

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 12 April, 2018 11:45 AM  
**To:** Janet Tan  
**Cc:** Admin A; Vic (LKKAUTO); Bevan Lim (LKK Auto); Joel Goh  
**Subject:** RE: Direct Settlement - Accident Involving SJE8907L (OI : EQI - TBA) AND SHD3176R (TP : LKK REF - CC3/EQI18004284/K1hs3) on 04/03/2018  
**Attachments:** TP CCTV FOOTAGE SHD 3176R.mp4

Dear Janet,

We refer further to the below email.

Please find attached TP video footage that captures the accident.

Based on the footage, Insured vehicle reversed and collided to stationary TP vehicle.

As such, liability is not to our Insured's favour.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 7 March 2018 2:38 PM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: Direct Settlement - Accident Involving SJE8907L (OI : EQI - TBA) AND SHD3176R (TP : LKK REF - CC3/EQI18004284/K1hs3) on 04/03/2018

Dear Janet,

We refer to the below email above matter were duly noted.

**Dear Vic,**

**For your information and necessary action please.**

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

**Sent:** Wednesday, 7 March 2018 9:08 AM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving SJE8907L (OI : EQI - TBA) AND SHD3176R (TP : LKK REF - CC3/EQI18004284/K1hs3) on 04/03/2018

Dear Shirley

Attach OI report. Liability not clear, please forward us the video footage.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Wednesday, March 7, 2018 9:01 AM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJE8907L (OI : EQI - TBA) AND SHD3176R (TP : LKK REF - CC3/EQI18004284/K1hs3) on 04/03/2018

**WITHOUT PREJUDICE**

Dear Janet,

We refer to the above matter.

We have inspected TP vehicle SHD 3176R at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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