

Mei Kwan (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 2 April, 2018 2:34 PM
To: Shirley Hiew (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Follow Up Flag: Follow up
Flag Status: Completed

Categories: AGNES

Dear Shirley,

Kindly verify with the surveyor and ascertain if there is any damage to the rear bumper.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, 21 March, 2018 2:29 PM
To: GERALD POH WEE BIN; Asher Sng (LKKAuto)
Cc: MT_Claim_SG; ONG LI LI; ERIC WOO JUN KIAT; Vic (LKKAuto); Admin A
Subject: RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Dear Gerald,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Wednesday, 21 March 2018 2:07 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Dear Shirley,

Our insured has yet to lodge a report and we are making enquiries.

The premium for the policy has been settled.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 21 March, 2018 1:30 PM

To: MT_Claim_SG; GERALD POH WEE BIN; Asher Sng (LKKAuto)

Cc: ONG LI LI; ERIC WOO JUN KIAT; Vic (LKKAuto); Admin A

Subject: FW: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Your ref: 17/18/18/VC00/020449

LKK ref: CC3/LPC18004326/K1es3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Meanwhile, please advise whether insured has reported.

If so, kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 8 March 2018 10:05 AM

To: MT_Claim_SG <mt_claim@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: llong@lonpac.com; ericwoo@lonpac.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Your ref: 17/18/18/VC00/020449

LKK ref: CC3/LPC18004326/K1es3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SHD 4115K

Date of survey: 06/03/2018

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 7 March 2018 9:11 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Dear Shirley,

Our insured has yet to lodge a report and we are making enquiries.

The premium for the policy has been settled.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 7 March, 2018 9:09 AM

To: MT_Claim_SG; Asher Sng (LKKAuto)

Cc: ONG LI LI; ERIC WOO JUN KIAT; GERALD POH WEE BIN; Admin A

Subject: FW: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Your ref: 17/18/18/VC00/020449

LKK ref : CC3/LPC18004326/es3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s ComfortDelGro Engineering Pte Ltd - Loyang.

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Tuesday, 6 March, 2018 9:27 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 17/18/18/VC00/020449 Accident involving GBA7174G & SHD4115K along Tuas Ave 2 on 2/3/18

Dear Catherine,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SHD 4115K on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

