

INSURANCE CASE OWNER

Stacy

CC 4 ASM  
AXA1800

4307, A

LKK  
IDAC

Surveyor:

Actuan

DOI:

ASSIGNMENT

13/3/18

Date / Time:

6/2/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

GBB 51W4J

Name of Insured

VENTION ENGINEERING PTE

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A.:

1/2/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: KHOD LIEN KHOD

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S8M00ADA / 33457

Policy No.:

P176046

Make / Model:

TOYOTA

Place of Accident:

WOODWARDS AVE 9

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Hua  
meng



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

9/2/18

Actuan

9/2/18 - X

GBB 51W4J - Y

Shantelaim

upgrading license of insured driver. "letter of authorization."

Called OJD confirm remaining details and was refusing and not involve the collision with TP as it was not a big impact. OJD only recall when he was approached by TP. Call OJD company person in charge claim sent letter to request for authorization letter and driver license.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others: letter of authorization 6/1/18

Confirm by:

in news

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

days

Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

100

Agreed / Assessed

BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

SS

5800.00

OJD refuse and collided

Loss of Rental (LOR):

SS

1 - days

Loss of Use (LOU):

SS

750 (5130 x 5 days)

Loss of Income (LOI):

SS

5 - x - days

LOR only ☐ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

(Tick only one)

GIA/LTA Search

SS

743

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost

SS

1) Claim status: ☒ Mandate/Reject/Private Settle

2) Report Format:

3) Survey fee: \$250.00

Total:

SS

6551.45

Global Sum SS:

6550.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

6550.00

Name 1:

Hua Meng Spray Painting Workshop.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

OK  
12/11/18

REF: ASM (AXA)

M

## ASSIGNMENT

From: Date: 13.03.2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: YP 5619C

at Workshop m/s Hua Meng

of Blk 1 Kaki Bukit Ave 6 #01-61

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 41 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: YP5619C Yr Regn: 2017, March.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mit Canter cc 2998

Colour: Blue A/C Insured / Std / NI / NA

Sp. Reading: 82925 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: FEB21CA20073

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/75R15C Kenda

R: 195/85R15C Yokohama

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 13/03/18

Survey held at: Hua Meng

Des. of Damages (Frt) / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP AXA.

4/5 \$5800

(12187523.91 / 56.47%)

Date/Time: File Pass to?

☐ : Prelim. Report

1)

☐ : Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

) \$ + RS \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18004307/mb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811			Date : 06-03-2018	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GBB 5124J		Veh. Inspected	YP 5619C
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	06/03/2018
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
<b>3. Conditions of Tyres</b>				
		Size	Make	Balance
R/H Front Tyre				mm
L/H Front Tyre				mm
R/H Rear Tyre				mm
L/H Rear Tyre				mm
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	01/03/2018		Inspection Date	
Survey held at	HUA MENG SPRAY PAINTING WKSP 1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

*MW FMC*

# HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883

Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

## ESTIMATE

FEB 21 CA 2013

ISLAND RECOVERY SERVICES

BLK 3026 UBI ROAD 1

#04-146

S 408719

TP AXA

BOM

Date : 15.03.2018

Vehicle no : YP 5619 C

Make/Model : MIT FUSO

Accident date : 01.03.2018

No	Description	Qty	Amount (\$\$)
<u>List Items</u>			
1	Front windscreen rubber <i>new</i>	1	\$ 453.4 ✓
2	Front wiper panel garnish <i>cracked</i>	1	\$ 634.9 ✓
3	Front body panel <i>cracked</i>	1	\$ 2704.9 ✓
4	Front body panel FUSO emblem <i>new</i>	1	\$ 117.9 ✓
5	Front grille <i>lt</i>	1	\$ 1304.1 ✓
6	Front grille centre logo <i>new</i>	1	\$ 86.7 ✓
7	Front grille centre emblem <i>new</i>	1	\$ 62.8 ✓
8	Front bumper	1	\$ 1438.3 ✓
9	Front bumper side holder @ \$374.70 <i>new</i>	2	\$ 749.4 ✓
10	Front LH corner panel	1	\$ 557.4 ✓
11	Front LH side lamp <i>new</i>	1	\$ 205.1 ✓
12	Front LH head lamp <i>new</i>	1	\$ 610.1 ✓
13	Front LH side mirror bracket	1	\$ 446.4 ✓
14	Front LH side mirror bracket top cover	1	\$ 71.5 ✓
15	Front LH side round mirror	1	\$ 74.8 ✓
16	Front LH side big mirror	1	\$ 117.8 ✓
17	Front wiper tank	1	\$ 168.4 ✓
18	Front air con cooling coil <i>cracked</i>	1	\$ 328 ✓
19	Front air con cooling oil garnish <i>new</i>	1	\$ 328 ✓
			\$ 10659.9
		25% Les 10% Disc	\$ 1065.99
		Total	\$ 9593.91

### Labour Cost

- 1 Remove & reinstall front windscreen
- 2 Remove & reinstall dash board
- 3 Remove & reinstall air con fill in gas
- 4 Remove, replace & repair consistent to the accident

5 Respray painting

6 Tuff kote

\$ 150 *120*

\$ 380 *220*

\$ 150 *80*

\$ 1600 *800*

\$ 1300 *600*

\$ 150 *50*

Total \$ 3730

Grand Total \$ 13323.91

LKK Auto Consultants notice to notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

5.8k

total 7245.82  
L/S 5.8k  
04 Days



# 聯豐工程私人有限公司 LIENHON ENGINEERING PTE LTD

Office : Blk 22 Woodlands Link #03-59/60 Woodlands East Industrial Estate Singapore 738734  
Store : Blk 22 Woodlands Link #01-41 Woodlands East Industrial Estate Singapore 738734  
Tel : +65 6756 3433 (5 Lines) Co. Reg. No : 19-9904636M GST Reg. No : 19-9904636M  
Fax : +65 6756 7977  
Email : info@lienhon.com.sg  
Website : www.lienhon.com.sg



LKK Auto Consultant Pte Ltd  
51 Ubi Avenue 1  
#01-25 Paya Ubi Industrial Park  
Singapore 408933

Attn: Mr Bevan Lim

## LETTER OF AUTHORISATION FOR USE OF VEHICLE GBB5124J

I, SIM SUN HAU (NRIC: S2505709J) declare that I am the Director to the above-mentioned company and hereby authorise Mr. KHOO CHIEW KHEONG (NRIC: S2668705E) to use the said vehicle.

Yours truly,  
LIENHON ENGINEERING PTE LTD



SIM SUN HAU

Date : 06-April-2018


**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**


 Licence Number: **S2668705E**  
 Name: **KHOO CHIEW KHEONG**  
 Birth Date: **01 Aug 1959**  
 Issue Date: **26 May 2011**


**001967059G**

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES**

	EFFECTIVE DATE
Class 2d Motorcycles $\leq$ 200 cc	26 Sep 1990
Class 3 Motor Cars $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles $\leq$ 2500kg	26 Sep 1990


 Licence No: **S2668705E**



## <SEEK MANDATE> - S8M00A0A [ACCIDENT INVOLVING GBB 5124J(OI) & YP 5619C(TP) ON 01/03/2018]

Type

 Question

Message

Liability: 100%. Insured driver reversed and hit onto third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to \$6,557.45(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 11 Oct 2018

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No: 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 10.10.2018

### Survey Details:

Date of loss	01.03.2018
Date of appointment	06.03.2018
Date of survey	13.03.2018
Location of survey	HUA MENG SPRAY PAINTING WKSP

### Vehicle Details:

Claim Type:	Third party
Vehicle number	YP 5619C
Make and Model	MITSUBISHI FEB21CR4SDEB (2998cc)
Date of registration	08.03.2017
Excess	NIL
Market Value/ Book Value	\$ 72,000.00 (est)
Parf/COE Rebate	\$ 40,000.00 (est)
Nett Loss	\$ 32,000.00 (est)

### Repair details:

Initial Estimate	\$ 13,323.91
------------------	--------------

### Proposed/Revised repair cost:

Parts	\$ 5,375.93
Check items (estimate)	NIL
Labour	\$ 1,870.00
Supplementary	NIL
<b>Total</b>	<b>\$ 7,245.93</b>
Lump Sum(if applicable)	\$ 5,800.00

Number of days for repair	<u>4</u>
---------------------------	----------





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 10.10.2018

**Remarks:**

*We have spoken to OID, Mr Khoo. OID was reversing and he is not aware that he had collided onto third party as it was not a big impact. OID only realised when he was approaching by third party. OID scene photos was attached in his GIA report.*

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 5,800.00	
Loss of use	\$ 750.00	(5days x \$150.00)
Loss of rental	NIL	
Loss of income	NIL	
LTA/GIA search fees	\$ 7.45	
Others	NIL	
<b>Proposed Total</b>	<b>\$ 6,557.45</b>	



**Re:<SEEK MANDATE> - S8M00A0A [ACCIDENT INVOLVING GBB 5124J(OI) & YP 5619C(TP) ON 01/03/2018]**

Type

 Question

Message

PLS PROCEED

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Hua Meng <huameng@live.com.sg>  
**Sent:** Wednesday, 31 October 2018 12:02 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: AXA INSURED:GBB 5124 J OUR REF:YP 5619 C D.O.A:01.03.2018 \*LKK REF:

Hi HsiaoTong

Kindly let us have your DV soonest.

Thanks & Regards

June

Hua Meng Spray Painting Workshop

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, October 31, 2018 11:57:05 AM  
**To:** Hua Meng  
**Cc:** CS A Team; Admin A  
**Subject:** RE: AXA INSURED:GBB 5124 J OUR REF:YP 5619 C D.O.A:01.03.2018 \*LKK REF:

**Without Prejudice**

Hi June,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$6,550.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hua Meng <huameng@live.com.sg>  
**Sent:** Wednesday, 31 October 2018 11:40 AM  
**To:** Poh Kin (LKKAuto) <pohkin@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** Re: AXA INSURED:GBB 5124 J OUR REF:YP 5619 C D.O.A:01.03.2018

Dear Pohkin

We refer our tele-conversation just now, kindly let us have your offer soonest as we informed by you .you are seeking mandate from insurer.

Thanks & Regards

June  
Hua Meng Spray Painting Workshop

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**From:** Hua Meng <huameng@live.com.sg>  
**Sent:** Monday, October 1, 2018 11:35:58 AM  
**To:** lkk claims; Olivia Lau (LKKAUTO)  
**Subject:** Re: AXA INSURED:GBB 5124 J OUR REF:YP 5619 C D.O.A:01.03.2018

URGENT

Dear Olivia

As our conversation just now, please check with AXA and revert us by TODAY.

Your prompt revert will be appreciated by us.

Thanks & Regards  
June

---

**From:** Hua Meng <huameng@live.com.sg>  
**Sent:** Monday, July 30, 2018 12:37:30 PM  
**To:** lkk claims  
**Subject:** Re: AXA INSURED:GBB 5124 J OUR REF:YP 5619 C D.O.A:01.03.2018

Dear Sirs

We refer the LOD we sent to Bevan on 24.05.2018.

We still yet to receive your offer of this matter.

Kindly take note we will pass to solicitor on 03.08.2018 if we still no heard from you.

Please revert urgently.

Thanks & Regards  
June

---

**From:** Hua Meng <huameng@live.com.sg>  
**Sent:** Tuesday, July 10, 2018 1:23:44 PM  
**To:** lkk claims  
**Subject:** Fw: AXA INSURED:GBB 5124 J OUR REF:YP 5619 C D.O.A:01.03.2018

Dear Sirs

As I know Bevan is no longer work at your office, please revert the case offer asap.

We have sent the LOD since May.

Your prompt revert will appreciated by us.

Thanks & Regards  
June

---

**From:** Hua Meng <huameng@live.com.sg>  
**Sent:** Thursday, May 24, 2018 5:13 PM  
**To:** Bevan Lim (LKK Auto)  
**Subject:** AXA INSURED:GBB 5124 J OUR REF:YP 5619 C D.O.A:01.03.2018

Dear Sirs

We refer above mentioned accident.

We would like to inform that we have finalized with your surveyor.

Kindly revert your offer.

Your prompt reply will be appreciated by us.

We enclose relevant documents for your attention.

Thanks & regards,  
June  
Hua Meng Spray Painting Workshop  
1 Kaki Bukit Ave 6, Blk C  
#01-61 Autobay @ Kaki Bukit  
S 417883  
Tel: 6746 5519  
Fax: 6743 4896



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- Makan in Thailand
- Garage boss arrested after hitting customer with hammer

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3 vehicles

Mitsubishi Canter

Advanced Search

	Make	Model	Price	Depreciation	Reg. Date	Eng. Cap	Mileage	Veh. Type	Status
<b>Search Selection</b>	Mitsubishi Canter		Any	Any	2017	Any	Any	Any	Available
	Mitsubishi	Fuso Canter FEB21	\$71,800	\$8,310 /yr	30-May-2017	2,998 cc	35,590 km	Truck	Available
	<b>Fuel Type:</b> Diesel Perceive This Piece Like New! Showcase Unit With Aspiring Low Mileage 36,000km, Fire Sales! Super Low Mileage. Like New. Comes With Full Checker Plate And Retractable Full Canopy, View To Believe. Call...								
	Bell Auto Pte Ltd Posted: 05-Oct-2018    Tags: 2017 Mitsubishi Fuso, 2017 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi								
	Mitsubishi	Fuso Canter FEB21	\$88,800	\$9,990 /yr	29-Aug-2017	2,998 cc	28 km	Truck	Available
	<b>Fuel Type:</b> Diesel Latest Euro 6 New Mitsubishi FEB21 (CBU) 14 Feet Euro 5 Truck. 3 x Free Servicing. 3 Years Warranty Or 100,000Km Whichever Comes First.								
	Posted: 08-Sep-2018    Tags: 2017 Mitsubishi Fuso, 2017 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi								
	Mitsubishi	Fuso Canter FEB50	\$79,800	\$8,650 /yr	29-Dec-2017	2,998 cc	-	Truck	Available
	<b>Fuel Type:</b> Diesel New Double Transfer, Immediate Delivery Unit.								
	Think One Automobile & Trading Posted: 01-Oct-2018    Tags: 2017 Mitsubishi Fuso, 2017 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi								

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## Service Request Details

Claim

S8M00A0A

Reference

None

Loss Date

March 1, 2018

Request Date

March 5, 2018

Due Date

March 12, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

05/03/2018 @ 307pm  
veh not in June

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

YP5619C

Make

TPVD MITSUBISHI

## Service Address

\*\*\*

## Primary Contact/Insured

LIENHON ENGINEERING PTE LTD  
22 WOODLANDS LINK, 03-59/60 WOODLANDS EAST, 738734, Singapore

## Claim Handler

NG Stacey  
6568804351  
stacey.ng@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)





華 明 噴 漆 廠  
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref : GBB 5124 J

Our Ref : YP 5619 C

Date: 24-05-2018

Attn: Motor Claims Dept

**ACCIDENT ON 01.03.2018 INVOLVING VEHICLE YP 5619 C & GBB 5124 J ALONG  
WOODLANDS AVE 9**

With regards to the above, we are writing on behalf of the registered owner of vehicle YP 5619 C which was involved in the above mentioned accident.

We are informed that the above accident was caused solely by the negligence of your Insured vehicle GBB 5124 J. As a result of the accident, our client's vehicle was damaged and our client had instructed us to submit his claims for loss and expenses, particulars of which are follows:

1) Repair Cost	\$	5,800.00
2) Loss of use-\$250 X 05days (INCLUDED WEEKEND)	\$	1250.00
3) LTA serach	\$	7.45
<b>Total</b>	<b>\$</b>	<b>7,057.45</b>

We hereby enclosed herewith the following documents for your consideration of the above claim.

a) Final Repair Bill Of YP 5619 C

c) LTA SEARCH

b) GIA report

d) Owner / Driver NRIC & Driving License

華 明 噴 漆 廠  
HUA MENG SPRAY PAINTING WORKSHOP  
AUTOBAY@KAKI BUKIT  
1, Kaki Bukit Avenue 6 Blk C #01-34 SINGAPORE 417883  
TEL: 6747 8064 6746 5519 FAX: 6743 4896

Yours faithfully,

HUA MENG SPRAY PAINTING WORKSHOP



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 MARCH 2018

LIENHON ENGINEERING PTE LTD  
22 WOODLAND LINK  
#03-59/60 WOODLAND EAST INDUSTRIAL ESTATE  
SINGAPORE 738734

Dear Sir/Madam,

OUR REF : CC4/ASM18004307/mb3  
YOUR REF : GBB 5124J  
ACCIDENT INVOLVING GBB 5124J AND YP 5619C ALONG WOODLAND AVENUE 9  
ON 01.03.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s HUA MENG SPRAY PAINTING WORKSHOP, acting on behalf of the owner of YP 5619C against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided onto the Third Party stationary vehicle YP 5619P while reversing. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
Email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

## AUTHORISATION TO ACT

I/We, Island Recovery Services ("the third party claimant") of  
Blk 2026 Ubi Rd 1 # 04-146, S (408719) (address),  
owner of 4P5619C (vehicle no.) hereby authorise **HUA MENG SPRAY PAINTING**  
**WORKSHOP** ("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. 4P5619C that was damaged pursuant  
to the accident which occurred on 01-03-2018 (date) along Woodlands Ave 9  
(location) involving vehicle no/s 9BB 5124 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem  
fit and the workshop is further authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 13 (day) of Mar (month) 2018 (year)



Signed by "the third party claimant"  
(with company stamp if applicable)

華明噴漆廠  
HUA MENG SPRAY PAINTING WORKSHOP  
AUTOBAYEKAKI BUKIT  
17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34 SINGAPORE 417883  
TEL: 6743 5519 FAX: 6743 4891

Signed by "the workshop"  
(with company stamp)



redefining / insurance

CLAIM REF : S8M00A0A  
INSURED : LIENHON ENGINEERING PTE LTD

WITHOUT PREJUDICE  
TO OUR CLIENT'S PERSONAL INJURY  
CLAIM (PRESENT OR FUTURE) WHICH IS  
EXPRESSLY RESERVED

**DISCHARGE VOUCHER**

We/I, ISLAND RECOVERY SERVICES, NRIC NO. 53120055L hereby agree to accept the sum of dollars SIX THOUSAND FIVE HUNDRED FIFTY ONLY (\$5,550.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. GBB 5124J as a result of an accident along WOODLANDS AVE 9 on 01/03/2018 which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. YP 5619C.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. GBB 5124J in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. GBB 5124J.

Dated this 8 day of Nov 2018

Claimant's Signature : \_\_\_\_\_

NRIC no./ Company Stamp : \_\_\_\_\_

Occupation/ Business : \_\_\_\_\_

Address : BLK 308BUBI RD L 204-146. S(1809779)

Telephone No. : 9182824

Witness's Name : June Wn

Witness's Signature : [Signature]

Witness's NRIC No. : G0840428W



華 明 噴 漆 廠  
**HUA MENG SPRAY PAINTING WORKSHOP**

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883  
Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680  
Reg. No.: 254678/00M



Your Ref : GBB 5174J

Our Ref : YP 5619C

18/5/2018

Date: \_\_\_\_\_

VEHICLE NO : YP 5619 C  
MAKE / MODEL : MIT FUSO  
NAME : ISLAND RECOVERY SERVICES  
ADDRESS : BLK 3026 UBI ROAD 1  
#04-146  
S 408719

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**FINAL REPAIR BILL FOR VEHICLE NO: YP 5619 C**

TO SUPPLY AND REPLACE PARTS, LABOUR CHARGES FOR  
REPAIRING, KNOCKING, WELDING AND TO RESPRAY PAINTING  
(LUMP SUM REPAIR)

\$ 5,800.00

SINGAPORE DOLLARS: FIVE THOUSAND EIGHT HUNDRED ONLY

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Mar 2018 / 16:53:08

Receipt Date/Time : 02 Mar 2018 / 16:53:08

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-180302-001795

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBB5124J				
As at 01 Mar 2018/09:40:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - GBB5124J Enquiry Fee 20180302165026037373	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180302165121782	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt OK Save as PDF

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBB 5124J (Insd veh)	Model:	TPVD MITSUBISHI
	YP 5619C (TP veh)		FEB21CR4SDEB
Date of Accident:	01/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	13,323.91
Final Repair Cost	:	\$	5,800.00
Loss of Use	:	\$	750.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	6,550.00

Is Third Party Workshop GIA Registered?		<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No    BOLA Scenario No: _____		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown			
1)	HUA MENG SPRAY PAINTING WORKSHOP	:	\$ 6,550.00

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

14/12/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



Service Request Details

Claim	SIR000A0A
Reference	CCA/ASM18004307/Ambiq2
Loss Date	1 March 2018
Request Date	5 March 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	YPS619C
Make	TPVO MITSUBISHI
Model	FEB21CR4QEB
Service Address	
...	
Primary Contact/Insured	
LIEN-HON ENGINEERING PTE LTD 22 WOODLANDS LINK, 03-59/60 WOODLANDS EAST, INDUSTRIAL ESTATE, 738734, Singapore	
Claim Handler	

Additional Instructions

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKK Invoice 1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	14 December 2018



NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 P1760146_CJ_000002_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NG Stacy	8 March 2018
 YPS619C_TP_GIA.PDF	Reports & Statement	GIA Report	NIKAM Santosh Pandurang	5 March 2018
 GBBS124J_INSD_GIA.PDF	Reports & Statement	GIA Report	NIKAM Santosh Pandurang	5 March 2018
 EMAIL FROM WORKSHOP INCLUDING CO CLAIMANT.mig	Letters and Correspondence	Workshop	NIKAM Santosh Pandurang	5 March 2018

Assessment Details

General & Workshop Details				Vehicle Condition			Taxes & Rates		Parts & Labour		Miscellaneous		Summary		Parts	
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPRJ BTTNL	DISC QUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE	
		1	1		FRONT WINDSCREEN RUBER			Necessary	453.4		25		340.05	Approve		
		2	1		FRONT WIPER PANEL GARNISH			Cracked	634.9		25		476.18	Approve		
		3	1		FRONT BODY PANEL			Deinted	2704.9		25		2028.58	Approve		
		4	1		FRONT BODY PANEL FUSO EMBLEM			Necessary	117.9		25		88.43	Approve		
		5	1		FRONT GRILLE			Cut	1304.1		25		978.08	Approve		
		6	1		FRONT GRILLE CENTRE LOGO			Necessary	88.7		25		65.03	Approve		
		7	1		FRONT GRILLE CENTRE EMBLEM			Necessary	62.6		25		47.1	Approve		
		8	1		FRONT BUMPER			Serviceable	0	0	0	0	0	Deny		
		9	2		FRONT BUMPER SIDE HOLDER			Serviceable	0	0	0	0	0	Deny		
		10	1		FRONT LH CORNER PANEL			Serviceable	0	0	0	0	0	Deny		
		11	1		FRONT LH SIDE LAMP			Cut	205.1		25		153.83	Approve		
		12	1		FRONT LH HEAD LAMP			Cut	610.1		25		457.58	Approve		

EDIT	SR NO	QUAN TITY	MATERIAL	SIZE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTTR%	DISC QUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	13	1			FRONT LH SIDE MIRROR BRACKET			Serviceable	0	0	0	0	0	Deny	
	14	1			FRONT LH SIDE MIRROR BRACKET TOP COVER			Serviceable	0	0	0	0	0	Deny	
	15	1			FRONT LH SIDE ROUND MIRROR			Serviceable	0	0	0	0	0	Deny	
	16	1			FRONT LH SIDE BIG MIRROR			Serviceable	0	0	0	0	0	Deny	
	17	1			FRONT WIPER TANK			Serviceable	0	0	0	0	0	Deny	
	18	1			FRONT AIR CON COOLING COIL			Cracked	988		25		741	Approve	
	19	1			FRONT AIR CON COOLING OIL GARNISH			Serviceable	0	0	0	0	0	Deny	

Labour

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R/R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	1		REMOVE & REINSTALL FRONT WINDSCREEN	120	0	0	Approve		
	2		REMOVE & REINSTALL DASH BOARD	220	0	0	Approve		
	3		REMOVE & REINSTALL AIR CON FILL IN GAS	80	0	0	Approve		
	4		REMOVE REPRACE & REPAIR CONSISTENT TO THE ACCIDENT	800	0	0	Approve		
	5		RESPRAY PAINTING	800	0	0	Approve		
	6		TUFF KOTE	50	0	0	Approve		

Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Radio
- Parts & Labour
- Miscellaneous
- Summary

EDIT	SIR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR	4 Days	Approve		

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition		Taxes & Fees	Parts & Labour	Miscellaneous	Summary	Claim Amount
Claim Amount		\$7,245.96								\$7,245.96
CATEGORY		ESTIMATE		REVISED AMOUNT						
Spare Parts		\$5,375.96		\$5,375.96						
Labour		\$1,870.00		\$1,870.00						

Assessment Details

General & Workshop Details				Vehicle & Driver Details		Vehicle Condition		Taxes & Rate	Parts & Labour	Miscellaneous	Summary	Claim Amount
Claim Amount				\$5,800.00								\$5,800.00
CATEGORY				ESTIMATE				REVISED AMOUNT				
Miscellaneous				\$5,800.00				\$5,800.00				