INS. CASE OWNER: STORY CC 4, AXAI	800 4332, KI Da39 LIKK	
Surveyor: La Ca Vin DOI:	IGNMENT Ala Lik Date / Time: Registered in Merimen:	
Pre-assign / CCU / FTE Insured Vehicle: No. Name of Insured Insured Tel No. Excess See II :SS Is driver the owner? YES / NO) Nature of Accident:	Claim No. : COQ71886 Policy No. : P1680570 Make / Model : CAMCA Place of Accident : CAMCA	(VX
If NO, Driver Name / Age : Driver Tel No.: (V/L: Age / NO.)	OI GIA REPORT: VES / NO ; TP GIA REPORT: VES / NO Insured Liability: % Final? Yes / No	
SH9483m		
INSRS: WSP: Tel: Liability: RMKS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS: INSRS: WSP: Tel: Liability: RMKS:	
Date/Time	STAGE DATE/PIC	
CKY CHO ONE CALILIZATION	Non-Reporting ltr (1st) Non-Reporting ltr (2nd)	
blight to get vides evidence	Notification ltr (if non-pickup): Call OI: 13131	8
13/3/16 - TP report: Both parker (harred)	After call lit to Ol: (Big ONOTAL) Documentation Check little: Hawiller Typist	t
OID report: OID Evanged lane	Notification ltr (if non-pickup) After call ltr to Oi:	
13 7 16 - sent letterti OI va emart.	Authorisation To Act:	
27/21/6 - DV sunt	Release Vouchar: Final Repair Bill:	
31/2/18 - Freepass to mi kwan to	Car Rental Invoice:	
RECEIVED 0 3 AUG 201	8 PR:	
RECEIVED	Mandate/Reject Instruction:	
PRELIMINARY ADVICE Date/Time: 2121. Sent By:	Payment Breakdown Form:	
115/16	Post-Repair Photos: Others:	
FINALIZATION Date/Time: Confirm with: Repair Cost: S\$ (days) Reduction:	Confirm by:	
Repair Cost: S\$ (days) Reduction: FINAL SETTLEMENT Data/Time: 231318 Confirm with Costs	% Email Call Call	
Final Liability . 54 ADD (Append / Assessed) BOLA SALMA	If NO or B 28, Ass. Lin :	
Repair Cost: W UH SS 3166-56		
Loss of Rental (LOR): S\$ 6 \(\frac{43.50}{3.50}\) (5.5 \(\delta\) days) \(\sigma\) (1.2 \(\delta\) Loss of Use (LOU): S\$ - (\$ - x - \(\delta\) days)	W AMBY RENSE	
Loss of Income (LOI): SS 245.W (\$50 x5.5 days)	() \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	
LOR only LOU only LOR + LOU LOR + LOI Tick on	ly one]	
GIA/LTA Search SS Medical: SS	1) Claim status: North/Reject/Private Settle	
Disbursement: SS - (e.g. Tow/ Inde	pendent) 2) Report Format: 1/2)	
Legal Cost SS -	3) Survey fee: \$350.W	
Total: SS 4085.06 Global Sum SS: 4080 FINAL PAYMENT Date/Time: 221418 Confirm with Cather		
Payee 1: SS 14080. Name 1: Comfort		
Payce 2: (Strike if N.A.) SS Name 2:	rajia criginaring field	
Payee 3: (Strike if N.A.) S\$ Name 3:		

Kali

AXA



returned to Service Reception upon collection

A member of COMPORTDELGRO Date/Time: 02.03.2018 17:21 Page : 1 JC NO.305121486 ARC Repair TP(CLSO)1 JOB CARD Sales Order: leam: MILEAGE REGNING 9483M STOMER COMFORT TRANSPORTATION PTE LTD FUEL MAKE HYUNDAI /MS 7010045 STOMER NO. 383 SIN MING DRIVE E 1/2 MODELI-40 02.03.2018 12:35 DRESS Singapore SINGAPORE 575717 65508755 YR OF 28.04.2016 TARGET DATE (F4) (P) COMPLETION DATE/TIME: CHASSIS CODE 41UMGU087851 COUNT CARD NO. JOB DESCRIPTION Accident Date: 02.03.2018 NATURE: 3P 02.03.2018 S/NO LABOR CODE DESCRIPTION AXA - taxi Left From damage ECKED & PASSED OUT BY: SERVICE ADVISOR CUSTOMER'S SIGNATURE Exit Pass owledgement Slip Vehicle No.: SH 9483M LARRY SH 9483M le No: Latry Ng Date a of Service Advisor Signature/Date Name of Service Advisor

To be kept by Security Guard

REPAIR ESTIMATE*

AXA

VEHICLE NO: SH 9483M

DATE 2/3/2018 17:00

MAKE

MODEL

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: HYUNDAI i40

DOA- 02.03.18

Larry Ng

7 // the Rebai	\$ \$ \$ \$ \$ \$	150.70
Front Bumper Retainer Mounting? Front Fender (LH) Front Fender Shield (LH)? Front Fender Retainer Rocker Panel Outer Garnish Front Wheel Hub Cap (LH) Front Born (Lu) x tepn For for (Lu) x tepn For for Lu x tepn For for Lu x tepn For for Lu x tepn DISCOUNTED TOTAL Front Door Comfort Logo (LH) Rear Door Comfortdelgro & Apps Sticker (LH) Labour Charge Panel Beating Spray Painting Charge Tuff Kote FRT Wheel Alignment TOTAL LABOUR ESTIMATE TOTAL Kafri (LHU A filley A	s s s	9.20 619.00 169.80 9.20 483.60 150.70
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Panel Beating Spray Painting Charge Tuff Kote FRT Wheel Alignment TOTAL LABOUR ESTIMATE TOTAL Kakin IKK J 7/3/8 16356	s	155.00
Kakin IKK 1 7/3/8 1035h	\$ \$ \$ \$	60 0.00 50.00
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Kapin Ilkly 1/ 7/3/18 1035h 3 Rys LKK Auto the Repaire To resurve To display	s	3,105.96
3 P-10 the Repaire To resurve To display	Consultants hence notify	
Before Paint photo Parts of se Third so you	irer of the following:	250
Acknowledge Signature:	by before latter spray painting damaged partial during resorbery as any supertito confirmation a survey as on a TVIIm a Proposite modification or as a TVIIm a Proposite modification or as any and as a supertitor of the apparts of the security of the apparts of the securities of	1
This is an initial estimate based on a visual inspection of the above vehic	ey before after spray paleting damaged partial during resorvey as a first subject to confirm some of subject to confirm subjec	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AXA Insurance Pte Ltd

8 Shenton Way #24-01 AXA Tower

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 068811

Singapore 408933

From: LKK Auto Consultants Pte Ltd

Attn: Stacey Ng

09 Mar 2018 Date:

Preliminary Advice

Insured Vehicle No : SHD9448S

TP Vehicle No

: SH9483M

Accident Date

: 02/03/2018

Make

: HYUNDAI 140

Assignment Date

: 06/03/2018

Date of Inspection

: 07/03/2018

Est. Duration of Repair

:3 days

Inspection At

: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive

Singapore 508969

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesN/S front... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,105.96
Revised Amount	:S\$	2,567.48
Check Items (Estimated)	:S\$	168.48
Total	:S\$	2,735.96

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage
	Kindly let us have your authorisation.

) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments: We have not authorized repairs.

COMFORTDELGRO ENGINEERING

305121486 Our Job Ref No . ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 8. Mar. 2018 Date FINALIZATION FORM Fax: LKK KALVIN Attn 02/03/18 Date of Accident: Vehicle Reg No. : SH 9483M The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-SHD9448S(Transcab) AXA The repair job shall bill to: 1. The finalized amount shall be: 2 \$1,999.40 Spare Parts after List discount (a) \$960.00 Labour Charges (b) \$2,959.40 Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: Final Lumpsum Repair cost Estimated normal period for repairs: 3 working days. 3. We shall treat the above amount as Correct and Confirmed if there is no reply from you 4 within 7 working days We confirm the estimates and Thank you for your assistance. 5. finalized amount Signature: Signature: Name Name Date : 6214 8316 Tel : 6546 8156 Fax

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
Rental Rate P/Day		YES		
Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
Medical Fees (on behalf of driver, if applicable)				
6 Overrun				

Remarks:		
- voimennes		

Date: 08.03.2018 Time: 08:40:49

Page: 1

REPAIR ESTIMATE

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

COMPANY: THIRD PARTY'S CLAIMS (CAS)

JOB NO

: 305121486

REGN NO MILEAGE : SH 9483M : 00000000000

MAKE

: HYUNDAI

MODEL

: I-40

DATE OF REGN : 28.04.2016

DATE/TIME IN

: 02.03.2018 12:35

ACCIDENT DATE : 02.03.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-2322-A I40V3 BUMPER W LIP & FOG 1 1,052.20 20.00 841.76

0002 04-01-0103-0574-G I40VC PANEL-FENDER LH# 1 619.00 20.00 495.20

0003 04-01-0103-0813-G I40VC MOULDING ASSY-SIDE 1 483.60 20.00 386.88

0004 04-01-0103-0658-G I40VC CAP ASSY-WHEEL HUB 1 150.70 20.00 120.56

0005 28-01-0103-0003-A (I40)FRT DOOR LOGO SONATA 1 75.00 75.00

0006 28-01-0103-2013-A I40V3 APP LOGO REAR DOOR 1 80.00 80.00

SUB-TOTAL : 1,999.40

JOB NATURE

400.00 0000 L PANEL BEATING

540.00 SPRAYPAINT ON AFFECTED AREA 0001 23-502

20.00 0002 20-00 TUFF COAT ON AFFECTED PARTS.

SUB-TOTAL: 960.00

Date: 08.03.2018 Time: 08:40:49

Page: 2

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO MILEAGE

: 305121486 : SH 9483M : 0000000000

MAKE MODEL

: HYUNDAI

: I-40

DATE OF REGN

: 28.04.2016

DATE/TIME IN

: 02.03.2018 12:35

ACCIDENT DATE : 02.03.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 2,959.40

AUTHORISED: YES / NO SURVEYOR NAME & SIGNATURE

MVA NAME & SIGNATURE

DATE:

DATE:

REPAIR ESTIMATE*

VEHICLE NO: SH 9483M

DATE 2/3/2018 17:00

AXA

Larry Ng

1 110

MAKE

:

DOA- 02.03.18

DEL	: HYUNDAI i40 Parts Description/ Labour	Type	Unit Price	A	mount	Jun -
Qty	Front Bumper Cover			S	562.30	105
	Front Bumper Bracket Top (LH)			S	22.40	
	Front Bumper Retainer Mounting			\$	9.20	
	Front Fender (LH)			S	619.00	
	Front Fender Shield (LH)			S	169.80	
	Front Fender Betsiner			S	9.20	
	Front Fender Retainer Asset Rocker Panel Outer Garnish			S	483.60	
	Front Wheel Hub Cap (LH)			\$	150.70	
	Front Por (41) X teps			S	2,026.20	551
	Pen for UN x rept SUB TOTAL			S	405.24	1
	Rev For Son (14) X part LESS 20%			S	1,620.96	20
	DISCOUNTED TOTAL				1,020.00	
	Front Door Comfort Logo (LH)			s	75.00	Net
	Rear Door Comfortdelgro & Apps Sticker (LH)	me	/	s	80.00	Net
	Rear Door Connordergro & Apps Steach (531)				G. F. A. C. C.	
22	-			S	155.00	
	Labour Charge Panel Beating Spray Painting Charge Tuff Kote FRT Wheel Alignment			S S S	59.00	120
	TOTAL LABOUR			s	1,330.00	
	ESTIMATE TOTAL			S	3,105.96	5
	Kahir 16Kly 1/ 7/3/-8 1035h				3497 51	-
	3 Pyr PIP Batore Paix phalo		LKK Auto Consultants the Repairer of the following the resurvey before/after so fold-splay damaged partial Partia prices are suffect to Third party suffer and as No diegal model at the solution supplemental at the control at the control supplemental at t	owing: ray point dupper re conference to make a	ng sturvey on muddef basis	
			Admowledged to Resal in	F. 10/10		+
	This is an initial estimate based on a visual inspection of	the above	vehicle. The final rep.	air quai	mum will	11

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 3 May 2018 9:13 AM

To:

'catherinekoh@cdge.com.sg'

Subject:

<Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3 [ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M

ON 02/03/2018]

Your Ref: T 0318/SH 9483M/WT(st)

Without Prejudice

Our Ref: CC4/AXA18004332/K1pa3

Dear Sirs.

ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M ON 02/03/2018

We refer to the above matter.

As per AXA instruction, we would like to request a copy of <u>video footage</u> as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent:

Thursday, 3 May 2018 10:48 AM

To:

Hsiao Tong (LKKAuto) William Tan Thoo Seng

Cc: Subject:

Re: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3 [ACCIDENT INVOLVING SHD 94485(AXA) & SH 9483M

ON 02/03/2018]

Dear Hsiao Tong

Your principal's insured too in his accident statement mentioned video was captured by car camera. He also admitted to lane changing, BOLA S15 applies, there's no need for our video footage.

Kindly settle our PD claim as per the BOLA guide.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

From:

"Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

To "C

"catherinekoh@cdge.com.sg" <catherinekoh@cdge.com.sg>

Date: 03/05/2018 09:12 AM

<Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) "Our Ref: CC4/AXA18004332/K1pa3 [ACCIDENT INVOLVING SHD

9448S(AXA) & SH 9483M ON 02/03/2018]

Your Ref: T 0318/ SH 9483M/ WT(st)
Our Ref: CC4/AXA18004332/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M ON 02/03/2018

We refer to the above matter.

As per AXA instruction, we would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards, Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108



This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Print Sent Message

This mail is associated with:

*SH9483M (C0471886) [SHD9448S]

TP

COMFORT TRANSPORTATION PTE LTD

[TRANS-CAB SERVICES PTE LTD] ComfortDelGro Engineering Pte Ltd

From

LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 05/05/2018 11:47 AM.

To

stacey.ng@axa.com.sg

CC

AXA SG: chewht@lkkauto.com

Subject

Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Hi Stacey,

We refer to your email dated 06/03/2018.

We have requested a copy of video footage from third party. However they refused to provide their video footage.

Kindly advise if we may proceed to offer 50/50 since third party reported that both parties changed lane or else advise further instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

<-- Original Message -->

From: LKK_HQ

To: AXA_SG; stacey.ng@axa.com.sg

CC: chewht@lkkauto.com; Zaini@lkkauto.com; admin-a@lkkauto.com

Sent On: 09/03/2018 09:04 AM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Dear Stacey,

We refer to the below email and the contents were duly noted.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197. Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA_SG

To: LKK HQ; sur@lkkauto.com; assignments@lkkauto.com

Sent On: 06/03/2018 04:03 PM Subject: C0471886/P1680520



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Print Received Message

This mail is associated with:

*SH9483M (C0471886) [SHD9448S]

COMFORT TRANSPORTATION PTE LTD Mar 2 2018 12:00AM ITRANS-CAB SERVICES PTE LTDI

ComfortDelGro Engineering Pte Ltd

From

AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 06/05/2018 11:32 AM.

To

LKK_HQ

CC AXA_SG; chewht@lkkauto.com

Subject

Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Hi,

Please proceed to settle at 50/50.

Thank you.

Stacey

<-- Original Message -->

From: LKK_HQ

To: stacey.ng@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com Sent On: 05/05/2018 11:47 AM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Hi Stacey,

We refer to your email dated 06/03/2018.

We have requested a copy of video footage from third party. However they refused to provide their video footage.

Kindly advise if we may proceed to offer 50/50 since third party reported that both parties changed lane or else advise further instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

<-- Original Message -->

From: LKK_HQ

To: AXA_SG; stacey.ng@axa.com.sg

CC: chewht@lkkauto.com; Zaini@lkkauto.com; admin-a@lkkauto.com

Sent On: 09/03/2018 09:04 AM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Dear Stacey,

We refer to the below email and the contents were duly noted.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards, Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

sessor

storner and Vehicle Date (To be filled by MVA)

ne of Customer

cle Reg. No.

of of Vehicle

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ank level

E 1/41/28/4 F



From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 10 May 2018 2:51 PM

To:

'Catherine Koh Mui Gek'

Cc:

William Tan Thoo Seng

Subject:

RE: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3 [ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M

ON 02/03/2018]

Without Prejudice

Hi Catherine.

We refer to the above matter.

We propose settlement at a global sum of \$2,000.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [mailto:catherinekoh@cdge.com.sg]

Sent: Thursday, 3 May 2018 10:48 AM.

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: William Tan Thoo Seng <williamtan@cdge.com.sg>

Subject: Re: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3

[ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M ON 02/03/2018]

Dear Hsiao Tong

Your principal's insured too in his accident statement mentioned video was captured by car camera. He also admitted to lane changing, BOLA S15 applies, there's no need for our video footage.

Kindly settle our PD claim as per the BOLA guide.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

From:

Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent:

Thursday, 10 May 2018 4:54 PM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: <Reguest for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref:

CC4/AXA18004332/K1pa3 [ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M

ON 02/03/2018] - (video attached)

Attachments:

SH9483M doa 2.3.18.mov

Dear Hsiao Tong

Attached video footage for your review. Kindly settle our PD claim as per BOLA S15.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

To "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To Catherine Koh Mul Gek <catherinekoh@cdge.com.sg>
William Tan Thoo Seng <williamtan@cdge.com.sg>

Date: 10/05/2018 02:51 PM

Subject: RE: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3 [ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M ON 02/03/2018]

Without Prejudice

Hi Catherine,

We refer to the above matter.

We propose settlement at a global sum of \$2,000.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards, Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [mailto:catherinekoh@cdge.com.sg]

Sent: Thursday, 3 May 2018 10:48 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Cc: William Tan Thoo Seng <williamtan@cdge.com.sg>

Subject: Re: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3 [ACCIDENT

Print Sent Message

This mail is associated with:

*SH9483M (C0471886) [SHD9448S]

TP

COMFORT TRANSPORTATION PTE LTD Mar 2 2018 12:00AM [TRANS-CAB SERVICES PTE LTD]

ComfortDelGro Engineering Pte Ltd

From

LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 21/05/2018 17:50 PM.

To

stacey.ng@axa.com.sg

CC

AXA_SG; chewht@lkkauto.com

Subject

Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Hi,

We refer to the above matter.

Third party rejected our offer at 50/50. Third party had forwarded a copy of video footage to us and proposed to settle the claim as per BOLA S15.

We have sent a copy of third party video footage to you via Accellion.

Kindly advise if we may proceed to settle the matter at 100% or else advise further instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

<-- Original Message -->

From: AXA_SG To: LKK_HQ

CC: AXA_SG; chewht@lkkauto.com Sent On: 06/05/2018 11:32 AM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Hi,

Please proceed to settle at 50/50.

Thank you.

Stacey

<-- Original Message -->

From: LKK_HQ

To: stacey.ng@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com Sent On: 05/05/2018 11:47 AM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Hi Stacey,

We refer to your email dated 06/03/2018.

We have requested a copy of video footage from third party. However they refused to provide their video footage.

Kindly advise if we may proceed to offer 50/50 since third party reported that both parties changed lane or else advise further instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

<-- Original Message -->

From: LKK_HQ

To: AXA_SG; stacey.ng@axa.com.sg

CC: chewht@lkkauto.com; Zaini@lkkauto.com; admin-a@lkkauto.com

Sent On: 09/03/2018 09:04 AM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Dear Stacey,

We refer to the below email and the contents were duly noted.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA SG

To: LKK_HQ; sur@lkkauto.com; assignments@lkkauto.com

Sent On: 06/03/2018 04:03 PM Subject: C0471886/P1680520

telefiting/recess

E SEANIS NO. STATE THE PROPERTY OF THE PROPERT

A 1807 SANA 2023 D every mark and ag unit may be 1900 SELEM to they be 2000 SELEM

PLEASE ASSIST TO OBTAIN VIDEO EVIDENCE.

THANKS.

<-- Original Message -->

From: AXA_SG

To: LKK_HQ;sur@lkkauto.com;assignments@lkkauto.com

CC: AXA_SG

Sent On: 06/03/2018 04:02 PM

Subject: New TP Assignment - C0471886/P1680520

Dear LKK Auto Consultants Pte Ltd,

Please survey the vehicle and proceed for direct settlement if damages consistent.

Workshop Name: ComfortDelGro Engineering Pte Ltd

Policy Number: P1680520 Vehicle Number: SH9483M Date of Accident:02/03/2018 Estimated Claim Amount:

Excess: 5000.00

Claim Handler Name: Stacey Ng

Print Sent Message

This mail is associated with:

*SH9483M (C0471886) [SHD9448S]

TP

COMFORT TRANSPORTATION PTE LTD Mar 2 2018 12:00AM [TRANS-CAB SERVICES PTE LTD] ComfortDelGro Engineering Pte Ltd

LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 07/06/2018 10:40 AM.

To stacey.ng@axa.com_eg CC

AXA_SG; pohkin@lkkauto.com

Subject Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Dear Stacey,

From

We refer to the email below.

We appreciate if you could let us have your instruction.

Poh Kin, Chong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: stacey.ng@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com Sent On: 21/05/2018 05:50 PM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Hi,

We refer to the above matter.

Third party rejected our offer at 50/50. Third party had forwarded a copy of video footage to us and proposed to settle the claim as per BOLA S15.

We have sent a copy of third party video footage to you via Accellion.

Kindly advise if we may proceed to settle the matter at 100% or else advise further instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

<-- Original Message -->

From: AXA_SG To: LKK_HQ

CC: AXA SG: chewht@lkkauto.com Sent On: 06/05/2018 11:32 AM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Hi,

Please proceed to settle at 50/50.

Thank you.

Print Sent Message

This mail is associated with:

*SH9483M (C0471886) [SHD9448S]

TP

COMFORT TRANSPORTATION PTE LTD Mar 2 2018 12:00AM [TRANS-CAB SERVICES PTE LTD]

ComfortDelGro Engineering Pte Ltd

From

LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 19/06/2018 09:26 AM.

To CC Kianchuan.chan@axa.com.sg AXA SG; chewht@lkkauto.com

Subject

Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

HI KC,

We refer to the above matter.

Third party rejected our offer at 50/50. Third party had forwarded a copy of video footage to us and proposed to settle the claim as per BOLA S15.

We have sent a copy of third party video footage to your good office via Accellion.

Kindly advise if we may proceed to settle the matter at 100% or else advise further instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

<-- Original Message -->

From: LKK_HQ

To: stacey.ng@axa.com.sg

CC: AXA_SG; pohkin@lkkauto.com Sent On: 07/06/2018 10:40 AM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Dear Stacey,

We refer to the email below.

We appreciate if you could let us have your instruction.

Poh Kin, Chong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK HQ

To: stacey.ng@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com Sent On: 21/05/2018 05:50 PM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Hi,

We refer to the above matter.

Third party rejected our offer at 50/50. Third party had forwarded a copy of video footage to us and proposed to settle the claim as per BOLA S15.

We have sent a copy of third party video footage to you via Accellion.

Kindly advise if we may proceed to settle the matter at 100% or else advise further instruction.

Best Regards,

Merimen e-Claims

Print Received Message

This mail is associated with:

*SH9483M (C0471886) [SHD9448S]

TP

COMFORT TRANSPORTATION PTE LTD Mar 2 2018 12:00AM

[TRANS-CAB SERVICES PTE LTD] ComfortDelGro Engineering Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 21/06/2018 09:34 AM.

LKK_HQ; sur@lkkauto.com; assignments@lkkauto.com To

CC chewht@lkkauto.com

Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3 Subject

hi,

Liab down on OI.

Thank you.

<-- Original Message -->

From: LKK_HQ

To: Kianchuan.chan@axa.com.sg CC: AXA_SG; chewht@lkkauto.com Sent On: 20/06/2018 07:47 AM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

HI KC,

Third party video had been sent to you via Accellion.

Kindly let us have your instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

<-- Original Message -->

From: AXA_SG To: LKK_HQ

CC: AXA SG; chewht@lkkauto.com Sent On: 19/06/2018 04:15 PM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

hi Hsiao Tong,

please re-sent video footage.

Thank you.

<-- Original Message -->

From: LKK_HQ

To: Kianchuan.chan@axa.com.sg CC: AXA_SG; chewht@lkkauto.com Sent On: 19/06/2018 09:26 AM

Subject: Re: C0471886/P1680520 *** LKK REF: CC4/AXA18004332/K1pa3

Hi KC,

We refer to the above matter.

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 7 July 2018 10:05 AM

To:

'Catherine Koh Mui Gek'

Subject:

RE: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3 [ACCIDENT INVOLVING SHD 94485(AXA) & SH 9483M

ON 02/03/2018] - (video attached)

Without Prejudice

Hi Catherine,

Thank you for your video.

We have reviewed that matter and we are prepared to improve our offer at a global sum of \$4,000.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [mailto:catherinekoh@cdge.com.sg]

Sent: Thursday, 10 May 2018 4:54 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3

[ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M ON 02/03/2018] - (video attached)

Dear Hsiao Tong

Attached video footage for your review. Kindly settle our PD claim as per BOLA S15.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

From:

Date

"Hsiao Tong (LKKAuto)" <<u>chewht@lkkauto.com</u>> Catherine Koh Mui Gek <<u>catherinekoh@cdge.com.sg</u>> William Tan Thoo Seng <<u>williamtan@cdge.com.sg</u>>

10/05/2018 02:51 PM

From:

Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent:

Monday, 9 July 2018 9:14 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3 [ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M

ON 02/03/2018] - (video attached)

Attachments:

img-709084329-0001.pdf

Dear Hsiao Tong

Attached for your reference. Delay was not caused at our end. Strictly without prejudice, we are prepared to consider global sum \$4150.00.

Kindly confirm settlement and forward DV soonest.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Date: 07/07/2018 10:05 AM

Subject: RE: <Request for Video Footage> Your Ref; T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3 [ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M ON 02/03/2018] - (video attached)

Without Prejudice

Hi Catherine,

Thank you for your video.

We have reviewed that matter and we are prepared to improve our offer at a global sum of \$4,000.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards, Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@ikkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [mailto:catherinekoh@cdge.com.sg]

Sent: Thursday, 10 May 2018 4:54 PM

From: Ng Nyuk Phin/cdge/delgronotes

TO: claims@ajaxinspection.com

CC: bernardong@ajaxinspection.com, Roger How Keen

Meng/cdge/delgronotes@delgronotes, Tan Pei Wei/cdge/delgronotes@delgronotes

Date: Wednesday, March 07, 2018 09:33AM

Subject: Fw: SH 9483M - TP CLAIMS > SHD94485 - AXA INS

* Resend *

-----Forwarded by Ng Nyuk Phin/cdge/delgronotes on 03/07/2018 09:31AM -----

To: bernardong@ajaxinspection.com From: Ng Nyuk Phin/cdge/delgronotes

Date: 03/07/2018 09:30AM

Cc: Roger How Keen Meng/cdge/delgronotes@delgronotes, Tan Pei

Wei/cdge/delgronotes@delgronotes

Subject: Fw: SH 9483M - TP CLAIMS > SHD9448S - AXA INS

Dear Bernard,

As per our understanding, Ajax, is the panel surveyor for AXA in the month of March 2018, to survey our taxis.

Kindly arrange to survey the taxi today at your earliest convenience. The taxi is at 59 Loyang Drive.

Regards, Larry Ng ComfortDelgro Engineering Pte Ltd Loyang Taxl Crash Repairs 6214 8316

-----Forwarded by Ng Nyuk Phin/cdge/delgronotes on 03/07/2018 09:26AM -----

To: motor.survey@axa.com.sg From: Ng Nyuk Phin/cdge/delgronotes

Date: 03/07/2018 09:26AM

Cc: bernardong@ajaxinspection.com, Roger How Keen

Meng/cdge/delgronotes@delgronotes, Tan Pei Wei/cdge/delgronotes@delgronotes Subject: Fw: SH 9483M - TP CLAIMS > SHD9448S - AXA INS ** 3rd email **

Dear Motor Claims,

48 hours have passed and no sign of your appointed surveyor yet. In order to save costs, we will appoint your panel surveyor for March, Ajax, to survey the taxi without further delay.

Regards, Larry Ng ComfortDelgro Engineering Pte Ltd Loyang Taxi Crash Repairs 6214 8316

From:

Ng Nyuk Phin/cdge/delgronotes

To:

motor.survey@axa.com.sg

Cc:

bernardong@ajaxinspection.com, Roger How Keen

Meng/cdge/delgronotes@delgronotes, Tan Pei Wei/cdge/delgronotes@delgronotes

Date:

Wednesday, March 07, 2018 09:26AM

Subject: Fw: SH 9483M - TP CLAIMS > SHD9448S - AXA INS ** 3rd email **

Dear Motor Claims,

48 hours have passed and no sign of your appointed surveyor yet. In order to save costs, we will appoint your panel surveyor for March, Ajax, to survey the taxi without further delay.

Regards, Larry Ng ComfortDelgro Engineering Pte Ltd Loyang Taxi Crash Repairs 6214 8316

----Forwarded by Ng Nyuk Phin/cdge/delgronotes on 03/07/2018 09:18AM -----

To: motor.survey@axa.com.sg

From: Ng Nyuk Phin/cdge/delgronotes

Date: 03/06/2018 10:13AM

Cc: Roger How Keen Meng/cdge/delgronotes@delgronotes

Subject: Fw: SH 9483M - TP CLAIMS > SHD9448S - AXA INS ** 2nd email **

Dear Motor Claims,

We are still waiting for your appointed surveyor. 24 hours have passed.

Kindly arrange to survey our taxi at Level 4, 59 Loyang Drive.

Regards, Larry Ng ComfortDelgro Engineering Pte Ltd Loyang Taxi Crash Repairs 6214 8316

-----Forwarded by Ng Nyuk Phin/cdge/deigronotes on 03/06/2018 10:10AM -----

To: motor.survey@axa.com.sg

From: Fauzy Bin Mokhtar/sparkcarcare/cdge/delgronotes

Date: 03/03/2018 10:19AM

Cc: Ng Nyuk Phin/cdge/delgronotes@delgronotes

Subject: SH 9483M - TP CLAIMS > SHD9448S - AXA INS

Hi Motor Claims,

Please refer attached GIA report and estimate to arrange survey.

The taxi was grounded at our workshop on 02.03.2018.

From:

Ng Nyuk Phin/cdge/deigronotes

To:

motor.survey@axa.com.sg

Cc:

Roger How Keen Meng/cdge/delgronotes@delgronotes

Date:

Tuesday, March 06, 2018 10:13AM

Subject: Fw: SH 9483M - TP CLAIMS > SHD9448S - AXA INS ** 2nd email **

Dear Motor Claims,

We are still waiting for your appointed surveyor. 24 hours have passed.

Kindly arrange to survey our taxi at Level 4, 59 Loyang Drive.

Regards, Larry Ng ComfortDelgro Engineering Pte Ltd Loyang Taxi Crash Repairs 6214 8316

-----Forwarded by Ng Nyuk Phin/cdge/delgronotes on 03/06/2018 10:10AM -----

To: motor.survey@axa.com.sg

From: Fauzy Bin Mokhtar/sparkcarcare/cdge/delgronotes

Date: 03/03/2018 10:19AM

Cc: Ng Nyuk Phin/cdge/delgronotes@delgronotes

Subject: SH 9483M - TP CLAIMS > SHD9448S - AXA INS

Hi Motor Claims,

Please refer attached GIA report and estimate to arrange survey.

The taxi was grounded at our workshop on 02.03.2018.

(See attached file: SH 9483M.pdf)

With Regards

Fauzy Bin Mokhtar ComfortDelGro Engineering Pte Ltd Taxi Crash Repair Department

DID: 6214-8319 FAX:: 6546-8156

Attachments:

SH 9483M.pdf

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 25 July 2018 5:27 PM

To:

'Catherine Koh Mui Gek'

Subject:

RE; <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3 [ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M

ON 02/03/2018] - (video attached)

Without Prejudice

Hi Catherine,

We refer to your below email.

May we wrap up the matter at a global sum of \$4,080.00(all-in)?

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Monday, 9 July 2018 9:14 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3

[ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M ON 02/03/2018] - (video attached)

Dear Hsiao Tong

Attached for your reference. Delay was not caused at our end. Strictly without prejudice, we are prepared to consider global sum \$4150.00.

Kindly confirm settlement and forward DV soonest.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

From "Hsiao Tong (LKKAuto)" <<u>chewht@lkkauto.com</u>>
To Catherine Koh Mui Gek <<u>catherinekoh@cdge.com.sg</u>>

Date: 07/07/2018 10:05 AM

Subject: RE: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3 [ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M ON 02/03/2018] - (video attached)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Thursday, 26 July 2018 8:32 AM

To: Hsiao Tong (LKKAuto)

Subject: Re: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref:

CC4/AXA18004332/K1pa3 [ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M

ON 02/03/2018] - (video attached)

Dear Hsiao Tong

Strictly without prejudice, we accept your revised offer at \$4080.00. Kindly forward DV soonest.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 25 July 2018 5:27:05 PM

To: Catherine Koh Mui Gek

Subject: RE: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3

[ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M ON 02/03/2018] - (video attached)

Without Prejudice

Hi Catherine,

We refer to your below email.

May we wrap up the matter at a global sum of \$4,080.00(all-in)?

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Monday, 9 July 2018 9:14 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for Video Footage> Your Ref: T 0318/ SH 9483M/ WT(st) *Our Ref: CC4/AXA18004332/K1pa3

[ACCIDENT INVOLVING SHD 9448S(AXA) & SH 9483M ON 02/03/2018] - (video attached)

Dear Hsiao Tong

Attached for your reference. Delay was not caused at our end. Strictly without prejudice, we are prepared to consider

Our Ref :	T 0318/ SH 9483M /	WT(st)				ENG	INEERING
Your Ref :		A for				ComfortDalCro	Engineering Pte Lt
Date	11-Apr-18		CDGE T	axi Claims Dep			aid Singapore 57970
AXA Ins	urance Pte Ltd			ng Drive 4th Flr re 508969			sinline +65 6383 628 similio +65 6280 975
8 Shenton	n Way						www.cdge.com.s
#24-01, A	XA Tower					Company	Representation (VEX.ORDER)
Singapor	e 068811						Workshop
	tor Claims Departmen	nt	WITHO	UT PREJUD	OICE		Braddell Roa Singapore 57970
Dear Sir							Loyan
ACCIDE	NT INVOLVING OUR	TAXI SH	9483M	YOUR INS	SURED SH	1D9448S	59 Loyang Driv Singapore 50896
AND OTHE				ON <u>02.</u>	ADVADAGE NAMES OF THE OWNER.		Sin Min 383 Sin Ming Ddy Singapore 57571
	authorised repair worksh	110 110		A Committee of the Comm			Panda
	ehicle No : SH 9483M v						45 Pandan Roa Singapore 60928
	hicle. The vehicle owner a						Ut
	us to assist them in prese				y responsib	le	320 Ubi Road Singapore 40864
The colorest of	icable matters arising from				2700000000000		Senok
	dent was caused by the negl	20TD		1 h = 7 h			24 Sanoko Loo Sirigapore 75815
we are sub	omitting these claim for yo	ur considerati	ion on be	ehalf of the c	laimants.		Sungei Kadı
	NER'S CLAIM						7 Sunger Kadut Wa Singapore 72879
	of Repair		447.00	200000000	\$	3,166.56	Yishu
2 7 3 Surve	days Loss of Rent	al @ _\$ Surveyed by N		per day	\$	819.00	shun Industrial Park Singapore 76873
	LTA Search Fee	Surveyed by N	is LAA)		\$		Simhishola Lock
	Police Report Fees				\$	-	
	ng / Medical / Transporation	on Fees			\$	2 1	
	n e matematika ini interioratika 1966 i ni 1960 ini ini ini ini ini ini ini ini ini in			Sub	Total: \$	3,985.56	
HIRER'S				1919, 148,000		500.00	
77	days Loss of Incon	ne @ _\$_	80.00	per days		560.00	
				Total (Claims: \$	4,545.56	
We enclos	ed herewith the following	documents to	support	the claims:			
No. of the last of	nal repair bill and photocop		graphs		6		
	search slip/s of :	SHD9448S			pc	S	
5450 BRANGHU	Police report/s of :	SH 9483M	_				
	of authority from owner /			6 (a)	a w water		
(N) (1) (N) (N) (N) (N) (N) (N) (N) (N) (N) (N	Photocopie/s of Accident Solutions Statement/s (x) Rel		100 (00 cm)	affic Compour vntime/Mileag			
Kindly look	into the matter and let us	hear from yo	u on the	settlement of	of the said o	claims	
as soon as	s possible.						
	te that it is a condition of a o any personal injury clair				be without		

Yours faithfully William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of









From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 13 March 2018 12:12 PM

To:

claims@transcab.com.sq

Cc:

'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com';

'foonghon@ava-ins.com'

Subject:

ACCIDENT INVOLVING SHD 9448S & SH 9483M ALONG/AT STILL ROAD BEFORE

EAST COAST ROAD ON 02/03/2018

13 MARCH 2018

Transcab Taxi Singapore

Dear Sir,

OUR REF

: CC4/AXA18004332/K1pa3

YOUR REF : P1680520 (SHD 9448S)

ACCIDENT INVOLVING SHD 9448S & SH 9483M ALONG/AT STILL ROAD BEFORE EAST COAST ROAD ON

02/03/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer. AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from COMFORTDELGRO ENGINEERING PTE LTD against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of <u>\$\$5,000.00</u> attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (If any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep
 us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s). AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards, Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

i 40 SH9483M , SHD9448S

ON 02-Mar-18 11:05

ALONG

STILL ROAD TWDS ECP

I / We

NG TECK KEONG

(Hirer) NRIC No.:

S0074659B

and/or

(Relief) NRIC No .:

Taxi Number

SH9483M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

02-Mar-2018

Name of Hirer

NG TECK KEONG

Hirer NRIC

S0074659B

Signature :

Address

74 MARINE DRIVE #10-45

440074

Contact No.

92341790



CLAIM REF

INSURED

C0471886

: TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, ComfortDelgro Engineering Pte Ltd confirm that by letter of authorisation dated <u>02.03.2018</u>, we are authorised to and do hereby give this discharge for ourselves and on behalf of <u>Comfort Transportation Pte Ltd</u> and the Hirer, <u>Ng Teck Keong</u> of vehicle no. <u>SH 9483M</u>.

Now we ComfortDelgro Engineering Pte Ltd for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars <u>Four Thousand Eighty</u> only (<u>S\$4.080.00</u>) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no (<u>SHD 9448S</u>) arising out of an accident with <u>(SH 9483M)</u> on 02.03.2018.
- b) declare that AXA INSURANCE PTE LTD and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. <u>SHD</u> 9448S arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- e) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of ComfortDelgro Engineering Pte Ltd is made without any admission of liability whatsoever on the part of AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. SHD 9448S.

Dated this	s_o]th	_ day of _ July _ 2	018	
Signed by		AUTHORISED SIGNATORY)	_	
Company	Stamp	CLXIMS DEPARTMENT COMFORTDELGRO ENGINEERING PTE LTD 38 LGYANG DRIVE SINGAPORE TORRES	Please forward your COMFORTDELGRO	cheque made payable to. ENGINEERING PTE LTS
Witness				
Name	á	11		
I/C No	9 =	CLANIS DÉ VIRTUENE		
Address		COMPORTOELORO ENTANCERONO PER LEO \$2 E GYANG DRIVE SINGAPORE SOUSS		
				T & 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

AXA Insurance Pte Ltd (Company Reg. No. 199903512M) 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Customer Centre #81-01

Tel: +65 5880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

"The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"



A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddel Hoald Singapore ST-203 Maintrin - R5 (1383 5280 Facomin - R5 (1380 9755

Workshoos

28.04.2016

59 Layang Drive Singapore 556989 B4 263 Sin Ming Drive Singapore 5767 67 7 5 45 Pandan Road Singapore 576289 50 200 Uhi Road 3 Singapore 456549

84 Serioko Loco Singapore 758156 7 Sunger Kaduf Way Singapore 728781 301 Yefun krasemel Perk A Securice 758732

COMPANY RBG. NO.: 199506048W Page: 1

02.03.2018 12:35

8010010

AXA INSURANCE PTE LTD

XEHCLE NO
SH 9483M

91364532 27.03.2018

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

YEHCLE NO
SH 9483M

91364532 27.03.2018

MAKE
HYUNDAI

305121486

CONTACT NO: 63387288 MODEL ODOMETER READING
1-40
DATE OF REG DATE/TIME IN

Description : 3P 02.03.2018 CHASSIS CODE KMHLB41UMGU087851

Unit Price &Disc Net S/No Part No. PART REQUISITION 04-01-0103-2322 140V3 BUMPER W LIP & FOG 1.052.20 20.00 841.76 î 04-01-0103-0574 I40VC PANEL-FENDER LH# 619.00 20.00 495.20 04-01-0103-0813 483.60 20.00 386.88 140VC MOULDING ASSY-SIDE 150.70 120.56 0004 04-01-0103-0658 140VC CAP ASSY-WHEEL HUB 20.00 0005 28-01-0103-0003 (140) FRT DOOR LOGO SONATA 75.00 0.00 75.00 80.00 0.00 80.00 28-01-0103-2013 140V3 APP LOGO REAR DOOR SUB-TOTAL 1,999.40

JOB NATURE

0001	L		PANEL BEATING	400.00	400.00	
0002	23-502	SPRAYPAINT OF	N AFFECTED AREA	540.00	540.00	

WHILEY TAKING ALL REASONABLE PROCESSING ACCIDENT PINE, THEIT OF ACCIDENTAL DAMACH THE COMPANY ACCEPTS IN MISSPONSHILLTY FOR CARD OF CITIES PROPERTIES EXLUNIONS TO COSTOMERS AND VEHICLES AND DEVEN AND TESTIFICAL CONTRIBUTIONS.

ComfortDelGro Engineering Pte Ltd A member of COMFORDELGRQ.

Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91364532	3,166.56	

Kindly note that no receipt shall be issued unless requested.

PROTECTION OF THE COMPANY OF ANY COMPLAINTS CONFIDENCE AND WALL WITHOUT DISPOSED TO HAVE SEEN ADDRESS.

WHOCH OFFICE WITH THE COMPANY OF ANY COMPLAINTS CONFIDENCE AND WHAT SEE CHEMICATO HAVE SEEN ADDRESS.

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WITHIN I CHANG OF RECEIPT IF THE COMPANY DOES NOT HEAD FROM THE CUSTOMER. THE COMPANY OF SHIP INSTITUTE INVOICE A

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

AXA INSURANCE PTE LTD

SINGAPORE SG 068811

CONTACT NO: 63387288

#24-01 8 SHENTON WAY AXA TOWER

8010010

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddet Road Bingspore \$79701 Montine + 55 6383 6290 Facalitée + 65 6290 9755

Workshopa

DK Sericka Loop Singapore 788156 7 Sungel Kadur Way Singapore 728791 521 Yahun Industrial Park A Singapore 75873 59 Layeng Drive Singapore 509ties 383 Sin Ming Drive Singapore 670717 45 Pendan Road Singapore 5030as 320 Us Acad 3 Singapore 406649

COMPANY REG. NO.: 199506048W

VEHCLE NO SH 9483M

INV. NO/DATE 91364532 27.03.2018

MAKE

&Disc

HYUNDAI

MODEL

ODOMETER READING

DATE OF REG 28.04.2016

DATE/TIME IN 02.03.2018 12:35

CHASSIS CODE KMHLB41UMGU087851

S/No Part No.

Oty Unit Price

Net

Page: 2

TUFF COAT ON AFFECTED PARTS.

20.00

20.00

SUB-TOTAL

960.00

Items total

2,959.40

Add GST @

7.000 %

207.16

Invoice amount

3,166.56

CHEWBEELENG 27.03.2018 14:56:54

Issued by : CHEWBERLENG 27. Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES HET DRIVEN AND THEITER A

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELCRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. AMOUNT BANK/CHQ No. 91364532 8010010 3,166.56

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT18030056

Date: 13 March 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

02/03/2018 @ 11:05 hrs

ALONG

STILL ROAD TWDS ECP

INVOLVING

SHD9448S

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SH9483M (the "Taxi"). The Taxi was hired to NG TECK KEONG IC NO S0074659B a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$117.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

N	CIOLES? M	-		=		
EBATED (TIME	110111			-	OPERA	OURS OPERATED (TIME)
TO DATE	NAME OF DRIVER	MILE GE HEADING	(KM)	FROM	M	TO
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Snoth : 812/18	63	24108	7	30 am		5. 45pm
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Page 1 of 1 Merimen e-Claims

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	A	d) Submitted	Ins Auth'ed	Status	
Main	05 Mar 2018		06 Mar 2018 16:02 Edit Adj Rpt	S\$2,959.4 Edit Estim	(C)	\$2,959.40 View Rpt		Pending f Report Cancel Ca	or Survey
	4ain	Ŭ R	eference	Clai	m Details		Documents		Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by insurer]		
însured:	TRANS-C	AB SERVICES PT	ELTD, Co. Reg. N	o.: 20030387	BK		71		
Main Claimant:	COMFORT	TRANSPORTAT	ION PTE LTD, Co	Reg. No.: 19	93038218	t .			
Vehicle Reg No.:	SH9483	м		D	ate of Los		3 00:00 - :59 and 2 Days From	LTA Reg Date	(Man Yr))
Claim Type	TP / C04	71886			olicy/Cove ote No.:	P1680520 (Third Party Only)			
Vehicle Reg No. (Insured):	SHD9448	s			olicy No. Claimant):	MCOM0015			
Parameter (April 1)				E	xcess:	\$\$5,000.00)		
Repairer:	ComfortD	elGro Engineerir	ng Pte Ltd (Loyan) 59 Loyang	Drive, 508	969 Loyang - 1	rel: 6214 8300		
Handling Insurer:	AXA Insu	rance Pte Ltd (H	Q) - Tel: 6338 7288	3 [Handled	by Chan I	(ian Chuan - (5880 4269)		
Claimant's Insurer:	India Inte	ernational Insur	ance Pte Ltd (HQ)	- Tel: 634761	.00				
Adjuster:	15/03/20	Consultants Pte 18]	Ltd (HQ) - Tel: 62	56-3561 [h	landled by	KALVIN ANG	WEI KUN] [F	inal Rpt de	ie
Driver/Cust dian (Insured):	the second secon	E WAH (68 / Male), NRIC: 5093673	17C					
ASSOCIAT	ED MAIL RE	CEIVED					View	All Comp	ose Case Mai
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ALL ASSO	CIATED TAS	KS⊞				View All S	earch Tasks Cr	rate New Task	Complete
Due Date	Priority	Type Task	Group Subjec	t Handler	Assi	gned By	Completed On	Created	On Done

Merimen e-Claims Page 1 of 2

Claim Documents

*SH9483M (C0471886) [SHD9448S] TP COMFORT TRANSPORTATION PTE LTD Mar 2 2018 12:00AM [TRANS-CAB SERVICES PTE LTD] ComfortDelGro Engineering Pte Ltd

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Page 2 of 2

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41	07/03/18 17:24	General View	0	Load JPG	V
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42	07/03/18 17:24	TO CONTROL OF THE CON	0	Load JPG	V
43	07/03/18 17:24	General View	0	Load JPG	V
44	12/03/18 08:50	Reinspection Photo			_
45	12/03/18 08:50	Reinspection Photo	0	Load JPG	V
46	12/03/18 08:50	Reinspection Photo	0	Load JPG	V
Doc	umentation		1 per	page 💟	V
Na	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print
1	05/03/18 08:19	EMAIL_ABS	0	Load PDF	
2	05/03/18 08:19	ESTIMATE & GIA SH9483M TP_ABS	0	Load PDF	
3	05/03/18 08:19	GIA SHD9448S INSD_ABS	0	Load PDF	
4	06/03/18 11:00	NEW EMAIL	0	Load PDF	
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/03/18 10:36	TP ESTIMATE - MARKED	0	Load PDF	
2	27/07/18 14:26	LKK Survey Photos	0	Load PDF	-
3	27/07/18 14:26	LKK Resurvey Photos	0	Load PDF	_
4	14/08/18 12:34	WORKSHOP INVOICE	0	Load PDF	
5	14/08/18 12:34	AUTHORISATION TO ACT FORM	0	Load PDF	
6	14/08/18 12:34	DISCHARGE VOUCHER	0	Load PDF	
7	14/08/18 12:34	RENTAL RECEIPT	0	Load PDF	
8	14/08/18 12:34	LOD	0	Load PDF	
9	14/08/18 12:34	LETTER TO OI	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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NOTE: TO BE COMPL	ETED B	BY SURVEYOR
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LKK Auto Consultants Pte Ltd

TEAM	
4	

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehic	cle No:	SHD9448S (Insd veh	1)	Model:	HYU	NDAI 140 1.7 D CRDI F/L
		SH9483M (TP veh)			AT A	BS AIRBAG 4DR (M)
Date	of Accident:	02/03/2018				
Globa	al Sum Settlem	ent : [X] Yes		[] No		
Repa	ir Estimate		: \$	3,742.73		
Final	Repair Cost		: S	3,166.56		
Loss	of Token Sum		: \$	275.00	_100000	days at \$50.00 per day
Renta	al (if any)		: \$	643.50	5.50	days
LTA /	GIA Search F	ee	: \$	0.00		
Other	rs:		: \$	0.00		
			: \$			
Time!	Final Settlement Sum (Global Sum) : \$			4,080.00		
Is Th below)	kshop GIA Registered	1? [X] YES [= 02	O (Kindly indicate(%)
Is The below A) F B) F	or Non GIA R For GIA Regist BOLA Liability:	egistered Workshop: tered Workshop:100(%)		Agreed Liability BOLA Applicable15 Assessed Liabili	e: Yes/ No	(%) BOLA Scenario No:(%)
Is The below A) F	For Non GIA R For GIA Regist BOLA Liability: * Assessed Lia	egistered Workshop: tered Workshop:100(%)		Agreed Liability BOLA Applicable15 Assessed Liabili	e: Yes/ No	(%) BOLA Scenario No:
Is The below A) F B) F	For Non GIA R For GIA Regist BOLA Liability: * Assessed Lia	egistered Workshop: tered Workshop:100(%)		Agreed Liability BOLA Applicable15 Assessed Liabili	e: Yes/ No	(%) BOLA Scenario No:(%)
A) F B) F Rema	For Non GIA R For GIA Regist BOLA Liability: * Assessed Lia arks	egistered Workshop: tered Workshop:100(%) bility to be filled only for	r chain (Agreed Liability BOLA Applicable15 Assessed Liabili collisions and for ca	e: Yes/ No	(%) BOLA Scenario No:(%) BOLA does not apply.
A) F B) F Rema	For Non GIA R For GIA Regist BOLA Liability: * Assessed Lia arks	egistered Workshop: tered Workshop:100(%) billity to be filled only for	r chain (Agreed Liability BOLA Applicable15 Assessed Liability collisions and for ca	e: Yes/ No	(%) BOLA Scenario No:(%)
A) F B) F Rema	For Non GIA R For GIA Regist BOLA Liability: * Assessed Lia arks	egistered Workshop: tered Workshop:100(%) bility to be filled only for	r chain (Agreed Liability BOLA Applicable15 Assessed Liabili collisions and for ca	e: Yes/ No	(%) BOLA Scenario No:(%) BOLA does not apply.

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

Date

Adjuster Report Page 1 of 4

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AXA18004332/K1PA3Q2

Date:

14/08/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No:

SH9483M

Insured Vehicle No:

SHD9448S

Date of Loss:

02/03/2018

Nature of Claim:

Claim No:

C0471886

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SH9483M

Make & Model:

HYUNDAI 140, 1.7 D CRDI F/L AT ABS AIRBAG

Engine No:

D4FDGU613743

Reg. Date:

4DR (M) 28/04/2016 (Man. Year: 2016)

Chassis No: Odometer:

KMHLB41UMGU087851 242042 km

Colour:

Blue

Engine Capacity:

1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Front Right Side: Hankook 7 mm

Rear Left Side: Rear Right Side:

Hankook 7 mm Hankook 7 mm

Hankook 7 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,167.88	1,999.40	168.48	7.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,330.00	960.00	370.00	27.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,497.88	2,959.40	538.48	15.39
+ GST 7.00/7.00% (S\$)	244.85	207.16	37.69	15.39
Nett Amount (S\$)	3,742.73	3,166.56	576.17	15.39
+ Loss of Use (5.5 x S	\$50.00/day) (S\$)	275.00		
+ Car Rental (5.5 x SS	3117.00/day) (S\$)	643.50		
	lett Liability (S\$)	4,085.06		
Global Sum	Settlement (S\$)	4,080.00		

INSPECTION

Date of Assignment:

06/03/2018

Date Inspected:

07/03/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

Estimated Period of Repair: 3.0 days

Manager: CHEW HSIAO TONG

Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

Adjuster: KALVIN ANG WEI KUN

Adjuster Report Page 3 of 4

REPAIR DETAILS

Referen	ce	
Part Source	: MRM-SG	Version: 1.0 (Last Synchronised: 13 Aug 2018)
Parts:	143	HYUNDAI I40 1.7 D CRDI F/L AT ABS AIRBAG 4DR (M) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted	d, no print-code for SH9483M)
Validity:		ates are valid only if they contain the print code (above) on all estimate pages, running page in the END OF ESTIMATES marker on the last estimate page
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER (CONSISTENT)	Deformed	1,052.20 FL	*1,052.20 FL
2	1		*FRONT BUMPER BRACKET TOP (LH) (CONSISTENT)	Serviceable	22.40 FL	*-FL
3	1		*FRONT BUMPER RETAINER MOUNTING (CONSISTENT)	Serviceable	9.20 FL	•-FL
4	1		*FRONT FENDER (LH)(CONSISTENT)	Dented	619.00 FL	*619.00 FL
5	1		*FRONT FENDER SHIELD (LH)(CONSISTENT)	Serviceable	169.80 FL	*-FL
6	1		*FRONT FENDER RETAINER (CONSISTENT)	Serviceable	9.20 FL	*-FL
7	1		*ROCKER PANEL OUTER GARNISH (CONSISTENT)	Cracked	483.60 FL	*483.60 FL
8	1		*FRONT WHEEL HUB CAP (LH) (CONSISTENT)	Grazed	150.70 FL	*150.70 FL
9	1		*FRONT DOOR (LH) (NPA)(CONSISTENT)	Repair	0.00 FL	*-FL
10	1		*REAR DOOR (LH) (NPA) (CONSISTENT)	Repair	0.00 FL	*-FL
11	1		*REAR FENDER (LH) (NPA) (CONSISTENT)	Repair	0.00 FL	*- FL
12	1		*FRONT DOOR COMFORT LOGO (LH) (CONSISTENT)	Necessary	75.00 FS	*75.00 FS
13	1		*REAR DOOR COMFORTDELGRO & APPS STICKER (LH) (CONSISTENT)	Necessary	80.00 FS	*80.00 FS
F=Fra	inchise	part. S=S	SpcNett. L=ListItemDisc.		Mariana and and an and an	mannes arraign
				Sub Total (S\$)		2,460.50
			- List Item Discount on L Items 20.0	00/20.00% (S\$)	503.22	461.10
			т	otal Parts (S\$)	2,167.88	1,999.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	560.00	400.00
2	SPRAY PAINTING CHARGE	New	600.00	540.00
3	TUFF KOTE	New	50.00	20.00
4	FRT WHEEL ALIGNMENT	New	120.00	0.00
		Gross Labour Cost (S\$)	1,330.00	960.00
	Rep	ort was unsubmitted during this print-out.		

< END OF ESTIMATES >