

Vic (LKKAUTO)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Tuesday, 28 May, 2019 11:23 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: 5398952863SG-003 // SHD9777S (TP) & SLB5910M on 01/03/2018 LKK REF CC3/AIG18004390/Khb3

Dear Vic,

Did TP provided any other evidence to substantiate TP's report, ie TP vehicle was stationary at the material time of accident?

If no, kindly reject claim based on BOLA 10A.

Best regards,

Chan Kian Meng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, May 28, 2019 11:03 AM
To: Chan, Kian-Meng
Cc: Admin A; Vic (LKKAUTO)
Subject: [EXTERNAL] RE: 5398952863SG-003 // SHD9777S (TP) & SLB5910M on 01/03/2018 LKK REF CC3/AIG18004390/Khb3

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Dear Kian Meng,

We refer to your below email.

Please be informed that we had checked with Insured's repairer and we were informed that Insured video footage was overwritten and he did not come back to them for repairs due to minor damages to his vehicle.

The insured repairer had also informed us that TP insurer (AXA) offered for a 50/50 settlement and that the Insured was already advised on this by his repairer (please refer to the attached email from Insured repairer) but no feedback heard till date.

As such, please advise if we will to deny TP claim based on BOLA 10a and/or for your further instructions.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chan, Kian-Meng [<mailto:Kianmeng.Chan1@aig.com>]

Sent: Tuesday, 28 May, 2019 10:50 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: 5398952863SG-003 // SHD9777S (TP) & SLB5910M on 01/03/2018 LKK REF CC3/AIG18004390/Khb3

Dear Vic,

Kindly expedite the matter and to see if we are able to apply BOLA 10A with the case.
Your kind attention is greatly appreciated.

Best regards,

Chan Kian Meng

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

KianMeng.Chan1@aig.com | www.aig.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, April 30, 2019 3:33 PM

To: Chan, Kian-Meng

Cc: Admin A; Vic (LKKAuto)

Subject: [EXTERNAL] RE: 5398952863SG-003 // SHD9777S (TP) & SLB5910M on 01/03/2018 LKK REF CC3/AIG18004390/Khb3

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Dear Kian Meng,

We refer to your below email.

Please be informed that we are still pending for Insured to give us a copy of his video footage.

We will follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chan, Kian-Meng [<mailto:Kianmeng.Chan1@aig.com>]

Sent: Tuesday, 30 April, 2019 3:25 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: 5398952863SG-003 // SHD9777S (TP) & SLB5910M on 01/03/2018

Dear Vic,

Appreciate your kind advice on the video footage from insured and claim status.
Thanks.

Best regards,

Chan Kian Meng
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

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KianMeng.Chan1@aig.com | www.aig.sg

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