

**Hsiao Tong (LKKAuto)**

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**From:** Smith, Nicholas (Graphics & 3D Mfg Ops) <nicholas.smith@hp.com>  
**Sent:** Monday, 26 March 2018 1:30 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Smith, Nicholas (Graphics & 3D Mfg Ops)  
**Subject:** As discussed just now regarding : SJC119H - SHB6243X

Hello Ms Chew,

Thank you for the very helpful call just now.

We discussed the \$4,800 'hold' that had been put on my policy and the \$2,700 repair proposal made by the other party. You mentioned that the next step would be to align on a settlement of the repair cost, and also to check whether there would be any claims made by driver or passenger.

I can confirm that I would prefer to settle this privately and not make a claim on my AIG policy, provided that the final amount makes sense for me to do this. I'm aware that in the event of a private settlement I will need to pay your company for the services rendered.

Please contact me at the above email or by phone at any time should you have updates or any questions.

I look forward to hearing from you.

Regards,

Nicholas Smith

[nicholas.smith@hp.com](mailto:nicholas.smith@hp.com)

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