

INS. CASE OWNER:

Janet

CC 3/EQ18004284 / K14.33/4

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

05/03/18

Date / Time:

05/03/18

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

STE 8907L

Claim No.:

Name of Insured:

NIN SAID BIN SUPRI

Policy No.:

DMPHQ17-02538

Insured Tel No.:

HP: 9125 5446

Make / Model:

TOYOTA ALION 1.5 A

Excess Sec II :SS

D.O.A: 04/03/18

Place of Accident:

JUNG PUNGAL RD & TPE

Is driver the owner?

YES / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SHD 3176R



INSRS:

WSP: COHE (Lump)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHD 3176R - NIN SAID BIN SUPRI 05/03/18

- NS/ENC1102075/H/20 05/03/18

- NS/ENC1401604/H/20 05/03/18

- NS/ENC1501335/H/20 05/03/18

STE 8907L - NIN SAID BIN SUPRI 05/03/18

07/03/18 (VIC)

- PINKETED.

- ORIGINAL TP LOD IN.

- BULK TO TP TO REQUEST COW POSTER

- THE REQUESTED. CONFUSING VERSION, TP

- TO PROVE OI REQUESTED.

- TP VIDEO IN. V PRIDE/VIC/ SHD 3176R

- OI REQUESTED.

- BULK TP VIDEO TO EQ.

- SEND LETTER TO OI.

- CALL OI. NO RESPONSE.

- OI CALLED IN. INFORMED HILL OF

- TP CALLED & UPLIFTED PHOTO ON

- TP COW. AGREE TO OFFER & NIN

- NEW KENES.

- SEND 1ST OFFER TO TP. TP ACCEPTED.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

12/04/18 - VIC

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorization To Act:

Release Voucher: NO BV

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 07/03/18

Sent By:

Shirley Hsu

- NO BV - ALL DONE IN ORDER.

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS 2,460.76

2 days Reduction:

35

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NE

Repair Cost:

(W/PRO)

SS 2,635.01

Loss of Rental (LOR):

SS 292.50

(2.5 days)

x 117.00

Loss of Use (LOU):

SS 125.00

(5 days)

x

25

Loss of Income (LOI):

SS

(5

x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search:

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow / Independent)

Legal Cost:

SS

-

Total:

SS 3,058.00

Global Sum SS:

3,058.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3,050.00

Name 1:

COWPOST DELUGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

RECEIVED 17 APR 2018

Size U Kelvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimate Cost: _____

OD / T / F / WS / TP RES / OD RES / EVA / INV / MV

To Insp ed Vehicle No: _____

at Work stop mis

of _____

Insured:

Policy No:

Claims No:

Sum insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est Repairs: 2 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No:

SHD 3176R

Yr Regn:

8TH 216

Type: M.Car / M.Cycle / Bus / Van / Lorry / Tn / Prime Mover /

Truck / Trailer or

Make:

Hyundai

CC

1600

Colour:

Blk

A/C:

Insured / Std / NI / NA

Sp. Reading

31502

Ti Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KM HLB 414M 44091847

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Camper

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

4/3/18

D.O.I.

5/3/18

Survey held at

CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P \$2,000.76

CRAB: 1,302.24 (35%)

EQ

PIP

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

Add Fee:



: Site Insp (\$



: Interview (\$

\$ + RS. \$

Phone



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQ118004284/K1hs3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEX SINGAPORE 069110

Date : 06-03-2018



Code : EQ1

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJE 8907L	Veh. Inspected	SHD 3176R
Policy No.	DMPPHQ17-002538	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	06/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	04/03/2018	Inspection Date	05/03/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

member of **COMFORTDELGRO**

Date/Time: 05.03.2018 12:00 Page : 1

am: ARC Repair TP(CLSO)1

JOB CARD Sales Order: 3808431

JC NO. 305121910

TOMER AS COMFORT TRANSPORTATION PTE LTD TOMER NO 7010045 ADDRESS 883 SIN MING DRIVE SINGAPORE SINGAPORE 575717 65508755 (R) (O) (P)		REGN NO SHD3176R MAKE HYUNDAI MODEL T-40 04.03.2018 13:15 YR OF MANU 08.07.2016 CHASSIS CODE KMHLE41UMGU091847		MILEAGE FUEL E 1/2 F DATE/TIME IN TARGET DATE COMPLETION DATE/TIME:
--	--	--	--	--

ccident Date: 04.03.2018
ATURE: 3P 04.03.18/B

JOB DESCRIPTION

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

[illegible]

CKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

wedge ment Slip

Exit Pass

No.: SHD3176R FZ EQ LKK

Vehicle No.: SHD3176R

of Service Advisor

Signature/Date

Name of Service Advisor

Date _____

Returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SHD 3176R

DATE 5/3/2018 12:36

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille			\$ 1,480.00
	Radiator Grille H Emblem			\$ 290.80
	Radiator Grille Chrome Moulding			\$ 395.50
	Front Bumper Cover			\$ 1,052.20
	Front Bumper Sponge			\$ 142.20
	Front Bumper Reinforcement			\$ 526.10
	Front Bumper Bracket Top (LH/RH)		\$ 22.40	\$ 44.80
	Front Bumper Retainer Mounting		\$ 9.20	\$ 18.40
	SUB TOTAL			\$ 3,950.00
	LESS 20%			\$ 790.00
	DISCOUNTED TOTAL			\$ 3,160.00
	Front Number Plate			\$ 25.00
	Front No Plate Trim Cover			\$ 30.00
				\$ 55.00
	Labour Charge			
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 200.00
				\$ 550.00
	TOTAL LABOUR			\$ 550.00
	ESTIMATE TOTAL			\$ 3,765.00
<p>Ko Lin LKK</p> <p>11/5/3/18 1400hrs</p> <p>2 As</p> <p>P/P</p> <p>After Rep: p Lho</p>				
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary dam(s) must be resurveyed and is subject to final approval from insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305121910

Date : 06.03.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHD3176R

Date of Accident : 04.03.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ — SJE8907L
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$2,080.76
 - (b) Labour Charges \$380.00
 - Total for Part-By-Part Repair Cost \$2,460.76**
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$0.00
Final Lumpsum Repair cost \$0.00

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : FAUZY BIN MOKHTAR

Tel : 62148319

Fax : 65468156

Signature : 

Name : Kaki

Date : 7/3/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305121910
REGN NO : SHD3176R
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 08.07.2016
DATE/TIME IN : 04.03.2018 13:15
ACCIDENT DATE : 04.03.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-2164-G I40V3 GRILLE ASSY-RADIATO 1 1,480.00 20.00 1,184.00

0002 04-01-0103-2322-A I40V3 BUMPER W LIP & FOG 1 1,052.20 20.00 841.76

0003 FNPS NO PLATE(S) 1 N 55.00 2.00- 55.00

SUB-TOTAL : 2,080.76

JOB NATURE

0000 L PANEL BEATING 200.00

0001 L SPRAY PAINTING CHARGE 180.00

SUB-TOTAL : 380.00

TOTAL : 2,460.76

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Radiator Grille			\$ 1,480.00	
	Radiator Grille H Emblem			\$ 290.80	
	Radiator Grille Chrome Moulding			\$ 395.50	
	Front Bumper Cover			\$ 1,052.20	
	Front Bumper Sponge			\$ 142.20	
	Front Bumper Reinforcement			\$ 526.10	
	Front Bumper Bracket Top (LH/RH)		\$ 22.40	\$ 44.80	
	Front Bumper Retainer Mounting		\$ 9.20	\$ 18.40	
	SUB TOTAL			\$ 3,950.00	
	LESS 20%			\$ 790.00	
	DISCOUNTED TOTAL			\$ 3,160.00	
	Front Number Plate			\$ 25.00	Nett
	Front No Plate Trim Cover			\$ 30.00	Nett
				\$ 55.00	
	Labour Charge			200	
	Panel Beating			\$ 350.00	
	Spray Painting Charge			\$ 200.00	
				15%	
	TOTAL LABOUR			\$ 550.00	
	ESTIMATE TOTAL			\$ 3,765.00	

Kolvin 11/10/14
 11/5/3/18 1400hrs
 2 As
 PIP
 After Rep: p lth
 Bhu

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from LKK Auto Consultants Company

Acknowledged by: _____
 Signature: _____
 Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

21 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQ118004284/K1hs3

Date: 06.03.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 3176R

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 05.03.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	3,765.00
Revised Estimate Amount	: S\$	2,460.76
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Remarks :

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Vic (LKKAuto)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 16 April, 2018 11:44 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: Your Ref: T0318/SHD3176R/JW(st)_ACCIDENT INVOLVING VEHICLES SJE 8907L AND SHD 3176R ON 04/03/2018 LKK REF CC3/EQI17022569/K1hb3

Dear Mr Vic

Please process settlement in sum \$ 3050.00 for resolving our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 16/04/2018 11:14 AM
Subject: RE: Your Ref: T0318/SHD3176R/JW(st)_ACCIDENT INVOLVING VEHICLES SJE 8907L AND SHD 3176R ON 04/03/2018 LKK REF CC3/EQI17022569/K1hb3

WITHOUT PREJUDICE

Dear Jim,

We refer to the subject matter.

On a without prejudice basis and purely for an amicable settlement without admission of liability to our Insured's part, we propose a global sum of **\$3,050.00** (all in) to settle your client's claim.

For your acceptance, please.

Kindly note that no DV is required.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge

Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Jim Wong See Pah [<mailto:jimwong@cdge.com.sg>]
Sent: Wednesday, 11 April, 2018 3:08 PM
Cc: Vic (LKKAuto)
Subject: Re: Your Ref: T0318/SHD3176R/JW(st)_ACCIDENT INVOLVING VEHICLES SJE 8907L AND SHD 3176R ON 04/03/2018

Final stage.

Best Regards
Jim Wong
Claims Department / ComfortDelgro Engineering Pte Ltd
Off: 62148374 / Fax: 62141843

From: Jim Wong See Pah/cdge/delgronotes
To: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 11/04/2018 03:07 PM
Subject: Re: Your Ref: T0318/SHD3176R/JW(st)_ACCIDENT INVOLVING VEHICLES SJE 8907L AND SHD 3176R ON 04/03/2018

Dear Mr Vic

Please find the attached video footage.

Best Regards
Jim Wong
Claims Department / ComfortDelgro Engineering Pte Ltd
Off: 62148374 / Fax: 62141843
[attachment "SHD3176R VC (TS)(1).avi" deleted by Jim Wong See Pah/cdge/delgronotes]

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Jim Wong See Pah <jimwong@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <yicalpeh@lkkauto.com>
Date: 11/04/2018 01:35 PM
Subject: Your Ref: T0318/SHD3176R/JW(st)_ACCIDENT INVOLVING VEHICLES SJE 8907L AND SHD 3176R ON 04/03/2018

Your Ref: T0318/SHD3176R/JW(st)
Our Ref: CC3/EQ18004284/K1hb3

"WITHOUT PREJUDICE"

Dear Jim,

ACCIDENT INVOLVING VEHICLES SJE 8907L AND SHD 3176R ON 04/03/2018

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. Our Insured reported that he was rear-ended by your client. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

SKETCH PLAN

A: SJE 8907L
B: SHD 3176R

11/04/2018

Describe CIRCUMSTANCES OF THE ACCIDENT

Refer to statement.

Accident Sketch Plan

ON STATED DATE AND TIME, MY VEHICLE WAS STATIONARY STOPPED ALONG JUNCTION PUNGGOL RD AS THE TRAFFIC LIGHT WAS RED. SUDDENLY VEHICLE B HIT ONTO MY VEHICLE REAR PORTION.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W] [attachment "SHD3176R VC (TS)(2).avi" deleted by Jim Wong See Pah/cdge/delgtronotes]

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signed by the duly authorised representatives of both parties.

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We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

COMFORTDELGRO ENGINEERING

Our Ref : T 0318 / SHD3176R / JW(st)
Your ref : _____
Date : 12-Mar-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19800048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 756156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

Attn : Motor Claims Department

Dear Sir

WITHOUT PREJUDICE

**ACCIDENT INVOLVING OUR TAXI SHD3176R YOUR INSURED SJE8907L
AND OTHER _____ ON 04.03.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD3176R which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJE8907L we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

- 1 Cost of Repair
- 2 3 days Loss of Rental @ \$ 117.00 per day
- 3 Survey Report Fees (Surveyed by M/s LKK)
- 4 LTA Search Fees
- 5 GIA / Police Report Fees
- 6 Towing / Medical / Transportation Fees

\$	2,633.01
\$	351.00
\$	-
\$	7.49
\$	-
\$	-

Sub Total : \$ 2,991.50

HIRER'S CLAIM

- 7 3 days Loss of Income @ \$ 80.00 per day

\$ 240.00

Total Claims: \$ 3,231.50

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs: 4 pcs.
- b) LTA search slip/s of : SJE8907L
- c) GIA / Police report/s of : SHD3176R
- d) Letter of authority from owner / hirer / operator
- () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/EQ118004284/K1hb3

12 APRIL 2018

NIN SAID BIN SUPRI
BLOCK 704 YISHUN AVENUE 5
#03-220
SINGAPORE 760704

Dear Sir/Madam,

ACCIDENT INVOLVING SJE 8907L AND SHD 3176R ON 04/03/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Vic Alpeh

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGI 40 SHD3176R , SJE8907L
EDGEDALE PLAINS X PUNGGOL PLAINS

ON 04-Mar-18 12:30

I / We

WONG HEE HOW

(Hirer) NRIC No.: S2089018E

and/or

LU CHEET OEI

(Relief) NRIC No.: S1685385B

Taxi Number

SHD3176R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

05-Mar-2018

Name of Hirer
Hirer NRICWONG HEE HOW
S2089018E

Signature :

Address

99A LORONG 2 TOA PAYOH #06-39
310099

Contact No.

98340891

Name of Relief
Relief NRICLU CHEET OEI
S1685385B

Signature :

Address

17 LORONG 7 TOA PAYOH #20-222
310017

Contact No.

96913999

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010325

RQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHD3176R

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
08.07.2016

CHASSIS CODE
KMHTB41UMGJ091847

INV. NO/DATE
91361399 09.03.2018

JOB NO.
305121910

ODOMETER READING

DATE/TIME IN
04.03.2018 13:15

Description : 3P 04.03.18

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001	04-01-0103-2164	140V3 GRILLER ASSY-RADIATO	1	1,480.00	20.00	1,184.00
0002	04-01-0103-2322	140V3 BUMPER W LIP & FOG	1	1,052.20	20.00	841.76
0003	FNPS	NO PLATE(S)	1	55.00	0.00	55.00
SUB-TOTAL:			:			2,080.76

JOB NATURE

0001	I.	PANEL HEATING	200.00		200.00
0002	I.	SPRAY PAINTING CHARGE	180.00		180.00
SUB-TOTAL:			:		380.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
105 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010325	91361399	2,633.01	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010325

EQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHD3176R

MAKE
HYUNDAI

MODEL
i-40

DATE OF REG
08.07.2016

CHASSIS CODE
KMH1B41UMGU091847

INV. NO/DATE
91361399 09.03.2018

JOB NO.
305121910

ODOMETER READING

DATE/TIME IN
04.03.2018 13:15

Items total	2,460.76
Add GST @ 7.000 %	172.25
Invoice amount	2,633.01

Issued by : KATHERINETAN 09.03.2018 11:26:54
Repair type : CISO/57/57
Payment type/Term: /Credit 30 days

omfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
265 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHEQUE No.
8010325	91361399	2,633.01	

Our Ref: CT18030115

Date: 09 March 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON
ALONG
INVOLVING

04/03/2018 @ 12:30 hrs
EDGEDALE PLAINS X PUNGGOL PLAINS
SJE8907L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3176R** (the "Taxi"). The Taxi was hired to **WONG HEE HOW IC NO S2089018E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO				31	32	33		FROM	TO
1117	940	1705	06/08	1-3-18	Sim Jik Kiam	31	31	69	724	0915	1720
230	113	2230	1700	1/3/18	Wong Kue Huen	31	33	58	159	081800	0040
477	247	1730	0600	2/3	Lee	31	36	43	285	7-45	18:10
613	438	0845	1750	2-3-18	Sim Jik Kiam	31	4	77	436	1815	0555
255	340	1745	0550	3/3/18	Wong Kue Huen	31	4	36	281	0600	1745
413	135	2350	1730	3-3-18	Sim Jik Kiam	31	4	79	446	1750	0525
593	180	1758	0750	4/3/18	Lee Cheet Yee	31	5	02	223	0535	1315
383	391	0620	1740	4		31	5	02	3	1315	—
160	177	1730	0605	4/3/18	Accident PLY				IN	—	1545
633	470	0620	1745	6/3/18	Repair				OUT	—	
945	312	2330	0600								

SHO 3176R

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJE8907L	04 Mar 2018 / 12:30:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#) [OK](#)

SHD3176R

Thank you



Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 05 Mar 2018, 10:39:46.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SJE8907L	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	05 Mar 2018 / 10:40:15



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/04/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJE 8907L (Insd Veh)	Your Ref. No. : DMPPHQ17-002538
	SHD 3176R (TP Veh)	Our Ref. No. : CC3/EQI18004284/K1hb3q2
Date of Accident	4/3/2018	

Liability	100%	
Final Repair Cost	: \$ 2,633.01	
Loss of Income	: \$ 125.00	2.5 days
Rental (If any)	: \$ 292.50	2.5 days
Others:	: \$ 7.49	
	: \$	
	3,058.00	
Final Settlement Sum	: \$ 3,050.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 3,050.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQI18004284/K1hb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 18-04-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJE 8907L	Veh. Inspected	SHD 3176R	
Policy No.	DMPPHQ17-002538	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	05/03/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU091847	Colour	BLUE	
Odometer	315023	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	CAMPEON	7 mm	
L/H Front Tyre	205/60 R16	CAMPEON	7 mm	
R/H Rear Tyre	205/60 R16	CAMPEON	7 mm	
L/H Rear Tyre	205/60 R16	CAMPEON	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	04/03/2018	Inspection Date	05/03/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR.			2 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3176R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	RADIATOR GRILLE	CRACKED	1,480.00	1,480.00
1	RADIATOR GRILLE H EMBLEM	NOT NECESSARY	290.80	-
1	RADIATOR GRILLE CHROME MOULDING	NOT NECESSARY	395.50	-
1	FRONT BUMPER COVER	DEFORMED	1,052.20	1,052.20
1	FRONT BUMPER SPONGE	SERVICEABLE	142.20	-
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	526.10	-
2	FRONT BUMPER BRACKET TOP (LH/RH) @\$22.40	SERVICEABLE	44.80	-
2	FRONT BUMPER RETAINER MOUNTING @\$9.20	SERVICEABLE	18.40	-
	LESS 20% DISCOUNT		-790.00	-506.44
			3,160.00	2,025.76
<u>SPECIAL NETT ITEMS</u>				
1	FRONT NUMBER PLATE (SN)	CRACKED	25.00	25.00
1	FRONT NO .PLATE TRIM COVER (SN)	CRACKED	30.00	30.00
			55.00	55.00
<u>LABOUR</u>				
	PANEL BEATING .		350.00	200.00
	SPRAY PAINTING CHARGE		200.00	180.00
			550.00	380.00
GRAND TOTAL			3,765.00	2,460.76
RECOMMENDED COST OF REPAIRS				2,460.76

Report Ref No. CC3/EQ18004284/K1hb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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