#### Asher Sng (LKKAuto)

From:

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent:

Thursday, 14 June 2018 9:07 AM

To:

Asher Sng (LKKAuto)

Cc:

MT\_Claim\_SG

Subject:

RE: [MANDATE REQUEST] RE: Our Ref: 17/18/18/VC00/020449 Accident involving

GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18 \*\*\* LKK REF:

CC3/LPC18004326/K1ea3

Follow Up Flag:

Follow up

Flag Status:

Completed

Dear Asher,

Kindly proceed as proposed.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Monday, 11 June, 2018 11:30 AM

To: GERALD POH WEE BIN

Subject: [MANDATE REQUEST] RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along

Tuas Ave 2 on 2/3/18 \*\*\* LKK REF: CC3/LPC18004326/K1ea3

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 08/03/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured changed lane and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer COMFORTDELGRO ENGINEERING PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,945.58	\$ 2,193.50
2. Loss of Rental (6days x \$98.25)	\$ 589.50	\$ 540.38 (5.5days x \$98.25)
3. Loss of Income (6days x \$80)	\$ 480.00	\$ 275.00 (5.5days x \$50)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 8,022.57	\$ 3,016.37

\*\*3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

# The above is for your approval please.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | emaîl: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 3 April 2018 9:56 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

\*\*\* LKK REF: CC3/LPC18004326/K1ea3

Hi Gerald,

We refer to your earlier email.

Enclosed for your perusal is:

TP estimated cost of repair

Photographs of TP vehicle in its damaged condition

Most damage found on the third party vehicle on the rear right door to rear fender.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 3 April 2018 9:38 AM

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >; Asher Sng (LKKAuto) < AsherSng@lkkauto.com >

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Joy Irene (LKKAuto)

<Joylrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

\*\*\* LKK REF: CC3/LPC18004326/K1ea3

Dear Gerald,

We refer to the below email and the contents were duly noted.

Our respective case handler, Asher will look into the matter and revert to you in due course.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 2 April, 2018 2:34 PM

To: Shirley Hiew (LKK Auto) < ShirleyHiew@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Dear Shirley,

Kindly verify with the surveyor and ascertain if there is any damage to the rear bumper.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, 21 March, 2018 2:29 PM

To: GERALD POH WEE BIN; Asher Sng (LKKAuto)

Cc: MT\_Claim\_SG; ONG LI LI; ERIC WOO JUN KIAT; Vic (LKKAuto); Admin A

Subject: RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Dear Gerald,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 21 March 2018 2:07 PM

To: Shirley Hiew (LKK Auto) < Shirley Hiew@lkkauto.com >

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Dear Shirley,

Our insured has yet to lodge a report and we are making enquiries.

The premium for the policy has been settled.

Best Regards Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, 21 March, 2018 1:30 PM

To: MT\_Claim\_SG; GERALD POH WEE BIN; Asher Sng (LKKAuto) Cc: ONG LI LI; ERIC WOO JUN KIAT; Vic (LKKAuto); Admin A

Subject: FW: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Your ref: 17/18/18/VC00/020449 LKK ref: CC3/LPC18004326/K1es3

# WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Meanwhile, please advise whether insured has reported.

If so, kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 8 March 2018 10:05 AM

To: MT\_Claim\_SG <mt\_claim@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Asher Sng (LKKAuto)

<<u>AsherSng@lkkauto.com</u>> Cc: <u>llong@lonpac.com</u>; <u>ericwoo@lonpac.com</u>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Admin A <<u>admin-</u>

Subject: RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Your ref: 17/18/18/VC00/020449 LKK ref: CC3/LPC18004326/K1es3

## WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SHD 4115K

Date of survey: 06/03/2018

Enclosed for your perusal is:

TP GIA report

TP estimated cost of repair

Preliminary advice

Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 7 March 2018 9:11 AM

To: Shirley Hiew (LKK Auto) < Shirley Hiew@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Dear Shirley,

Our insured has yet to lodge a report and we are making enquiries.

The premium for the policy has been settled.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, 7 March, 2018 9:09 AM To: MT\_Claim\_SG; Asher Sng (LKKAuto)

Cc: ONG LI LI; ERIC WOO JUN KIAT; GERALD POH WEE BIN; Admin A

Subject: FW: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Your ref: 17/18/18/VC00/020449 LKK ref: CC3/LPC18004326/es3

#### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s ComfortDelGro Engineering Pte Ltd - Loyang.

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [mailto:ericwoo@lonpac.com]

Sent: Tuesday, 6 March, 2018 9:27 AM

To: assignments@lkkauto.com

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Dear Catherine,

Kindly refer to our attachment,

Please proceed to conduct a survey of the vehicle SHD 4115K on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards, Eric Woo Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6279 9253 | Fax: (65) 6296 3767

# COMFORTDELGRO

Our Ref :	T 0318/ SHD4115K	/KS(st)		LINUI	MELINING
Your Ref : Date :	13-Mar-18	CDGE Taxi Cla 59 Loyang Driv		omfortDelGro I 205 Braddell Roa	Engineering Pte Ltd ad Singapore 579701
Lonpac Insu	urance Bhd	Singapore 508			inline +65 6383 6280 imille +65 6280 9755
300 Beach R					www.cdge.com.sg
	he Concourse		and the same of th		Registration No. (005060499V
Singapore 19					Workshops
	r Claim Department	WITHOUT PREJ	UDICE		Braddell 205 Braddell Road Singapore 579701
Dear Sir		CHD4445K VOLID INS	SURED GRA71	74G	59 Loyang Drive Singapore 508969
AND OTHER			ON 02	.03.18	Sin Ming 383 Sin Ming Drive Singapore 575717
Vehicle No: vehicle. The assist them in	uthorised repair workshop  SHD4115K which was in vehicle owner and the taxi n presenting their claims ag	nvolved in the captioned a driver concerned have rec gainst the party responsibl	ccident with your quested and auth	orized us to	Pandan 45 Pandan Road Singapore 609286 Ubi 320 Ubi Road 3 Singapore 408649
As the accid	the damage to the vehicle. lent was caused by the no	egligent act of your insur	ed driving : GE	BA7174G	Senoko 24 Senoko Loap Singapore 758156
	itting these claims for your ER'S CLAIM	consideration on behalf o	626	- 400 50	Sungei Kadut 7 Sungei Kadut Way Singapore 728791
4 LTA Se 5 GIA / P	Repairdays Loss of Rental @ Report Fees (Surveyed bearch Fees Police Report Fees / Medical / Transporation	y M/s LKK)	\$ \$ \$ \$ \$ \$ \$	7.49	Yishun Ishun Industrial Park A Singapore 758732
HIRER'S CI		a 00.00 mas days	s	480.00	
76	days Loss of Income @		Total Claims: \$		
a) Origina b) LTA se c) GIA / F d) Letter	d herewith the following do al repair bill and photostat p earch slip/s of : Police report/s of : of authority from owner / hi	GBA7174G SHD4115K rer / operator	_		ocs.
( )W	/itness statement/s ( ) Towi	ng/Medical bill/receipts ( )	Certificate of Insu	rance	TW
(X) Ph	notograph/s of Accident Scene	e (x) Downtime/Mileage re	cord (	x) Rental Rate	eletter
Kindly look soon as pos	into the matter and let us h ssible.	ear from you on the settle	ment of the said	claims as	
Please note to any pers	e that it is a condition of any onal injury claim (if any) of	y settlement reached that the taxi driver.	it shall be withou	t prejudice	
come missionare	8.0200				

Yours faithfully Kazali Hj Selahudin Deputy Manager

CDGE Taxi Claims Department

Tel: 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of









LETTER OF AUTHORISATION

(NAF / PAF)

ALONG

ACCIDENT INVOLVING SONATA SHD4115K , GBA7174G TUAS AVE 2 TWDS PIONNER RD.

ON 02-Mar-18 23:50

I / We

TAY SOON YEOW

(Hirer) NRIC No.: \$1041988C

and/or

NOOR MOHD BIN SHABB... (Relief) NRIC No.: S7410138J

Taxi Number

SHD4115K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

03-Mar-2018

Name of Hirer

TAY SOON YEOW

S1041988C Hirer NRIC

Signature :

Address

435 BUKIT PANJANG RING ROAD #0...

670435

Contact No.

90902886

Name of Relief

Relief NRIC

NOOR MOHD BIN SHABBEER AHMED

S7410138J

Signature:

Low.

Address

547C SEGAR RD #06-13

673547

Contact No.

94574187



CLAIM NO : 17/18/18/VC00/020449

DATE

: 02/07/2018

# DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner GBA 7174G the sum of Singapore Dollars THREE THOUSAND SIXTEEN AND CENTS THIRTY SEVEN ONLY. (\$3,016.37) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SHD 4115K on 02 MAR 2018 along/at TUAS AVE 12 TWDS PIONNER RD.

I /We hereby agree to indemnify and keep indemnify (KOH BROTHERS BUILDING & CIVIL ENGINEERING CONTRACT /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s COMFORTDELGRO ENGINEERING PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT

Signature of vehicle owner/Date

CLASMS DEPARTMENT COMPOSTBELGRO ENGINEERING PTE LTD.

Name of vehicle owner/Date

Please forward your cheque made payable to: COMPORTDELGRO ENGINEERING PTE LTD

\*The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"



A member of ComfortDelgro

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 570701 Mainline + 65 6383 6280 Facsimile + 65 6280 0755

59 Loyang Drive Singapore 508969 383 Sin Ming Orive Singapore 573717 45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649 24 Senoko Loop Singapore 758156 7 Sungei Kaduli Way Singapore 728791 501 Yahun Industrial Park A Singapore 788732

COMPANY REG. NO.: 199506048W

Page: 1

8010042

LONPAC INSURANCE BERHAD #17-04 / 07 THE CONCOURSE

300 BEACH ROAD SINGAPORE 199555

CONTACT NO: 62507388

VEHCLE NO SHD4115K

TNV. NO/DATK 91361683 12.03.2018

MAKK HYUNDAT JOB NO. 305121788

MODKI. SONATA ODOMETER READING

DATE OF REG 27.04,2012

CHASSIS CODE

KMHET41.VMCA823611

JOB TYPE

Description: 3P 02.03.18

Invoice for Lump Sum Repair

Total Lamp Sum Repair Amt 7,000 %

2,050.00 143.50

Add GST @

Total Invoice amount

2,193.50

: KATHERINETAN 12.03.2018 11:57:10

Issued by : KATHERINETAN 12 Repair Type : CLSO/57/57 Payment Type/Term : /Credit 30 days

### ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT18030090

Date: 12 March 2018



# TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

02/03/2018 @ 23:50 hrs

ALONG

TUAS AVE 2 TWDS PIONNER RD

INVOLVING

GBA7174G

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD4115K (the "Taxi"). The Taxi was hired to TAY SOON YEOW IC NO S1041988C a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$98.25 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

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1	LOUIS OPERATED (TIME)	ATED (TIME)			1		MILEAGE	HOURS OFENALED (TIME)	MILE (111)
MILEAGE	Moda	10	DATE	NAME OF DRIVER	MILEAGE READING	5	(KM)	FROM	OT
(KM)	1400	6330	2/21/4	(a)	1630.	4	387	6 oothes.	2.00h
324	1. 1. Sulles	2) rechel.	X15 / 8	Jan.	25 C	10	RED	6104.S.10	16.04
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200 r	CAMPO	L'Anolko	020218	ACCIDENT	111	1	3	M·1/	(
336	/ O. M. (	13 mores	080318	Depart		5	DNO	1530	\

**Enquire Vehicle Insurer** Vehicle No. Incident Date/Time

Insurance Company Code Search Status

Insurance Company Name

GBA7174G

02 Mar 2018 / 23:50:00

Successful

L06

LONPAC INSURANCE BHD

Previous

OK

5HD415K