

ASS. REC. BY:

REF: CS | FCI/18004385/ Qqd3

n2
Special Instruction:

Surveyor: GQ
CWS

ASSIGNMENT (Office)

From (Person): Lurene juw

of FCJ

Date/Time: 5/3/18 @ 4:07pm

Estimated Cost:

Bill to:

OD / FWS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLC 1722K

Insured: SHB 2278Y

at Workshop m/s: Jack Cars

Tel: 67488824

of Blk 3007 Ubi Rd | #01-450

Policy No: D18088937m4

Claim No: D18001860MFSH

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 5/3/18

CA / REV / REP. / REV 24 HRS lwp

2pm-2:30pm @ owner waiting

H.O.D. Endorsement:

Date/Time: 10:30am @ 7/3/18

Person Contacted: Thana

Vehicle IN OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/> Estimate
	<u>SLC 1722K-x</u>
	<u>SHB 2278Y - NS/INC17023314 / K/vbn2 D.O.A. 6/12/2017</u>
<u>09/3/18 @</u>	<u>3:30pm revised to Lurene by email.</u>
<u>12/3/18 @</u>	<u>1:20pm continued with Thana final by 63667-80, 3 days. (Call to 5882.20, 62%)</u>



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI18004385/Gqd3

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 07-03-2018



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHB 2278Y	Veh. Inspected	SLC 1722K
Policy No.		Coverage (\$)	0.00
Claim No.	D18001860MFSH	Excess (\$)	0.00
Assign From	CWS (LURENE JAW)	Assign Date	07/03/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	05/03/2018	Inspection Date	07/03/2018
Survey held at	JACK CARS ENTERPRISE PTE LTD BLK 3007 UBI ROAD 1 #01-450 SINGAPORE 408700		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18001860MFSH
Our Ref: CS/FCI18004385/Gqd3

Date: 09 March 2018

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

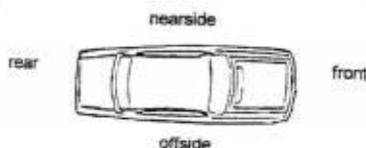
INITIAL INSPECTION REPORT OF VEHICLE NO. SLC 1722K .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 07/03/2018 at the premises of M/s JACK CARS , and have the following to report:-

Workshop Estimate Amount	: <u>S\$ 5,370.00 (LABOUR ONLY)</u> .
Revised Estimate Amount	: <u>S\$ 830.00</u> .
“Check” Items Amount	: <u>S\$ -</u> .
Market Value	: <u>S\$ -</u> .
LTA Reimbursement Value	: <u>S\$ -</u> .
Nett Value	: <u>S\$ -</u> .

Pending for parts prices.

Description of Damage:
The vehicle sustained damages
at the o/s front portion.



Yours faithfully

Guo Qiang
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	06-03-2018	Our Ref No. D18001860MFSH
Accident Date	05-03-2018	Claim Type. Third Party
Insured Vehicle	SHB2278Y	Third Party Vehicle. SLC1722K
Survey Location	Blk 3007 Ubi Road 1 #01-450	
Contact Person.	MS S.THANALETCHUMI	
Contact No.	67488824/ 67488824	Fax No. 0
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	JACK CARS ENTERPRISE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	LURENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/235633)



PRI Documents



Close



PRI Header Details

Claim No	D18001860MFSH	Policy No	D-18088937MFSH	Claimant S.No & Name	1 & JACK CAR
Workshop Name	JACK CARS ENTERPRISE PTE LTD (Contact Person : MS S.THANALETCHUMI)	Survey Location & Contact Details	Blk 3007 Ubi Road 1 #01-450 Mobile: 67488824 , Phone: 67488824 , Fax: 0 EmailId: THANA@JACKCARS.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE:		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHB2278Y	TP Vehicle No	SLC1722K
PRI Recieved Date	06-03-2018 04:26:56 PM	Surveyor Appointed Date	06-03-2018 04:06:01 PM	Surveyor Accept Date	07-03-2018 1

Survey Report Upload

Surveyor Inspection Date *:	<input type="text"/>	Surveyor Report Date	07-03-2018	Upload Survey Report *:	<input type="button" value="Choose File"/>
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Vehicle Particulars

Make	<input type="text" value="Please Select Make"/>	Model	<input type="text" value="Please Select Model"/>	Year	<input type="text" value="Select Year"/>
Chasis No	<input type="text"/>	Engine No	<input type="text"/>	Mileage	<input type="text"/>
Color	<input type="text"/>	Cubic Capacity	<input type="text"/>		

Multiple Documents Upload

<input type="button" value="Upload Multiple Documents"/>	
File Name	Action

Surveyor Job Remarks

Remarks	<input type="text"/>	<input type="button" value="Save"/>
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Shiau Chan (LKKAuto)

From: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>
Sent: Monday, 17 September 2018 1:27 PM
To: Shiau Chan (LKKAuto)
Cc: SUR; Guo Qiang (LKKAuto)
Subject: Re: (URGENT) : COMPLETE ESTIMATE OF VEHICLE SLC 1722K (DOA: 05/03/2018)

Greetings Ms. Shiau Chan ,

For an amicable settlement , would accept the offer of S\$3667.80 before GST with 3 repair days.

Kindly revert.

Thank You.

Best Regards ,
S.Thanaletchumi (Ms)
JACK CARS ENTERPRISE PTE LTD
Office : 67488824
Mobile : 92206746
Fax : 67488834
Email : thana@jackcars.com.sg

On Fri, Sep 14, 2018 at 11:29 AM, Shiau Chan (LKKAuto) <siewsc@lkkauto.com> wrote:

Dear Thana,

WITHOUT PREJUDISE

Offer final fig \$3,667.80 before GST and 3 repair days.

Kindly confirm.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 9 March 2018 3:23 PM
To: 'Claim Workflow System'; assignments
Cc: LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18001860MFSH/1
Attachments: CSFCI18004385Gqd3.pdf

Dear Lurene,

Enclosed herewith preliminary advice of SLC 1722K.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 7 March 2018 10:15 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18001860MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 6 March 2018 4:06 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; LURENEJAW@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18001860MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

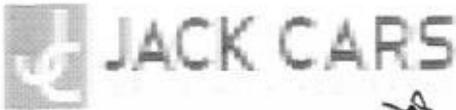
Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team
Claim Workflow System

Enquire Transfer Fee

Vehicle Details	
Vehicle No. :	SLC1722K
Vehicle Type :	P11 - Passenger Station Wagon/Jeep/Land Rover
Vehicle Attachment 1 :	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	TOYOTA
Vehicle Model :	HARRIER ELEGANCE 2.0 CVT
Chassis No. :	ZSU600076176
Propellant :	Petrol
Engine No. :	3ZRB766611
Engine Capacity :	1986 cc
Maximum Power Output :	111.0 kW (148 bhp)
Maximum Laden Weight :	1855 kg
Unladen Weight :	1580 kg
Year Of Manufacture :	2016
Original Registration Date :	04 May 2016
Lifespan Expiry Date :	-
COE Category :	E - Open Category
Quota Premium :	\$46,667.00
COE Expiry Date :	03 May 2026
Road Tax Expiry Date :	03 May 2018
PARF Eligibility Expiry Date :	03 May 2026
Inspection Due Date :	03 May 2019
Intended Transfer Date :	08 Mar 2018
CO2 Emission :	122.00 (g/km)
CEV/VES Rebate Utilised Amount :	\$5,000.00
CO Emission :	-
HC Emission :	-
NOx Emission :	-
PM Emission :	-
<p>The current road tax expiry is 03 May 2018. You may renew the road tax from 04 Feb 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 03 May 2018, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.</p>	
<p>Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.</p>	
<p>Amount Payable (From 04 May 2018 to 03 Nov 2018)</p>	



[Signature]
12/3/18

3 Days :
part by part.
before paint photos.
Guo Qiang - 82850282
07/3/18

ESTIMATE

DATE OF ACCIDENT : 05/03/2018
VEHICLE : SLC1722K
MAKE & MODEL : TOYOTA HARRIER
INSURANCE : FIRST CAPITAL
SURVEYOR : LKK GUO QIANG

PARTS	CONDITION	COST
FRONT BUMPER / RR		1310
FRONT BUMPER LOWER LIP / SCR		515
FRONT BUMPER BRACKET RIGHT X del (photo) NN		75
HEADLAMP - RIGHT X / BR		2100
SPECIAL NETT		3730.4
CLIPS & RIVETS / del	del	80
FRONT RIGHT RIM repair X		100
LABOUR		
2. TO PUTTY & SPRAY PAINT OF AFFECTED AREA		\$ 2300
3. TO REMOVE DAMAGED & NECESSARY PARTS & ATTACHEMENTS; KNOCK, JACK, WELD, RESHAPE AND ALIGN ALL AFFECTED PORTIONS.		\$ 2700
4. TO CHECK WIRING & REWIRING		\$ 250
10 ANTI RUST TREATMENT		\$ 120
PART - 25%:		
LABOUR :		
TOTAL :		
7% GST :		
GRAND TOTAL :		3667.8

320.4
X
40
X
40
500
300
X 30
X NN
830

K3 Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Part prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:



ESTIMATE

DATE OF ACCIDENT : 05/03/2018
VEHICLE : SLC1722K
MAKE & MODEL : TOYOTA HARRIER
INSURANCE : FIRST CAPITAL
SURVEYOR : LKK GUO QIANG

PARTS		CONDITION	COST	
1.	FRONT BUMPER		\$1,310	De
2.	FRONT BUMPER LOWER LIP	320-40	\$ 515	SCR
3.	FRONT BUMPER BRACKET RIGHT		\$ 75	NN
4.	HEADLAMP - RIGHT		\$ 2100	BR
SPECIAL NETT				
1.	CLIPS & RIVETS		\$ 80	NEC
2.	FRONT RIGHT RIM	REPAIR	\$ 100	R
LABOUR				
1.	TO PUTTY & SPRAY PAINT OF AFFECTED AREA		\$ 2300	500
2.	TO REMOVE DAMAGED & NECESSARY PARTS & ATTACHEMENTS; KNOCK, JACK, WELD, RESHAPE AND ALIGN ALL AFFECTED PORTIONS.		\$ 2700	300
3.	TO CHECK WIRING & REWIRING		\$ 250	30
4.	ANTI RUST TREATMENT		\$ 120	NN
		PARTS - 25% :	\$ 3,000	
		LABOUR :	\$ 5,370	
		TOTAL :	\$ 8,370	8550
		7% GST :	\$ 585.90	
		GRAND TOTAL :	\$ 8,955.90	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18004385/Gqd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 25-09-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHB 2278Y	Veh. Inspected	SLC 1722K
Policy No.	D18088937MFSH	Coverage (\$)	0.00
Claim No.	D18001860MFSH	Excess (\$)	0.00
Assign From	LURENE	Assign Date	06/03/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA HARRIER	c.c	1986
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	ZSU600076176	Colour	MAROON
Odometer	22831	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/65 R17	YOKOHAMA	6 mm
L/H Front Tyre	225/65 R17	YOKOHAMA	6 mm
R/H Rear Tyre	225/65 R17	YOKOHAMA	6 mm
L/H Rear Tyre	225/65 R17	YOKOHAMA	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	05/03/2018	Inspection Date	07/03/2018
Survey held at	JACK CARS ENTERPRISE PTE LTD BLK 3007 UBI ROAD 1 #01-450 SINGAPORE 408700		
5a. Remarks			
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLC 1722K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	DEFORMED	1,310.00	1,310.00
1	FRONT BUMPER LOWER LIP	SCRATCHED	515.00	320.40
1	FRONT BUMPER BRACKET RIGHT	NOT NECESSARY	75.00	-
1	HEADLAMP-RIGHT	BROKEN	2,100.00	2,100.00
	LESS 25% DISCOUNT		-1,000.00	-932.60
			3,000.00	2,797.80
SPECIAL NETT ITEMS				
1	CLIPS & RIVETS (SN)	NECESSARY	80.00	40.00
1	FRONT RIGHT RIM (SN)	TO REPAIR SEE LABOUR	100.00	-
			180.00	40.00
LABOUR				
	TO PUTTY & SPRAY PAINT OF AFFECTED AREA.		2,300.00	500.00
	TO REMOVE DAMAGED & NECESSARY PARTS & ATTACHMENTS: KNOCK, JACK, WELD, RESHAPE AND ALIGN ALL AFFECTED PORTIONS. INCLUSIVE OF THE REPAIR OF FRONT RIGHT RIM.		2,700.00	300.00
	TO CHECK WIRING & REWIRING.		250.00	30.00
	ANTI RUST TREATMENT.	NOT NECESSARY	120.00	-
			5,370.00	830.00
GRAND TOTAL			8,550.00	3,667.80
RECOMMENDED COST OF REPAIRS				3,667.80

Report Ref No. CS/FCI18004385/Gqd3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.