

INS. CASE OWNER

LEO HING YAO

CC 4

/AIG1800

4394, T. 4/23

LKK: IDAC:

Surveyor:

TAUMIKH

DOI:

20/03/18

Date / Time:

6/3/18

Registered in Merimen:

9/2/18

Pre-assign / CCU / FTE:



Insured Vehicle No.:

EE 676P

Claim No.:

4256957246

Name of Insured:

WY KWM LW

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

5/3/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SBS 6729P



INSRS: WSP: Tel: Liability: RMKS:

Tow/ Transit



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time

9/3/18
BLVAN

SBS 6729P - NO OI GIA, SENT OUT BY LETTER.

EE 676P -

STAGE DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI:
After call ltr to OI: 30/07/19WK

15/3/18

OI called inform that she have made a report inform ltr to send us a copy of GIA report and photo.

Documentation Check List: Handler Typist

| | | |
|----------------------------------|-------------------------------------|--------------------------|
| Notification ltr (if non-pickup) | <input type="checkbox"/> | <input type="checkbox"/> |
| After call ltr to OI | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Authorisation To Act | <input type="checkbox"/> | <input type="checkbox"/> |
| Release Voucher | <input type="checkbox"/> | <input type="checkbox"/> |
| Final Repair Bill | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Car Rental Invoice | <input type="checkbox"/> | <input type="checkbox"/> |
| Towing Invoice | <input type="checkbox"/> | <input type="checkbox"/> |
| LTA / GIA | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Medical Bill | <input type="checkbox"/> | <input type="checkbox"/> |
| PIR | <input type="checkbox"/> | <input type="checkbox"/> |
| Mandate/Reject Instruction: | <input type="checkbox"/> | <input type="checkbox"/> |
| LOD | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Payment Breakdown Form: | <input type="checkbox"/> | <input type="checkbox"/> |
| Post-Repair Photos: | <input type="checkbox"/> | <input type="checkbox"/> |
| Others: | <input type="checkbox"/> | <input type="checkbox"/> |

14/3/18

OI come down sent photo. insured not willing to settle.

OI PHOTOS UPLOADED
TP LOD IN BY EMAIL
10-01-20 I CHOOSE TO BELIEVE OI'S STATEMENT SO BE CAREFUL TO OFFER ANY AMOUNT MUST OBTAIN OI'S CONSENT (SEE COMMENT)

PRELIMINARY ADVICE Date/Time: 05/02/2020 Sent By: TP INACTIVITY. SUBMIT WP REPORT FOR MG

FINALIZATION Date/Time: Confirm with: Confirm by: Repair Cost: P/P \$5 800.00 (1 days) Reduction: 20 % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call Final Liability: % 50 (Agreed / Assessed) BOLA S/N No.: NIL If NO or B 28, Ass. Lin:

Repair Cost: \$5 - TP MORE OUT FROM STATIONARY, OI TRY TO OPERATE ON SINGLE LANE
Loss of Rental (LOR): \$5 - (days)
Loss of Use (LOU): \$5 - (5 x days)
Loss of Income (LOI): \$5 - (5 x days)
LOR only LOU only LOR + LOU LOR + LOI (Tick only one)
GIA/LTA Search: \$5 -
Medical: \$5 -
Disbursement: \$5 - (e.g. Tow/Independent)
Legal Cost: \$5 -
Total: \$5 Global Sum \$5:
1) Claim status: Normal/Reject/Private Settle
2) Report Format: WP REPORT
3) Survey fee: \$320.00

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$5 - Name 1: -
Payee 2: (Strike if N.A.) \$5 - Name 2: -
Payee 3: (Strike if N.A.) \$5 - Name 3: -

COPY SENT 6/3/2020

Bureau Taylor

REF: AIG

M

ASSIGNMENT

From: _____ Date: 20/3/18

Estimated Cost: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SBS 6329 P

at Workshop m/s Tower Transit

of 21 Bulim Drive

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record) 12pm - 2pm

Make of Veh: _____

Veh No: SBS 6329 P Yr Regn: 2012 / Dec.

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Mercedes Benz CC: 6374

Colour: Green A/C: Insured / Std / NI / NA

Sp. Reading: 267678 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WER 22865323123796

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Mod: N/R / S/Rim / STD A/Rim or _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| | |
|-----|-------------------------------------|
| N/S | O/S |
| | <input checked="" type="checkbox"/> |

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 1 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{1wp}

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Tyre Size: F: 275 / 70 R22.5

R: _____ (D)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

| | | |
|-------------|--|-----------------------|
| Front | | Rear |
| R/Bal: 8 mm | | R/Bal: 8/8 mm |
| L/Bal: 8 mm | | L/Bal: 8/8 mm |
| D.O.A.: | | D.O.I. 20/3/18 @ 1330 |

Survey held at: Tower Transit

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

W/S will mail GIA P estimate

P/P + 800.00 (over)

CRP: + 200.00 (20%)

Date/Time: File Pass to? : Prel. Report

11 : Final Report

Date/Time: File Return to? _____

20 _____

Report Format : _____

Lump Sum / I.B.I. : \$ _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Site Insp: \$ _____

Interview: \$ _____

Tech Insp: \$ _____

Weekend: \$ _____

Photos: _____

Other: _____

TOTAL: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18004394/mb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 07-03-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|---------|----------------|------------|
| Insured Veh. | EE 676P | Veh. Inspected | SBS 6329P |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 07/03/2018 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|--------|--------------|---|
| Make & Model | | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. | |
| Chassis No. | | Colour | |
| Odometer | - | Steering | |
| Brakes | | Modification | |
| General | | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |

4. Description of Damages

| |
|--|
| |
|--|

5. General Information

| | | | |
|----------------|---|-----------------|--|
| Accident Date | 05/03/2018 | Inspection Date | |
| Survey held at | TOWER TRANSIT SINGAPORE PTE. LTD. 21 BULIM DRIVE SINGAPORE 648170 | | |

5a. Remarks

| |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|

ESTIMATED ACCIDENT REPAIR COST



SECTION 5: REPAIRS TO BUS ADVERTISEMENT VINYL/PANELS (ADVERTISEMENT COST)

| | |
|---------------------------------|---|
| TOTAL ADVERTISEMENT REPAIR COST | - |
|---------------------------------|---|

SECTION 6: RECOVERY OF ACCIDENT BUS (TOWING COST)

| | |
|-------------------|---|
| TOTAL TOWING COST | - |
|-------------------|---|

SECTION 7: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

| | | | |
|--------------------|----|-----------------------------|-----------|
| | | Date In For Repairs | 21/3/2018 |
| | | Date Out From Repairs | 22/3/2018 |
| | | Number of Days Under Repair | 1 |
| BUS TYPE (SD / DD) | SD | | |
| LOSS OF USE COST | | \$300.00 | |

| SUMMARY | |
|---|-------------------|
| SECTION NO. | COST |
| 1 | \$0.00 |
| 2 | \$1,070.00 |
| 3 | - |
| 4 | - |
| 5 | \$300.00 |
| ESTIMATED ACCIDENT REPAIR COST (1+2+3+4+5) | \$1,370.00 |

Taylor 97495749.
 WP
 20/3/18
 Recovery after repair
 01 day
 Taylor @ lkkauto.com

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Catherine Chong (LKK Auto)

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Tuesday, 6 March, 2018 4:20 PM
To: 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Chin, Lee-Ying
Subject: aigencrypt - Pre repair inspection request - SBS6329P VS EE676P (OI) DOA: 05/03/2018
Attachments: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EE676P... (270 KB); GIA Report SBS6329P.PDF; GIA TP Search Fee SBS6329P.PDF

Hi,

Please refer to the enclosed request from **Tower Transit Singapore Pte Ltd**

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

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06/03/2018 @ 4:29pm
Sharifah vish not in

View Received Message

This mail is associated with :

*SB56329P (4256953123SG)
[EE676P]

TP
TOWER TRANSIT SINGAPORE PTE LTD
Mar 5 2018 10:00PM
[Loh Kwai Lin]
Tower Transit Singapore Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 08/03/2018 15:32 PM.
To LKK_HQ
Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Loh Kwai Lin
Address :
341
Bukit Timah Road Honolulu Tower
#03-01
Singapore 259719

Mobile No: 96661100

Thank you.

Regards,
Darshene

DOCUMENTS SUMMARY

There are no documents.

MISS ~~Chan~~ Yik.

9186 5109



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18004394/mb3

09TH Mar 2018

Loh Kwai Lin

341 Bukit Timah Road Honolulu Tower #03-01
Singapore 259719

Dear Sirs,

ACCIDENT INVOLVING EE 676P AND SBS 6329P ON 05.03.2018 ALONG /AT TOH TUCK ROAD

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Bevan
Claims
Tel : 6749 5792
Fax: 6741 4108
Email :

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Vic (LKKAuto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Wednesday, 22 January, 2020 5:26 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

Hi Vic,

If file is still idle, we shall proceed to close the file.
Please submit WP report if available.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Lee, Ming-Yao
Sent: 31 October 2019 16:18
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

Hi Vic,

Thanks for updating, please keep us posted if there is response by TP. If file is idle even January 2020. Please proceed to closure.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: 03 October 2019 09:44
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Vic (LKKAuto)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>
Sent: Monday, 13 May, 2019 9:25 AM
To: 'AIGSGP_ClaimsSurvey@aig.com'; Admin A; Admin-D (LKKAuto); CS A Team
Cc: Wu Tzu Ying; Subramanian Kasi
Subject: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018
Attachments: GIA TP Search Fee SBS6329P.PDF; Repair Bill SBS6329P.pdf; GIA Report SBS6329P.PDF

WITHOUT PREJUDICE

Dear Sir/Mdm,

We understand that you are the insurer of vehicle no. EE676P which was involved in the above accident with our bus no. SBS6329P.

We are in the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

| | | |
|---------------------|---------------------|-----------------------|
| Cost of Repair | : \$1,070.00 | (inclusive of 7% gst) |
| Loss of Use x 1 Day | : \$300.00 | (\$300 x 1 day) |
| GIA Search Fee | : \$2.00 | (enclosed) |
| Total | : \$1,372.00 | |

We look forward to hearing from you early in order to resolve this matter amicably at minimum cost to you.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile +65 9848 2243
Office +65 6817 1747
Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg



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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

30 JULY 2019

**LOH KWAI LIN
341 BUKIT TIMAH ROAD
#03-01
SINGAPORE 259719**

Dear Sir/Madam,

**OUR REF : CC4/AIG18004394/T1hb3
YOUR REF : EE 676P
ACCIDENT INVOLVING EE 676P AND SBS 6329P ALONG TOH TUCK ROAD ON
05.03.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SBS 6329P against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at yicalpeh@lkkauto.com.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Vic Alpeh', written in a cursive style.

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

ACCIDENT REPAIR COST



SECTION 3: REPAIRS TO BUS ADVERTISEMENT VINYL/PANELS (ADVERTISEMENT COST)

| | |
|---------------------------------|---|
| TOTAL ADVERTISEMENT REPAIR COST | - |
|---------------------------------|---|

SECTION 4: RECOVERY OF ACCIDENT BUS (TOWING COST)

| | |
|-------------------|---|
| TOTAL TOWING COST | - |
|-------------------|---|

SECTION 5: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

| | | | |
|--------------------|----|-----------------------------|-----------|
| | | Date In For Repairs | 21/3/2018 |
| | | Date Out From Repairs | 22/3/2018 |
| BUS TYPE (SD / DD) | SD | Number of Days Under Repair | 1 |
| LOSS OF USE COST | | | \$300.00 |

| SUMMARY | |
|---|-------------------|
| SECTION NO. | COST |
| 1 | \$0.00 |
| 2 | \$1,070.00 |
| 3 | - |
| 4 | - |
| 5 | \$300.00 |
| ACCIDENT REPAIR COST (1+2+3+4+5) | \$1,370.00 |



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-16-034741
Date of Request: 06/03/2018

Your Ref No: Online Purchase

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Dear Sir/Madam,

Enquiry Date 06/03/2018
Enquiry By Sharifah Nusaybah Binte Syed Jamil Binshahab
TP Vehicle No. EE676P
Accident Date 05/03/2018

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|--------------------------------------|-----------------------|------------------|
| EE676P | AIG Asia Pacific Insurance Pte. Ltd. | 23/02/2018-22/02/2019 | 65-6419-3000 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-034741

Date of Request: 06/03/2018

Your Ref No: Online Purchase

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Dear Sir/Madam,

Enquiry Date 06/03/2018
Enquiry By Sharifah Nusaybah Binte Syed Jamil Binshahab
TP Vehicle No. EE676P
Accident Date 05/03/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|---|--|--|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 07 Mar 2018 Edit Reg | | 06 Mar 2018 00:00 Edit Adj Rpt | S\$800.00 Edit Estimates | S\$800.00 View Rpt | | Pending for Survey Report Cancel Case |

| | | | | |
|----------------------|---------------------------|-------------------------------|---------------------------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|----------------------|---------------------------|-------------------------------|---------------------------|--------------------------|

| CLAIM SUBFOLDER DETAILS | | [Created by adjuster] | | | | | | | |
|--|---|---|------------|---------|---------|-------------|--------------|------------|-------|
| Insured: | Loh Kwai Lin, ID: S2754127E | | | | | | | | |
| Main Claimant: | TOWER TRANSIT SINGAPORE PTE LTD, Co. Reg. No.: 201419417K | | | | | | | | |
| Vehicle Reg. No.: | SBS6329P | Date of Loss: 05/03/2018 11:00 - :59 [63 Months and 2 Days From LTA Reg Date (Man Yr)] | | | | | | | |
| Claim Type: | TP / 4256953123SG | Policy/Cover Note No.: 2100121443-09000 (Comprehensive) | | | | | | | |
| Vehicle Reg. No. (Insured): | EE676P | Policy No. (Claimant): D-17089154MFBP | | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot, 648170 Jurong West - Tel: 81688950 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd, (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com | | | | | | | | |
| Claimant's Insurer: | MS First Capital Insurance Ltd (HQ) - Tel: 62222311 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 16/03/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| • AIG_SG (08/03/2018): No OI GIA Report | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SBS6329P (42569531235G)
[EE676P]
TP
TOWER TRANSIT SINGAPORE PTE LTD
Mar 5 2018 11:00AM
[Loh Kwai Lin]
Tower Transit Singapore Pte Ltd

| Upload Documents | | | Upload Photos | | | Compose New Letter | | | Upload Video | | | Upload Audio | | | View View in Browser <input type="button" value="v"/> | |
|---------------------------|-----------------|--|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|----------|-------------------------------------|--|-------------------------------------|
| Assessment Reports | | | | | | | | | | | | | | | 1 per page <input type="button" value="v"/> | <input checked="" type="checkbox"/> |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | | | | | | | | | | Thumbnail | Print | | | |
| 1 | 14/03/18 10:06 | Accident Statement <small>From: SC - Reg. No: EE676P, Claimant: LOH KWAI LIN</small> | | | | | | | | | | | Load HTM | <input type="checkbox"/> | | |
| Photos/Images | | | | | | | | | | | | | | | 3 per page <input type="button" value="v"/> | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | Thumbnail | Print | | | |
| 1 | 30/07/19 17:21 | Odometer Reading | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 2 | 30/07/19 17:21 | Chassis Number | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 3 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 4 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 5 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 6 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 7 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 8 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 9 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 10 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 11 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 12 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 13 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 14 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 15 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 16 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 17 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 18 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 19 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 20 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 21 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 22 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| 23 | 30/07/19 17:21 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | |
| Documentation | | | | | | | | | | | | | | | 1 per page <input type="button" value="v"/> | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | Thumbnail | Print | | | |
| 1 | 07/03/18 15:11 | EMAIL FROM AIG DD 06032018 | | | | | | | | | | | Load PDF | <input type="checkbox"/> | | |
| 2 | 07/03/18 15:11 | TP GIA REPORT | | | | | | | | | | | Load PDF | <input type="checkbox"/> | | |
| 3 | 09/03/18 10:16 | Non reporting letter | | | | | | | | | | | Load PDF | <input type="checkbox"/> | | |
| 4 | 30/07/19 17:36 | OI SCENE PHOTOS | | | | | | | | | | | Load PDF | <input type="checkbox"/> | | |
| 5 | 30/07/19 18:00 | LETTER TO OI | | | | | | | | | | | Load PDF | <input type="checkbox"/> | | |
| 6 | 03/10/19 09:39 | TP ESTIMATE - MARKED | | | | | | | | | | | Load PDF | <input type="checkbox"/> | | |
| 7 | 05/02/20 19:07 | EMAIL FROM AIG | | | | | | | | | | | Load PDF | <input type="checkbox"/> | | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| | | | |

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18004394/T1HS3Q2

Date: 07/02/2020

REFERENCE

| | | | |
|-----------------------|--------------------------------------|----------------------|------------------|
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. | Policy No: | 2100121443-09000 |
| Claimant Vehicle No : | SBS6329P | Insured Vehicle No : | EE676P |
| Date of Loss: | 05/03/2018 | Nature of Claim: | TP |
| | | Claim No: | 4256953123SG |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|--------------------------------------|-------------|-------------------|
| Reg No: | SBS6329P | | |
| Make & Model: | MERCEDES-BENZ CITARO O530, 6.4 D (A) | Engine No: | 90292600952018 |
| Reg. Date: | 03/12/2012 (Man. Year: 2012) | Chassis No: | WEB62808323123796 |
| Colour: | Green | Odometer: | 267698 km |
| Engine Capacity: | 6374 cc | | |
| Market Value/New Car Price: | N/A | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|---------------|------------------|------------------|
| Front Tyre Size: | 275/70 R22.5 | Rear Tyre Size: | 275/70 R22.5 (D) |
| Front Left Side: | Michelin 8 mm | Rear Left Side: | Michelin 8/8 mm |
| Front Right Side: | Michelin 8 mm | Rear Right Side: | Michelin 8/8 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|------------------------------------|-----------------|---------------|---------------|--------------|
| Parts | 0.00 | 0.00 | 0.00 | |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,000.00 | 800.00 | 200.00 | 20.00 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 1,000.00 | 800.00 | 200.00 | 20.00 |
| + GST 7.00/7.00% (S\$) | 70.00 | 56.00 | 14.00 | 20.00 |
| Nett Amount (S\$) | 1,070.00 | 856.00 | 214.00 | 20.00 |
| Global Sum Settlement (S\$) | | 0.00 | | |

INSPECTION

| | | |
|-----------------------------|------------|---|
| Date of Assignment: | 06/03/2018 | |
| Date Inspected: | 20/03/2018 | Inspected At: Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot Singapore 648170 |
| Estimated Period of Repair: | 1.0 days | |

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

| |
|---|
| Report was unsubmitted during this print-out. |
|---|

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|---------------------|--|----------|--------------------------------|-----------------|
| <u>Labour Items</u> | | | | |
| 1 | TO REPLACE/ REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING) | New | 1,000.00 | 800.00 |
| | | | <hr/> | |
| | | | Gross Labour Cost (S\$) | 1,000.00 |
| | | | <hr/> | 800.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >