

2/10/2002

S.S. REC. BY:

REF: CS/ASM18004306/R/vd3

Special Instruction:

video

Surveyor: RASUL LYNN ASSIGNMENT (Office)From (Person): Peter Wang of ASMDate/Time: 6/3/18

Estimated Cost: _____ Bill to: _____

OB / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGY 2668X

Insured: _____

at Workshop m/s

Cycle & Carriage IndustriesTel: 9181 7717

of

188 pandan loop

Policy No: _____

Claim No: S8M00A1D

Sum Insured: _____

Excess: \$400.00D.O.A. 5/3/18

Make of Veh: _____

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 12:18pm 06/3/18Person Contacted: EricVehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SGY 2668X - X</u>
<u>7/3/18</u>	<u>Revert by SMART claim</u>
<u>7/3/18</u>	<u>Rece approved by SMART claim</u>
<u>7/3/18</u>	<u>Informal Eric c/A ex \$400 by email</u>

Signature: *[Signature]*

REF:

7871A

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGY 2668X

at Workshop m/s C8C

of Pompton Loop

Insured: AXA

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 400

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 86K

IDAG Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time | Action / Instruction

Final fig \$ 15,274.98 (Red 592.42, 269)

RECEIVED 27 AUG 2018

Veh No: SGY 2668X

Yr Regn: 2012 / NOV

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MERCEDES Benz C180 CC 1595

Colour: Grey AC: Insured / Std / NI / NA

Sp. Reading: 48254 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD 20433126011087

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45 R17

R: _____

BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front 6 mm Rear 6 mm

R/Bal. 6 mm L/Bal. 6 mm

D.O.A. 05/03/18 D.O.I. 06/03/18

Survey held at C8C (P/L)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐ : Preli. Report

☐ : Final Report

1) Date/Time, File Return to?

2) 27/8 - typist

Report Format: SMART claim

Lump Sum / L.B.I. (\$) 15,274.98

Days Of Repair: 8

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Insp (\$)

☐ : Weekend (\$)

Survey Fee: 300

Transportation: _____

\$ + RS. \$

Photos

Report

TOTAL

Survey Department Check List (Case Handler)

Reference No.: CS/ASM 1800 4306 Rlv3

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount				
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
---	-------------------------	--	--	--	--

Check By: VERON 24/8/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/20



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CS/ASM18004306/R1vd3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 06-03-2018	
		Code : ASM	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	SGY 2668X
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00A1D	Excess (\$)	400.00
Assign From	SMARTCLAIM (PETER WANG)	Assign Date	06/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	05/03/2018	Inspection Date	06/03/2018
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		
5a. Remarks			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

New Message

Type *



Message

Subject *

SGY 2668X-SUPPLEMENTARY

Message *

Dear Sir/Madam,

IA submitted include supplementary. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair. Best Regards
Veron Chen

Cancel

Send



Auto
Consultants
Pte Ltd

51 UBI AVE L, #01-25 UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 27/8/2018

Survey details

Date of loss	5/3/2018
Date of appointment	6/3/2018
Date of survey	6/3/2018
Location of survey	CYCLE & CARRIAGE IND (1986) PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SGY 2668X
Make and Model	MERCEDES BENZ C180
Date of registration	14/11/2012
Excess	\$400
Market Value	\$86,000.00
Part Rebate	\$53,788.00
Nett Loss	\$32,212.00

Repair details

Initial Estimate	\$20,567.40 (Incl. supplementary \$2138.75)
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Proposed/Revised repair cost:

Parts	\$6,844.98
*Check items (Estimated)	
Labour	\$8,430.00
Total	\$15,274.98 (Incl. supplementary \$2138.75)
Lump Sum (Estimated)	

Number of days of repair	8 days (est)
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Remarks:

The vehicle sustained damages at the rear portion

Damages Consistent
Repair Cost Economical

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 24 August 2018 12:28 PM
To: Rasul (LKKAUTO); 'Dennis Yap Kian Meng'; Eric Lee Ming Hui (eric.lee@cyclecarriage.com.sg)
Cc: SUR
Subject: RE: SGY2668X Finalize

Dear Dennis,

Please forward us supplementary photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 16 May 2018 10:50 AM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; 'Dennis Yap Kian Meng' <dennis.yap@cyclecarriage.com.sg>
Cc: SUR <sur@lkkauto.com>; Eric Lee Ming Hui (eric.lee@cyclecarriage.com.sg) <eric.lee@cyclecarriage.com.sg>
Subject: RE: SGY2668X Finalize

Dear Dennis,

Please forward us supplementary photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 20 March 2018 3:29 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; 'Dennis Yap Kian Meng' <dennis.yap@cyclecarriage.com.sg>
Cc: SUR <sur@lkkauto.com>; Eric Lee Ming Hui (eric.lee@cyclecarriage.com.sg) <eric.lee@cyclecarriage.com.sg>
Subject: FW: SGY2668X Finalize

Dear Dennis,

Please forward us supplementary photos.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: Tuesday, 20 March 2018 2:58 PM
To: SUR <sur@lkkauto.com>
Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: SGY2668X Finalize

Dear Rasul,

Please proceed to finalize.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 7 March 2018 2:30 PM
To: 'Eric Lee Ming Hui'; SUR
Subject: RE: SGY2668X ; OD ; AXA- DOA: 5/3/2018

Dear Eric,

As instructed by our client AXA , please proceed to repair the insured vehicle **SGY 2668X (Excess \$400.00/-)**).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

As requested by AXA ,please ask for video footage from insured for filing purpose .

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: Tuesday, 6 March 2018 1:07 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: SGY2668X ; OD ; AXA

YeS, Vehicle is in.

Thank you.

Your Sincerely,

Eric Lee Ming Hui

Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 6 March, 2018 12:18 PM
To: Eric Lee Ming Hui
Subject: SGY2668X ; OD ; AXA

Dear Eric,

Is the vehicle SGY 2668X in the workshop?

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Authorized

Type

🔗 Question

Message

Please proceed to authorize the repair. Please also ask for video footage from insured for filing purpose afterwards.

Reply



IA SUBMITTED

Type

🔗 Question

Message

Dear Sir/Madam, Please be informed that IA submitted. We have Not Authorize repair. Kindly let us have your approval please. Repairer's Estimate (Gross) :S\$18,428.65 Revised Estimate Amount :S\$12,250.85 "Check" Items Amount :S\$4,017.80 Total :S\$16,268.65 Market Value :S\$86,000.00 COE/PARF Rebate :S\$53,788.00 Nett Value :S\$32,212.00 Thanks Veron Chen

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M00A1D

Our ref: CS/ASM18004306/R1vd3

Date : 7/3/2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SGY 2668X

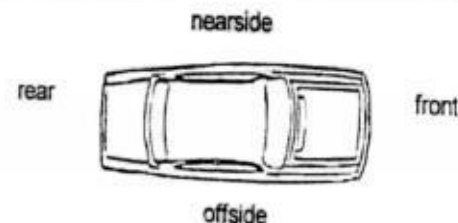
We thank you for your instruction on 6/3/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 6/3/2018 at the premises of M/s CYCLE & CARRIAGE IND (1986) PTE LTD and have the following to report:-

Repairer's Estimate (Gross)	:S\$18,428.65
Revised Estimate Amount	:S\$12,250.85
"Check" Items Amount	:S\$4,017.80
Total	:S\$16,268.65
Market Value	:S\$86,000.00
COE/PARF Rebate	:S\$53,788.00
Nett Value	:S\$32,212.00

Description of Damage:

The vehicle sustained damages at the rear portion



Survey date and time: 6/3/2018 at 4.45pm

We have Not authorise repair.

No of days: 8 days

Yours faithfully,

MOHAMMED RASUL
Automotive Assessor



Service Request Details

Claim

S8M00A1D

Reference

None

Loss Date

March 5, 2018

Request Date

March 6, 2018

Due Date

March 13, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SGY2668X

Make

MERCEDES

Service Address

188 Pandan Loop Service Center, , ,

Primary Contact/Insured

LEONG WAN SING

5 PALM ROAD, 456440, Singapore

96771339

Claim Handler

WANG Peter

peter.xiao@axa.com.sg

Additional Instructions

Excess: \$400 C&C To Survey WP

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Nivitha (LKK Auto)

From: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>
Sent: Monday, 5 March 2018 5:28 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: SGY2668X Own Damage Claim
Attachments: img-305171622-0001.pdf

Categories: Santosh

Dear Officer,

Please kindly arrange a survey session for the said vehicle ASAP.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/03/2018 16:10
Date Of Accident	05/03/2018 11:00
Exact Location Of Accident	ALONG FORD ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGY2668X
Insured/Policyholder	
Name Of Registered Owner	LEONG WAN SING
NRIC No	S1267871A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96771339
Alternative Phone No	OFFICE-96771339

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C180

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA070140/1
Cover Note Number	

Driver

Name of Driver	LEONG WAN SING
NRIC No	S1267871A
Date Of Birth	24/04/1957
Occupation	INDOOR
Date Of Driving Pass	06/08/1990
Driving Experience	27 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96771339
Fax Number	
Contact Number	OFFICE-96771339
EMail Address	NOEMAIL

Address	5 PALM ROAD
Postcode	456440
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	
	NAME: : UNKNOWN
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING ALONG WHEN I SLOWED DOWN AND STOPPED AT THE TRAFFIC LIGHT JUNCTION AS THE LIGHT WAS AMBER GOING RED. CAR B (XD9412E) AT MY BACK DID NOT STOP AND REAR ENDED MY CAR. I HAVE VIDEO SHOWING THE ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD9412E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KOK SUAT MUN
NRIC/Passport Number	S1192997D
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Eric Lee Ming Hui
DID : 6771 4336 HP : 9181 7717
Email : eric.lee@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Reporting Centre Personnel's
Name:
NRIC/FIN No.:

SKETCH PLAN



A = SGY 2668 X

B = X179412 E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DRIVING ALONG WHEN I SLOWED DOWN AND STOPPED AT THE TRAFFIC LIGHT JUNCTION AS THE LIGHT WAS AMBER GOING RED.

VEH B(XD9412E) AT MY BACK DIDN'T STOP AND REAR ENDED MY VEHICLE.

I HAVE VIDEO SHOWING THE ACCIDENT.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature

Date & Time 2:45pm / 5 Mar 18

Driver's Signature

(If driver is not the policyholder)

Date & Time

Eric Lee Ming Hui
DID : 6771 4336 HP : 9181 7717
Email : eric.lee@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Reporting Centre Personnel's

Name:

NRIC/FIN No.:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7871A
Vehicle Details	
Vehicle No.:	SGY2668X
Vehicle to be Exported:	No
Intended De-registration Date:	07 Mar 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 180
Primary Colour:	Silver
Manufacturing Year:	2012
Engine No.:	27491030023243
Chassis No.:	WDD2043312G011087
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$34,691.00
Original Registration Date:	14 Nov 2012
First Registration Date:	14 Nov 2012
Transfer Count:	1
Actual ARF Paid:	\$34,691.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Nov 2022
PARF Rebate Amount:	\$24,283.00
Intended COE Rebate Details	

COE Expiry Date:	13 Nov 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$63,000.00
COE Rebate Amount:	\$29,505.00
Total Rebate Amount:	\$53,788.00

The information contained herein is correct as at 07 Mar 2018

OK



redefining insurance

AXA Insurance Pte Ltd
 1800 880 4888 (Within Singapore)
 (65) 6880 4888 (International)
 (65) 6880 4740
 customer.care@axa.com.sg
 www.axa.com.sg

account number
 03203

Certificate of Insurance

-Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 - Road Transport Act, 1987 (Malaysia)
 -Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Policy details

Policyholder name	LEONG WAN SING	Certificate number	GA070140 / 1
Cover	Comprehensive	Chassis number	WDD2043312G011087
Plan name	Private	Engine number	27491030023243
NCD applicable	50%		
Vehicle registration number	SGY2668X		
Period of Insurance	from 14/11/2017 to 13/11/2018 (both dates inclusive)		
Finance loan company	HONG LEONG FINANCE LIMITED		

Persons or classes of persons entitled to drive*

- (a) The Policyholder
 (b) Any Named Driver as stated in the Policy:
 1. CHAY YEE MENG
 2. CHAY CHOONG
 3. CHAY HIM
 (c) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS	Basic Own Damage Excess	SGD 400.00
	Windscreen Excess	SGD 100.00

An Additional Excess is applicable as follows:

- \$5500 for unnamed *Authorised Driver*
- \$5500 for declared *Young and Inexperienced Driver*
- \$55,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to \$52,500 if You have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

Nil

(/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).
 The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1267871A



Name

LEONG WAN SING



梁华仙

Race

CHINESE

Date of Birth

24-04-1957

Sex

F

Country of Birth

SINGAPORE

FOR C&C USE ONLY

FOR C&C USE ONLY

2630056



NRIC No. S1267871A

Blood Group Date of issue

B+

16-05-1995

5 PALM ROAD
SINGAPORE 456440

NRIC No: S1267871A

Date: 19-04-2005 No: 5173624

REPUBLIC OF SINGAPORE

DRIVING LICENCE

Licence Number: **S 1 2 6 7 8 7 1 A**
Name:

LEONG WAN SING



Birth Date: **24 Apr 1957**

Issue Date: **12 Aug 2003**



000736828G

FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3

Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

06 Aug 1990

NP 428A



Licence No: S1267871A

FOR C&C USE ONLY



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SGY2668X

Mdm Leong Wan Sing

5 Palm Road
Singapore 456440

Mobile: 96771339

Vehicle & Document Information

WIP No **21755**
Reg No/Reg Date **SGY2668X / 14/11/2012**
Date In/Mileage **/ 0**
Chassis No **WDD2043312G011087**
Engine No **27491030023243**
Make/Model **MB/C 180 CGI (B/E) COUPE C20**
Colour/Trim **027 775 Iridium sil/ 041 131 MB Lex Anth**

Account No	Terms	Date/Time Printed	CSE	Operator				
CSM00128	Cash	05/03/2018/ 17:15	EL	350 / Eric Lee Ming Hui				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
M BPNSUN POLICY NO/ACC DATE : GA070140/1 // 5-3-18 TOW IN/EXCESS : 5-3-18 // \$400 DATE IN/DATE SURVEY: BY/AUTHORIZED ON :								✓ 130.00
S BPNTOW ACCIDENT TOWING FROM 330 UBI RD TO PLSC USING KING DOLLEY. WO: 144472								✓ 380.00
A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT						0.10		✓ 380.00
A BPIRES RESPRAY REAR BUMPER, REAR BOOT LID, REAR END PANEL.						1800		1200 2400.00
A BPILAB STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.								✓ 480 5260.00
A BPILAB DISASSEMBLE AND ADJUST HEAD REST & REFINISH. NETT								✓ 240.00
A BPILAB REMOVE & REFIT LUGGAGE COMPARTMENT, TRIM, GARNISH- CARPET FOR NECESSARY REPAIR. NETT								✓ 960.00
A BPILAB CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT								✓ 120.00
M REAR BUMPER					1.00	1238.14	00.00	DE 1238.14 ✓
M BUMPER LH CHROME MOULDING					1.00	132.56	00.00	re 132.56 ✓
M BUMPER RH CHROME MOULDING					1.00	132.56	00.00	re 132.56 ✓
M BUMPER CTR CHROME MOULDING					1.00	186.40	00.00	re 186.40 ✓
M CENTRAL REAR BUMPER REINFORCEMENT					1.00	135.13	00.00	135.13 X
M LEFT BASIC MOUNTING FOR BUMPER					1.00	67.58	00.00	xsu 67.58 X
M RIGHT BASIC MOUNTING FOR BUMPER					1.00	67.58	00.00	67.58 X
M TRUNK LID					1.00	1743.09	00.00	st 1743.09 ✓
M LEFT BOOT HINGE LEVER					1.00	147.37	00.00	su 147.37 X

Confirmed & accepted by

Eric Lee Ming Hui

DID: 6771 4336 HP: 9181 7717

Email: eric.lee@cyclecarriage.com.sg

Cycle & Carriage Industries Pte Ltd

Customer Service Centre - Pandan Loop

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Center

188 Pandan Loop

Singapore 128378

Tel: 6777 8388

Fax: 6779 5383

www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SGY2668X

Mdm Leong Wan Sing

5 Palm Road
Singapore 456440

Mobile: 96771339

Vehicle & Document Information

WIP No **21755**
Reg No/Reg Date **SGY2668X / 14/11/2012**
Date In/Mileage **/ 0**
Chassis No **WDD2043312G011087**
Engine No **27491030023243**
Make/Model **MB/C 180 CGI (B/E) COUPE C20**
Colour/Trim **027 775 Iridium sil/ 041 131 MB Lex Anth**

Account No	Terms	Date/Time Printed	CSE	Operator
CSM00128	Cash	05/03/2018/ 17:15	EL	350 / Eric Lee Ming Hui

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M RIGHT BOOT HINGE LEVER	1.00	147.37	00.00	147.37
M C180 TYPE DESIGNATION	1.00	81.03	00.00	81.03
M REAR MERCEDES STAR	1.00	46.63	00.00	46.63
M GROMMET	3.00	2.23	00.00	6.69
M REAR CROSS MEMBER	1.00	670.31	00.00	670.31
M REAR END PANEL	1.00	1233.57	00.00	1233.57
M LEFT REAR LAMP COMBINATION	1.00	678.06	00.00	678.06
M RIGHT REAR LAMP COMBINATION	1.00	678.06	00.00	678.06
M TS TWO-COMPONENT ADHESIVE	1.00	755.31	00.00	755.31
M LOADING EDGE PANELLING	1.00	115.52	00.00	115.52
M BOOT LID SEAL RUBBER	1.00	175.69	00.00	175.69

Handwritten:
Rasul
Hp 90010068
8 days
06/03/18 @ 1645
Excess: 400
REVERT
Resurvey by paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Eric Lee Ming Hui
DID : 6771 4336 HP : 9181 7717
Email : eric.lee@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Handwritten: 20,567.40

Confirmed & accepted by

Nett 18,428.65
7% GST on 18428.65 1290.01

Total Payable 19,718.66

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

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Singapore 128378
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www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SGY2668X

Mdm Leong Wan Sing

C/O AXA INSURANCE PTE LTD
MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811

Vehicle & Document Information

WIP No 21755
Reg No/Reg Date SGY2668X / 14/11/2012
Date In/Mileage 07/03/2018 / 48254
Chassis No WDD2043312G011087
Engine No 27491030023243
Make/Model MB/C 180 CGI (B/E) COUPE C20
Colour/Trim 027 775 Iridium sil/ 041 131 MB Lex Anth

Account No	Terms	Date/Time Printed	CSE	Operator				
CS100001	Cash	20/03/2018/ 14:55		350 / Eric Lee Ming Hui				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
<p>M BPNSUN POLICY NO/ACC DATE : GA070140/1 / 5-3-18 TOW IN/EXCESS : 5-3-18 // \$400 DATE IN/DATE SURVEY: 6-3-18 // 1645 // RASUL - LKK BY/AUTHORIZED ON : VERON - LKK // 7-3-18 // 1430</p>								
S BPNTOW ACCIDENT TOWING FROM 330 UBI RD TO PLSC USING KING DOLLEY. WO: 144472								130.00
A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT							0.10	380.00
A BPIRES RESPRAY REAR BUMPER, REAR BOOT LID, REAR END PANEL.								1800.00
A BPILAB STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.								4800.00
A BPILAB DISASSEMBLE AND ADJUST HEAD REST & REFINISH. NETT								240.00
A BPILAB REMOVE & REFIT LUGGAGE COMPARTMENT, TRIM, GARNISH- CARPET FOR NECESSARY REPAIR. NETT								960.00
A BPILAB CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT								120.00
X BPNEXC INSURANCE EXCESS								-400.00
X REAR BUMPER					1.00	1238.14	00.00	1238.14
X BUMPER LH CHROME MOULDING					1.00	132.56	00.00	132.56
X BUMPER RH CHROME MOULDING					1.00	132.56	00.00	132.56
X BUMPER CTR CHROME MOULDING					1.00	186.40	00.00	186.40
X TRUNK LID					1.00	1743.09	00.00	1743.09
X C180 TYPE DESIGNATION					1.00	81.03	00.00	81.03
X REAR MERCEDES STAR					1.00	46.63	00.00	46.63

Finalization

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Center
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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SGY2668X

Mdm Leong Wan Sing

C/O AXA INSURANCE PTE LTD
MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811

Vehicle & Document Information

WIP No 21755
Reg No/Reg Date SGY2668X / 14/11/2012
Date In/Mileage 07/03/2018/ 48254
Chassis No WD02043312G011087
Engine No 27491030023243
Make/Model MB/C 180 CGI (B/E) COUPE C20
Colour/Trim 027 775 Iridium sil/ 041 131 MB Lex Anth

Account No	Terms	Date/Time Printed	CSE	Operator
CS100001	Cash	20/03/2018/ 14:55		350 / Eric Lee Ming Hui

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X GROMMET	3.00	2.23	00.00	6.69
X REAR END PANEL	1.00	233.57	00.00	233.57
X BOOT LID SEAL RUBBER	1.00	175.69	00.00	175.69
X RIVETED NUT	4.00	3.66	00.00	14.64
X RETAINER WEDGE	2.00	14.37	00.00	28.74
X RIVET	8.00	2.48	00.00	19.84
X SEAM SEAL	1.00	97.68	00.00	97.68
X SPARE WHEEL RECESS	1.00	270.13	00.00	270.13
X SURFACE GASKET	1.00	32.74	00.00	32.74
X SURFACE GASKET	1.00	32.74	00.00	32.74
X CENTRAL REAR BUMPER REINFORCEMENT	1.00	135.13	00.00	135.13
X MOUNTING PLATE	2.00	5.94	00.00	11.88
X BASIC MOUNTING FOR BUMPER	1.00	67.58	00.00	67.58
X BASIC MOUNTING FOR BUMPER	1.00	67.58	00.00	67.58
X [STR] LOCK	1.00	285.68	00.00	285.68
X LOADING EDGE PANELLING	1.00	115.52	00.00	115.52
X TREENAIL	4.00	2.67	00.00	10.68
X SPARE WHEEL RECESS	1.00	270.13	00.00	270.13
X REAR LAMP COMBINATION	1.00	678.06	00.00	678.06

ESTIMATE

Finalization

15,274.98

Confirmed & accepted by

Nett 15,145.11
7% GST on 15145.11 1060.16

Authorized signatory and company stamp

Total Payable 16,205.27

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SGY2668X

Mdm Leong Wan Sing

C/O AXA INSURANCE PTE LTD
MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811

Vehicle & Document Information

WIP No 21755
Reg No/Reg Date SGY2668X / 14/11/2012
Date In/Mileage 07/03/2018/ 48254
Chassis No WDD2043312G011087
Engine No 27491030023243
Make/Model MB/C 180 CGI (B/E) COUPE C20
Colour/Trim 027 775 Iridium sil/ 041 131 MB Lex Anth

SGY2668X

Account No	Terms	Date/Time Printed	CSE	Operator
CS100001	Cash	20/03/2018/ 14:54		350 / Eric Lee Ming Hui

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X RIVETED NUT	4.00	3.66	00.00	14.64
X RETAINER WEDGE	2.00	14.37	00.00	28.74
X RIVET	8.00	2.48	00.00	19.84
X SEAM SEAL	1.00	97.68	00.00	97.68
X SPARE WHEEL RECESS	1.00	270.13	00.00	270.13
X SURFACE GASKET	1.00	32.74	00.00	32.74
X SURFACE GASKET	1.00	32.74	00.00	32.74
X CENTRAL REAR BUMPER REINFORCEMENT	1.00	135.13	00.00	135.13
X MOUNTING PLATE	2.00	5.94	00.00	11.88
X BASIC MOUNTING FOR BUMPER	1.00	67.58	00.00	67.58
X BASIC MOUNTING FOR BUMPER	1.00	67.58	00.00	67.58
X [STR] LOCK	1.00	285.68	00.00	285.68
X LOADING EDGE PANELLING	1.00	115.52	00.00	115.52
X TREENAIL	4.00	2.67	00.00	10.68
X SPARE WHEEL RECESS	1.00	270.13	00.00	270.13
X REAR LAMP COMBINATION	1.00	678.06	00.00	678.06

Repeated
Repeated

ESTIMATE

SUPPLEMENTARY

Confirmed & accepted by

Nett 2,138.75
7% GST on 2138.75 149.71
Total Payable 2,288.46

Authorized signatory and company stamp

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Singapore 128378
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www.mercedes-benz.com.sg



Mercedes-Benz

61159084

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

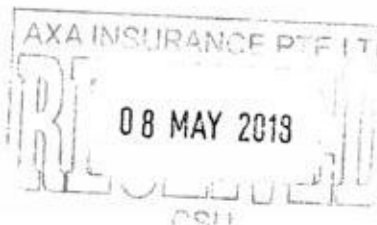
TAX INVOICE

3019359256--

Invoice Name & Address	Owner Name & Vehicle Info
AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811 Contact No 	Cust No/Name /AXA INSURANCE PTE LTD Reg No/Reg Date SGY2668X / 14/11/2012 Date In/Mileage 07/03/2018/ 48254 Chassis No WDD2043312G011087 Engine No 27491030023243 Make/Model MB/C 180 CGI (B/E) COUPE C20 Colour/Trim 027 775 Iridium sil/ 041 131 MB Lex Anth

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSI00001	Cash	04/05/2018/ 10:27	EL	350 / Eric Lee Ming Hui	21755	28142000

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNUN POLICY NO/ACC DATE : GA070140/1 // 5-3-18 TOW IN/EXCESS : 5-3-18 // \$400 DATE IN/DATE SURVEY: 6-3-18 // 1645 // RASUL - LKK BY/AUTHORIZED ON : VERON - LKK // 7-3-18 // 1430			F.O.C.
S BPNOW ACCIDENT TOWING FROM 330 UBI RD TO PLSC USING KING DOLLEY. WO: 144472			130.00
A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT		0.10	380.00
A BPIRES RESPRAY REAR BUMPER, REAR BOOT LID, REAR END PANEL.			1800.00
A BPILAB STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.			4800.00
A BPILAB DISASSEMBLE AND ADJUST HEAD REST & REFINISH. NETT			240.00
A BPILAB REMOVE & REFIT LUGGAGE COMPARTMENT, TRIM, GARNISH- CARPET FOR NECESSARY REPAIR. NETT			960.00
A BPILAB CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT			120.00
X BPNEXC INSURANCE EXCESS			-400.00
X REAR BUMPER	1.00	1238.14	1238.14
X BUMPER LH CHROME MOULDING	1.00	132.56	132.56
X BUMPER RH CHROME MOULDING	1.00	132.56	132.56
X BUMPER CTR CHROME MOULDING	1.00	186.40	186.40
X TRUNK LID	1.00	1743.09	1743.09
X C180 TYPE DESIGNATION	1.00	81.03	81.03
X REAR MERCEDES STAR	1.00	46.63	46.63



Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
AXA INSURANCE PTE LTD	Cust No/Name /AXA INSURANCE PTE LTD
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SGY2668X / 14/11/2012
8 SHENTON WAY #24-01	Date In/Mileage 07/03/2018/ 48254
SINGAPORE 068811	Chassis No WDD2043312G011087
Contact No	Engine No 27491030023243
	Make/Model MB/C 180 CGI (B/E) COUPE C20
	Colour/Trim 027 775 Iridium sil/ 041 131 MB Lex Anth

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSI00001	Cash	04/05/2018/ 10:27	EL	350 / Eric Lee Ming Hui	21755	28142000

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
X GROMMET	3.00	2.23	6.69
X REAR END PANEL	1.00	1233.57	1233.57
X BOOT LID SEAL RUBBER	1.00	175.69	175.69
X RIVETED NUT	4.00	3.66	14.64
X RETAINER WEDGE	2.00	14.37	28.74
X RIVET	8.00	2.48	19.84
X SEAM SEAL	1.00	97.68	97.68
X SPARE WHEEL RECESS	1.00	270.13	270.13
X SURFACE GASKET	1.00	32.74	32.74
X SURFACE GASKET	1.00	32.74	32.74
X CENTRAL REAR BUMPER REINFORCEMENT	1.00	135.13	135.13
X MOUNTING PLATE	2.00	5.94	11.88
X BASIC MOUNTING FOR BUMPER	1.00	67.58	67.58
X BASIC MOUNTING FOR BUMPER	1.00	67.58	67.58
X [STR] LOCK	1.00	285.68	285.68
X LOADING EDGE PANELLING	1.00	115.52	115.52
X TREENAIL	4.00	2.67	10.68
X REAR LAMP COMBINATION	1.00	678.05	678.05

15,274.98

Parts	6,844.98	Nett	14,874.98
Labour	8,300.00	7% GST on	14874.98
Standard Menu	0.00		
Specialist Job	130.00	Total Payable	15,916.23
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	-400.00	Total Due	15,916.23
Total(w/o GST)	14,874.98		

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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

TO: AXA

MOTOR VEHICLE CLAIM
SATISFICATION/DISCHARGE VOUCHER

NAME OF INSURED: LEONG WAN SING
MOTOR POLICY NO: GA070140
REGISTRATION NO: SGY 2668X
ACCIDENT DATE: 5-3-18
WIP NO.: 21755

REPAIRER NAME: CYCLE & CARRIAGE INDUSTRIES PTE LTD (CCI)
MERCEDES-BENZ SERVICE CENTRE
188 PANDAN LOOP SINGAPORE 128378


I/We certify that the vehicle has been fully repaired to my entire satisfaction and the payment of CCI's charges that are claimable under the policy will be deemed as full and final settlement of my claim.

I/We hereby release CCI from all liabilities in respect of damages to my/our motor vehicle.

SIGNATURE OF INSURED: 

DATE: _____

Service Request Details

Claim	SBM00A1D	Reference	CS/ASM18004306R1vd3s2 	Loss Date	March 5, 2018	Request Date	September 12, 2018	Due Date	June 6, 2018	Vendor Name	LKK AUTO CONSULTANTS PTE LTD (OD)	Type of Loss	Own Damage	Services	Accelerated workshop survey
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Actions		Document Type
Next Step	PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.	Document SubType
	<div>Complete Work</div> <div>More</div>	

Upload Documents

Vehicle Information	
Incident Vehicle Registration #	SGY2668X
Make	MERCEDES
Model	188
Service Address	Pandan Loop Service Center, ...

Primary Contact/Insured	
LEONG WAN SING	
5 PALM ROAD, 456440, Singapore	
96771339	


Claim Handler	
KHONG Lynn	
68804892	
lynn.khong@axa.com.sg	

Additional Instructions	Excess: \$400 C&C To Survey WP
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NAME	TYPE	SUB-TYPE	AUTHOR	MESSAGES	INVOICES	HISTORY	DOCUMENTS
				Assessment	Metrics	Notes	

SERVICE REQUESTS MESSAGES CLAIMS

<< Service Request Details

Claim	S8M00A1D	Actions	<div>Add</div>
Reference		Next Step	PAST DUE. Report that your work is blocked, and modify the Expected Completion Date.
CS/ASM18004306/R1vd3s2 	Loss Date	Complete Work	
March 5, 2018	Request Date	Notes	
September 12, 2018	Due Date		
June 6, 2018	Vendor Name		
LKK AUTO CONSULTANTS PTE LTD (OD)	Type of Loss		
Own Damage	Services		
Accelerated workshop survey			
Vehicle Information			
Incident Vehicle Registration #	SGY2668X	Make	Service Address
MERCEDES		Model	188
C180 COUPE BLUE EFF		Pandan Loop Service Center, ...	
Primary Contact/Insured			
LEONG WAN SING 5 PALM ROAD, 456440, Singapore 96771339			
Claim Handler			
KHONG Lynn 68804892 lynn.khong@axa.com.sg			
Additional Instructions	Messages	Invoices	History
Excess: \$400 C&C To Survey W/P	Assessment	Metrics	Documents
Created User	Version Date	Estimated Amount	Approved Amount
			Status
		Share	Clone



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Vehicle & Driver Details

Vehicle Registration#

SGY2668X

Registration State

SINGAPORE

Mileage

48254

Purchase Date

mm/dd/yyyy 

Registration Date *

11/14/2012 

Age of Vehicle

5

CATEGORY

POLICY INFORMATION

ASSESSMENT INFORMATION

Manufacturing
Year

2012

2012

Make

MERCEDES

MERCEDES BENZ

Model

C180 COUPE BLUE EFF

C 180

Type



Type of Paint



Chassis No

WDD2043312G011087

WDD2043312G01108

Engine No

27491030023243

27491030023243

Engine Capacity

1595 cc

CATEGORY

FINOL INFORMATION

POST SURVEY
INFORMATION

Driver Name

LEONG WAN SING

Date of Birth

April 24, 1957

mm/dd/yyyy 

Age

61

Occupation

Unknown

Education
QualificationOther Driving
Experience

28

Driver License #



<< **Assessment Details**

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Detailed Assessment

Inspection Date *	03/06/2018 	Condition of Vehicle at time of survey	
Total Loss	<div>Yes</div> <div>No</div>	General condition	<div>Fair</div>
Towing Charges	<div>0</div>	Steering (Serviceable)	<div>Yes</div> <div>No</div>
Voluntary Excess	<div>0</div>	Footbrake (Serviceable)	<div>Yes</div> <div>No</div>
Compulsory Excess	<div>400</div>	Handbrake (Serviceable)	<div>Yes</div> <div>No</div>
Young/Inexperienced/Uninsured Driver Excess	<div>0</div>	Engine Modification	<div>Yes</div> <div>No</div>
Other Excess	<div></div>	Pre-accident condition	<div>Good</div>

Tyre Condition

Age of Tyres	<div></div>	Spare wheel	<div></div>
Front Tyre Size	<div>225/45R17</div>	Rear Tyre Size	<div>225/45R17</div>
Front left side	<div>CONTINENTAL 6mm</div>	Rear left side	<div>CONTINENTAL 6mm</div>
Front right side	<div>CONTINENTAL 6mm</div>	Rear right side	<div>CONTINENTAL 6mm</div>

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary Parts

<div><div>Add</div><div>Approve</div><div>Deny</div><div>Submit All</div></div>														
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SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary


































App

Approve

Deny

Submit all

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR	Reviewing		8	
	2	REAR BUMPER	Reviewing	1238.14	DEFORMED	
	3	BUMPER LH CHROME MOULDING	Reviewing	132.56	NECESSARY	
	4	BUMPER RH CHROME MOULDING	Reviewing	132.56	NECESSARY	
	5	BUMPER CTR CHROME MOULDING	Reviewing	186.4	NECESSARY	
	6	CENTRAL REAR BUMPER REINFORCEMENT	Reviewing	0	SERVICEABLE	
	7	LEFT BASIC MOUNTING FOR BUMPER	Reviewing	0	SERVICEABLE	
	8	RIGHT BASIC MOUNTING FOR BUMPER	Reviewing	0	SERVICEABLE	
	9	TRUNK LID	Reviewing	1743.09	BENT	
	10	LEFT BOOT HINGE LEVER	Reviewing	0	SERVICEABLE	

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	 27	RIGHT BOOT HINGE LEVER	Reviewing	0	SERVICEABLE	
	 28	C180 TYPE DESIGNATION	Reviewing	81.03	NECESSARY	
	 29	REAR MERCEDES STAR	Reviewing	46.63	NECESSARY	
	 30	GRONMET	Reviewing	6.69	NECESSARY	
	 31	REAR CROSS MEMBER	Reviewing	0	SERVICEABLE	
	 32	REAR END PANEL	Reviewing	1233.57	BENT	
	 33	LEFT REAR LAMP COMBINATION	Reviewing	678.06	CRACKED	
	 34	RIGHT REAR LAMP COMBINATION	Reviewing	0	SERVICEABLE	
	 35	TS TWO-COMPARTMENT ADHESIVE	Reviewing	0	SERVICEABLE	
	 36	LOADING EDGE PANALLING	Reviewing	0	SERVICEABLE	
	 37	BOOT LID SEAL RUBBER	Reviewing	175.69	NECESSARY	

SERVICE REQUESTS MESSAGES CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Claim Amount \$14,874.98

Claim Amount \$14,874.98

CATEGORY	ESTIMATE	REVISED AMOUNT
Labour	\$8,430.00	\$8,430.00
Miscellaneous	\$6,844.98	\$6,844.98
Excess	-\$400.00	-\$400.00

Submit for Review