

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 9 October, 2018 11:19 AM
To: 'Cecilia Lee Peng Geok'
Cc: Thin Thin (LKKAUTO)
Subject: RE: Your Ref: T0318/ SHA 3801K / CL(st),Our Ref: CC3/LCR18004286/K1wa3,Accident involving Vehicle SHA 3801K & SLE 7243B ON 03/03/2018

WITHOUT PREJUDICE

Dear Cecilia,

We refer to the email below.

We had submitted your client's case to our Principal for further review.

Based on your client video footage our insured was within his lane while your client was straddling in between both lanes therefore encroached into our insured's lane.

Under such circumstances, we have our principal's instruction to maintain deny liability of your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Tuesday, 28 August, 2018 2:42 PM

To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: Re: Your Ref: T0318/ SHA 3801K / CL(st),Our Ref: CC3/LCR18004286/K1wa3,Accident involving Vehicle SHA 3801K & SLE 7243B ON 03/03/2018

Without Prejudice

Dear Vivian

Your rejection is not acceptable. The video footage clearly shows your insured's vehicle was swerving to left thus collision happened. The damage confined at taxi's right rear and your insured's front left support taxi's statement. We also attached herewith the scene photo shows that your insured's wheel was slanted left.

Please review your position and revert.



Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Sent: Tuesday, 28 August 2018 12:13 PM

To: Cecilia Lee Peng Geok

Cc: Thin Thin (LKKAUTO)

Subject: RE: Your Ref: T0318/ SHA 3801K / CL(st),Our Ref: CC3/LCR18004286/K1wa3,Accident involving Vehicle SHA 3801K & SLE 7243B ON 03/03/2018

WITHOUT PREJUDICE

Your Ref: T0318/ SHA 3801K / CL(st)

Our Ref: CC3/LCR18004286/K1wa3

Dear Sir/Madam,

Accident involving Vehicle SHA 3801K & SLE 7243B ON 03/03/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on your client video footage our insured was within his lane while your client was straddling in between both lanes therefore encroached into our insured's lane.

Furthermore, there is no reason for our insured to change to the last lane at that point of time due to roadwork.

We attached herewith our insured's accident report for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Friday, 24 August, 2018 9:04 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: Your Ref: T0318/ SHA 3801K / CL(st), Our Ref: CC3/LCR18004286/K1wa3, Accident involving Vehicle SHA 3801K & SLE 7243B ON 03/03/2018

Importance: High

Without Prejudice

Dear Vivian

Please look into the matter and revert with your offer soon. Our client is chasing.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Wednesday, 25 July 2018 4:28 PM

To: Vivian Lau LKK

Subject: Re: Your Ref: T0318/ SHA 3801K / CL(st),Our Ref: CC3/LCR18004286/K1wa3,Accident involving Vehicle SHA 3801K & SLE 7243B ON 03/03/2018

Without Prejudice

Dear Vivian

Our client is chasing for settlement. Please assist to expedite.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>

Date: 18/06/2018 02:40 PM

Subject: Re: Your Ref: T0318/ SHA 3801K / CL(st),Our Ref: CC3/LCR18004286/K1wa3,Accident involving Vehicle SHA 3801K & SLE 7243B ON 03/03/2018

Without Prejudice

Dear Sir/Madam

Attached video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

[attachment "SHA3801K VC (TS)(1).avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

Date: 19/03/2018 10:06 AM

Subject: Your Ref: T0318/ SHA 3801K / CL(st),Our Ref: CC3/LCR18004286/K1wa3,Accident involving Vehicle SHA 3801K & SLE 7243B ON 03/03/2018

WITHOUT PREJUDICE

Your Ref: T0318/ SHA 3801K / CL(st)

Our Ref: CC3/LCR18004286/K1wa3

Dear Sir/Madam,

Accident involving Vehicle SHA 3801K & SLE 7243B ON 03/03/2018

We refer to the above matter

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Our insured reported no Collison.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "Sketch Plan .pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]