INS. CASE OWNER	Satina cc 3, A161800 4285, 1	Upas 9/ IDAC:
Surveyor:	DOI: ASSIGNMENT DOI:	Date / Time 82
Pre-assign / CCU /	CACHAN	Registered in Merimon: 615/18
Name of Insured Insured Tel No. Excess Sec II :SS	HP: 9818 4641 Make / Model D.O.A. 7318 Place of Accide	ALL END DA DIOVE
Is driver the owner	Institute value and a second an	Fd
If NO, Driver Nam		RT: YEN / NO ; TP GIA REPORT: YES / NO
Driver Tel ?		
SHB 6242	<u>X</u>	
INSRS: WSP: CDAY Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS: RMKS:	INSRS: WSP: Tel: Liability: RMKS:
Date/ Time		
14/2	SHE 6-16- X-6-13 (MAI 6-200 16) 3 (Ypaig 2 ; 2595 Shifig.	STAGE DATE / PIC Non-Reporting ltr (1st): Non-Reporting ltr (2nd):
ch/	21-444- ×	Non-Reporting ltr (Final):
19 3 180 4.16 por	- (alled O), Mr Nicholas No+pick up.	Notification ltr (if non-pickup): Call Ol: 19318 After call ltr to Ol: 2003 2018 Documentation Check Ust: Handler Typist
n kalia		Notification ltr (if non-pickup)
17/18 -	- (alled D) Mr Nicholas Inform tim - wat to driver submitted injury claim. No private certains.	After call ltr to OI: Authorisation To Act Release Voucher:
11/2/18	Freques to Moi town to cluse	Final Repair Bill: Car Rental Invoice: Towing Invoice
	RECEIVED 1 6 MAY 2018	LTA / GIA : Medical Bill: PIR:
	DECEIVED 1 6 MAI	Mandate/Reject Instruction:
	REGE	LOD
PRELIMINARY ADVICE	Date/Time: Sent By:	Payment Breakdown Form: Post-Repair Photos:
	And the state of t	Others:
FINALIZATION	Date/Time: Confirm with:	Confirm by:
Repair Cost: FINAL SETTLEMENT	SS (days) Reduction: % Date/Time: 1\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Email Call 27w(V)
Final Liability:	% (Agreed / Seed) BOLA S/N No.: 27	If NO or B 28, Ass. Lia:
Repair Cost: W 65	ss 1759.86	11 110 01 2 20, 150 514
Loss of Rental (LOR): Loss of Use (LOU):	ss 501.60 (4 days) x \$ 25.40	SMEN I RENT
Loss of Income (LOI):	ss > (5 x - days) ss > (0.00 (\$50 x 4 days)	100 (6) (1)
LOR only LOU only	LOR + LOU LOR + LOI [Tick only one]	51-31
GIA/LTA Search	ss 7·49	Δ
Medical: Disbursement	SS ~ (e.g. Tow/ Independent)	Claim status: Nermal/Reject/Private Settle Report Format: 17
Legal Cost	SS _	3) Survey fee: \$ 320 +\$ >0
Total:	SS 2468 95 Global Sum SS: 2460.00	
FINAL PAYMENT	Date Time 11/5/18 Confirm with: (QCING	Email Call 17MO.
Payee 1:	SS 2,460,00 Name 1: Comfortelyin Engineering Pt	5 Itq
Payee 2: (Strike if N.A.) Payee 3: (Strike if N.A.)	S\$ Name 2: S\$ Name 3:	
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Autor	nobile
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CC3/AIG18004	1285/K1pa3
CHA	SHENTON WAY #0 ARTIS BUILDING GAPORE 079120	8-16	Date: 06-03-2018	
1.	(At Texaster)	Policy Particu	lars :- THIRD PARTY CLA	IM
	Insured Veh.	SJC 119H	Veh. Inspected	SHB 6243X
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	06/03/2018
2.		Vehicle I	Particulars & Condition	PERSON OF THE
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	\$	Steering	
	Brakes		Modification	
	General			
3.		Co	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.	Covered lecture	Desc	ription of Damages	
5.	AND AND THE	Ge	neral Information	STIN SHEET
	Accident Date	02/03/2018	Inspection Date	05/03/2018
	Survey held at	COMFORTDELGRO ENGI	NEERING PTE LTD	
		59 LOYANG DRIVE SINGAPORE 508969		
5a.	Shall and State	CONTRACTOR OF THE PARTY OF THE	Remarks	THE RESERVE OF THE

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 305121568 Our Job Ref No 1 06/03/18 Date FINALIZATION FORM Fax: LKK To KALVIN Attn : 02/03/18 Date of Accident : : SHB6243X Vehicle Reg No. The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-SJC119H AIG The repair job shall bill to: ### 1. The finalized amount shall be: 2 \$774.73 Spare Parts after List discount (a) \$870.00 11111 Labour Charges (b) \$1,644.73 Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: 20% Final Lumpsum Repair cost Estimated normal period for repairs: ______ working days 3. We shall treat the above amount as Correct and Confirmed if there is no reply from you 4. within 7 working days We confirm the estimates and Thank you for your assistance. 5. finalized amount Signature : Signature: Name JUMANI Name Date 6214 8315 Tel 65468156 Fax For Official Use Only Document Confirm By Remarks Attached Amount (Signature) Item Yes or No YES Rental Rate P/Day Loss of Income Paid 3. Survey Fees \$7.49 LTA Search Fee Medical Fees (on behalf of driver, if applicable) 6 Overrun Remarks:



I member of COMFORIDELGRO

ComfortDelGro Engineering Pte Ltd

24 Bernika Loop Hingsbork 758156 7 Burger Kadut Way Singapore 728781 8 Dets Austrae I Singapore 539537 7 Page : 1

Date/Time: 03.03.2018 09:37

JC NO 305121568 JOB CARD Sales Order: 3808148 ARC Repair TP(CLSO)1 eam: MILEAGE REGN SHB6243X TOMER × COMFORT TRANSPORTATION PTE LTD **FUEL** MAKE TOYOTA MS 7010045 E.....F TOMER 383 SIN MING DRIVE MODEL PRIUS HYBRID (G4)02.03. 2018 15:40 Singapore SINGAPORE 575717 65508755 TARGET DATE YR OF MANUO9. 2016 (O) (R) (P) COMPLETION DATE/TIME: CHASSIS CORE 3FU803531041 COUNT CARD NO.

JOB DESCRIPTION

ccident Date: 02.03.2018

IATURE: 3P 02.03.18/B

3/NO

LABOR CODE

DESCRIPTION

ECKED & PASSED OUT BY:	
SERVICE ADVISOR	CUSTOMER'S SIGNATURE
wledgement Slip	Exit Pass
SHB6243X JU AIG LKK	Vehicle No.: SHB6243X
of Service Advisor Signature returned to Service Reception upon collection	Name of Service Advisor Date To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

VEHICLE NO: SHB 6243X

MAKE :

5/3/2018 11:27 Jumani

IODEL	: TOYOTA PRIUS		0.515705	1	1	98222300	ñ
	PARTS DESCRIPTION		QTY	UNIT PRICE	Α	MOUNT	1
	REAR TRUNK LID LOGO(PRIUS)				\$	60.80	ı
	REAR TRUNK LID LOGO(HYBRI	D)			\$	52.40	ı
	REAR TRUNK LID LOGO(TOYOT	TA STAR)			\$	52.90	ı
	REAR BUMPER XAPS				\$	458.60	ı
	REAR BUMPER RE-INFORCEME	NT -			5	318.80	1
	REAR BUMPER UNDER COVER				\$	552.60	ı
	REAR BUMPER SPONGE ×				\$	143.40	ı
	REAR BUMPER CLIPS ×				\$	22.00	
		SUB TOTAL			\$	1,661.50	1
		LESS 25%			\$	415.38	
	D	ISCOUNTED TOTAL			\$	1,246.13	4
	REAR TRUNK LID APPS STICKE	R /			s	40.00	1
	REAR TRUNK LID COMFORT &	TEL NO. STICKER 1			\$	60.00	N
	REAR TRUNK LID UBER FLASH	STICKER /			\$	40.00	N
	REAR BUMPER REVERSE SENS	OR /			\$	135.70	N
	REAR BUMPER ADVERTISEMEN	NT LOGO /			\$	50.00	1100
	REAR FENDER ADVERTISEMEN	IT LOGO (LH/RH)		\$ 100.00	\$	200.00	II
					\$	525.70	1
	Labour Charge Panel Beating				S	400.00	3
	Spray Painting Charge				\$	400.00	1
	Wiring Charge	LKK Auto Consultants	ence notify		\$	50.00	+
	Remove/Refix Reverse Sensor		ray painting	1. 1.	5	120,00	1
	Kalul ((164	*TOTAL LABOUR * Parts prices are subject	conting resurvi	te totis	\$	970.00	1
	11 5/3/8 1316	* Third party survey is cola ESTIMATE TOTAL	5 ST. AT.	1	\$	2,741.83	1
	11 3/1	Supplementary dominition is subject to final approvil	THE CHARLES AND ASSESSMENT OF THE PARTY OF T	Cand Company		2,741.03	
	2 /4	is subject to use a pro-					
	Kahilley 1 5/3/8 13nh 2 Ryn Ath Rynn ph	Acknowledged by Repairer Signature:					

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



Our	Ref :T 0318 / SHB6243X /CL(st)	ENGINEERING
Date	2 NOTES 1	ComfortDelGro Engineering Pte Ltd s Dept 205 Braddell Road Singapore 579701
	G ASIA PACIFIC INSURANCE PTE LTD 59 Loyang Drive 4 ARTIS Building Singapore 50896	4th Floor Mainline +65 6383 6280 9 Facsimilie +65 6280 9755
78 S	Shenton Way	Www.cdge.com.ag
#07-		Warkshops
	gapore 079120	Braddell
200	: Motor Claims Department WITHOUT PREJUDICE	205 Braiddell Road Singapore 579701
Dear	r Sir	Loyang 59 Loyang Drive
ACC	CIDENT INVOLVING OUR TAXI SHB6243X YOUR INSURED S	Singapora SOSSISC
	O OTHER ON 02.03.18	Sin Ming 383 Sin Ming Drive Singapore 575717
Vehi The in pr	are the authorised repair workshop for Comfort Transportation Pte Lticle No: SHB6243X which was involved in the captioned accident vehicle owner and the taxi driver concerned have requested and authorisenting their claims against the party responsible for all applicable redamage to the vehicle.	with your insured vehicle approximation with your insured vehicle approximation with your insured vehicle approximation assist them the proximation with your insured vehicle approximation with your insured
	he accident was caused by the negligent act of your insured driving Sare submitting these claim for your consideration on behalf of the clair	nants
TAX	KI OWNER'S CLAIM	7 Sungel Kadut Way
1	Cost of Repair	1,759.00 Yishun
2		\$ 627.00 S01 Ylshun Industrial Park A Singapore 768732
3	Survey Report Fees (Surveyed by M/s LKK) GIA / LTA Search Fees	7.49
5	GIA / Police Report Fees	7.49 \$ -
6		\$ -
	Sub Total :	2,394.35
HIR	ER'S CLAIM	2
7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
	Total Claims :	2,794.35
We	enclosed herewith the following documents to support the claims: -	100
a)	Original repair bill and photocopies of photographs :	4pcs.
b)	LTA search slip/s of : SJC 119H	
c)	GIA / Police report/s of : SHB6243X	
d)	Letter of authority from owner / hirer / operator	
	() Photograph/s of Accident Scene () Certificate of Insura	ance
	() Witness statement/s (x) Downtime/Mileage record	
	dly look into the matter and let us hear from you on the settlement of to n as possible.	he said claims as
	ase note that it is a condition of any settlement reached that it shall be ny personal injury claim (if any) of the taxi driver.	without prejudice
	rs faithfully iilia Lee	

Executive

CDGE Claims Department

Tel: 6214 8354 Fax: 6214 1843 Email: cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of









From:

Smith, Nicholas (Graphics & 3D Mfg Ops) <nicholas.smith@hp.com>

Sent:

Monday, 26 March 2018 1:30 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Smith, Nicholas (Graphics & 3D Mfg Ops)

Subject:

As discussed just now regarding : SJC119H - SHB6243X

Hello Ms Chew,

Thank you for the very helpful call just now.

We discussed the \$4,800 'hold' that had been put on my policy and the \$2,700 repair proposal made by the other party. You mentioned that the next step would be to align on a settlement of the repair cost, and also to check whether there would be any claims made by driver or passenger.

I can confirm that I would prefer to settle this privately and not make a claim on my AIG policy, provided that the final amount makes sense for me to do this. I'm aware that in the event of a private settlement I will need to pay your company for the services rendered.

Please contact me at the above email or by phone at any time should you have updates or any questions.

I look forward to hearing from you.

Regards,

Nicholas Smith

nicholas smith@hp.com

9818.4641

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 28 March 2018 2:34 PM

To:

'Cecilia Lee Pena Geok'

Subject:

RE: Your Ref: T 0318/ SHB6243X/ CL(st) *Our Ref: CC3/AIG18004285/K1pa3

[ACCIDENT INVOLVING SJC 119H(AIG) & SHB 6243X ON 02/03/2018]

Without Prejudice

Hi Cecilia.

We refer to your below email.

-> Cecilia conced in OID get Minny. -> Pls inform Alento exclude Kindly assist to confirm with your driver, Oh Kai Kong if there is any injury claim.

Let all the the confirm with your driver, Oh Kai Kong if there is any injury claim.

Appreciate your kind assistance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Common Land (Minn) In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues. of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Monday, 26 March 2018 2:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: T 0318/ SHB6243X/ CL(st) *Our Ref: CC3/AIG18004285/K1pa3 [ACCIDENT INVOLVING SIC

119H(AIG) & SHB 6243X ON 02/03/2018]

Without Prejudice

Dear Sir/Madam

We are unable to confirm as there was a passenger onboard.

Thank you.

Best Regards Cecilia Lee Claims Department | ComfortDelGro Engineering Pte Ltd Off: 6214 8354 | Fax:

From:

Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent:

Monday, 26 March 2018 2:35 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: Your Ref. T 0318/ SHB6243X/ CL(st) *Our Ref. CC3/AIG18004285/K1pa3

[ACCIDENT INVOLVING SJC 119H(AIG) & SHB 6243X ON 02/03/2018]

Without Prejudice

Dear Sir/Madam

We are unable to confirm as there was a passenger onboard.

Thank you.

Best Regards Cecilia Lee Claims Department | ComfortDelGro Engineering Pte Ltd Off: 6214 8354 | Fax: 6214 1843

From:

"Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

"cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>

Ditte. 26/03/2018 02:28 PM Subject:

Your Ref: T 0318/ SHB6243X/ CL(st) *Our Ref: CC3/AIG18004285/K1pa3 [ACCIDENT INVOLVING SJC 119H(AIG) & SHB 6243X ON

02/03/2018]

Your Ref: T 0318/ SHB6243X/ CL(st) Our Ref: CC3/AIG18004285/K1pa3

Without Prejudice

Dear Sirs.

ACCIDENT INVOLVING SJC 119H(AIG) & SHB 6243X ON 02/03/2018

We refer to the above matter.

Kindly advise if there any injury claim submitted by your client as our insured may consider private settlement.

Appreciate an early reply.

Best Regards. Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 26 March 2018 2:28 PM

To:

cecilialee@sparkcarcare.com

Subject:

Your Ref: T 0318/ SHB6243X/ CL(st) *Our Ref: CC3/AIG18004285/K1pa3 [ACCIDENT

INVOLVING SJC 119H(AIG) & SHB 6243X ON 02/03/2018]

Your Ref: T 0318/ SHB6243X/ CL(st) Our Ref: CC3/AIG18004285/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SJC 119H(AIG) & SHB 6243X ON 02/03/2018

We refer to the above matter.

Kindly advise if there any injury claim submitted by your client as our insured may consider private settlement.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 13 April 2018 11:01 AM

To:

'Syed-Yusoff, Saliha'

Subject:

Your Ref: 6406592466SG *Our Ref: CC3/AIG18004285/K1pa3 [ACCIDENT

INVOLVING SJC 119H(OI) & SHB 6243X(TP) ON 02/03/2018]

Your Ref: 6406592466SG

Our Ref: CC3/AIG18004285/K1pa3

Dear Sirs/ Madam,

ACCIDENT INVOLVING SJC 119H(OI) & SHB 6243X(TP) ON 02/03/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured's favour.

We will engage insured on the third party claim and updated if there is any issue.

Note: Kindly assist to remove/ignore the Loss of Income(LOI) in TPBI(if any) as we will settle Loss of Income(LOI) for Third Party driver. Oh Kai Kong under TPPD claim.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Uhi Industrial Park, Uhi Avenue 1, #02-25 | S(408933)

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 13 April 2018 11:12 AM

To:

'Smith, Nicholas (Graphics & 3D Mfg Ops)'

Subject:

RE: As discussed just now regarding: SJC119H - SHB6243X

Hi Mr Nicholas.

We refer to the above matter.

As spoken earlier, we noted that third party driver had submitted that medical/injury claim. Therefore, private settlement is not advisable.

We will therefore proceed to negotiate for an amicable settlement with the Third Party repairer on taxi damages claim.

As for injury claim submitted by third party driver, you may contact AIG at 6419 3000 for further information.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 26 March 2018 2:07 PM

To: 'Smith, Nicholas (Graphics & 3D Mfg Ops)' <nicholas.smith@hp.com> Subject: RE: As discussed just now regarding: SJC119H - SHB6243X

Hi Mr Nicholas,

Thank you for your email.

We will check and get back to you.

Best Regards.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Smith, Nicholas (Graphics & 3D Mfg Ops) [mailto:nicholas.smith@hp.com]

Sent: Monday, 26 March 2018 1:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Smith, Nicholas (Graphics & 3D Mfg Ops) <nicholas smith@hp.com>

Subject: As discussed just now regarding: SJC119H - SHB6243X

Hello Ms Chew,

Thank you for the very helpful call just now.

We discussed the \$4,800 'hold' that had been put on my policy and the \$2,700 repair proposal made by the other party. You mentioned that the next step would be to align on a settlement of the repair cost, and also to check whether there would be any claims made by driver or passenger.

I can confirm that I would prefer to settle this privately and not make a claim on my AIG policy, provided that the final amount makes sense for me to do this. I'm aware that in the event of a private settlement I will need to pay your company for the services rendered.

Please contact me at the above email or by phone at any time should you have updates or any questions.

I look forward to hearing from you.

Regards,

Nicholas Smith

nicholas.smith@hp.com

9818.4641



51 UBLAVE L #81-25 PAVA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/AIG18004285/K1pa3

21 MARCH 2018

NICHOLAS MICHAEL SMITH 63 MOUNT SINAI DRIVE #02-01 SINGAPORE 277116

Dear Sir/Madam.

ACCIDENT INVOLVING SJC 119H & SHB 6243X ON 02/03/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 6243X against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept) LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHB6243X , SJC119H

ON 02-Mar-18 08:00

ALONG

AYE EXIT TO ALEXANDRA ROAD

1 / We

OH KAI KONG

(Hirer) NRIC No.: S2010067B

and/or

(Relief) NRIC No .:

Taxi Number

SHB6243X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

02-Mar-2018

Name of Hirer

OH KAI KONG

Hirer NRIC

S2010067B

Signature :

Address

415 YISHUN AVENUE 11 #06-311

760415

Contact No.

91999060

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>COMFORTDELGRO ENGINEERING PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>SS 2,460.00</u> (Global Sum) for vehicle no. <u>SHB 6243X</u> that was damaged pursuant to the accident which occurred on <u>02/03/2018</u> (date) along <u>AYE EXIT TO ALEXANDRA ROAD</u> (location) involving vehicle no/s <u>SJC 119H.</u>

This is pursuant to the inspection conducted on 05/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION**PTE LTD ("the third party claimant") of vehicle no. SHB 6243X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 6243X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _______ (day) of _______ (month) 20_18 (year)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINE RING PTE LTD

205 BRANDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to COMFORTDELGRO ENGINEERING PTE LTD



A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Bradder Hood Bingspore 579701 Maintine + 65-6383 8290 Facultule + 65-6390 0755

Workshops

SB Leving Drive Singapore 508568 383 Sin Ming Drive Singapore 575717 45 Parkson Road Singapore 509288 320 Ubi Road 3 Singapore 408648

24 Senorio Loop Singapore 758158 7 Sungel Kadul Way Singapore 728791 501 Yishan Industri Park A Brigapore 756732

COMPANY REG. NO.: 199506048W Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY. CHARTIS BUILD

SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VKHCLR NO SHB6243X INV. NO/DATK 91.361686 12.03.2018

TOYOTA

JOB NO. 305121568

MODEL PRIUS HYBRID(G4) ODOMETER READING

DATE OF REG 20.09,2016

DATR/TIME IN 02.03.2018 15:40

BANK/CHQ No.

CHASSIS CODE JTDKB3FU803531041

S/No	Part No.		Qty Unit Price	*Disc Net
0001	I,	PANEL BRATING- REAR	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFRCTED AREA	360.00	360.00
0003	T _r	REMOVE/REFIX REVERSE SENSOR	20.00	20.00
0004	L	UBER FLASH STICKER	40.00	40.00
0005	20-05	RENEW ADVERTISMENT STICKER-	250.00	250.00
		S	UB-TOTAL :	870.00

Items total 1,644.73
Add GST @ 7.000 % 115.13
Invoice amount 1,759.86

Issued by : KATHERINETAN 12.03.2018 12:06:18

Repair type : CLSO/57/57

Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THISTE OF ACCIDINGS DAMAGE THE CONTANT ACCEPTED A
RESPONSIBILITY FOR CARE OF DITHER PROPERTIES RELOYDING TO CUSTOMERS AND VICTORES ARE DETRIES AND THE DETRIES AND THE

CUSTOMERS SHALL RESPECT THEIR VEHICLES IMMEDIATELY DISONBELIVERY AND SHALL WITHIN TOAYS, FECAN SUCH BE, REDY GIV NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, CTHERWISE, THE VEHICLES WILL BE DECARD TO HAVE THEN ACCEPTED IN GOOD ORDER.

INTEREST OF THE PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESIDECT OF ANY AMOUNT DUE AND CAVITIC TO THE COMPANY BY THE CUSTOMER AND NOT INDIO ON THE IQUE MATE OF PAYMENT II E. AFTER MEDIA'S FROM THE SUPPLIES A THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDICATELY UPON RECEIPT AND ADVISE THE COMPANY OF JAY ENUMES ON DISCRESSIVE WITHIN 14 DAYS OF RECEIPT OF THE COMPANY DOES NOT HEAD FROM THE CUSTOMER, THE COMPANY WILL THESE THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd A member of COMFORDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	N
8010004	91361686	1,759.86	Y

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT18030067

Date: 12 March 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

02/03/2018 @ 08:00 hrs

ALONG

AYE EXIT TO ALEXANDRA ROAD

INVOLVING

SJC119H

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHB6243X (the "Taxi"). The Taxi was hired to OH KAI KONG IC NO S2010067B a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

						3				
	MILEAGE	HOURS OPERATED (TIME)	ATED (TIME)	DATE	NAME OF DRIVER	DRIVER MILEAGE	MII FAGE BEADING	MILEAGE	HOURS OPERATED (TIME	RATED (TI
READING	TRAVELLED (KM)	FROM	70		+			(KM)	FHOM	2
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	738		5450	060 318	Depair	T	5	OW	1600	١
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14	700	1740	0110							
5	380	65.3	1730							
1.0	196	1740	0010							
0	347	6.30	17:60							
7	302	1750	0348							

_

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SJC119H 02 Mar 2018 / 08:00:00 Successful A04 AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

SHB 6242×





Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 03 Mar 2018, 07:13:46.

To return to ONE.MOTORING, please click here

For security reasons, please CLEAR YOUR CACHE after each session.

Session Transaction History

S/No	o.Asset Typ	oe Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(S\$)	Log Date/Time
X1	Vehicle	SJC119H		18.32 Insurance Enquiry (GIRO Payment)	7.49	03 Mar 2018 / 07:15:24
2	Vehicle	SJS7212R	ž.	18.32 Insurance Enquiry (GIRO Payment)	7.49	03 Mar 2018 / 07:14:49
3	Vehicle	SKA397U	÷	18.32 Insurance Enquiry (GIRO Payment)	7.49	03 Mar 2018 / 07:14:14

Merimen e-Claims Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBI	FOLDER TRA	CKING										
Case	Notified Est Submitted Adj Assigned Adj Rpt Adj Submitted Ins Auth'ed Status											
Main	03 Mar 2018 Edit Reg		05 Mar 2018 00:00 Edit Adj Rpt	S\$1,64 Edit E	4.72 stimates		1,644.72 Pending for Survey Report Cancel Case					
)	Main	R	eference		Claim Det	ails		Document	s	١.	Show All	
CLAIM SU	BFOLDER DE	TAILS					[Created I	by adjuster]				
Insured:	NICHOLA	S MICHAEL SMIT	TH, ID: 52221962F									
Main Claimant:	COMFORT	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R										
Vehicle Reg No.:	SHB624	SHB6243X Date of Loss: 02/03/2018 08:00 - :59 [17 Months and 10 Days From LTA Reg Date (Man Yr							(Man Yr)]			
Claim Type:	TP / 6406592466SG Policy/Cover Note No.: 2100306278 (Comprehensive)											
Vehicle Reg No. (Insured):	SJC119H Policy No. (Claimant): MCOM0015											
7		Excess:										
Repairer:	ComfortD	elGro Engineerir	ng Pte Ltd (Loyang	 59 Loya 	ng Drive, 5	0896	9 Loyang - T	el: 6214 8300				
Handling Insurer:	AIG Asia Yusoff@aig		e Pte. Ltd. (Expres	s) - Tel: 6	5-6419-30	300	. [Handled b	y Syed-Yusoff, !	Saliha) 9	aliha.Syd	ed-	
Claimant's Insurer:	India Inte	India International Insurance Pte Ltd (HQ) - Tel: 63476100										
Adjuster:	15/03/20		Ltd (HQ) - Tel: 62	56-3561	. [Handled	by K	ALVIN ANG	WEI KUN] [Final R	pt due		
ASSOCIAT	ED MAIL RE	CEIVED						Vi	ew All	Compos	e Case Mai	
• AIG_SG	(07/03/2018)	Request To Upl	oad TP GIA Repor	t					-			
ALL ASSO	CIATED TAS	ks⊟				1	/iew All S	earch Tasks C	Create Ne	w Task	Complete	

No results.

Claim Documents

*SHB6243X (6406592466SG)

[SJC119H]

TP

COMFORT TRANSPORTATION PTE LTD

Mar 2 2018 8:00AM

[NICHOLAS MICHAEL SMITH]

ComfortDelGro Engineering Pte Ltd

Let	ters/Corresponder	nces	1 per	page 🔻	V
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit	
Ass	essment Reports		1 per	page V	7
No.	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (5G)		Thumbnail	Print
1	07/03/18 14:59	Accident Statement From:SC - Reg. No: 53C119H, Claiment: NICHOLAS MICHAEL SMITH	0	Load HTM	
Pho	tos/Images		3 per	page 🔻	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	- Appendix and a	Thumbnail	
1	06/03/18 17:57	General View	0	Load JPG	V
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6	06/03/18 17:57	General View	0	Load JPG	V
7.	06/03/18 17:57	General View	0	Load JPG	V
8	06/03/18 17:57	General View	0	Load JPG	V
9	06/03/18 17:57	General View	0	Load JPG	V
10	06/03/18 17:57	General View	0	Load JPG	V
11	06/03/18 17:57	General View	0	Load JPG	52
12	06/03/18 17:57	General View	0	Load JPG	V
13	06/03/18 17:57	General View	0	Load JPG	~
14	06/03/18 17:57	General View	0	Load JPG	V
15	06/03/18 17:57	General View	0	Load JPG	V
16	06/03/18 17:57	General View	0	Load JPG	V
17	07/03/18 08:44	Reinspection Photo	0	Load JPG	V
18	07/03/18 08:44	Reinspection Photo	0	Load JPG	~
19	07/03/18 08:44	Reinspection Photo	0	Load JPG	V
Doc	umentation		1 per	page 🔽	V
Na	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/03/18 09:32	TP ESTIMATE - MARKED	0	Load PDF	
2	09/03/18 09:32	TP GIA REPORT	0	Load PDF	
3	23/05/18 09:07	WORKSHOP INVOICE	0	Load PDF	
4	23/05/18 09:07	AUTHORISATION TO ACT FORM	0	Load PDF	
5	23/05/18 09:07	Release Voucher	0	Load PDF	
6	23/05/18 09:07	RENTAL RECEIPT	0	Load PDF	
7	23/05/18 09:07	LTA SEARCH	0	Load PDF	
B	23/05/18 09:07	LETTER TO OI	0	Load PDF	

Merimen e-Claims Page 2 of 2

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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	V
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE:	TO	BF	COMPL	FTFD	RY	SUR	/EYOR
1130 1 500			COMMITTEE		D .	2011	

TEAM		
5 Sec. 5151		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJC119H (Insd veh)			Model:	TOYOTA PRIUS HYBRID 1.8
D-12-17-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	SHB6243X (TP veh)		_	CVT (A)	
Date of Accident:	02/03/2	018			
Global Sum Settler	nent :	[X] Yes	_	[] No	1
Repair Estimate			: \$	2,933.75	
Final Repair Cost			: \$	2,460.0	o de la companya de
Loss of Use			: \$	Ediposition 4	4.00 days at \$50.00 per day
Rental (if any)			: \$		4 days
LTA / GIA Search F	ee		: \$		
Others:			: \$]
			: \$]
Final Settlement Su	m (Globa	l Sum)	: \$	2,460.00	
Is Third Party World below)	kshop G	A Registered	?	[X] YES	[] NO (Kindly indicate
A) For Non GIA R	egistere	d Workshop:		Agreed Liability	(%)
B) For GIA Regist BOLA Liability:	1	00(%)	chain	_27 Assessed Liab	lity (*):(%) cases where BOLA does not apply.
Remarks	omly to b	e illied only for	Grani	comsions and for t	ases where BOLA does not apply.
Payment Instruction	n: Paye	e's Breakdow	n		
1) ComfortDelGro	Engine	ering Pte Ltd		: \$	2,460.0
2))			: \$	
3)				: \$	
4)				: \$	
5)				: \$	
				- Pil	
JOANNE	LEE KHA	NG MIN		23 May 2018	
LKK Auto C	onsultan	ts Pte Ltd		Date	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18004285/K1PA3Q2

Date: 23/05/2018

2100306278

Odometer:

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: Claimant Vehicle

No:

SHB6243X

Insured Vehicle No: SJC119H

Date of Loss:

02/03/2018

Nature of Claim:

TP

Claim No: 6406592466SG

262067 km

DESCRIPTION & IDENTIFICATION OF VEHICLE

SHB6243X Reg No:

Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A) Engine No:

2ZRR926835 Chassis No: JTDKB3FU803531041

Reg. Date: Colour:

20/09/2016 (Man. Year: 2016) 1798 cc

Engine Capacity: Market Value/New Car Price: N/A

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY General Condition:

Steering (Serviceable): Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size: 195/65R15

Rear Tyre Size:

195/65R15

Front Left Side:

Sum Insured (S\$):

Bridgestone 7 mm Bridgestone 7 mm Rear Left Side: Rear Right Side:

No

Bridgestone 7 mm

Front Right Side: The above values represent the remaining tyre treads depth

Bridgestone 7 mm

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		1,771.82	1,064.72	707.10	39.91
Miscellaneous Items		0.00	0.00	0.00	
Labour		970.00	580.00	390.00	40.21
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	2,741.82	1,644.72	1,097.10	40.01
ĺ	+ GST 7.00/7.00% (S\$)	191.93	115.13	76.80	40.01
	Nett Amount (S\$)	2,933.75	1,759.85	1,173.90	40.01
	+ Loss of Use (4.0 x S	200.00			
	+ Car Rental (4.0 x SS	501.60			
	+ Doc	/Search Fee (S\$)	7.49		

Nett Liability (S\$)

Global Sum Settlement (S\$)

INSPECTION

Date of Assignment: 05/03/2018

Date Inspected: 05/03/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

2,468.94

2,460.00

Adjuster Report

Page 2 of 4

59 Loyang Drive Singapore 508969

Estimated Period of Repair:

2.0 days

Adjuster: KALVIN ANG WEI KUN Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TRUNK LID LOGO (PRIUS)	Necessary	60.80 FL	*60.80 FL
2	1		*REAR TRUNK LID LOGO (HYBRID)	Necessary	52.40 FL	*52.40 FL
3	1		*REAR TRUNK LID LOGO (TOYOTA STAR)	Necessary	52.90 FL	*52.90 FL
4	1		*REAR BUMPER	Repair	458.60 FL	*-FL
5	1		*REAR BUMPER REINFORCEMENT	Serviceable	318.80 FL	*-FL
6	1		*REAR BUMPER UNDER COVER	Cracked	552.60 FL	*552.60 FL
7	1		*REAR BUMPER SPONGE	Not Necessary	143.40 FL	*-FL
8	1		*REAR BUMPER CLIPS	Not Necessary	22.00 FL	*-FL
9	1		*REAR TRUNK LID APPS STICKER	Necessary	40.00 FS	*40.00 FS
10	1		*REAR TRUNK LID COMFORT & TEL NO.STICKER	Necessary	60.00 FS	*60.00 FS
11	1		*REAR TRUNK LID UBER FLASH STICKER	Necessary	40.00 FS	*40.00 FS
12	1		*REAR BUMPER REVERSE SENSOR	Shorted	135.70 FS	*135.70 FS
13	1		*REAR BUMPER ADVERTISEMENT LOGO	Necessary	50.00 FS	*50.00 FS
14	2		*REAR FENDER ADVERSEMENT LOGO(LH/RH)	Necessary	200.00 FS	*200.00 FS
F=Fra	nchise	part. S=Spc	Nett. L=ListItemDisc.	3		
				Sub Total (S\$)	2,187.20	1,244.40
			- List Item Discount on L Items	25.00/25.00% (S\$)	415.38	179.68
				Total Parts (S\$)	1,771.82	1,064.72

Adjuster Report Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

Particulars	Lab.Type	Repairer's	Amount
our Items			
PANEL BEATING	New	400.00	200.00
SPRAY PAINTING CHARGE	New	400.00	360.00
WIRING CHARGE	New	50.00	0.00
REMOVE/REFIX REVERSE SENSOR	New	120.00	20.00
	Gross Labour Cost (S\$)	970.00	580.00
	PANEL BEATING SPRAY PAINTING CHARGE WIRING CHARGE	PANEL BEATING New SPRAY PAINTING CHARGE New WIRING CHARGE New REMOVE/REFIX REVERSE SENSOR New	PANEL BEATING New 400.00 SPRAY PAINTING CHARGE New 400.00 WIRING CHARGE New 50.00 REMOVE/REFIX REVERSE SENSOR New 120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >