Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Friday, 11 October, 2019 9:49 AM
To: Bazlin Ahmad
Cc: Wu Tzu Ying; Subramanian Kasi; Admin A; Vic (LKKAuto)
Subject: RE: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018 LKK REF CC4/AIG18004394/T1hb3
Attachments: GIA TP Search Fee SBS6329P.PDF; Repair Bill SBS6329P.PDF

Without Prejudice

Dear Lynn,

We refer further to our below email.

Our surveyor had recommended COR @ P/P $800.00 with 1 day.

Kindly also advise if your client have any video footage and other evidence available.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)
Sent: Tuesday, 30 July, 2019 5:28 PM
To: Sharifah Nusaybah Binte Syed Jamil Binshahab
Cc: Wu Tzu Ying; Subramanian Kasi; Admin A; Vic (LKKAuto)
Subject: RE: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

Without Prejudice

Dear Sharifah,

Please be informed that I am taking over the matter.

Kindly advise if your client have any video footage and other evidence available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)
Sent: Monday, 13 May, 2019 10:01 AM
To: Sharifah Nusaybah Binte Syed Jamil Binshahab; Taufikh (LKKAuto); Cecilia Chong (LKK Auto)
Cc: Wu Tzu Ying; Subramanian Kasi; Admin A; Admin-D (LKKAuto); CS A Team
Subject: FW: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18004394/T1mb3	Taufikh /Cecilia

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>
Sent: Monday, 13 May 2019 9:25 AM
To: 'AIGSGP_ClaimsSurvey@aig.com' <AIGSGP_ClaimsSurvey@aig.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>
Subject: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018

WITHOUT PREJUDICE

Dear Sir/Mdm,

We understand that you are the insurer of vehicle no. EE676P which was involved in the above accident with our bus no. SBS6329P.

We are in the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair	: $1,070.00	(inclusive of 7% gst)
Loss of Use x 1 Day	: $300.00	($300 x 1 day)
GIA Search Fee	: $2.00	(enclosed)
Total	**: $1,372.00**	

We look forward to hearing from you early in order to resolve this matter amicably at minimum cost to you.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile +65 9848 2243
Office +65 6817 1747
Email sharifah@towertransit.sg

Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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From: Sharifah Nusaybah Binte Syed Jamil Binshahab
Sent: Tuesday, 6 March, 2018 3:40 PM
To: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Cc: Kenny Tham <Kenny.Tham@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <alvin.tan@towertransit.sg>; Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EE676P AND SBS6329P ON 05/03/2018

WITHOUT PREJUDICE

Dear Mariesa,

Please proceed to appoint LKK for the PRI.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile +65 9848 2243
Office +65 6817 1747
Email sharifah@towertransit.sg

Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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From: Abu Kassim, Noor Mariesa [mailto:NoorMariesa.AbuKassim@aig.com]
Sent: Tuesday, 6 March, 2018 3:26 PM
To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>
Cc: Kenny Tham <Kenny.Tham@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <alvin.tan@towertransit.sg>; Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EE676P AND SBS6329P ON 05/03/2018

Your Reference : SBS6329P
Our Reference : EE676P

Dear Sir/Madam,

We refer to your Notice of Accident of even date

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name

Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services
AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]
Sent: Tuesday, March 06, 2018 3:14 PM
To: AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran

Cc: Kenny Tham; Subramanian Kasi; Wu Tzu Ying; Alvin Tan
Subject: Pre-Repair Inspection - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SBS6329P & EE676P ON 05TH MARCH 2018 AT TOH TUCK ROAD AT ABOUT 2255HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **05th March 2018** at about **2255hrs** along **Toh Tuck Road** involving our bus, **SBS6329P** & your insured vehicle **EE676P**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Contact Person: **Ms Sharifah @ +65 9848 2243**

Thank you.

Sharifah Nusaybah (Ms)
Claims Executive
E: sharifah@towertransit.sg | **T:** +65 6817 1747 | **M:** +65 9848 2243

Tower Transit Singapore Pte Ltd | **www.towertransit.sg**
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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