

Vivian Lau (LKKAuto)

From: Ng, Grace-TA <Tianaigrace.Ng@aig.com>
Sent: Friday, 5 October, 2018 2:43 PM
To: Mavis, Chew; Vivian Lau (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: Your ref: #6359910084SG003#023# ,Our Ref: CC3/LCR18004286/K1wa3,Accident involving Vehicle SLE 7243B & SHA 3801K on 03/03/2018

Dear Vivian,

Please maintain rejection.

TP video clearly shows TP changing lane.

Best Regards,
Ms. Grace Ng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +(65) 6419 1882 | Fax +(65) 6835 7416
Tianaigrace.Ng@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Mavis, Chew
Sent: Wednesday, October 03, 2018 10:11 AM
To: Ng, Grace-TA; Vivian Lau (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: FW: Your ref: #6359910084SG003#023# ,Our Ref: CC3/LCR18004286/K1wa3,Accident involving Vehicle SLE 7243B & SHA 3801K on 03/03/2018

Dear Vivian

Please be informed that our Ms Grace Ng is handling this matter and she will reply with her instructions in due course.

Dear Grace

Kindly review and respond to LKK, thank you.

Best Regards,
Ms. Mavis Chew
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +(65) 6419 1970 | Fax +(65) 6835 7416
chew.mavis@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, 02 October, 2018 9:31 AM
To: Mavis, Chew
Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: RE: Your ref: #6359910084SG003#023# ,Our Ref: CC3/LCR18004286/K1wa3,Accident involving Vehicle SLE 7243B & SHA 3801K on 03/03/2018

Dear Mavis,

We refer to the email below.

TP disagree on our rejection. Enclosed is TP email for appeal.

TP mention that our insured vehicle was swerving to left thus collision happened

Kindly advise if we would maintain our position of denial.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 28 August, 2018 2:47 PM
To: 'Mavis, Chew' <Chew.Mavis@aig.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Subject: RE: Your ref: #6359910084SG003#023# ,Our Ref: CC3/LCR18004286/K1wa3,Accident involving Vehicle SLE 7243B & SHA 3801K on 03/03/2018

Dear Mavis,

We refer to the email below.

TP disagree on our rejection. Enclosed is TP email for appeal.

TP mention that our insured vehicle was swerving to left thus collision happened

Kindly advise if we would maintain our position of denial.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mavis, Chew [<mailto:Chew.Mavis@aig.com>]

Sent: Tuesday, 28 August, 2018 11:49 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Your ref: #6359910084SG003#023# ,Our Ref: CC3/LCR18004286/K1wa3,Accident involving Vehicle SLE 7243B & SHA 3801K on 03/03/2018

Dear Vivian

Thank you for the TP's AVF.

Based on the video, our insured was within his lane while TP was straddling in between both lanes therefore encroached into our insured's lane.

Furthermore, there is no reason for our insured to change to the last lane at that point of time due to roadwork. Kindly proceed to reject third party claim and keep us updated, thank you.

Best Regards,

Ms. Mavis Chew
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419 1970 | Fax +(65) 6835 7416

chew.mavis@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Friday, 24 August, 2018 9:32 AM

To: Mavis, Chew

Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)

Subject: Your ref: 6359910084SG, Our Ref: CC3/LCR18004286/K1wa3, Accident involving Vehicle SLE 7243B & SHA 3801K on 03/03/2018

Your ref: 6359910084SG
Our Ref: CC3/LCR18004286/K1wa3

Dear Joee,

Accident involving Vehicle SLE 7243B & SHA 3801K on 03/03/2018

We refer to the above matter.

Enclosed is TP video for your perusal. (video upload in merimen)

Based on the circumstances of both parties and available information in hand. Base on TP video. We are in the opinion that TP was travel in between lane.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.