

Bryan Ang (LKKAUTO)

From: YONG Johnny <johnny.yong@axa.com.sg>
Sent: Friday, 2 March 2018 9:31 AM
To: Bryan Ang (LKKAUTO); Regupathi; WONG Wee Fu; alexwong@ajaxadjusters.com; Olivia Lau (LKKAUTO)
Cc: KANAGALINGAM Kamini; TAN Shirley; LOH Cynthia; KKLau
Subject: RE: Survey of insured vehicle for illegal modification - C0397877 / P1760212 / INSD-SKD6002D / TP-SJY3394T / DOA: 27.08.16 | Our ref: 15481/FIT/RP

Dear Bryan,

Thank you for your update.

Please let us have your report on urgent basis.

35018

Johnny Yong | Senior Specialist – Motor Claims Department (Bodily Injury)
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: Johnny.Yong@axa.com.sg
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disbursement: 374.50



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From: Bryan Ang (LKKAUTO) [mailto:bryanang@lkkauto.com]
Sent: Thursday, March 01, 2018 4:48 PM
To: YONG Johnny <johnny.yong@axa.com.sg>; Regupathi <regupathi@ajaxadjusters.com>; WONG Wee Fu <weefu.wong@axa.com.sg>; alexwong@ajaxadjusters.com; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Cc: KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; LOH Cynthia <cynthia.loh@axa.com.sg>; KKLau <kklau@lkkauto.com>
Subject: RE: Survey of insured vehicle for illegal modification - C0397877 / P1760212 / INSD-SKD6002D / TP-SJY3394T / DOA: 27.08.16 | Our ref: 15481/FIT/RP

Dear All

I have completed the inspection of the insured vehicle this afternoon.

It was found to be fitted with several modifications, some of which are LTA compliant while some are not. The major modifications like the air intake system, exhaust system and suspension system are all LTA compliant. The non-compliant modifications are generally cosmetic type to the exterior body of the insured vehicle.

The PH has been inform to arrange for his own towing to tow the vehicle out from the workshop. He has acknowledge this and inform me that he will tow the vehicle out tomorrow afternoon.

My full report to follow.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: YONG Johnny [<mailto:johnny.yong@axa.com.sg>]

Sent: Thursday, 1 March 2018 8:16 AM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Regupathi <regupathi@ajaxadjusters.com>; WONG Wee Fu <weefu.wong@axa.com.sg>; alexwong@ajaxadjusters.com; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; LOH Cynthia <cynthia.loh@axa.com.sg>; KKLau <kklau@lkkauto.com>

Subject: RE: Survey of insured vehicle for illegal modification - C0397877 / P1760212 / INSD-SKD6002D / TP-SJY3394T / DOA: 27.08.16 | Our ref: 15481/FIT/RP

Thanks Alex & Bryan

Johnny Yong |Senior Specialist – Motor Claims Department (Bodily Injury)

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From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]

Sent: Wednesday, February 28, 2018 4:54 PM

To: Regupathi <regupathi@ajaxadjusters.com>; WONG Wee Fu <weefu.wong@axa.com.sg>; YONG Johnny <johnny.yong@axa.com.sg>; alexwong@ajaxadjusters.com; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; LOH Cynthia <cynthia.loh@axa.com.sg>; KKLau <kklau@lkkauto.com>

Subject: RE: Survey of insured vehicle for illegal modification - C0397877 / P1760212 / INSD-SKD6002D / TP-SJY3394T / DOA: 27.08.16 | Our ref: 15481/FIT/RP

Dear All

Alex (Ajax) and I have communicated and arrangement has been made to tow the insured vehicle out from Traffic Police pound tomorrow morning to our premises for an inspection of the insured vehicle.

I will update upon completion of my inspection.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Regupathi [<mailto:regupathi@ajaxadjusters.com>]

Sent: Wednesday, 28 February 2018 3:21 PM

To: 'WONG Wee Fu' <weefu.wong@axa.com.sg>; 'YONG Johnny' <johnny.yong@axa.com.sg>;
alexwong@ajaxadjusters.com; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Olivia Lau (LKKAuto)
<olivialau@lkkauto.com>

Cc: 'KANAGALINGAM Kamini' <kamini.k@axa.com.sg>; 'TAN Shirley' <chaigeok.tan@axa.com.sg>; 'LOH Cynthia'
<cynthia.loh@axa.com.sg>; KKLau <kklau@lkkauto.com>

Subject: RE: Survey of insured vehicle for illegal modification - C0397877 / P1760212 / INSD-SKD6002D / TP-SJY3394T / DOA: 27.08.16 | Our ref: 15481/FIT/RP

Dear Wee Fu,

With reference to the subject matter and further to your recent email.

We have spoken to the Insured and advised him not to arrange towing of the Insured vehicle pending further Instruction from Insurers.

We await Insurer's advice on arrangements.

Best Regards,

Regupathi (Rex)

Assistant Manager, Investigation Team

email: regupathi@ajaxadjusters.com

AJAX Adjusters & Surveyors Pte Ltd

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Thank you.

From: WONG Wee Fu [mailto:weefu.wong@axa.com.sg]
Sent: Wednesday, 28 February 2018 2:55 PM
To: YONG Johnny; 'alexwong@ajaxadjusters.com'; Bryan Ang (LKKAUTO); Olivia Lau (LKKAUTO)
Cc: KANAGALINGAM Kamini; TAN Shirley; LOH Cynthia; regupathi@ajaxadjusters.com; KKLau
Subject: Survey of insured vehicle for illegal modification - C0397877 / P1760212 / INSD-SKD6002D / TP-SJY3394T / DOA: 27.08.16 | Our ref: 15481/FIT/RP
Importance: High

Dear Bryan,

We would like to appoint you for an urgent survey of insured's vehicle (GTR) for any illegal modification. Understand that there may be difficulties, we would like to know especially if the modifications were done between 28/04/16 – 27/08/16.

Briefly, this was the Kallang carpark accident where insured was jailed for 'speeding' and collided onto a third party vehicle.

Insured informed us that he will be collecting the vehicle from Traffic Police's compound tomorrow.

Can we arrange to get it towed to your workshop for the survey?

Thanks,

Wee Fu

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From: YONG Johnny
Sent: Wednesday, February 28, 2018 2:25 PM
To: 'alexwong@ajaxadjusters.com' <alexwong@ajaxadjusters.com>
Cc: KANAGALINGAM Kamini <kamini.k@axa.com.sg>; TAN Shirley <chaigeok.tan@axa.com.sg>; WONG Wee Fu <weefu.wong@axa.com.sg>; LOH Cynthia <cynthia.loh@axa.com.sg>; regupathi@ajaxadjusters.com
Subject: FW: GTR Accident at Kallang - C0397877 / P1760212 / INSD-SKD6002D / TP-SJY3394T / DOA: 27.08.16 | Our ref: 15481/FIT/RP
Importance: High

Dear Alex,

Thank you for your update.

We will appoint LKK consultancy to inspect the policyholder vehicle.

Please inform the policyholder and confirm with him the time & location for the inspection to be carried out. Thereafter, Wee Fu shall make the necessary arrangement and notify LKK accordingly.