ ...

Date Fee





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18004413/R1hs3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 07-03-2018		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKL 7666P	Veh. Inspected	SKQ 9126S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	07/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	01/03/2018	Inspection Date	07/03/2018	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 07.03.2018

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SKQ9126S TOYOTA CAMRY 2014

To Supply

- 1) 1pc rear bumper
- 2) 1pc rear bumper reinforcement
- 3) 1set rear bumper clip

\$ 573.70 ²⁰
\$ 382.70 ? ¹⁰⁵
\$ 30.00 ^{new}

Sub total parts	\$ 986.40
Less: 25% discount	\$ (246.60)
	\$ 739.80

To supply S.Nett Parts

- 1) 1set reverse sensor

\$ ~~230.00~~ 200 ^{new}

L/charges

- 1) To remove & replace reverse sensor
- 2) To repair rear boot lid, knock rear end panel. Remove rear bumper, rear bumper reinforcement, replace the above parts
- 3) To putty & respray painting rear bumper, rear end panel & rear boot lid.
To polish

\$ 50.00
\$ ~~350.00~~ 300
\$ ~~600.00~~ 400

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:

Sub total L/charges \$ 1,000.00
Estimated Total \$ 1,969.80

RASU
Hp 90010068

3 days

45

07/03/18 @ 1430

Resurvey after repair

YOUR LOGO :
YOUR FAX NO. :

NO.	OTHER FACSIMILE	START TIME	USAGE TIME	MODE	PAGES	RESULT	*CODE
01	65152948	26 Feb. 11:03	00'45	SND	000	PRESSED THE 'STOP' KEY	
02	67480361	26 Feb. 11:05	02'41	SND	010	OK	
03	<FAX # NOT AVAIL.>	26 Feb. 11:31	01'00	RCV	006	OK	
04	<FAX # NOT AVAIL.>	26 Feb. 11:39	01'17	RCV	009	OK	
05	65152948	26 Feb. 17:07	01'17	SND	005	OK	
06	65152948	26 Feb. 17:16	01'23	SND	006	OK	
07	<FAX # NOT AVAIL.>	27 Feb. 11:36	01'38	RCV	011	OK	
08	65152948	27 Feb. 11:38	00'28	SND	001	OK	
09	<FAX # NOT AVAIL.>	27 Feb. 14:20	01'24	RCV	010	OK	
10	65152948	28 Feb. 13:05	00'47	SND	001	OK	
11	65152948	28 Feb. 13:11	00'52	SND	000	COMMUNICATION ERROR	43
12	<FAX # NOT AVAIL.>	28 Feb. 13:46	00'22	RCV	001	OK	
13	<FAX # NOT AVAIL.>	01 Mar. 10:38	01'43	RCV	012	OK	
14	<FAX # NOT AVAIL.>	01 Mar. 13:47	00'41	RCV	002	OK	
15	67480361	01 Mar. 14:08	00'50	SND	001	FAILED PICKUP	
16	67480361	01 Mar. 14:09	02'48	SND	013	OK	
17	65152948	01 Mar. 14:13	00'52	SND	002	OK	
18	<FAX # NOT AVAIL.>	01 Mar. 15:13	01'24	RCV	010	OK	
19	<FAX # NOT AVAIL.>	01 Mar. 17:47	00'59	RCV	005	OK	
20	65152948	02 Mar. 11:27	00'34	SND	001	OK	
21	65152948	02 Mar. 15:55	01'19	SND	004	OK	
22	65152948	05 Mar. 11:54	02'13	RCV	015	OK	
23	65152948	05 Mar. 13:12	02'21	SND	007	OK	
24	<FAX # NOT AVAIL.>	05 Mar. 14:32	01'10	RCV	008	OK	
25	<FAX # NOT AVAIL.>	05 Mar. 15:13	01'13	RCV	008	OK	
26	<FAX # NOT AVAIL.>	05 Mar. 15:45	00'16	RCV	001	OK	
27	<FAX # NOT AVAIL.>	05 Mar. 16:14	01'03	RCV	006	OK	
28	<FAX # NOT AVAIL.>	06 Mar. 11:37	01'12	RCV	008	OK	
29	65152948	06 Mar. 14:44	00'46	SND	002	OK	
30	<FAX # NOT AVAIL.>	06 Mar. 15:29	00'54	RCV	005	OK	

*CODE = FOR SERVICE CENTRE USE ONLY

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 4 May, 2018 10:36 AM
To: Alice Leong
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT ON 01.03.2018 INVOLVING VEHICLES SKQ9126S & SKL7666P LKK REF CC4/III18004413/R1hb3
Attachments: DV.pdf

Without Prejudice

Dear Alice,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we confirmed acceptance of your offer of **\$1,751.95** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and **forward original signed hard copy** to us for payment processing.

The above amount is payable to **PRIME AUTO CLAIMS SERVICE PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Vic (LKKAUTO)
Sent: Wednesday, 25 April, 2018 2:12 PM
To: Alice Leong
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT ON 01.03.2018 INVOLVING VEHICLES SKQ9126S & SKL7666P LKK REF CC4/III18004413/R1hb3

Without Prejudice

Dear Alice,

We refer to your below email.

Please be informed that we are pending for our Principal's mandate approval.

We will follow up and will get back soonest for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: Wednesday, 25 April, 2018 2:05 PM

To: Vic (LKKAuto)

Subject: FW: ACCIDENT ON 01.03.2018 INVOLVING VEHICLES SKQ9126S & SKL7666P

Importance: High

Hi Vic,

1st Reminder

The above referred.

For swift & amicable settlement, please let us have your offer.

Thank you.

Ms. Alice Leong

Prime Auto Claims Service Pte Ltd

Office: No. 5 Benoi Place Singapore 629926

Workshop: No.6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

HP: 8781 9005

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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]
Sent: 15 March, 2018 5:06 PM
To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>
Subject: ACCIDENT ON 01.03.2018 INVOLVING VEHICLES SKQ9126S & SKL7666P
Importance: High

Hi Vic,

See enclosed our LOD with supporting documents for your retention. Original documents mailing out to your office.

For swift & amicable settlement, please let us have your offer.

Thank you.

Ms. Alice Leong
Prime Auto Claims Service Pte Ltd
Office: No. 5 Benoi Place Singapore 629926
Workshop: No.6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948
HP: 8781 9005

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Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M

5 Benoi Place Singapore 629926

Tel: 6861 0908 Fax: 6515 2948

Date: 04.05.2018

Our Ref: SKQ9126S

Your Ref: MCA18/0055

India International Insurance Pte Ltd

64 Cecil Street #04/05

IOB Building

Singapore 049711

Without prejudice

By Fax & by Post

6224 4174

Attn: Ms. Lalitha

Motor Claims Dept

Dear Madam,

ACCIDENT ON 01.03.2018 INVOLVING VEHICLE NO. SKQ9126S / SKL7666P

We enclosed herewith our signed DV for your payment processing

Thank you

Yours faithfully,

.....
Ms. Alice Leong

Encl.

Print Received Message

This mail is associated with :

***SKQ9126S (MCA18/0055)**

[SKL7666P]

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Mar 1 2018 1:00PM

[COMFORTDELGRO RENT-A-CAR PTE LTD]

Prime Auto Claims Service Pte Ltd - Pioneer

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 25/04/2018 16:21 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1751.95) - SKQ9126S - Claim Handler: Lalitha Krishnan

Approved:1751.95.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 15.03.2018

Our Ref: SKQ9126S
Your Ref: Please advised

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Without prejudice

Attn: Ms. Lalitha (Motor Claims Dept)

Dear Madam,

ACCIDENT ON 01.03.2018 INVOLVING VEHICLE NO. SKQ9126S & SKL7666P

The above refers.

We are on behalf of M/s Prime Car Rental & Taxi Services Pte Ltd owner of vehicle SKQ9126S in their third party claim against your insured / driver of SKL7666P

Appended below our client's claim:-

Cost of repair	\$ 1,444.50
Loss of use @\$100.00 x 3 days	\$ 300.00
LTA search	\$ 7.45

Total claim	<u>\$ 1,751.95</u>

Our invoice 1569, LTA Search receipt & Letter of Authorization enclosed for your retention. Please acknowledge receipt.

For amicable settlement please let us have your offer

Regards

Yours faithfully,

Alice Leong
e-mail: aliceleong@primeautoclaims.com

Encl.


LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 01.03.2018 INVOLVING SKQ9126S & SKL7666P
ALONG AYE TOWARDS ALEXANDRE ROAD

I/ We, M/S Prime Car Rental & Taxi Services Pte. Ltd. hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SKQ9126S in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.

A handwritten signature in black ink is written over a dotted line. To the right of the signature is a circular company stamp. The stamp contains the text "PRIME AUTO CLAIMS SERVICE PTE. LTD." around the perimeter and "SINGAPORE" at the bottom.

.....
Signature (Company's stamp if applicable)

Name:

NRIC:

Occupation:

TAX INVOICE**No: 1569****PRIME GROUP****Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

India International Insurance Pte Ltd

14/3/2018

MESSRS64 Cecil Street
#04/05 10B Building
Singapore 049711

Date: _____

1536

Works Order No: _____

SKQ91265

Vehicle No: _____

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
1.	<p>Make/Model : Toyota Camry Repair Date : 6/3/2018 Terms of Payment: COD</p> <p><u>Third Party Claims</u></p> <p>Being lump sum repair to the above vehicle.</p>		\$ 1,350.00

* Compound interests at the rate of 1% per month
will be charged on late payment.

SUB TOTAL \$ 1,350.00**GST 7%** \$ 94.50**TOTAL** \$ 1,444.50

Prepared by _____

Prime Auto Claims Service Pte Ltd
Manager

Alice Leong

From: LTA <LTA-VTL@lta.gov.sg>
Sent: 06 March, 2018 2:59 PM
To: aliceleong@primeautoclaims.com
Subject: Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-180306-001660



Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-180306-001660

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 06 Mar 2018 was successful and the Receipt No. is ITNET-00000-180306-001660.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
-------------	-------------	-------------	---------------

SKL7666P	01 Mar 2018	13:55:00	INDIA INT'L INS PTE LTD
----------	-------------	----------	-------------------------

3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
4. Please do not reply to this auto-generated e-mail. If you have any feedback, please go to www.lta.gov.sg/feedback. You can also visit www.onemotoring.com.sg for more information.
5. Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Mar 2018 / 14:59:10

Receipt Date/Time : 06 Mar 2018 / 14:59:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180306-001660

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SKL7666P				
As at 01 Mar 2018/13:55:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SKL7666P Enquiry Fee 20180306145753374905	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx6515	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt	OK	Save as PDF
---------------	----	-------------

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Mar 2018 Edit Reg		06 Mar 2018 00:00 Edit Adj Rpt	S\$1,350.00 Edit Estimates	S\$1,350.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORTDELGRO RENT-A-CAR PTE LTD, Co. Reg. No.: 198105775H								
Main Claimant:	PRIME CAR RENTAL & TAXI SERVICES PTE LTD, Co. Reg. No.: 199606293Z								
Vehicle Reg. No.:	SKQ9126S	Date of Loss:	01/03/2018 13:00 - :59 [37 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCA18/0055	Policy/Cover Note No.:	M495128/01						
Vehicle Reg. No. (Insured):	SKL7666P	Policy No. (Claimant):	17-MF000893-R03						
		Excess:							
Repairer:	Prime Auto Claims Service Pte Ltd - Pioneer (HQ) 5 BENOI PLACE SINGAPORE 629925, 629926 Pioneer - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]								
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 16/03/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (25/04/2018): Alert - Adj Mandate Approved (S\$1751.95) - SKQ9126S - Claim Handler: Lalitha Kri... III_SG (10/04/2018): Alert - Adj Mandate Approved (S\$0.00) - SKQ9126S - Claim Handler: Lalitha Krishn... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKQ9126S (MCA18/0055)
[SKL7666P]

TP



































PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Mar 1 2018 1:00PM

[COMFORTDELGRO RENT-A-CAR PTE LTD]

Prime Auto Claims Service Pte Ltd - Pioneer

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Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	19/04/18 15:03	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>	
2	19/04/18 15:03	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>	
3	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
12	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
13	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
14	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
15	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
16	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
17	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
18	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
19	19/04/18 15:04	General View	 Load JPG	<input checked="" type="checkbox"/>	
20	19/04/18 15:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
21	19/04/18 15:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
22	19/04/18 15:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
23	19/04/18 15:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
24	19/04/18 15:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
25	19/04/18 15:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
26	19/04/18 15:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	07/03/18 16:39	EMAIL FROM III DD 06.03.2018	 Load PDF		
2	07/03/18 16:39	TP GIA REPORT	 Load PDF		
3	14/03/18 12:06	TP ESTIMATE- MARKED	 Load PDF		
4	23/04/18 11:14	WORKSHOP INVOICE	 Load PDF		
5	23/04/18 11:14	LTA SEARCH	 Load PDF		
6	23/04/18 11:14	LOD	 Load PDF		
7	11/05/18 13:14	DISCHARGE VOUCHER	 Load PDF		
8	11/05/18 13:14	AUTHORISATION TO ACT FORM	 Load PDF		
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	08/03/18 08:46	Singapore Accident Statement	 Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div></div>	<div>^ v</div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18004413/R1HB3Q2

Date: 11/05/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: M495128/01
Claimant Vehicle No : SKQ9126S	Insured Vehicle No : SKL7666P
Date of Loss: 01/03/2018	Nature of Claim: TP Claim No: MCA18/0055

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKQ9126S	Engine No:	1AZE295198
Make & Model:	TOYOTA CAMRY, 2.0 (A)	Chassis No:	MR053BK5104025162
Reg. Date:	05/01/2015 (Man. Year: 2014)	Odometer:	40733 km
Colour:	Grey		
Engine Capacity:	1998 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Goodride 6 mm	Rear Left Side:	Goodride 6 mm
Front Right Side:	Goodride 6 mm	Rear Right Side:	Goodride 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	969.80	939.80	30.00	3.09
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,000.00	750.00	250.00	25.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,969.80	1,689.80	280.00	14.21
Approved Total (Overridden) (S\$)		1,350.00		
(S\$)	1,969.80	1,350.00	619.80	31.47
+ GST 7.00/7.00% (S\$)	137.89	94.50	43.39	31.47
Nett Amount (S\$)	2,107.69	1,444.50	663.19	31.47
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,751.95		

INSPECTION

Date of Assignment:	06/03/2018	6 BENOI PLACE SINGAPORE 629927
Date Inspected:	07/03/2018 Inspected At:	Repairer: Prime Auto Claims Service Pte Ltd - Pioneer (HQ)

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 23 Apr 2018)
Parts:	143	TOYOTA CAMRY 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKQ9126S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	573.70 FL	*573.70 FL
2	1		*REAR BUMPER REINFORCEMENT	Deformed	382.70 FL	*382.70 FL
3	1		*SET REAR BUMPER CLIP	Necessary	30.00 FL	*30.00 FL
4	1		*SET REVERSE SENSOR	Not Working	230.00 FS	*200.00 FS
					Sub Total (S\$)	1,216.40
					- List Item Discount on L Items 25.00/25.00% (S\$)	246.60
					Total Parts (S\$)	969.80

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REPLACE REVERSE SENSOR	New	50.00	50.00
2	TO REPAIR REAR BOOT LID ,KNOCK REAR END PANEL,REMOVE REAR BUMPER,REAR BUMPER REINFORCEMENT ,REPLACE THE ABOVE PARTS	New	350.00	300.00
3	TO PUTTY & RESPRAY PAINTING REAR BUMPER,REAR END PANEL & REAR BOOT LID .TO POLISH	New	600.00	400.00
Gross Labour Cost (\$\$)			1,000.00	750.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >