

Vic (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Wednesday, 22 January, 2020 5:26 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

Hi Vic,

If file is still idle, we shall proceed to close the file.
Please submit WP report if available.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Lee, Ming-Yao
Sent: 31 October 2019 16:18
To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

Hi Vic,

Thanks for updating, please keep us posted if there is response by TP. If file is idle even January 2020. Please proceed to closure.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: 03 October 2019 09:44
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

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Dear George,

We refer to your below email.

Please be informed that till date, since our last email to TP on 30/07/2019 (as attached), we are yet to receive their response with our request.

Our surveyor had recommended COR @ P/P \$800.00 with 1 working day from an estimate of \$1,000.00 (labour only).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]

Sent: Thursday, 3 October, 2019 9:08 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

Hi Vic,

Any update on this matter?

We wish to have reserve revision on this matter, please let us have adjusted repair cost / estimate.

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: 07 August 2019 15:03
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

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Dear George,

We refer to your below email and the contents were noted.

Please be informed that we are still pending response from TP repairer with regards to our request on the video footage.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]
Sent: Wednesday, 7 August, 2019 1:46 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

Hi Vic,

Noted on your taking over the matter.

Please do update us if TP provides evidence.

Noted on the different accident stated by both parties, however, damages on TPV seems more like on rear side which fit TP's statement.

Please obtain video footage to understand the accident better.

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: 30 July 2019 17:39

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

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Dear George,

We refer to your below email.

Please be informed that I am taking over the matter.

The Insured came down to our office and provided scene photos (as attached). During that time, Insured had informed us that she will not agree to settle the TP claim.

Meanwhile, we are currently requesting for any evidence from TP and will get back to Insured to for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]

Sent: Thursday, 25 July, 2019 6:24 PM

To: Cecilia Chong (LKK Auto)

Subject: RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018

Hi Cecilia,

Wish to follow up on this matter.

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, April 30, 2019 12:26 PM

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXTERNAL] RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018

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Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18004394/T1MB3	Cecilia

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Tuesday, 30 April 2019 10:53 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018

Hi,

Noted on Bevan's note in March 2018 that OI was disputing on liability and will submit photo to your office.

May we check who is the current case handler and any update after the meeting with insured?

Regards,
Lee Ming Yao
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1769
MingYao.Lee@AIG.com | www.aig.sg



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