

Veron Chen (LKKAUTO)

From: Bryan Ang (LKKAUTO)
Sent: Monday, 9 April 2018 9:50 AM
To: Pauline Tham
Cc: SUR; Tay Boon Chai Jeffrey
Subject: RE: Yref : XD1815D, Oref : M1801211/PT-01

Dear Pauline

Contents of your email is noted.

Will inform workshop accordingly.

We will send SCDF a chaser on their fire report.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham [mailto:paulinetham@tokiomarine.com.sg]
Sent: Monday, 9 April 2018 9:45 AM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Tay Boon Chai Jeffrey <jeffreytay@tokiomarine.com.sg>
Subject: FW: Yref : XD1815D, Oref : M1801211/PT-01

Dear Bryan,

As per your comment on the prelim advice, we agree that the vehicle is unsafe to repair.

We will still require the SCDF report to conclude the case. Please help us retrieve.

Please inform workshop.

Thanks.

Regards

Pauline Tham

Executive, Motor Claim Department

Tokio Marine Insurance Singapore Ltd.

20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046

T (65) 6592 6401 | F (65) 6221 2101 | www.tokiomarine.com

From: Bryan Ang (LKKAUTO) [<mailto:bryanang@lkkauto.com>]
Sent: Tuesday, 3 April, 2018 12:43 PM
To: Pauline Tham; SUR
Subject: RE: Yref : XD1815D, Oref : M1801211/PT-01

Dear Pauline

Attached is a soft copy of my report into the cause of fire to the insured vehicle.

We have not received the SCDF fire report yet.

As spoken over the phone this morning, repairer will get back to me on whether the vehicle could be repaired within the margin of repair, subject to the safety aspect of the vehicle.

Shall revert when I receive further information from them.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto)

Sent: Monday, 2 April 2018 4:24 PM

To: 'Pauline Tham' <paulinetham@tokiomarine.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: Yref : XD1815D, Oref : M1801211/PT-01

Dear Pauline

Further to my email below, I have just received the documents relating to the maintenance aspect of the insured vehicle. I will proceed to wrap up my report and forward a copy asap.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto)

Sent: Tuesday, 27 March 2018 12:44 PM

To: 'Pauline Tham' <paulinetham@tokiomarine.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: Yref : XD1815D, Oref : M1801211/PT-01

Dear Pauline

My report is completed. Pending my review of the maintenance aspect of the insured vehicle. I have yet to receive documents relating to this from the PH. I have reminded them to provide asap.

With regard to the SCDF report, it is still not out yet.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham [<mailto:paulinetham@tokiomarine.com.sg>]

Sent: Tuesday, 27 March 2018 11:55 AM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Yref : XD1815D, Oref : M1801211/PT-01

Importance: High

Dear Byran,

Please let us know the outcome of investigation report

Is the SCDF also report ready?

Thanks.

Regards

Pauline Tham

Executive, Motor Claim Department

Tokio Marine Insurance Singapore Ltd.

20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046

T (65) 6592 6401 | F (65) 6221 2101 | www.tokiomarine.com

From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]

Sent: Thursday, 22 March, 2018 10:22 AM

To: Pauline Tham; SUR

Subject: RE: Yref : XD1815D, Oref : M1801211

Dear Pauline

I am wrapping up my report, pending some photos taken at the scene to be provided by the driver.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham [<mailto:paulinetham@tokiomarine.com.sg>]

Sent: Monday, 19 March 2018 1:54 PM

To: SUR <sur@lkkauto.com>

Subject: Yref : XD1815D, Oref : M1801211

Importance: High

Dear Brian,

Please let us know the outcome of the investigation.

Hope to hear from you soon.

Thanks.

Regards

Pauline Tham

Executive, Motor Claim Department

Tokio Marine Insurance Singapore Ltd.

20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046

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