

Survey Department Check List (Case Handler)

Reference No.: CC3 / MSG / 800 4328 / Avb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By: VERON 10/5/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/20



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/MSG18004328/Avb

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 06-03-2018



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GX 8701Z	Veh. Inspected	CB 6798X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	06/03/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	22/02/2018	Inspection Date	06/03/2018
Survey held at	HUA MENG SPRAY PAINTING WKSP 1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Lionel Tan Tian Pei	Date: 10 May 2018

Preliminary Advice

Insured Vehicle No	: GX8701Z	Accident Date	: 22/02/2018
TP Vehicle No	: CB6798X	Assignment Date	: 10/05/2018
Make	: NISSAN URVAN	Est. Duration of Repair	: 7.00
Date of Inspection	: 06/03/2018		
Inspection At	: HUA MENG SPRAY PAINTING WORKSHOP (HQ) NO 1 KAKI BUKIT AVENUE 6, #01-61 AUTOBAY@KAKI BUKIT SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,187.12
Revised Amount	:S\$	8,744.52
Check Items (Estimated)	:S\$	0.00
Total	:S\$	8,744.52

Lump Sum Repair (estimated)	:S\$	7,000.00
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 May 2018		10 May 2018 11:03 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	MEISTERWERKS PRIVATE LIMITED, Co. Reg. No.: 201210932Z, Tel: +6593878033	
Main Claimant:	ELITE TRANSPORT SERVICES, Co. Reg. No.: 53673981W	
Vehicle Reg. No.:	CB6798X	Date of Loss: 22/02/2018 14:00 - :59 [169 Months and 17 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 550805	Policy/Cover Note No.: A29020046MKC(TPFT) (TP, Fire & Theft) Coverage: 13/10/2017 - 12/10/2108
Vehicle Reg. No. (Insured):	GX8701Z	Policy No. (Claimant):
		Excess:
Repairer:	Hua Meng Spray Painting Workshop (HQ) No 1 Kaki Bukit Avenue 6, #01-61 Autobay@Kaki Bukit, 417883 Kaki Bukit - Tel: 67478064, 67465519	
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Lionel Tan Tian Pei - 6643 1307]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 11/05/2018]	
Driver/Custodian (Insured):	SAIFUDIN BIN KAMARUDIN (27 / Male), NRIC: S9105781F, Tel: +6597695356	
Adj Asg. Remarks:	DIRECT SURVEY DONE BY LKK AUTO CONSULTANTS ON 06/03/2018	

[View All](#)
[Compose Case Mail](#)

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Veron Chen (LKKAuto)

From: Iryani Amin <iryani_amin@sg.msig-asia.com>
Sent: Thursday, 10 May 2018 11:03 AM
To: Veron Chen (LKKAuto)
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP -HUA MENG SPRAY PAINTING WORKSHOP, DOA: 22/2/18 , CB 6798X (TP VEHICLE), GX 8701Z (OI VEHICLE)

Importance: High

Dear Veron Chen ,

This is our claim reference number : M550805

Have a nice day

Iryani Binte Amin
Admin Officer, Claims Services (Motor)
Direct line +65 6594 2555 | Direct fax +65 6225 7402 | iryani_amin@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us



on   
A member of **MS&AD** INSURANCE GROUP

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 10 May, 2018 10:08 AM
To: Iryani Amin <iryani_amin@sg.msig-asia.com>
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP -HUA MENG SPRAY PAINTING WORKSHOP, DOA: 22/2/18 , CB 6798X (TP VEHICLE), GX 8701Z (OI VEHICLE)

Dear Iryani,

Kindly create claim merimen for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 9 May 2018 11:33 AM
To: 'Lionel Tan' <lionel_tan@sg.msig-asia.com>
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP -HUA MENG SPRAY PAINTING WORKSHOP, DOA: 22/2/18 , CB 6798X (TP VEHICLE), GX 8701Z (OI VEHICLE)

Dear Lionel,

Kindly create claim merimen for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 7 March 2018 11:20 AM

To: 'Lionel Tan' <lionel_tan@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>; KKLau <kklau@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>;

'Christopher Chionh' <christopher_chionh@sg.msig-asia.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -HUA MENG SPRAY PAINTING WORKSHOP, DOA: 22/2/18 , CB 6798X (TP VEHICLE), GX 8701Z (OI VEHICLE)

Dear Lionel,

Please be informed that we had inspected the vehicle CB 6798X at M/s: HUA MENG SPRAY PAINTING WORKSHOP, 1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883 on 6/3/2018

Enclosed herewith a copy of TP's GIA report and police report. The estimated cost of repair will forward to you shortly.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 7 March 2018 11:19 AM
To: 'Lionel Tan'
Cc: SUR; KKLau; Accounts (LKKAUTO); 'Christopher Chionh'
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -HUA MENG SPRAY PAINTING WORKSHOP, DOA: 22/2/18 , CB 6798X (TP VEHICLE), GX 8701Z (OI VEHICLE)
Attachments: GIA.pdf; POLICE REPORT.pdf

Dear Lionel,

Please be informed that we had inspected the vehicle CB 6798X at M/s: HUA MENG SPRAY PAINTING WORKSHOP, 1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883 on 6/3/2018

Enclosed herewith a copy of TP's GIA report and police report. The estimated cost of repair will forward to you shortly.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	3981W
Vehicle Details	
Vehicle No.:	CB6798X
Vehicle to be Exported:	No
Intended De-registration Date:	07 Mar 2018
Vehicle Make:	NISSAN
Vehicle Model:	URVAN 3.0 M
Primary Colour:	Silver
Manufacturing Year:	2003
Engine No.:	ZD30035016
Chassis No.:	JN1TG4E25Z0700742
Maximum Power Output:	-
Open Market Value:	\$23,969.00
Original Registration Date:	05 Jan 2004
First Registration Date:	05 Jan 2004
Transfer Count:	2
Actual ARF Paid:	\$1,199.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 07 Mar 2018

MSME18026311 / SME Motor Pte Ltd - Kaki Bukit
 ENTRY DATE & TIME: 23/02/2018 15:39
 SUBMITTED BY: Chia Pei Ying

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/02/2018 15:39
Date Of Accident	22/02/2018 16:00
Exact Location Of Accident	YIO CHU KANG ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	CB6798X
Insured/Policyholder	
Name Of Registered Owner	ELITE TRANSPORT SERVICES
Co Reg No	53673981W
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-96375640

Vehicle Particulars

Manufacturer	NISSAN
Model	URVAN
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA151110
Cover Note Number	

Driver

Name of Driver	CHUA HAN THIAM
NRIC No	S1081956C
Date Of Birth	30/12/1953
Occupation	OUTDOOR
Date Of Driving Pass	15/03/1972
Driving Experience	45 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96336759
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address BLK 545 SERANGOON NORTH AVE 3 #09-196
 Postcode 550545
 Was driver an employee of the Insured's Company YES
 If No, Relationship of the Driver with the Insured
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? YES
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name SERANGOON NEIGHBOURHOOD POLICE CENTRE
 Police Station Address ROAD: 50 SERANGOON AVE 2 #01-02, POSTCODE: 556129, COUNTRY: SINGAPORE
 Police Station Contact TEL NO: 1800-4880999 - FAX NO: 64883561
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO POLICE REPORT: T/20180222/2177.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GX8701Z
 Vehicle Make/Model/Colour
 Details Of Properties VEHICLE B
 Vehicle Category COMMERCIAL VEHICLE
 Name of Driver SAIFUDIN BIN KAMARUDIN
 NRIC/Passport Number
 Contact Number 97695356
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name CHUA HAN THIAM

Approximate Age

Injuries Sustain

Injured person in which vehicle? CB6798X

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

Sketch Plan Pg. 1

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #3 Pg. 1

LETTER OF UNDERTAKING

I/We, Elite Transport Services, the owner of vehicle no. CB 6798V

My/Our Insurance is under M/s AXA Insurance Singapore Pte Ltd, I/we shall decide whether to claim under my/our Policy or against the Third Party and if the former shall submit such a claim to M/s AXA Insurance Singapore Pte Ltd with all relevant facts and documents within 14(fourteen) days of occurrence or discovery of damage.

My/Our Third Party claim is handle by my/our preferred workshop, Hua Meng
Spray Painting Workshop

Signed and Acknowledge by:

倪桂芳
Nric no. and signature of policyholder

Company Stamp

23/2/18
Date

Sketch Plan #4 Pg. 1



**SINGAPORE
POLICE FORCE**



T/20180222/2177

Police Station Of Origin:
Serangoon N.P.C
50 Serangoon Avenue 2 #01-02 SINGAPORE
556129
Tel No: 1800-4880999

1 of 3

Report No. T/20180222/2177

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 22/02/2018 20:29	Vide Report No.:	Station Diary No.: 87
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Informant's Particulars

Name of Informant: CHUA HAN THIAM			Address: APT BLK 545 SERANGOON NORTH AVENUE 3 #09-196 SINGAPORE 550545		
ID Type / ID No.: NRIC NO / S1081956C			Contact No.: Home/Office: Mobile: 96336759		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 64	Date of Birth: 30/12/1953	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: Bus driver			Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 22/02/2018 16:00	Type of Location: T-Junction
Location: Junction of Road 1 and Road 2 YIO CHU KANG ROAD				
Junction of Yio Chu Kang Road near to SPC petrol Kiosk, near Yio Chu Kang Lane.				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
CB6798X	Bus/Coach/Mi nibus (School Children)					0
GX8701Z	Lorry					0

Sketch Plan #5 Pg. 1

**SINGAPORE
POLICE FORCE**

T/20180222/2177

Police Station Of Origin:
Serangoon N.P.C
50 Serangoon Avenue 2 #01-02 SINGAPORE
556129
Tel No: 1800-4880999

2 of 3

Report No. T/20180222/2177

CONTINUATION OF REPORT

Brief Details.

On 22/02/2018 at about 1600hrs, I was driving my bus, CB6798X along Yio Chu Kang Road. While I reached the T-junction of Yio Chu Kang Road towards Yio Chu Kang Lane, I stopped my minibus near as it was red light at the 3rd Lane. Suddenly, one lorry, GX8701Z, came from behind and hit onto my bus, causing my bus to moved to the centre of the junction. After the hit, I immediately moved to a nearby bus stop and the lorry followed.

After exchanging particular, we parted way, however I felt pain on my neck area, shoulder and back. I went to see the doctor and I got 3 days of MC. I'm lodging this report for insurance claim. I wished to state that when the accident happened and my bus moved forwards, there was a camera flashes.

Sketch Plan #6 Pg. 1

SINGAPORE
POLICE FORCE

T/20180222/2177

Police Station Of Origin:
Serangoon N.P.C
50 Serangoon Avenue 2 #01-02 SINGAPORE
556129
Tel No: 1800-4880999

3 of 3

Report No. T/20180222/2177

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

F /

Sgt 2 TEO JING XIAN

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / AEIT /

Sgt 2 YEO KIA HUAT

Contact No.: 65476325

SN 154

Authentication Stamp

NP168



Signature:

Singapore Police Force

Signature Of Informant:

Date/Time:

22/02/2018 20:29

Classification Of Case:

HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883

Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

ESTIMATE

INITG4E2520700742

ELITE TRANSPORT SERVICES
BLK 246 SERANGOON AVE 3
#05-204
S 550246

TPMSIG.
Veron

Date : 23.03.2018
Vehicle no : CB 6798 X
Make/Model : NISSAN URVAN
Accident date : 22.02.2018

No	Description	Qty	Amount (\$\$)
List Items			
1	Rear wiper arm <i>lt</i>	1	\$ 87.6 ✓
2	Rear wiper blade <i>new</i>	1	\$ 28.3 ✓
3	Rear wiper motor <i>dead</i>	1	\$ 624.9 ✓
4	Rear end panel outer <i>distorted</i>	1	\$ 167.6 ✓
5	Rear exhaust pipe mounting <i>not new</i>	1	\$ 25.9 X
			\$ 934.3 <i>5758.30</i>
		Less 30% Disc	\$ 280.29
		Total	\$ 654.01 <i>4009.81</i>

Nett Items

1	Rear windscreen <i>not new</i>	1	\$ 1321.3 X
2	Rear tailgate <i>distorted</i>	1	(L) \$ 2107.8 ✓
3	Rear tailgate hinges @ \$78.90 <i>new</i>	2	\$ 157.9 ✓
4	Rear tailgate shock absorber @ \$241.10 <i>new</i>	2	\$ 482.2 X
5	Rear tailgate upper lock <i>damaged</i>	1	\$ 129.9 ✓
6	Rear tailgate lower lock <i>damaged</i>	1	\$ 389.9 ✓
7	Rear tailgate inner board <i>torn</i>	1	\$ 167.8 ✓
8	Rear tailgate centre logo	1	\$ 65.7 ✓
9	Rear tailgate URVAN sticker <i>new</i>	1	\$ 31.9 ✓
10	Rear tailgate 3.0DI sticker	1	\$ 31.9 ✓
11	Rear tailgate handle <i>del</i>	1	(L) \$ 512.9 <i>370.90</i>
12	Rear tailgate side holder @ \$15.40 <i>not new</i>	2	\$ 30.8 X
13	Rear end panel inner <i>distorted</i>	1	(L) \$ 498.3 ✓
14	Rear end panel top garnish <i>not new</i>	1	\$ 87 X
15	Rear bumper <i>del</i>	1	(L) \$ 726.7 ✓
16	Rear bumper side holder @ \$15.40 <i>new</i>	2	\$ 30.8 ✓
17	Rear bumper centre step panel <i>best</i>	1	(L) \$ 185.9 ✓
18	Rear bumper clips (1set) <i>new</i>	1	\$ 50.30 ✓
19	Rear exhaust pipe <i>best</i>	1	\$ 913 <i>771.90</i>
20	Rear lamp @ \$253.90 <i>included</i>	2	\$ 507.8 ✓
21	Rear lamp housing panel @ \$381.20 <i>distorted</i>	2	(L) \$ 762.4 ✓
22	Rear number plate lamp @ \$86.20 <i>not new</i>	2	\$ 172.4 X
			9364.3

HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883

Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

ESTIMATE

ELITE TRANSPORT SERVICES
BLK 246 SERANGOON AVE 3
#05-204
S 550246

Date :23.03.2018
Vehicle no :CB 6798 X
Make/Model :NISSAN URVAN
Accident date :22.02.2018

No	Description	Qty	Amount (\$\$)
23	Rear LH fender inner board <i>Net</i>	1	\$ 312.2 <i>X</i>
24	Rear tailgate centre lock pump <i>Damaged</i>	1	\$ 166.9 <i>/</i>
25	Rear spare tyre carriage <i>Net</i>	1	\$ 276.5 <i>X</i>
			\$ 10119.9 <i>5325.90</i>
			\$ 1011.99
			\$ 9107.91 <i>4793.31</i>

Net 4652
Net 2324.5
Net 30%: 3256.40
Net 10%: 2092.05
Less 10% Disc
Total

Special Nett Items

1	Rear tailgate 60KM sticker <i>Net</i>	\$ 48 <i>10</i>
2	Rear tailgate handle EMERGENCY DOOR sticker <i>Net</i>	\$ 58 <i>20</i>
3	Rear tailgate handle pull to open sticker <i>Net</i>	\$ 48 <i>20</i>
4	Rear bumper reverse sensor <i>Damaged</i>	\$ 380 <i>200</i>
5	Rear number plate <i>Best</i>	\$ 50 <i>30</i>
6	Rear number plate holder <i>Dehid</i>	\$ 50 <i>30</i>
	Total	\$ 634

Labour Cost

1	To supply rear windscreen sealant	\$ 50 <i>net</i>
2	Remove & reinstall rear windscreen	\$ 200 <i>120</i>
3	Remove & reinstall reverse sensor	\$ 150 <i>50</i>
4	Remove & reinstall exhaust pipe	\$ 200 <i>80</i>
5	Remove, replace & repair consistent to the accident	\$ 2200 <i>1100</i>
6	Respray painting	\$ 1800 <i>1000</i>
7	Tuff kote	\$ 150 <i>60</i>
	Total	\$ 4750

Grand Total \$ 15145.92 *14,187.12*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

total 8744.52
W/S: T K
7 Days

7K 70ys

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG18004328/AVBN2

Date: 14/05/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: A29020046MKC(TPFT)
 Claimant Vehicle No: CB6798X Insured Vehicle No: GX8701Z
 Date of Loss: 22/02/2018 Nature of Claim: TP Claim No: 550805

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: CB6798X Engine No: ZD30035016
 Make & Model: NISSAN URVAN, 3.0 D (A) Chassis No: JN1TG4E25Z0700742
 Reg. Date: 05/01/2004 (Man. Year: 2003) Odometer: 833213 km
 Colour: Silver
 Engine Capacity: 2953 cc
 Market Value/New Car Price: N/A
 Price:
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/80R15 Rear Tyre Size: 195/80R15
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	10,445.92	6,334.52	4,111.40	39.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,700.00	2,410.00	2,290.00	48.72
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,145.92	8,744.52	6,401.40	42.26
Approved Total (Overridden) (S\$)		7,000.00		
Nett Amount (S\$)	15,145.92	7,000.00	8,145.92	53.78

INSPECTION

Date of Assignment: 10/05/2018
 Date Inspected: 06/03/2018 Inspected At: Hua Meng Spray Painting Workshop (HQ)
 No 1 Kaki Bukit Avenue 6, #01-61
 Autobay@Kaki Bukit
 Singapore 417883

Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 May 2018)
Parts:	213	NISSAN URVAN 3.0 D (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for CB6798X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR WIPER ARM (\$87.60)(DISC 30%)	Cut	61.32 FS	*61.32 FS
2	1		*REAR WIPER BLADE (\$28.30)(DISC 30%)	Not Necessary	19.81 FS	*- FS
3	1		*REAR WIPER MOTOR (\$624.90)(DISC 30%)	Damaged	437.43 FS	*437.43 FS
4	1		*REAR END PANEL OUTER (\$167.60)(DISC 30%)	Distorted	117.32 FS	*117.32 FS
5	1		*REAR EXHAUST PIPE MOUNTING (\$25.90)(DISC 30%)	Not Necessary	18.13 FS	*- FS
6	1		*REAR WINDSCREEN	Not Necessary	1,321.30 FN	*- FN
7	2		*REAR TAILGATE HINGES	Not Necessary	157.90 FN	*- FN
8	2		*REAR TAILGATE SHOCK ABSORBER	Not Necessary	482.20 FN	*- FN
9	1		*REAR TAILGATE UPPER LOCK	Damaged	129.90 FN	*129.90 FN
10	1		*REAR TAILGATE LOWER LOCK	Damaged	389.90 FN	*389.90 FN
11	1		*REAR TAILGATE INNER BOARD	Torn	167.80 FN	*167.80 FN
12	1		*REAR TAILGATE CENTRE LOGO	Necessary	65.70 FN	*65.70 FN
13	1		*REAR TAILGATE URVAN STICKER	Necessary	31.90 FN	*31.90 FN
14	1		*REAR TAILGATE 3.0DI STICKER	Necessary	31.90 FN	*31.90 FN
15	2		*REAR TAILGATE SIDE HOLDER	Not Necessary	30.80 FN	*- FN
16	1		*REAR END PANEL TOP GARNISH	Not Necessary	87.00 FN	*- FN
17	2		*REAR BUMPER SIDE HOLDER	Necessary	30.80 FN	*30.80 FN
18	1		*SET REAR BUMPER CLIPS	Necessary	50.00 FN	*30.00 FN
19	1		*REAR EXHAUST PIPE	Bent	913.00 FN	*771.90 FN
20	2		*REAR LAMP	Cracked	507.80 FN	*507.80 FN
21	2		*REAR NUMBER PLATE LAMP	Not Necessary	172.40 FN	*- FN
22	1		*REAR LH FENDER INNER BOARD	Not Necessary	312.20 FN	*- FN
23	1		*REAR TAILGATE CENTRE LOCK PUMP	Damaged	166.90 FN	*166.90 FN
24	1		*REAR SPARE TYRE CARRIAGE	Not Necessary	276.50 FN	*- FN
25	1		*REAR TAILGATE 60KM STICKER	Necessary	48.00 FS	*10.00 FS
26	1		*REAR TAILGATE HANDLE EMERGENCY DOOR STICKER	Necessary	58.00 FS	*30.00 FS
27	1		*REAR TAILGATE HANDLE PULL TO OPEN STICKER	Necessary	48.00 FS	*20.00 FS
28	1		*REAR BUMPER REVERSE SENSOR	Damaged	380.00 FS	*200.00 FS
29	1		*REAR NUMBER PLATE	Bent	50.00 FS	*30.00 FS
30	1		*REAR NUMBER PLATE HOLDER	Deformed	50.00 FS	*30.00 FS
31	1		*REAR TAILGATE	Distorted	2,107.80 FL	*2,107.80 FL
32	1		*REAR TAILGATE HANDLE	Deformed	512.90 FL	*370.90 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
33	1		*REAR END PANEL INNER	Dented	498.30 FL	*498.30 FL
34	1		*REAR BUMPER	Deformed	726.70 FL	*726.70 FL
35	1		*REAR BUMPER CENTRE STEP PANEL	Bent	185.90 FL	*185.90 FL
36	2		*REAR LAMP HOUSING PANEL	Dented	762.40 FL	*762.40 FL
37	1		*REAR WINDSCREEN SEALANT	Necessary	50.00 FS	*50.00 FS
F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.						
				Sub Total (\$\$)	11,457.91	7,962.57
				- List Item Discount on L Items 10.00/30.00% (\$\$)	479.40	1,395.60
				- Nett Item Discount on N Items 10.00/10.00% (\$\$)	532.59	232.45
				Total Parts (\$\$)	10,445.92	6,334.52

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & INSTALL REAR WINDSCREEN	New	200.00	120.00
2	REMOVE & INSTALL REVERSE SENSOR	New	150.00	50.00
3	REMOVE & INSTALL EXHAUST PIPE	New	200.00	80.00
4	REMOVE,REPLACE & REPAIR CONSISTENT TO THE ACCIDENT	New	2,200.00	1,100.00
5	RESPRAY PAINTING	New	1,800.00	1,000.00
6	TUFF KOTE	New	150.00	60.00
Gross Labour Cost (\$\$)			4,700.00	2,410.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >