

Vivian Lau (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 10 July, 2018 3:21 PM
To: Vivian Lau (LKKAuto); Admin A
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto); KKLau; Olivia Lau (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SKV5637J (OI: SNM18D01148C02) AND SHB5935P (TP : LKK REF - CC3/CTI18004341/Swa3) on 02/03/2018

LKK REF - CC3/CTI18004341/Swa3
CTI REF – SNM18D01148C02/7 (SKV5637J)

Dear Vivian

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$6,091.02.

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, July 10, 2018 1:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SKV5637J (OI: SNM18D01148C02) AND SHB5935P (TP : LKK REF - CC3/CTI18004341/Swa3) on 02/03/2018

Your Ref : SNM18D01148C02
Our Ref : CC3/CTI18004341/Swa3

Dear Irene,

ACCIDENT INVOLVING SKV 5637J AND SHB 5935P ON 02/03/2018 ALONG YISHUN AVE 6

We refer to the above matter

This is a head-to-rear collision.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **SMRT Automotive Services Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 14,270.14	S\$ 5,000.00
2. Loss of RENTAL (\$104.86 x 7days)	S\$ 812.67	S\$ 734.02 (Surveyor recommend 5 days)
3. Loss Of INCOME (\$ 50.00 x 7 days)	S\$ 465.00	S\$ 350.00
3. GIA SEARCH	S\$ 7.00	S\$ 7.00
	S\$ 15,554.81	S\$ 6,091.02

Amount of claim at liability 100% S\$ 6,091.02

For your approval please.

Thank you
Best Regards,
Vivian Lau | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)
Sent: Monday, 14 May, 2018 5:15 PM
To: claimsdept@sg.cntaiping.com
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SKV5637J (OI : CTI - SNM18D01148C02) AND SHB5935P (TP : LKK REF - CC3/CTI18004341/Swa3) on 02/03/2018

Your Ref : SNM18D01148C02
Our Ref : CC3/CTI18004341/Swa3

Dear Irene,

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	S\$ 15,554.81	S\$ 6,091.02

Amount of claim at liability 100% S\$ 6,091.02

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 8 March, 2018 1:41 PM

To: Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: claimsdept@sg.cntaiping.com; Irene Tay <irene.tay@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SKV5637J (OI : CTI - SNM18D01148C02) AND SHB5935P (TP : LKK REF - CC3/CTI18004341/Sws3) on 02/03/2018

Dear Lucas,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Thursday, 8 March 2018 11:27 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SKV5637J (OI : CTI - SNM18D01148C02) AND SHB5935P (TP : LKK REF - CC3/CTI18004341/Sws3) on 02/03/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Regards,

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6181
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 7 March, 2018 9:01 AM

To: Claims Dept of CTI; Vivian Lau (LKKAuto)

Cc: Irene Tay; Admin A; CS A Team

Subject: Direct Settlement - Accident Involving SKV5637J (OI : CTI - TBA) AND SHB5935P (TP : LKK REF - CC3/CTI18004341/Sws3) on 02/03/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHB5935P at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

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