

Vic (LKKAUTO)

From: grace@lbs-auto.com
Sent: Thursday, 24 May, 2018 2:44 PM
To: eric.pau@mazda.com.sg; amy@lbs-auto.com; vion.lim@eurokars.com.sg
Subject: Re: AXA TP - SHD9777S & SLB5910M ON 01.03.2018

Follow Up Flag: Follow up
Flag Status: Flagged

Without Prejudice

Dear Sirs,

We are the loss adjustors appointed by our Principals, AXA Insurance Pte Ltd, the motor insurer of SHD9777S to deal with the matter.

We refer to the above accident and your notification of intended claim against our Principals' Insured.

We have instruction to propose a direct settlement with your without litigation and incurring unnecessary legal costs. Based on Nima Protocol Barometer of Liability chart (BOLA), we have instruction to settle your client's claim at 50%. Please note that our Principals may revise the offered liability should new evidence emerge at a later stage.

Kindly contact our surveyor to finalize the final repair costs, and we would appreciate that after repair, you can forward the following documents to us:

1. Letter of Demand
2. Final Repair Invoice
3. Rental Agreement / Invoice (if any)
4. Letter of authority from your client
5. Any other relevant documents

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and strictly for direct settlement purpose only, and should not be constructed as an admission of liability on our Principals' part or on the part of our Principals insured driver. Terms of such offer and any settlement arising from the above offer should also not be disclosed in any other related matter(s) in respect of the accident. The above offer and any settlement arising from the above offer made in respect of this present matter is made solely to resolve this matter for direct settlement purpose only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

We would appreciate that you can consider our Principals' proposal and we look forward to hear from you favourably. Please contact us for any clarification.

Regards,
Grace Ong
LBS Automotive Appraisal Pte Ltd
L.B.S. Auto Consultants Pte Ltd
Blk 8 Kensington Park Drive
#01-07
Singapore 557323
tel: 6281 6690 / 62832866
fax: 6281 8748



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From: vion.lim <vion.lim@eurokars.com.sg>
Time: 2018 May 24 (Thu) 11:10
To: grace <grace@lbs-auto.com>; eric.pau <eric.pau@eurokars.com.sg>; amy <amy@lbs-auto.com>
Subject: RE: AXA TP - SHD9777S & SLB5910M ON 01.03.2018

Nope no footage, vehicle camera not working.

Best Regards.



Vion Lim

Insurance Claims Officer

TRANS EUROKARS PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 7877 **H:** (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: www.eurokars.com.sg

From: grace <grace@lbs-auto.com>
Sent: Thursday, May 24, 2018 10:50 AM
To: Eric Pau <eric.pau@eurokars.com.sg>; Vion Lim <vion.lim@eurokars.com.sg>; amy <amy@lbs-auto.com>
Subject: Re: AXA TP - SHD9777S & SLB5910M ON 01.03.2018

Without Prejudice

Hi Vion,

Please advise if your client has any video footage, accident scene photo or other evidence/proof.

Regards,
Grace Ong
LBS Automotive Appraisal Pte Ltd
L.B.S. Auto Consultants Pte Ltd
Blk 8 Kensington Park Drive
#01-07
Singapore 557323
tel: 6281 6690 / 62832866
fax: 6281 8748



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From: amy <amy@lbs-auto.com>
Time: 2018 May 18 (Fri) 10:03
To: eric.pau <eric.pau@eurokars.com.sg>; vion.lim <vion.lim@eurokars.com.sg>
Cc: grace <grace@lbs-auto.com>
Subject: Re: AXA TP - SHD9777S & SLB5910M ON 01.03.2018

Without Prejudice

Hi Vion,

Based on our Principals Insured report, it's side swipe case. Liability not clear.

Regards,
Amy Cheah
LBS Automotive Appraisal Pte Ltd
L.B.S. Auto Consultants Pte Ltd
Blk 8 Kensington Park Drive
#01-07
Singapore 557323
Tel: 6281 6690 / 62832866
Fax: 6281 8748



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From: vion.lim <vion.lim@eurokars.com.sg>
Time: 2018 May 18 (Fri) 09:39
To: amy <amy@lbs-auto.com>; eric.pau <eric.pau@eurokars.com.sg>
Cc: grace <grace@lbs-auto.com>
Subject: RE: AXA TP - SHD9777S & SLB5910M ON 01.03.2018

Dear Amy,

Vehicle not yet surveyed. You're the assigned surveyor team??

Noted and will re-arrange a survey date. Meantime, can check if AXA has given any instruction on liability?

Thank you.

Best Regards.



Vion Lim

Insurance Claims Officer

TRANS EUROKARS PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 7877 **H:** (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: www.eurokars.com.sg

From: Amy Cheah <amy@lbs-auto.com>

Sent: Friday, May 18, 2018 9:03 AM

To: Vion Lim <vion.lim@eurokars.com.sg>; Eric Pau <eric.pau@eurokars.com.sg>

Cc: grace <grace@lbs-auto.com>

Subject: AXA TP - SHD9777S & SLB5910M ON 01.03.2018

Without Prejudice

Hi Vion,

Please advise if the vehicle is in and confirm if there have any surveyor conduct inspection before.

Thank you.

Regards,

Amy Cheah

LBS Automotive Appraisal Pte Ltd

L.B.S. Auto Consultants Pte Ltd

Blk 8 Kensington Park Drive

#01-07

Singapore 557323

Tel: 6281 6690 / 62832866

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the part of our Principals' insured driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

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