Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 22 May, 2018 2:41 PM

To: Claims Dept of CTI

Cc: Chong Boon Sen; Thin Thin (LKKAuto); 'Alfred Toh'

Subject: RE: Direct Settlement - Accident Involving GBB8814G (OI : CTI - SNM18D01254)

AND SHB1254Y (TP: LKK REF - CC3/CTI18004344/Sws3) on 02/03/2018

Attachments: LKK Resurvey Photos.pdf; LKK Survey Photos.pdf; LKKAdjustment1.pdf;

LKKInspection.pdf; LOD .pdf

Your Ref: SNM18D01254

Our Ref: CC3/CTI18004344/Swa3

Dear Boon Sen,

ACCIDENT INVOLVING GBB 8814G AND SHB 1254Y ON 02/03/2018 ALONG TPE TWDS SLE

We refer to the above matter

This is a head-to-rear collision.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer SMRT Automotive Services Pte Ltd is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 10,819.74	S\$ 4,050.00
2. Loss of RENTAL (\$111.28 x 6.5days)	S\$ 778.96	S\$ 723.32 (Surveyor recommend 5 days)
3. Loss Of INCOME (\$50.00 x 6.5days)	S\$ 506.31	S\$ 325.00
3. GIA SEARCH	S\$ 7.00	S\$ 7.00
	S\$ 12,112.01	\$\$ 5,105.32

Amount of claim at liability 100% S\$ 5105.32

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) Sent: Friday, 9 March, 2018 6:18 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau

(LKKAuto) < vivianlau@lkkauto.com>

Cc: Chong Boon Sen <booksen.chong@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admina@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving GBB8814G (OI : CTI - SNM18D01254) AND SHB1254Y (TP : LKK REF - CC3/CTI18004344/Sws3) on 02/03/2018

Dear Lucas,

Thanks and noted

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [mailto:lucas.lee@sg.cntaiping.com]

Sent: Friday, 9 March 2018 1:21 PM

Subject: RE: Direct Settlement - Accident Involving GBB8814G (OI: CTI - SNM18D01254) AND SHB1254Y (TP: LKK

REF - CC3/CTI18004344/Sws3) on 02/03/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Regards,

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181 Fax: 6224 7175

Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, 7 March, 2018 8:58 AM **To:** Claims Dept of CTI; Vivian Lau (LKKAuto) **Cc:** Chong Boon Sen; CS A Team; Admin A

Subject: Direct Settlement - Accident Involving GBB8814G (OI: CTI - TBA) AND SHB1254Y (TP: LKK REF -

CC3/CTI18004344/Sws3) on 02/03/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 1254Y at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com