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t Workshop m/s _			bly Tel:			
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SUNDION : _ From (Person	GQ. Buzlin	Ahmad			10.0		[ (Office M	Ti-	De	te/Time:	22022018 1011am	
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Date/Time:				Person Contacted;				tule:	Vehicle_IN / OUT			
Date/Time	Action/Ins	truction (	X	) Es	finat	Ř -						
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	ST 2	584X - X										

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GIA / PR Seen: Consistent? : Yes or No	L/Bal. 6 mm	L/Bal. 6 mm
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. Ad Report Format : Lump Sum / I.B.I: (\$		) Photos ) Others

### Catherine Chong (LKK Auto)

From:

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent:

Thursday, 7 June, 2018 5:31 PM

To:

assignments

Subject:

FW: Our ref: DM18HO00479/JT-: SLT2584X - SURVEY REPORT for SJW9908H

Attachments:

07062018160601-0001.pdf

Hi Cath,

Please revert.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]

Sent: Thursday, 7 June, 2018 4:11 PM To: Admin A <admin-a@lkkauto.com>

Subject: Our ref: DM18HO00479/JT-: SLT2584X - SURVEY REPORT for SJW9908H

Dear all,

Please advise if you have given us the survey report.

If not, attach third party's survey report. Please conduct a paper re-survey and let us have the report asap as third party chasing for settlement.

Thank you.

Regards,

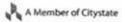
### Janet Tan

Senior Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



**\_**\_\_\_

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Bazlin Ahmad

Sent: Thursday, February 22, 2018 10:11 AM

To: Jerone < jerone@chiaarul.com >; LKK AUTOCONSULTANTS (admin-a@lkkauto.com) < admin-a@lkkauto.com >

Cc: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: EQ ref: SLT2584X - PRS Notice for SJW9908H

Dear Jerone,

We object to all the surveyors as proposed. We shall be appointing our surveyor, **LKK Auto Consultants**, to attend to the pre-repair survey of your client's vehicle.

Kindly forward us your client's GIA report and repair estimate

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Aside to LKK,

Please arrange to attend to the said Pre-repair survey.

Thank You.

Regards, Lynn Ahmad

Executive | Claims



**EQ Insurance Company Limited** 

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190 www.eqinsurance.com.sg



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you've got a friend

From: Jerone [mailto:jerone@chiaarul.com]
Sent: Thursday, February 22, 2018 9:13 AM

To: Janet Tan Cc: Bazlin Ahmad

Subject: RE: Our ref: SLT2584X - PRS Notice for SJW 9908H

O/Ref: SJW 9908H (Jr)

Y/Ref: TBA

## WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Janet.

We thank you for your email below.

Kindly be informed that our client is not agreeable to your list of surveyors and we hereby propose the following:

Name of Surveyor	Company
Andrew How	Prominent Appraiser Services
Winson Goh	WG Appraisal Services

Please feel free to contact us should you have any queries thereof.

Yours faithfully,

Mr. Jerone Lee M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]

Sent: Thursday, 22 February, 2018 8:27 AM

To: Jerone < jerone@chiaarul.com>

Subject: Our ref: SLT2584X - PRS Notice for SJW 9908H

## Without Prejudice Save As To Costs

Dear Jerone,

Please note that Elaine Cheong is no longer working here. You may include <a href="mailto:bazlin.ahmad@eqinsurance.com.sg">bazlin.ahmad@eqinsurance.com.sg</a> in future PRS request until further notice.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1)	AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte
	Tel: 6255 0808	Tel: 6286 0155
	Fax: 6849 9155	Fax: 6284 1539

			Contact Person: Sophia
3)	LBS Automotive Appraisal Pte Ltd	4)	Priority Services
	L.B.S. Auto Consultants Pte Ltd		Tel: 62934822
	Tel: 6281 6690 / 62832866		Fax: 62963283
	Fax: 6281 8748		Contact Person: Sharon
	Contact Person: Amy/ Grace		
5)	RT Appraisal Pte Ltd	6)	LKK Auto Consultants Pte Ltd
	Tel: 67486076		Tel: 6256-3561
	Fax: 67480361		Fax: 6741-4108
	Contact Person: Elson/Elgene		
7)	Kelvin Automotive Appraising Services	8)	Automotive Appraiser & Surveying
	Tel: 81825263		Services
	Fax: 67461148		Tel: 96623655
	Contact Person: Kelvin		Fax: 67655662
			Contact Person: Mr Chee
9)	JP Knights Pte Ltd		
	Tel: 63450068		
	Fax: 63445328		

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



**®** 

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From: Jerone [mailto:jerone@chiaarul.com]
Sent: Wednesday, February 21, 2018 5:32 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: PRS Notice for SJW 9908H

O/Ref: SJW 9908H (Jr)

Y/Ref: TBA

### WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Madam,

We refer to the above matter and our email below.

We shall be grateful if you could let us have your favourable response soonest possible.

Please feel free to contact us should you have any queries thereof.

Yours faithfully,

Mr. Jerone Lee M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Jerone [mailto:jerone@chiaarul.com]
Sent: Tuesday, 20 February, 2018 4:30 PM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; 'Janet Tan' <ianet.tan@eqinsurance.com.sg>

Subject: PRS Notice for SJW 9908H

O/Ref: SJW 9908H (Jr)

Y/Ref: TBA

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Dear Madam.

We refer to the above matter.

Kindly find enclosed herewith the PRS Notice for your attention.

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### Catherine Chong (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Thursday, 22 February, 2018 3:16 PM assignments; Admin-D (LKKAuto)

To: Cc:

Admin A

Subject:

FW: EQ ref: SLT2584X - PRS Notice for SJW9908H

Dear Assignment team,

Fyi.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]

Sent: Thursday, 22 February 2018 10:11 AM

To: Jerone < jerone@chiaarul.com>; Admin A < admin-a@lkkauto.com>

Cc: Janet Tan < janet.tan@eqinsurance.com.sg>

Subject: EQ ref: SLT2584X - PRS Notice for SJW9908H

Dear Jerone,

We object to all the surveyors as proposed. We shall be appointing our surveyor, LKK Auto Consultants, to attend to the pre-repair survey of your client's vehicle.

Kindly forward us your client's GIA report and repair estimate

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Aside to LKK,

Please arrange to attend to the said Pre-repair survey.

Thank You.

Regards,
Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190 www.epinsurance.com.sg



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you've got a friend

From: Jerone [mailto:jerone@chiaarul.com]
Sent: Thursday, February 22, 2018 9:13 AM

To: Janet Tan Cc: Bazlin Ahmad

Subject: RE: Our ref: SLT2584X - PRS Notice for SJW 9908H

O/Ref: SJW 9908H (Jr)

Y/Ref: TBA

## WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Janet,

We thank you for your email below.

Kindly be informed that our client is not agreeable to your list of surveyors and we hereby propose the following:

Name of Surveyor	Company
Andrew How	Prominent Appraiser Services
Winson Goh	WG Appraisal Services

Please feel free to contact us should you have any queries thereof.

Yours faithfully,

Mr. Jerone Lee M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]

Sent: Thursday, 22 February, 2018 8:27 AM

To: Jerone < jerone@chiaarul.com >

Subject: Our ref: SLT2584X - PRS Notice for SJW 9908H

# Without Prejudice Save As To Costs

Dear Jerone,

Please note that Elaine Cheong is no longer working here. You may include <a href="mailto:bazlin.ahmad@eqinsurance.com.sg">bazlin.ahmad@eqinsurance.com.sg</a> in future PRS request until further notice.

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1)	AJAX Inspection Services Pte Ltd Tel: 6255 0808	2)	Automobile Inspection Services Pte Ltd Tel: 6286 0155
	Fax: 6849 9155		Fax: 6284 1539
			Contact Person: Sophia
3)	LBS Automotive Appraisal Pte Ltd	4)	Priority Services
	L.B.S. Auto Consultants Pte Ltd		Tel: 62934822
	Tel: 6281 6690 / 62832866		Fax: 62963283
	Fax: 6281 8748		Contact Person: Sharon
	Contact Person: Amy/ Grace		
5)	RT Appraisal Pte Ltd	6)	LKK Auto Consultants Pte Ltd
	Tel: 67486076		Tel: 6256-3561
	Fax: 67480361		Fax: 6741-4108
	Contact Person: Elson/Elgene		
7)	Kelvin Automotive Appraising Services	8)	Automotive Appraiser & Surveying
	Tel: 81825263		Services
	Fax: 67461148		Tel: 96623655
	Contact Person: Kelvin		Fax: 67655662
	ATRIANS AND ATRIANS AND A STATE OF THE ATRIANS A		Contact Person: Mr Chee
9)	JP Knights Pte Ltd		
1000	Tel: 63450068		
	Fax: 63445328		

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Regards,

#### Janet Tan

Senior Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: Jerone [mailto:jerone@chiaarul.com]
Sent: Wednesday, February 21, 2018 5:32 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: PRS Notice for SJW 9908H

O/Ref: SJW 9908H (Jr)

Y/Ref: TBA

### WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Madam,

We refer to the above matter and our email below.

We shall be grateful if you could let us have your favourable response soonest possible.

Please feel free to contact us should you have any queries thereof.

Yours faithfully,

### Mr. Jerone Lee

M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Jerone [mailto:jerone@chiaarul.com]
Sent: Tuesday, 20 February, 2018 4:30 PM

To: 'Elaine Cheong' <elaine.cheong@eginsurance.com.sg>; 'Janet Tan' <janet.tan@eginsurance.com.sg>

Subject: PRS Notice for SJW 9908H

O/Ref: SJW 9908H (Jr)

Y/Ref: TBA

## WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Madam.

We refer to the above matter.

Kindly find enclosed herewith the PRS Notice for your attention.

Please feel free to contact us should you have any queries thereof.

Yours faithfully,

Mr. Jerone Lee M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876 Tel: (65) 6733 4647 Fax: (65) 6733 8183

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### WG APPRAISAL SERVICES

Blk 224B, Compassvalve Walk, #07-647. Singapore 542224 Email: winsongkk@hotmail.com Contact: 9747 0063 Company Register No. 53326249J

#### ACCIDENT DAMAGED VEHICLE INSPECTION REPORT

M/S KAN YEW MUN DANIEL
C/O UNITED SG AUTOMOBILE PTE LTD
53 UBI AVE 1, #01-56 PAYA UBI INDUSTRIAL PARK
SINGAPORE 408934

Date Our Ref : 04 April 2018 : WG/TP/2018-92

REFERENCE PARTICULARS

Date of Accident : 10 February 2018 Date of Inspection : 06 March 2018 Type of Inspection Date of Re-Inspn : Third Party Claim : 07 March 2018

VEHICLE PARTICULARS

 Registration No
 : SJW9908H

 Make
 : HONDA

 Model
 : VEZEL 1.5X A

 Year
 : 2015

Engine No Chassis No Odometer Colour : L15B4025520 : RU11105518 : 35455km : White

CONDITION OF VEHICLE (STATIC CHECKS AT TIME OF INSPECTION ONLY)

Engine condition : Good Foot Brake : Serviceable Hand Brake : Serviceable General Body Work Steering Lightings

: Good : Serviceable : Serviceable

TYRE CONDITION (Remaining estimated life of tyre in mm)

Thread Balance 5 mm

5 mm 5 mm 5 mm

GENERAL DESCRIPTION OF DAMAGES

The vehicle sustained damage at the rear right portion.

For details, refer to assessment for repairs and photographs attached.

#### ASSESSMENT SUMMARY

Our assessment of the repair costs to pre-accident condition was \$\$1,650.00 nett at lump sum basis.(Subject to GST if applicable) Under normal circumstances, estimated period required for repairs: Four ( 04 ) working days.

Enclosed Nineteen (19) photographs depicting damage to the vehicle.

Inspection conducted at: UNITED SG AUTOMOBILE PTE LTD

53 UBI AVE 1, #01-56 PAYA UBI INDUSTRIAL PARK. SINGAPORE 408934

In accordance to your instruction, we have not authorise repairs and inspection

was conducted strictly on a "WITHOUT PREJUDICE BASIS".

VEHICLE NO : SJW9908H MODEL : 'VEZEL 1.5X A Our Ref

: WG/TP/2018-92

### ASSESSMENT OF REPAIRS AND SPARE PARTS COSTS

DESCRIPTION OF PARTS AND NATURE OF REPAIRS

	QTY	ASSESSED		ORIGINAL	1	REVISED	
SPARE PARTS	PC/SET	CONDITION		QUOTATION	QUO	TATION	
REAR BUMPER	1	GRAZED	S	751.61	S	751.71	4934
REAR RH CORNER BUMPER	1	DEFORMED	S	139.55	S	139.55	RV
REAR BUMPER RETAINER	2	NECESSARY	2	56.40	S	56.40	V
REAR RH TAILLAMP	1	CRACKED	S	418.34	S	418.34	XNN
REAR BUMPER REFLECTOR	1	NOT NECESSARY	5	171.80	S		
			S	1,537.70	S	1,366.00	968
		Less 20%	5	307.54	S	273.20	+93.
			5	1,230.16	S	1,092.80	374.
S/NETT ITEM							
REAR BUMPER CLIP	1 SET	NECESSARY	5	60.00	5	50.00	V3
REAR REVERSE SENSOR	1 SET	MALFUNCTION	S	300.00	S		-
			S	360.00	S	50.00	
		Parts Total:	ŝ	1,590.16	S	1,142.80	824.
LABOUR CHARGES & MISC							
CHECK REAR WIRING AND LIGHTNING SYSTEM			5	70.00	S	60.00	48.00
REMOVE AND REFIT REAR REVERSE SENSOR			\$	100.00	S	80.00	2 3010
PANEL BEATING ON AFFECTED AREAS			S	500.00	S	400:00	200,0
SPRAY PAINTING ON AFFECTED AREAS APPLY ANTI RUST ON AFFECTED AREAS			2	400.00	S	300,00	200,00
AFFET ARTI KUST ON AFFECTED AREAS		Labour Total :	2	100.00	- 5	80.00	700
		Paport I car:	S	1,170.00	S	920.00	560
		Total Parts and Laboure :	-	2,760.16		2,062.80	

FINAL LUMP SUM ADJUSTMENT

\$ 1,650.00

4/5 1100/-Labour 3 days

lin 8/6/18

#### POINT OF IMPACT

The impact was confined to the rear right portion of the vehicle. The damages appeared to be consistent as per the accident report statement. Please refer the attached schedule and photographs for details.

ADJUSTMENT/RECOMMENDATIONS
We have thoroughly inspected each and every item on the repairer's estimates against the actual damaged found on the vehicle. We have listed the breakdown of our findings and recommendations as per assessment above.

#### CONCLUSION

The repairer has agreed to undertake repair the vehicle at a lump sum basis of \$1,650.00 nett corresponding to replacement of parts, spray painting and labour charges. We now revert for your decision on the above claim.

Yours fairnfully RAISAL SERVICES WG AP

Winson Goh Automotive Appraiser

SER



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Int	ernationale Des Experts En Autom	nobile
Q INSURANCE COM	PANY LTD	Ref : CS3/EQI18004	325/Bvbs2
5 MAXWELL ROAD #17-00 TOWER BLOC MND COMPLEXSING		Date: 21-06-2018  Code: EQI	
	Policy Particu	lars :- (THIRD PARTY CLAI	M)
Insured Veh.	SLT 2584X	Veh. Inspected	SJW 9908H
Policy No.		Coverage (\$)	0.00
Claim No.	DM18HO00479/JT	Excess (\$)	0.00
Assign From	JANET TAN	Assign Date	07/06/2018
2.	Vehicle	Particulars & Condition	
Make & Model	HONDA VEZEL	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	RU11105518	Colour	WHITE
Odometer	035455	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3.	C	onditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	215/60R15	DUNLOP	6 mm
L/H Front Tyre	215/60R15	DUNLOP	6 mm
R/H Rear Tyre	215/60R15	DUNLOP	6 mm
L/H Rear Tyre	215/60R15	DUNLOP	6 mm
		cription of Damages	
THE VEHICLE SU	ISTAINED DAMAGES AT TH	HE REAR O/S PORTION.	
DAMAGES SEE D	DETAILS.		
5.	G	eneral Information	
Accident Date	10/02/2018	Inspection Date	06/03/2018
Survey held at	UNITED SG AUTOMOBII	LE PTE LTD	
	53 UBI AVENUE 1 #01-56 PAYA UBI INDUSTRIAL F	3 PARK SINGAPORE 408934	
5a.		Remarks	
A)THE INSPECTI B)IN ACCORDAN	ON WAS CONDUCTED ON CE TO YOUR INSTRUCTION	A"WITHOUT PREJUDICE" BAS ONS, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
5b.	Es	timate Days of Repair	
ESTIMATED NOF	RMAL PERIOD FOR REPAI	R: 3 Working Da	ys



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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJW 9908H

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	GRAZED	751.61	493.70
1	REAR RH CORNER BUMPER	TO REPAIR SEE LABOUR	139.55	-
2	REAR BUMPER RETAINER	NECESSARY	56.40	56.40
1	REAR RH TAILLAMP	NOT NECESSARY	418.34	-
1	REAR BUMPER REFLECTOR	NOT NECESSARY	171.80	
	LESS 20% DISCOUNT		-307.54	-110.02
			1,230.16	440.08
	SPECIAL NETT ITEMS		2000000	
1	SET REAR BUMPER CLIP (SN)	NECESSARY	60.00	30.00
1	SET REAR REVERSE SENSOR (SN)	MALFUNCTION	751.61 139.55 56.40	
	No. of the contract of the con		360.00	30.00
	LABOUR		III Yanaan	00000000
	CHECK REAR WIRING AND LIGHTING SYSTEM.		70.00	40.00
	REMOVE AND REFIT REAR REVERSE SENSOR.		100.00	50.00
	PANEL BEATING ON AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF REAR RH CORNER BUMPER.		500.00	200.00
	SPRAY PAINTING ON AFFECTED AREAS.		400.00	200.00
	APPLY ANTI RUST ON AFFECTED AREAS.	NOT NECESSARY	100.00	
			1,170.00	490.00
	GRAND TOTAL		2,760.16	960.08
700	RECOMMENDED COST OF LUMP SUM REPAIRS			800.00

Report Ref No. CS3/EQI18004325/Bvbs2

LIM TEOW GUAN

Asst. Automotive Assessor

XX.

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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