

7/03/2002

ASS. REC. BY:

REF:

CS3/ASM
AXA 18004304/G1030

Special Instruction:

Surveyor:

GD

ASSIGNMENT (Office)

From (Person):

John Cynthia

of

AXA

Date/Time:

6/3/18 @ 2:35pm

Estimated Cost:

Bill to:

~~OD/TP~~ WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

SJZ 8773U

Insured:

GBF 4864S

at Workshop m/s

N-SI Automotive

Tel:

68420051

of

2 Leaki Bkt Ave 2 # 01-18

Policy No.:

Claim No.:

S8M00A3T

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

5/3/18

CA / REV / REP. / REV 24 HRS

lwp

H.O.D. Endorsement:

Date/Time:

2:46pm @ 6/3/18

Person Contacted:

Melody

Vehicle:

IN / OUT

Date/Time	Action/Instruction (X) Estimate
	SJZ 8773U - NA/INC18004266/13 D.O.A. 5/3/18
	GBF 4864S - NA/INC18004266/13 D.O.A. 5/3/18
	After repair: 9/3/2018.
	Dismantle: 7/3/2018

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 6 March 2018 2:35 PM
To: assignments
Cc: Admin A
Subject: FW: YOUR REF: SJZ8773U OUR REF: S8M00A3T
Attachments: 8773.pdf

Hi Team,

FYI and necessary action please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin Hui Xin [mailto:huixin@n51.com.sg]
Sent: Tuesday, 6 March, 2018 2:34 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: YOUR REF: SJZ8773U OUR REF: S8M00A3T

Dear Sir / Madam,

Please see attached.

Regards,

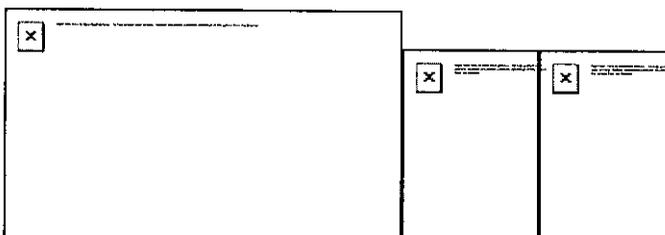
Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Tue, Mar 6, 2018 at 2:11 PM, LOH Cynthia <cynthia.loh@axa.com.sg> wrote:

WITHOUT PREJUDICE

Dear Melody,

Since we couldn't agree on the SJE, we shall proceed to appoint our Surveyor, M/s. LKK Auto Consultants on the PRS and we seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the PRS.

We hereby reserve our rights on conducting a re-inspection of your client's vehicle going forward.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Aside to Adjuster,

Fyna - Details has been shared under documents.

**Please note that we have terminated our fax-line. Hence, please send your correspondences to our two common mail boxes instead.*

- For OD/TP surveys, email to motor.survey@axa.com.sg

- For other correspondences, email to motor.doc@axa.com.sg

Thanks & Regards,

Cynthia Loh | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: cynthia.loh@axa.com.sg

Customer Care No. [1800 8804741](tel:18008804741)



redefining / insurance

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Chin Hui Xin [mailto:huixin@n51.com.sg]
Sent: Tuesday, March 06, 2018 12:51 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Cc: KUMAR Shailendra <shailendra.kumar@axa.com.sg>
Subject: Re: YOUR REF: SJZ8773U OUR REF: S8M00A3TMC/CL

Dear Sir/Madam,

We refer to your list of motor surveyors proposed.

We do not agree to your list of motor surveyors.

Please see attached.

Thank you

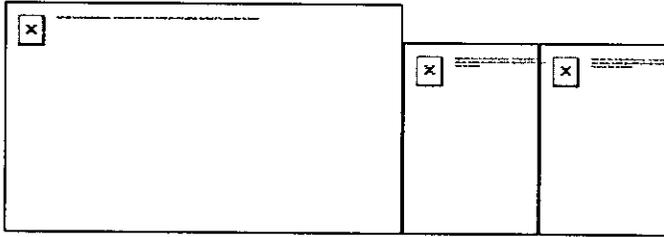
Regards,

Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510



On Tue, Mar 6, 2018 at 12:27 PM, KUMAR Shailendra <shailendra.kumar@axa.com.sg> wrote:

Dear Sir

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

1. Pang Kian Keen Frankie/Woo Chee Wai Ara (FormTeam Consultancy Pte Ltd)
2. Chua Soo Teck Benjamin/ Lee Zhi Wei Axel (FormTeam Consultancy Pte Ltd)
3. Chow Bo Xiong/Ng You Han (FormTeam Consultancy Pte Ltd)
4. Gary Soon Hanxin (FormTeam Consultancy Pte Ltd)
5. Jimmy Lee See Tee (Priority Services)
6. Lawrence Ng Chun Kee (Priority Services)
7. Jeffery Ong Leng Kiat (Priority Services)
8. Tay Beng Hee (AutoProbe Consultants)
9. Samuel Phun (AutoProbe Consultants)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards,

Shailendra

From: Chin Hui Xin [mailto:huixin@n51.com.sg]

Sent: Tuesday, March 06, 2018 11:38 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: SJZ8773U & GBF4864S - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you...

Regards,

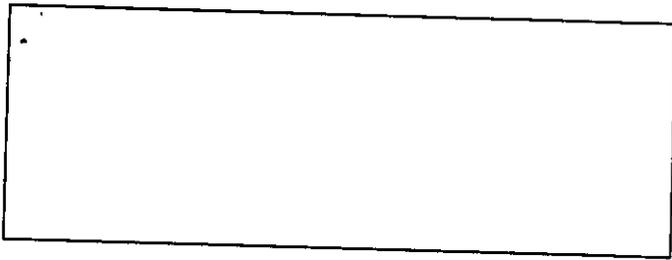
Melody Chin

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www.n51.com.sg



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N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub,
2 Kaki Bukit Ave 2, #01-18
Singapore 417921
Tel No. : +65 6842 0051 / 6744 0510 Fax No. : +65 6741 0510
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

Our Ref: **SJZ 8773 U**
Your ref: **GBF 4864 S**

06 March 2018

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
#27-01/02 AXA TOWER
SINGAPORE 068811
Attn: Motor Claims Department

BY EMAIL cynthia.loh@axa.com.sg ONLY

Dear Sir/Madam,

NAME OF CLAIMANT : THIAN CHAI HOCK
VEHICLE NUMBER : SJZ 8773 U
YOUR INSURED VEHICLE NUMBER : GBF 4864 S
ACCIDENT ON 05 Mar 2018 ALONG WEST COAST WAY TWD WEST COAST RD INFRONT
CARABELLE CONDO AT ABOUT 15:00 HOURS

We refer to your email/fax dated **06 Mar 2018** wherein there is no agreement to the appointment to the appointment of Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub
2 Kaki Bukit Avenue 2
#01-18
Singapore 417921
6842 0051 / 6744 0510 (Melody)

Contact Person:

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully,



N-51 AUTOMOTIVE PTE LTD

FOR SURVEYOR:

Please initial here after completion of pre-repair inspection. Thank you!

Appointed surveyor :

(Name & Signature) :

Date & Time of Inspection:

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	1581G
Vehicle No.:	SJZ8773U
Vehicle to be Exported:	No
Intended De-registration Date:	11 May 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SCIROCCO 1.4L AT TSI 1372Q5
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	CAV235700
Chassis No.:	WVWZZZ13ZBV016392
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$24,811.00
Original Registration Date:	01 Jan 2011
First Registration Date:	01 Jan 2011
Transfer Count:	2
Actual ARF Paid:	\$24,811.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Dec 2020
PARF Rebate Amount:	\$14,886.00
COE Expiry Date:	31 Dec 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$39,000.00
COE Rebate Amount:	\$10,284.00
Total Rebate Amount:	\$25,170.00

The information contained herein is correct as at 11 May 2018

OK

► Volkswagen Scirocco Used Vehicle List (19 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabl
Volkswagen Scirocco 1.4A TSI Sunroof	\$42,188	\$10,850 /yr	01-Jan-2011	1,390 cc	83,000 km		Availat

Office No. - -
Clifford - 97582529

This Car Is My First Car So Needless To Say, it Was Treated Like A Baby. Invested A Ton Into Restoring Everything To Pristine Condition, MU Replaced, Engine Restored Completely In DEC 2017. New Radio H...

Volkswagen Scirocco 1.4A TSI	\$38,800	\$9,890 /yr	01-Jan-2011	1,390 cc	79,000 km		Availat
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New Engine Mounting Replaced, Good Condition, Bank Loan In House Loan Available, Trade In Welcome. 3 Months Warranty From Our In House Worksh
Office No. - -
Jeff - 97955598 | Richard - 81667779 | Coleen - 96941048

Volkswagen Scirocco 1.4A TSI	\$41,800	\$11,120 /yr	01-Jan-2011	1,390 cc	-	Friends Auto Traders Pte Ltd	Availat
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Cheapest In The Market. Reasonable Mileage And Drives Like A New Car. Car Is Well Maintained By One Previous Owner. Excellent Condition With No Repairs Needed. Bank Loan/In House Loan And Trade In Ava...

Office No. - -
JJ - 86941254 | Justin - 84982154

Volkswagen Scirocco 1.4A TSI	\$38,000	\$9,380 /yr	05-Jan-2011	1,390 cc	95,000 km	Monster Motors Pte Ltd	Availat
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Wear And Tear Replaced, New Clutch Plate. Buy With A Peace Of Mind. Red Wrap Nicely Done. Trade In And Loan Up To 90% Available. Call Now For A Viewing Appointment.

Office No. - 69090035
Althan - 92718770 | Austin - 87512137 | Ray - 97598881 | Valentino - 96534300

Volkswagen Scirocco 1.4A TSI	\$40,888	\$10,720 /yr	06-Jan-2011	1,390 cc	-	8th Speed Motoring Pte Ltd	Availat
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Don't Miss Out This Best Unit In Town! Original Condition Since Day 1 With Low Mileage! High Trade In Available. Bank Loan Or In House Loan Applicatic Available! Wait No Further Before Its Gone. Call...

Office No. - -
James Wong - 91014606 | Gregory Goh - 97813823

Volkswagen Scirocco 1.4A TSI	\$39,800	\$10,060 /yr	21-Jan-2011	1,390 cc	93,000 km	FredLink Auto Trading	Availat
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1 Owner, Well Taken Care By The Previous Owner. High Loan With High Trade In. Price Negotiable. Call Now Or Visit Our Showroom Today!

Office No. - 67788997 / 67788995
Daniel Loh - 83938889 | Mohammad - 81121493 | Mr LEE - 96923373

Volkswagen Scirocco 1.4A TSI	\$37,800	\$9,450 /yr	26-Jan-2011	1,390 cc	-	GS Automobiles Pte Ltd	Availat
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High/Flexible Loan Available! Owner Upgraded! Well Maintained By Previous Owner! Very Sporty Roc Equipped With Oettinger Bodykit, Scirocco R Steerin Wheel And 18" Sport Rims! Call Us Now To Know Mor...

Office No. - 64598083
Reuben - 92706549 | Lucas Ang - 91115994 | Edmund - 96629763

Volkswagen Scirocco 1.4A TSI	\$41,998	\$10,760 /yr	31-Jan-2011	1,390 cc	-	007	Availat
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Showroom Conditions! Guaranteed The Best Conditions U Can Found In Market! Well Taken Care By A Car Lover Pre-Owner! Some Of Parts Will Be Dekit Please Call To Arrange For Viewing! Down Payment \$7,99...

Office No. - 65700770
Mr Tay - 85353544 | Jason - 83683904

Volkswagen Scirocco 1.4A TSI	\$44,888	\$11,710 /yr	10-Feb-2011	1,390 cc	-	8th Speed Motoring Pte Ltd	Availat
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Don't Miss Out This Best Unit In Town! Original Condition Since Day 1 With Low Mileage! High Trade In Available. Bank Loan/In House Loan Application Available! Wait No Further Before Its Gone. Call Us...

Office No. - -

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/03/2018 11:56
Date Of Accident	05/03/2018 15:00
Exact Location Of Accident	WEST COAST WAY TWDS WEST COAST RD INFRT CARABELLE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJZ8773U
Insured/Policyholder	
Name Of Registered Owner	THIAN CHAI HOCK
NRIC No	S8381581G
Email Address	SKYTHIAN1983@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97725417
Alternative Phone No	OTHERS-97725417
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	SCIROCCO
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5079331637-01
Cover Note Number	
Driver	
Name of Driver	THIAN CHAI HOCK
NRIC No	S8381581G
Date Of Birth	14/06/1983
Occupation	INDOOR
Date Of Driving Pass	25/08/2006
Driving Experience	11 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97725417
Fax Number	
Contact Number	OTHERS-97725417
EMail Address	SKYTHIAN1983@GMAIL.COM

Address BLK 261B SENGKANG EAST WAY
#06-404
Postcode 542261
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OWNER
Vehicle Registration Number of Driver's Own Vehicle -
-
-
Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles involved in the accident
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 2
Passenger 1
NAME: : JIMMG NG
GENDER: : MALE

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

I WAS DRIVING ALONG WEST COAST WAY TWDS WEST COAST RD ON A SINGLE LANE, TWO WAY RD. SOMEWHERE INFRT CARABELLE CONDO VEH AHEAD OF ME STOPPED AS TO MAKE TURN INTO THE SAID CONDO. AS SUCH I APPLIED BRAKE AND STOPPED ACCORDINGLY. OUT OF THE SUDDEN VEH B CAME FROM REAR AND COLLIDED DIRECTLY INTO THE REAR PORTION OF MY VEH.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBF4864S
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category COMMERCIAL VEHICLE
Name of Driver HUO ZONG YI
NRIC/Passport Number
Contact Number 94351596
Address
Postcode
Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

