

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 28 May, 2019 11:03 AM  
**To:** Chan, Kian-Meng  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: 5398952863SG-003 // SHD9777S (TP) & SLB5910M on 01/03/2018 LKK REF CC3/AIG18004390/Khb3  
**Attachments:** RE: SLB5910M LKK REF CC3/AIG18004390/Khb3

Dear Kian Meng,

We refer to your below email.

Please be informed that we had checked with Insured's repairer and we were informed that Insured video footage was overwritten and he did not come back to them for repairs due to minor damages to his vehicle.

The insured repairer had also informed us that TP insurer (AXA) offered for a 50/50 settlement and that the Insured was already advised on this by his repairer (please refer to the attached email from Insured repairer) but no feedback heard till date.

As such, please advise if we will to deny TP claim based on BOLA 10a and/or for your further instructions.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Chan, Kian-Meng [mailto:Kianmeng.Chan1@aig.com]  
**Sent:** Tuesday, 28 May, 2019 10:50 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: 5398952863SG-003 // SHD9777S (TP) & SLB5910M on 01/03/2018 LKK REF CC3/AIG18004390/Khb3

Dear Vic,

Kindly expedite the matter and to see if we are able to apply BOLA 10A with the case.  
Your kind attention is greatly appreciated.

Best regards,

**Chan Kian Meng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Tuesday, April 30, 2019 3:33 PM  
**To:** Chan, Kian-Meng  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** [EXTERNAL] RE: 5398952863SG-003 // SHD9777S (TP) & SLB5910M on 01/03/2018 LKK REF CC3/AIG18004390/Khb3

**This message is from an external sender; be cautious with links and attachments.**

Dear Kian Meng,

We refer to your below email.

Please be informed that we are still pending for Insured to give us a copy of his video footage.

We will follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Chan, Kian-Meng [<mailto:Kianmeng.Chan1@aig.com>]  
**Sent:** Tuesday, 30 April, 2019 3:25 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** 5398952863SG-003 // SHD9777S (TP) & SLB5910M on 01/03/2018

Dear Vic,

Appreciate your kind advice on the video footage from insured and claim status.  
Thanks.

Best regards,

**Chan Kian Meng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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